Security Authentication PIN (SAP) Code Generation Steps – Screenshots

Public-Facing SAP Code Generation via Vanity URL (ssa.gov/pin):

1. **User leverages the Vanity URL and signs in to their mySocialSecurity account using their Login.Gov or ID.me credential**

Social Security

Create an Account or Sign In

ℹ **You only need one Login.gov or ID.me account.**

If you already have a Login.gov or ID.me account, do not create a new one. You can use your existing account to access Social Security services.

☐ Create an account with Login.gov

Sign in with ❶ LOGIN.GOV

Sign in with **ID**.me

Sign in with Social Security Username

For accounts created *before* September 18, 2021

Sign in Help and Support

External Site Disclaimer

Privacy and Security

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2. **After completing login, user is navigated directly to screen where they can generate the SAP code**

3. User generates PIN and shares PIN with SSA Technician

my Social Security   Oliver Garcia   Sign Out

ℹ **You signed in to your *my* Social Security account with Login.gov.**
Please visit Login.gov to manage your security settings.

Security Authentication PIN
This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

[Generate PIN]

✅ **S-11223344 is your PIN.** This PIN expires in 30 minutes.

Communication Options
We use this information to communicate with you about your account.

Your Email Address
Test@gmail.com

[Update Email Address]

Your Cell Phone Number
(***) *** - 7890

✅ Enabled to receive communication from Social Security Administration

[Update Cell Phone Number]

Deactivate Access

You can deactivate access to your Social Security account with Login.gov. To restore access in the future, you will have to verify your identity again. Your Social Security information and benefits will not be impacted.

[Deactivate Access]

Privacy and Security

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Public-Facing SAP Code Generation via Traditional URL (ssa.gov)

1. **User signs in to their mySocialSecurity account via traditional URL using their Login.Gov or ID.me credential**

1. **User selects 'My Profile' in the MySSA Home page**

2. **User selects 'Security' from the mySSA 'My Profile' page to navigate to SAP screen.**

3. User arrives at screen where they can generate the SAP code

my Social Security

Veronica C. Persinger   Sign Out

Home   Messages   My Profile

ⓘ You signed in to your *my* Social Security account with ID.me.

Please visit ID.me to manage your security settings.

Security Authentication PIN

This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

Generate PIN

Communication Options
We use this information to communicate with you about your online account.

Your Contact Email Address

MERIN.GEORGE+0005@SSA.GOV

Update Email Address

Privacy and Security

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4. User generates PIN and shares PIN with SSA Technician

my Social Security

Oliver Garcia   Sign Out

ℹ️ **You signed in to your *my* Social Security account with Login.gov.**
Please visit Login.gov to manage your security settings.

Security Authentication PIN
This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

Generate PIN

✅ **S-11223344 is your PIN.** This PIN expires in 30 minutes.

Communication Options
We use this information to communicate with you about your account.

Your Email Address
Test@gmail.com

Update Email Address

Your Cell Phone Number
(***) *** - 7890

✅ Enabled to receive communication from Social Security Administration

Update Cell Phone Number

Deactivate Access

You can deactivate access to your Social Security account with Login.gov. To restore access in the future, you will have to verify your identity again. Your Social Security information and benefits will not be impacted.

Deactivate Access

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Technician Experience Dashboard – SAP Validation Screen

1. Technician enters SAP code provided by customer and validates code.