

Security Authentication PIN (SAP) Code Generation Steps – Screenshots

Public-Facing SAP Code Generation via Vanity URL (ssa.gov/pin):

1. User leverages the Vanity URL and signs in to their mySocialSecurity account using their Login.Gov or ID.me credential



Create an Account or Sign In



You only need one Login.gov or ID.me account.

If you already have a Login.gov or ID.me account, do not create a new one. You can use your existing account to access Social Security services.

[Create an account with Login.gov](#)

Sign in with  LOGIN.GOV

Sign in with  ID.me

Sign in with Social Security Username

For accounts created **before** September 18, 2021

[Sign in Help and Support](#)

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[Privacy and Security](#)

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2. After completing login, user is navigated directly to screen where they can generate the SAP code

 You signed in to your **my** Social Security account with Login.gov.
Please visit [Login.gov](#) to manage your security settings.

Security Authentication PIN

This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

[Generate PIN](#)

Communication Options

We use this information to communicate with you about your account.

Your Email Address

Test@gmail.com

[Update Email Address](#)

Your Cell Phone Number

(***) *** - 7890

 Enabled to receive communication from Social Security Administration

[Update Cell Phone Number](#)

Deactivate Access

You can deactivate access to your Social Security account with Login.gov. To restore access in the future, you will have to verify your identity again. Your Social Security information and benefits will not be impacted.

[Deactivate Access](#)

[Privacy and Security](#)

OMB No. 0960-0789 [Privacy Policy](#) [Privacy Act Statement](#) [Accessibility Help](#)

3. User generates PIN and shares PIN with SSA Technician



my Social Security

Oliver Garcia [Sign Out](#)

 You signed in to your **my Social Security** account with Login.gov.
Please visit [Login.gov](#) to manage your security settings.

Security Authentication PIN

This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

[Generate PIN](#)

 **S-11223344** is your PIN. This PIN expires in 30 minutes.

Communication Options

We use this information to communicate with you about your account.

Your Email Address

Test@gmail.com

[Update Email Address](#)

Your Cell Phone Number

(***) *** - 7890

 Enabled to receive communication from Social Security Administration

[Update Cell Phone Number](#)

Deactivate Access

You can deactivate access to your Social Security account with Login.gov. To restore access in the future, you will have to verify your identity again. Your Social Security information and benefits will not be impacted.

[Deactivate Access](#)

[Privacy and Security](#)

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Public-Facing SAP Code Generation via Traditional URL (ssa.gov)

1. User signs in to their mySocialSecurity account via traditional URL using their Login.Gov or ID.me credential



Create an Account or Sign In



You only need one Login.gov or ID.me account.

If you already have a Login.gov or ID.me account, do not create a new one. You can use your existing account to access Social Security services.

[Create an account with Login.gov](#)

Sign in with  LOGIN.GOV

Sign in with **ID.me**

Sign in with Social Security Username

For accounts created **before** September 18, 2021

[Sign in Help and Support](#)

[External Site Disclaimer](#)

[Privacy and Security](#)

[OMB No. 0960-0789](#) [Privacy Policy](#) [Privacy Act Statement](#) [Accessibility Help](#)

1. User selects 'My Profile' in the MySSA Home page

Veronica C. Persinger [Sign Out](#)

[Home](#) [Messages](#) [My Profile](#)

Welcome, Veronica!

 [Your Social Security Statement](#)
You can download your statement as a PDF or XML file.

 [Replace your Social Security Card](#)

 [Your Benefit Verification Letter](#)
Your letter proving you receive or do not receive Social Security Benefits.

 [Upload Documents](#)
You have no pending requests.
Complete open requests, search and submit forms online, or upload your documents (medical records, pay stubs etc.).

 **Benefits and Payments**

Benefit Summary
You are not currently receiving payments.
You are currently enrolled in Medicare.
Need to update your Medicare address and phone number? Go to [My Profile](#).

2. User selects 'Security' from the mySSA 'My Profile' page to navigate to SAP screen.

Veronica C. Persinger [Sign Out](#)

[Home](#) [Messages](#) [My Profile](#)

My Profile

Name: Veronica C. Persinger **SSN:** ***-**-7602 **Date of Birth:** July 09, 1942

[Contact](#)
Update your Address or Phone associated with your Benefits

[Notifications and Communications](#)
Update how you receive information from Social Security

[Security](#)
Update your Email Address, Password, and other security settings

[Privacy Policy](#) | [Accessibility Help](#)

3. User arrives at screen where they can generate the SAP code

 You signed in to your **my Social Security** account with ID.me.
Please visit ID.me to manage your security settings.

Security Authentication PIN

This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

[Generate PIN](#)

Communication Options

We use this information to communicate with you about your online account.

Your Contact Email Address

MERIN.GEORGE+0005@SSA.GOV

[Update Email Address](#)

4. User generates PIN and shares PIN with SSA Technician



my Social Security

Oliver Garcia

[Sign Out](#)



You signed in to your **my Social Security** account with Login.gov.

Please visit [Login.gov](#) to manage your security settings.

Security Authentication PIN

This PIN is used to securely verify your identity. Please read this PIN to the customer support technician. You can regenerate a new PIN as needed.

[Generate PIN](#)

✓ S-11223344 is your PIN. This PIN expires in 30 minutes.

Communication Options

We use this information to communicate with you about your account.

Your Email Address

Test@gmail.com

[Update Email Address](#)

Your Cell Phone Number

(***) *** - 7890

✓ Enabled to receive communication from Social Security Administration

[Update Cell Phone Number](#)

Deactivate Access

You can deactivate access to your Social Security account with Login.gov. To restore access in the future, you will have to verify your identity again. Your Social Security information and benefits will not be impacted.

[Deactivate Access](#)

Privacy and Security

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Technician Experience Dashboard – SAP Validation Screen

1. Technician enters SAP code provided by customer and validates code.

 Customer Search (6-1727003)

[Customer Verification](#) [Redo SSN Search](#)

Information Provider

JOY LYNN CREAMER Self

Verification Method

ID Document

Security Authentication PIN

Super Six

Verification Status

Success

Failed

Unverified

Security Authentication PIN

Please enter the security authentication PIN generated by the customer at ssa.gov/pin to complete the verification process.

Security Authentication PIN

Remaining attempts: 0

Submit

Last Verification

[Verification History](#)

Verified

Outbound Call

O-825001

Apr 1, 2025 - 08:28 AM EDT

Relationship: Self

Add Notes

Verification Notes