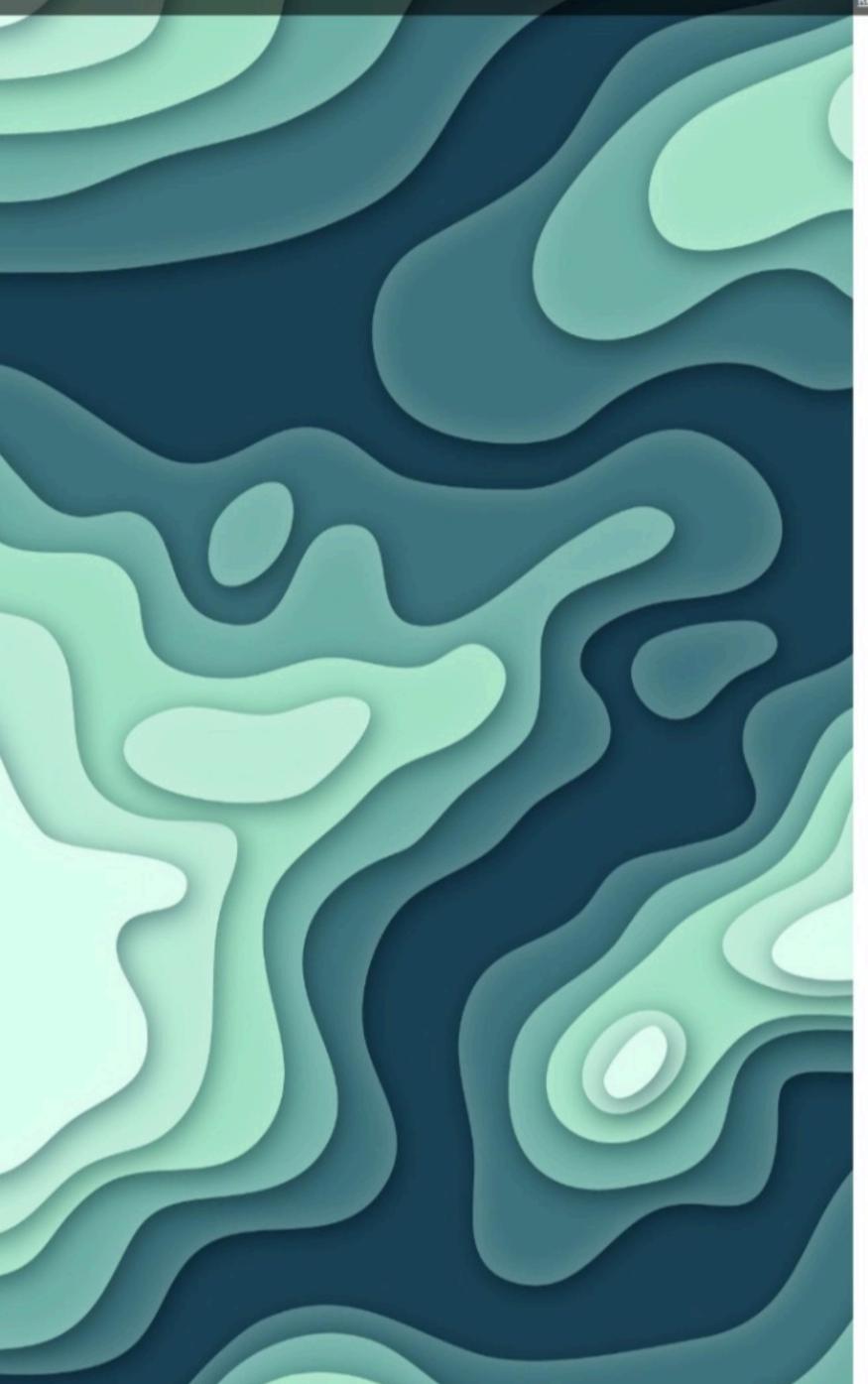
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| Javigation comment hare any comments you have about navigating the OCS Service Finder. Not intuitive was the design of the Service Finder? Very intuitive Intuitive Neutral Not intuitive Very confinditiveness comment hare any comments you have about the intuitiveness of the OCS Service Finder. Did you encounter any technical issues while using the OCS Service Finder. Yes (please describe) No No No No No No No No No N | How easy was i | t to navigate t | he OCS Servi | ce Finder? | |
| Now intuitive was the design of the Service Finder? Very intuitive Intuitive Neutral Not intuitive Very confined intuitiveness comment hare any comments you have about the intuitiveness of the OCS Service Finder. Old you encounter any technical issues while using the OCS Service Finder. Old you encounter any technical issues while using the OCS Service Finder? Yes (please describe) No No No No No No No No No N | 0 | | | | |
| No low quickly did the pages load while using the OCS Service Finder? Very quickly Quickly Neutral Slowly Very slowly very slowly out and comments there any comments you have about the intuitiveness of the OCS Service Finder. | Very easy | Easy | Neutral | Difficult | Very difficul |
| No low quickly did the pages load while using the OCS Service Finder? Very quickly Quickly Neutral Slowly Very slowly very slowly out and comments there any comments you have about the intuitiveness of the OCS Service Finder. | Navigation con | nment | | | |
| Very intuitive Intuitive Neutral Not intuitive Very confinential intuitive Neutral Not intuitive Very confinential intuitiveness of the OCS Service Finder. Did you encounter any technical issues while using the OCS Service Finder? Yes (please describe) No No No No No No No No No N | _ | | navigating the OC | S Service Finder. | |
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| Yes (please describe) No No No No No No No No No N | hare any comment | | | | |
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| hare any comments you have about the speed of the OCS Service Finder. How would you rate the overall user experience of the OCS Service Finder. | Did you encour Finder? | | ical issues whi | ile using the O | CS Service |
| hare any comments you have about the speed of the OCS Service Finder. How would you rate the overall user experience of the OCS Service Finder. | Oid you encour Finder? Yes (please | describe) | | | |
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| low would you rate the overall user experience of the OCS Service inder | Oid you encour Finder? Yes (please No No | d the pages lo | ad while usin | g the OCS Serv | rice Finder? |
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| inder — O — O — O | Oid you encour Finder? Yes (please No No Very quickly die | d the pages lo | ad while using | g the OCS Serv | vice Finder? O Very slowly |
| inder — O — O — O | Oid you encour Finder? Yes (please No No Very quickly die | d the pages lo | ad while using | g the OCS Serv | vice Finder? O Very slowly |
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| Jser experience comment hare any comments you have about your experience using the OCS Service Finder. | Oid you encourtinder? Yes (please No No Very quickly Speed comment thare any comment thare any comment | d the pages lo Quickly nt ts you have about t | Neutral | g the OCS Service Slowly | vice Finder? O Very slowly |
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| | Oid you encourtinder? Yes (please No No No How quickly die Very quickly Speed comment thare any comment The comme | d the pages lo Quickly It is you have about to Good Good | Neutral Neutral Neutral | g the OCS Service Slowly OCS Service Finder. | vice Finder? Very slowly Very poor |



| Did you encounter any technical issues while using the OCS Service Finder? | |
|---|--|
| Yes (please describe) | |
| O No | |
| | |
| How quickly did the pages load while using the OCS Service Finder? | |
| Very quickly Quickly Neutral Slowly Very slowly | |
| Speed comment Share any comments you have about the speed of the OCS Service Finder. | |
| | |
| How would you rate the overall user experience of the OCS Service Finder | |
| Excellent Good Neutral Poor Very poor | |
| User experience comment | |
| Share any comments you have about your experience using the OCS Service Finder. | |
| | |
| Functionality and Features 💌 | |
| How clear and understandable were the instructions provided in the OCS Service Finder? | |
| Clear Somewhat Clear Neutral Somewhat Unclear | |
| unclear | |
| Instructions comment Share any comments you have about the instructions provided for the OCS Service Finder. | |
| | |
| How accurate were the search results provided by the OCS Service | |
| Finder? | |
| Very accurate Accurate Neutral Inaccurate Very inaccurate | |
| Accuracy comment Share any comments you have about the accuracy of the results from the OCS Service Finder. | |
| | |
| Were you able to find the services you were looking for using the OCS ervice Finder? | |
| O Yes | |
| | |
| No (please explain) | |
| How helpful were the descriptions of the services provided by the OCS Service Finder? | |
| Very helpful Helpful Neutral Not helpful Very unhelpful | |
| Service descriptions comment | |
| Share any comments you have about the service descriptions provided. | |
| | |
| How would you rate the variety of services listed in the OCS Service Finder? | |
| Excellent Good Neutral Poor Very poor | |
| Service variety comment Share any comments you have about the service variety provided. | |
| | |
| What additional features would you like to see in the OCS Service | |
| Finder? | |
| | |
| 1000 / | |
| Satisfaction Satisfaction | |
| How satisfied are you with the overall performance of the OCS Service Finder? | |
| Very satisfied Satisfied Neutral Dissatisfied Very dissatisfied | |
| Very satisfied Satisfied Neutral Dissatisfied Very dissatisfied Performance comment | |
| Share any comments you have about the overall performance of the OCS Service Finder. | |
| | |
| How likely are you to recommend the OCS Service Finder to others? | |
| Very likely Likely Neutral Unlikely Very unlikely | |
| Recommendation comment Please expand on your selection above. | |
| | |
| How useful did you find the information provided by the OCS service | |
| Finder? | |
| Very useful Useful Neutral Not useful Very unuseful | |
| Relevance comment Share any comments about the usefulness of the information provided on the OCS Service Finder | |
| | |
| Did the OCS Service Finder most your synactations? | |
| Did the OCS Service Finder meet your expectations? | |
| Exceeded Met expectations Neutral Did not meet Far below expectations expectations expectations | |
| Do you have any other comments or suggestions for improving the OCS Service Finder? | |
| | |
| | |
| 1000 | |
| What additional features or improvements would you like to see in the OCS Service Finder tool? | |
| | |
| 1000 | |

contact Juliana Melara at Juliana.melara@acf.hhs.gov.

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC

5/31/2027. If you have any comments on this collection of information, please

BURDEN: The purpose of this information collection is to use the OCS Service Reviewer tool to validate information available in our OCS Service Finder, a brand-new application that allows families and communities to search for and find OCS funded services closest to their specific location via zip code or physical address. Public reporting burden for this collection of information is estimated to average 30 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is