

To: Kelsi Feltz
Office of Information and Regulatory Affairs (OIRA)
Office of Management and Budget (OMB)

From: Beth Claxon
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Administration for Children and Families (ACF)

Date: June 12, 2025

Subject: Change Request – **Gateway Website Surveys** (OMB #0970-0401)

This memo requests approval of changes to the approved information collection, Gateway Website Survey, approved under the Collection of Qualitative Feedback on Agency Service Delivery (OMB #0970-0401). There are three sub-surveys included in this memo: General Website Survey, Website Exit Survey, and Embedded Page Survey.

Background

Child Welfare Information Gateway (CWIG) is requesting to make minor changes to response options to bring these surveys into compliance with executive orders *Ending Radical and Wasteful Government DEI Programs and Preferencing* and *Defending Women From Gender Ideology Extremism and Restoring Biological Truth to the Federal Government*.

The website surveys were included under the Umbrella Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery (0970-0401) – Extension 2024 package submitted in the spring of 2024. They were re-approved on 5/15/2024 and are valid through 5/31/2027.

Overview of Requested Changes

We are requesting the removal of response options that do not comply with the above executive orders. Specific changes are:

1. CWIG General Website Survey:
 - Remove “2024” in title
 - Question 2 – remove “Diversity and racial equity”
 - Question 9 – remove “Diversity, equity, and inclusion practitioner”
 - Question 14 – remove “Content and images that promote diversity, equity, and inclusion”
2. CWIG Website Exit Survey
 - Remove “2024” in title
 - Question 5b – remove "Diversity, equity, and inclusion practitioner"
3. CWIG Website Embedded Page Survey
 - Remove “2024” in title

- Questions 3, 4 and 5 – remove all questions and response options. Survey software does not allow more than 2 questions for this type of survey. This change also removes response options not in compliance with EO guidance.

Please note that these changes have no impact on the reporting burden. The OMB application has been updated to reflect the current format only.

Finally, since this request was originally included in the extension request for the umbrella generic, it was included in the summary IC list of all ongoing data collections. This document has been updated to remove this request and instead, the request is entered as a single GenIC in ROCIS.