

TANF DATA CUSTOMER SATISFACTION SURVEY

The Administration for Children and Families (ACF) administers the Temporary Assistance for Needy Families (TANF) program. We are interested in learning about your thoughts on the TANF data ACF publishes online.

About You:

1. Please select the user group that best applies to you:
(multi-select) Academic Institution, Advocacy Group, Research Center, Other:

2. How would you describe your comfort with using Federal government datasets?
1 (Not comfortable) - 5 (Expert)
3. Which TANF datasets have you used?
(multi-select) Financial data, Caseload data, I'm not sure, None

About TANF Data:

4. ACF disseminates the right amount of TANF data, balancing accountability, public research needs, and the need to protect individuals' privacy.
1 (Strongly Disagree) - 5 (Strongly Agree)
5. The format of the data provided by ACF is usable for my needs.
1 (Strongly Disagree) - 5 (Strongly Agree)
6. I know what TANF data is available and can find it online.
1 (Strongly Disagree) - 5 (Strongly Agree)
7. The TANF webpages make it clear what research questions can be answered by the available datasets.
1 (Strongly Disagree) - 5 (Strongly Agree)

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to better understand the needs of TANF data users and adjust the TANF data publication program to better serve our users. Public reporting burden for this collection of information is estimated to average 6 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 5/31/2027. If you have any comments on this collection of information, please contact Alexandra Dolan-Mescal, Customer Experience Strategist, at alexandra.dolan-mescal@acf.hhs.gov.