## <u>Updated USAspending.gov Persistent "Feedback" Survey from ForeSee</u>

Stars: Please rate your overall satisfaction with USAspending.gov.\*

- 5 stars
- 4 stars
- 3 stars
- 2 stars
- 1 star

Q1: What is your primary role in visiting USAspending.gov today?\*

- Federal Government
- State/Local/Tribal Government
- Nonprofit
- Business
- Journalist/Media
- Student
- Researcher/Teacher/Academic
- General Public

Q2: How often do you visit USAspending.gov?\*

- This is my first time
- Once every few months
- Monthly
- Weekly
- Daily

Q3: What information are you looking for? Please select as many options as you'd like.\*

- I'm just browsing
- I'm looking for information about a specific award or recipient
- I'm looking for information about spending from a specific agency or program
- I'm looking for spending totals based on filters that I select
- I'm looking to download data
- Other
  - O [Opens up a mandatory text box where details must be added, minimum 25 characters.] Please tell us what you're looking for, in as much detail as possible (including any specific **PAGE** or **FEATURE** you used).

Q4: Did you find what you are looking for?\*

- Yes
- Partially
  - O [Opens up a mandatory text box where details must be added, minimum 25 characters.] Please tell us what would improve your experience on USAspending.gov, in as much detail as possible (including any specific PAGE or FEATURE you used).
- No
- O [Opens up a mandatory text box where details must be added, minimum 25 characters.] Please tell us what would improve your experience on USAspending.gov, in as much detail as possible (including any specific PAGE or FEATURE you used).

Q5: On a scale from 0-10, how likely are you to recommend USAspending.gov?

(Where "0" is "not at all likely" and "10" is "extremely likely.")

**Q6**: If you would like to be considered for a future user testing session, please provide your email address below. Your feedback will help us improve the website.

[Opens up a mandatory text box where a valid email address must be entered.]

[AFTER SUBMITTING SURVEY]: Thank you for helping us improve federal spending transparency!

Feedback survey should appear on all USAS pages. Check with ForeSee/Verint about grouping responses the following URL paths:

- All Spending Explorer pages
  - o https://www.usaspending.gov/explorer/
- All Advanced Search pages
  - o https://www.usaspending.gov/search/
- All Keyword Search pages
  - o https://www.usaspending.gov/keyword\_search/
- All Award Summary pages
  - o <a href="https://www.usaspending.gov/award/">https://www.usaspending.gov/award/</a>
- All Profile pages (can we group as 5 categories, bulleted below?)
  - o <a href="https://www.usaspending.gov/agency/">https://www.usaspending.gov/agency/</a>
  - o https://www.usaspending.gov/federal\_account/

<sup>\*</sup> Indicates a mandatory question for submission

- o https://www.usaspending.gov/state/
- o https://www.usaspending.gov/recipient/
- o <a href="https://www.usaspending.gov/disaster/covid-19/">https://www.usaspending.gov/disaster/covid-19/</a>
- All Download pages
  - o <a href="https://www.usaspending.gov/download\_center/">https://www.usaspending.gov/download\_center/</a>