

WHITE PAPER JUSTIFICATION
NON-SUBSTANTIVE CHANGE REQUEST

OMB Control Number 2900-0912

Clearance for A-11 Section 280 Improving Customer Experience Information Collection

Date Submitted: April 9, 2025

Summary of request: Veteran Experience Office is requesting a change request to revise questions to align with E.O. 14168 *Defending Women From Gender Ideology Extremism and Restoring Biological Truth to the Federal Government*.

Description of Changes Requested: This request updates sex questions used multiple VSignals Customer experience surveys in accordance with EO 14168. VEO does not believe the burden of any of the surveys will be impacted by the changes outlined below.

Please check the boxes below if your request includes:

- ✓ Revision of existing questions

Description of Changes

Form	Type of Change	Question/Item	Requested Change
Peer to Peer Survey	Question Revision	How do you describe your gender? Male, Female, Non-Binary / Third Gender, & Prefer not to say	What is your sex? Female, Male
VEAC Exit Survey	Question Revision	How do you describe your gender? Female, Male, Transgender Female, Transgender Male, Non-Binary/Third Gender, Choose not to Respond, Other	What is your sex? Female, Male