# Satisfaction questions: asked after user completes their online questionnaire

*Please Note: The questionnaire will be electronic with word labels on either end of 7 radio buttons. See image below for an idea of what the final format will look like.*



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| 1. Overall experience with the survey

Unpleasant to Pleasant |
| 1. The survey screens are visually pleasing

Never to Always |
| 1. The survey screens look professional

Never to Always |
| 1. Characters (words/text) on the screen

Barely legible to Very legible |
| 1. The survey questions follow a logical sequence

Never to Always |
| 1. Words used in the survey questions and answers

Hard to understand to Easy to understand |
| 1. Coming up with answers to the questions

Never bothered me to Always bothered me |
| 1. Instructions for correcting errors

Confusing to Clear |
| 1. Entering your answers into the survey

Difficult to Easy |
| 1. You knew what to do if you needed help answering the question

Never to Always |
| 11. Additional Comments\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |