# Satisfaction questions: asked after user completes the survey

*Please Note: The questionnaire will be electronic with word labels on either end of 7 radio buttons. See image below for an idea of what the final format will look like.*



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| 1. Overall experience with the survey

Unpleasant to Pleasant |
| 1. The survey screens are visually pleasing

Never to Always |
| 1. The survey screens look professional

Never to Always |
| 1. Characters (words/text) on the screen

Barely legible to Very legible |
| 1. The survey questions follow a logical sequence

Never to Always |
| 1. Words used in the survey questions and answers

Hard to understand to Easy to understand |
| 1. Coming up with answers to the questions

Never bothered me to Always bothered me |
| 1. [Display only in Round 2] It was helpful to see information I provided last time to answer today’s questions.

Not at all helpful to Very helpful  |
| 1. Logging in to the survey

Difficult to Easy  |
| 1. Instructions for correcting errors

Confusing to Clear |
| 1. Entering your answers into the survey

Difficult to Easy |
| 1. You knew what to do if you needed help answering the question

Never to Always |
| 1. [Display only in Round 2] Overall experience with **both** surveys, today’s survey and the prior survey

Unpleasant to Pleasant |
| 14. Additional Comments\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |