**This instrument is covered by the Paperwork Reduction Act of 1995**

**OMB Control No. 0651-0088 (exp. 09/30/2028)**

**Estimated time to complete: 4 minutes**

**Your participation is voluntary and there are no effects for choosing not to participate.**

**Do not include any personal information on this survey including name, email address, phone number, etc.**

**A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995, unless the information collection has a currently valid OMB Control Number. Response to this information collection is voluntary; however, it allows the USPTO to analyze the overall effectiveness of the program. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the Chief Administrative Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 or email InformationCollection@uspto.gov.**

**Trademark Status and Document Retrieval (TSDR) System Survey**

**Overall, how satisfied are you with your experience with the Trademark Status and Document Retrieval (TSDR) system today?**

* Very satisfied
* Satisfied
* Neither satisfied nor dissatisfied
* Dissatisfied
* Very dissatisfied

**Please rate your level of agreement with the following statement:**

**I trust USPTO to register trademarks in accordance with U.S. laws and regulations.**

* Strongly agree
* Agree
* Neither agree nor disagree
* Disagree
* Strongly disagree

*Display this question:*

*If Trust valence = Positive*

*Or Trust valence = Null*

**Which of the following was true of your experience with TSDR?**

**Choose all that apply:**

1. I was able to do what I needed to do
2. It was easy to complete what I needed to do
3. It took a reasonable amount of time to do what I needed to do
4. I understood what steps I needed to take to do what I needed to do
5. None of the above

*Display this question:*

*If Trust valence = Negative*

**Which of the following was true of your experience with TSDR?**

**Choose all that apply:**

1. I could not do what I needed to do
2. It was hard to do what I needed to do
3. It took too long to do what I needed to do
4. It was not clear what I needed to do
5. None of the above

**How could we improve your experience with TSDR?**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Why were you using TSDR today?**

**Choose all that apply:**

* Checking status of my application
* Maintaining my trademark (e.g., confirming due dates or monitoring appeals)
* Monitoring for infringement of my trademarks
* Verifying the status of a registered trademark
* Researching trends in trademark filings
* Collect data to build my own datasets
* Other

**Multi-search allows you to search for multiple trademark applications or registrations at once.**

**When you search TSDR, how often do you use multi-search?**

* Never
* Rarely
* Sometimes
* Most of the time
* All of the time

*Display this question:*

*If When you search TSDR, how often do you use multi-search? = All of the time*

*Or When you search TSDR, how often do you use multi-search? = Most of the time*

*Or When you search TSDR, how often do you use multi-search? = Sometimes*

*Or When you search TSDR, how often do you use multi-search? = Rarely*

 **Do you ever use multi-search to collect data to build your own dataset?**

* Yes
* No

*Display this question:*

*If Do you ever use multi-search to collect data to build your own dataset? = Yes*

**How do you use the datasets you build?**

1. Academic research
2. Monitor a competitor or industry
3. Build or maintain third-party service
4. Other

**How many trademark applications have you submitted to USPTO?**

* 1
* 2
* 3 to 5
* 6 to 10
* 11 to 49
* 50 or more
* I have not submitted any trademark applications to USPTO

**Which of the following best describes you?**

* Business owner
* Entrepreneur
* Inventor
* Trademark attorney
* Paralegal or legal assistant
* Patent attorney
* Copyright attorney
* Attorney not specializing in intellectual property
* Intellectual property agent
* Office or administrative support staff
* Law school clinic student
* Other

**Which of the following best describes your organization?**

* Law firm
* Small business or startup
* Business (other than small business)
* Nonprofit or NGO
* Primary or secondary (K-12) school
* College or university
* U.S. federal government
* U.S. state, local, tribal, or territorial government
* Foreign government
* Individual
* Other

*Display this question:*

*If Which of the following best describes your organization? = Small business or startup*

*Or Which of the following best describes your organization? = Business (other than small business)*

*Or Which of the following best describes your organization? = Law firm*

**What is your organization’s legal entity type?**

* Sole proprietorship
* Limited liability corporation (LLC)
* Limited liability partnership (LLP)
* Corporation
* Other