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**OMB Control No. 0651-0088 (exp. 09/30/2028)**

**Estimated time to complete: 4 minutes**

**Your participation is voluntary and there are no effects for choosing not to participate.**

**Do not include any personal information on this survey including name, email address, phone number, etc.**

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**Trademark Trial and Appeal Board (TTAB) Center Survey**

**Please indicate your level of agreement with the following statement:**

**1. I am satisfied with my experience using the Trademark Trial and Appeal Board (TTAB) Center website.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly disagree**

**Please indicate your level of agreement with the following statement:**

**2. I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly disagree**

**Please indicate your level of agreement with the following statement:**

**3. I was able to complete what I needed to do on the TTAB Center website.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly disagree**

**Please indicate your level of agreement with the following statement:**

**4. It was easy to complete what I needed to do on the TTAB Center website.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly disagree**

**5. The amount of time to do what I needed to do on the TTAB Center website was reasonable:**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly Disagree**

**6. What sections of the Notice of Opposition process do you feel needs more improvement?**

**Choose all that apply:**

**□ Application**

**□ Opposition data**

**□ Opposer information**

**□ Pleading**

**□ Review and submit**

**□ None of the above**

**7. For the selected sections above, what features of the sections need improvement?**

**[Open text entry]**

**8. What new features or enhancements would you like to see in TTAB Center?**

**[Open text entry]**

**9. Which of the following features did you use? Choose all that apply.**

**□ TTAB center user guide**

**□ Save session modal**

**□ None of the above**

**9a. Were there any parts of the TTAB Center User Guide, you found difficult to understand? (Please be specific)**

**[Open text entry]**

**9b. What improvements would you recommend for the TTAB Center User Guide?**

**[Open text entry]**

**10. The level of usability of the save session modal was reasonable.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly Disagree**

**10a. How can we improve the share functionality of the save session modal?**

**[Open text entry]**

**10b. The level of usability of the share functionality within the save session modal was reasonable.**

**□ Strongly agree**

**□ Agree**

**□ Neither agree nor disagree**

**□ Disagree**

**□ Strongly Disagree**

**□ Did not use feature**

**10c. How can we improve the share functionality within the save session modal?**

**[Open text entry]**

**11. Are there any other technical difficulties or challenges you’d like to share with us?**

**[Open text entry]**