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Trademark Trial and Appeal Board (TTAB) Center Survey

Please indicate your level of agreement with the following statement:

1. I am satisfied with my experience using the Trademark Trial and Appeal Board (TTAB) Center website.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Please indicate your level of agreement with the following statement:

2. I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Please indicate your level of agreement with the following statement:

3. I was able to complete what I needed to do on the TTAB Center website.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Please indicate your level of agreement with the following statement:

4. It was easy to complete what I needed to do on the TTAB Center website.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

5. The amount of time to do what I needed to do on the TTAB Center website was reasonable:

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly Disagree

6. What sections of the Notice of Opposition process do you feel needs more improvement?

Choose all that apply:

- ☐ Application
- ☐ Opposition data
- ☐ Opposer information
- ☐ Pleading
- ☐ Review and submit
- ☐ None of the above

7. For the selected sections above, what features of the sections need improvement?

[Open text entry]

8. What new features or enhancements would you like to see in TTAB Center?

[Open text entry]

9. Which of the following features did you use? Choose all that apply.

- ☐ TTAB center user guide
- ☐ Save session modal
- ☐ None of the above

9a. Were there any parts of the TTAB Center User Guide, you found difficult to understand? (Please be specific)

[Open text entry]

9b. What improvements would you recommend for the TTAB Center User Guide?

[Open text entry]

10. The level of usability of the save session modal was reasonable.

- ☐ Strongly agree

- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly Disagree

10a. How can we improve the share functionality of the save session modal?

[Open text entry]

10b. The level of usability of the share functionality within the save session modal was reasonable.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly Disagree
- ☐ Did not use feature

10c. How can we improve the share functionality within the save session modal?

[Open text entry]

11. Are there any other technical difficulties or challenges you'd like to share with us?

[Open text entry]