Trademark Trial and Appeal Board (TTAB) Center Survey

Please indicate your level of agreement with the following statement:

1. I am satisfied with my experience using the Trademark Trial and Appeal Board (TTAB) Center website.

☐ **Strongly agree**

☐ **Agree**

☐ **Neither agree nor disagree**

☐ **Disagree**

☐ **Strongly disagree**

Please indicate your level of agreement with the following statement:

2. I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.

- ☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly disagree**

Please indicate your level of agreement with the following statement:

3. **I was able to complete what I needed to do on the TTAB Center website.**

- ☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly disagree**

Please indicate your level of agreement with the following statement:

4. **It was easy to complete what I needed to do on the TTAB Center website.**

- ☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly disagree**

5. **The amount of time to do what I needed to do on the TTAB Center website was reasonable:**

- ☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly Disagree**

6. **What sections of the Notice of Opposition process do you feel needs more improvement?**

Choose all that apply:

☐ **Application**

☐ **Opposition data**

☐ **Opposer information**

☐ **Pleading**

☐ **Review and submit**

☐ **None of the above**

7. **For the selected sections above, what features of the sections need improvement?**

[Open text entry]

8. **What new features or enhancements would you like to see in TTAB Center?**

[Open text entry]

9. **Which of the following features did you use? Choose all that apply.**

☐ **TTAB center user guide**

☐ **Save session modal**

☐ **None of the above**

9a. Were there any parts of the TTAB Center User Guide, you found difficult to understand? (Please be specific)

[Open text entry]

9b. What improvements would you recommend for the TTAB Center User Guide?

[Open text entry]

10. **The level of usability of the save session modal was reasonable.**

☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly Disagree**

10a. How can we improve the share functionality of the save session modal?

[Open text entry]

10b. The level of usability of the share functionality within the save session modal was reasonable.

- ☐ **Strongly agree**

- ☐ **Agree**

- ☐ **Neither agree nor disagree**

- ☐ **Disagree**

- ☐ **Strongly Disagree**

- ☐ **Did not use feature**

10c. How can we improve the share functionality within the save session modal?

[Open text entry]

11. Are there any other technical difficulties or challenges you'd like to share with us?

[Open text entry]