



Trademark Trial and Appeal Board (TTAB) Center - Customer Survey

Please share your feedback about the Trademark Trial and Appeal Board (TTAB) Center.
Your feedback is valuable to us as we improve this product.

Please indicate your level of agreement with the following statement:

I am satisfied with my experience using the Trademark Trial and Appeal Board (TTAB) Center website.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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OMB Control Number: 0651-0088 • Expiration: 09/30/2028 • Est. time to complete this survey: 4 minutes

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Please indicate your level of agreement with the following statement:

I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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Please indicate your level of agreement with the following statement:

I was able to complete what I needed to do on the TTAB Center website.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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Please indicate your level of agreement with the following statement:

It was easy to complete what I needed to do on the TTAB Center website.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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Please indicate your level of agreement with the following statement:

The amount of time to do what I needed to do on the TTAB Center website was reasonable.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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What sections of the notice of opposition process do you feel needs more improvement?

(Choose all that apply)

- ☐ Application
- ☐ Opposition data
- ☐ Opposer information
- ☐ Pleading
- ☐ Review and submit
- ☐ None of the above

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What sections of the notice of opposition process do you feel needs more improvement?

(Choose all that apply)

☐ Application

☐ Opposition data

☐ Opposer information

☐ Pleading

☒ Review and submit

☐ None of the above

For the selected sections above, what features of the sections need improvement?

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What new features or enhancements would you like to see in TTAB Center?

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Which of the following features do you use?

(Choose all that apply)

☐ TTAB Center user guide

☐ Save session modal

☐ None of the above

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Were there any parts of the TTAB Center user guide, you found difficult to understand? (Please be specific)

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The level of usability of the save session modal was reasonable.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☒ Disagree

☐ Strongly disagree

How can we improve the share functionality of the save session modal?

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The level of usability of the share functionality within the save session modal was reasonable.

☐ Strongly agree

☐ Agree

☐ Neither agree or disagree

☐ Disagree

☐ Strongly disagree

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Are there any additional technical difficulties or challenges you'd like to share with us?

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