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**Patent Public Search (PPUBS) Survey**

To help us better understand and support your needs, please let us know about your experience using the Patent Public Search (PPUBS). This survey should take less than 5 minutes to complete.

**Based on my experience with PPUBS, I trust USPTO to grant patents in accordance with U.S. laws and regulations.**



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Tell us about your experience.

Tell us about your experience.

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Overall, how satisfied are you with your experience using PPUBS?

Overall, how satisfied are you with your experience using PPUBS?

☐ Very satisfied

☐ Satisfied

☐ Neither satisfied nor dissatisfied

☐ Dissatisfied

☐ Very dissatisfied

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What was your intended task in PPUBS? Please select all that apply.

What was your intended task in PPUBS? Please select all that apply.

- ☐ Documents by Applicant/Inventor/Attorney name
- ☐ Looking for documents related to my field of expertise
- ☐ Bulk Downloading of patent documents
- ☐ Specific Patent/Application Document number look up
- ☐ Search for documents within a certain classification
- ☐ Print, download or save a patent document
- ☐ Determine publication status of my patent
- ☐ Other: Please specify

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Which PPUBS search interface did you use?

Which PPUBS search interface did you use?

- ☐ Basic Search
- ☐ Advanced Search
- ☐ Both

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If “Basic Search” selected:

Why did you not use Advanced Search? Please select up to four.

Why did you not use Advanced Search? Please select up to four.

- ☐ I have not yet tried the PPUBs Advanced Search interface
- ☐ No informational guidance
- ☐ I found training materials, but not easily
- ☐ I used a mobile device (display is distorted)
- ☐ I did not need the Advanced Search features
- ☐ I'm not sure how to run quick searches like I do in the PPUBs Basic Search Interface
- ☐ Advanced Search was not supported by my browser
- ☐ The Advanced Search interface is too complicated to use
- ☐ Training materials are too complicated
- ☐ Other: Please specify

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If “Advanced Search” or “Both” is selected:

In Advanced Search, what new features would be useful for you? Please select up to four.

In Advanced Search, what new features would be useful for you? Please select up to four.

- ☐ Using AI to assist in searching for similar documents
- ☐ AI Powered Help (such as chatbot and guided walk-thru)
- ☐ Expanded data coverage (i.e., foreign documents)
- ☐ Saving a workspace with search history and user preferences into MyUSPTO account in order to resume a search session at a later date
- ☐ Extend or eliminate the search session timeout
- ☐ Display all family member documents instead of collapsing related documents with the same Family ID in the search result list
- ☐ Share a search result via email
- ☐ Other: Please specify

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Which of the following digital search tools do you have search experience with? Select all that apply.

Which of the following digital search tools do you have search experience with? Select all that apply.

- ☐ Commercial search engine (e.g. Google, Bing, Ask, Yahoo!)
- ☐ USPTO Patent Legacy Search tools (PatFT, AppFT, PubEAST, PubWest)
- ☐ Commercial Patent Search databases (Google Patents, PatentScope, LexisNexis)
- ☐ Foreign Patent Search tools (e.g. Espacenet, Kipris, J-PlatPat, etc.)
- ☐ Other (digital libraries, academia, digital book resources, Google Scholar, IEEE, Proquest, Lexus, etc.)

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How often do you conduct searches using PPUBS?

How often do you conduct searches using PPUBS?

- ☐ Rarely
- ☐ Occasionally (a few times per month)
- ☐ Moderately (a few times per week)
- ☐ Frequently (almost daily)

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Which training materials did you find most useful?

Which training materials did you find most useful?

☐ Differences between PubEAST/PubWEST and Patent Public Search

☐ Quick Reference Guides

☐ References

☐ Training webinars

☐ I didn't find the help I needed

☐ I did not use any training materials.

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Which of these training methods/materials would best improve your searching? Please select up to four.

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☐ Search Trainings

☐ Embedded instructions

☐ Video Tutorial

☐ Self-service portal

☐ Live Search Assistance (phone, chat)

☐ Search Community Forum

☐ ChatBot

☐ I have an alternative suggestion:

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Which of the following best describes your role?

Which of the following best describes your role?

- ☐ Inventor filing on my own
- ☐ Inventor filing with assistance from licensed IP professional
- ☐ IP Professional: Attorney / Agent
- ☐ IP Professional: Paralegal
- ☐ Student/Researcher
- ☐ USPTO Employee
- ☐ Entrepreneur/Business Professional
- ☐ Journalist / Media
- ☐ Other

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Where are you currently in the application process?

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Where are you currently in the application process?

- ☐ I am not currently working on filing an application
- ☐ I am getting ready to file my application (pre-file)
- ☐ I filed my application (file)
- ☐ I am correcting my application prior to first examiner correspondence (pre-prosecution)
- ☐ I received an office action from my examiner (prosecution)
- ☐ I received a notice of allowance/final rejection/abandonment or I am under appeal (post-prosecution)
- ☐ I received a patent (patent maintenance)

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**Thank you for taking our survey - and for helping us serve you better.**

Please note you will not receive a response from us based on your survey comments. If you would like us to contact you about your feedback, please visit the [Contact Us](#) section of our website.

If you would like to volunteer to participate in future research, such as interviews, usability testing of prototypes, or feedback sessions, [sign up as a volunteer](#).