

Trademark Center Survey

Please share your feedback about your experience with Trademark Center.

Overall, how satisfied are you with your filing experience with Trademark Center?
O Very satisfied
O Satisfied
O Neither satisfied nor dissatisfied
O Dissatisfied
O Very dissatisfied
Next

OMB Control Number: 0651-0088 • Expiration: 09/30/2028 • Est. time to complete this survey: 4 minutes

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Privacy Act Notice

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 as detailed in the USPTO's Federal Register Notice published in the Federal Register at 78 FR 16837 (March 19, 2013) for the PAT-TM20, Customer Call Center, Assistance and Satisfaction Survey Records system of records, which describes all of the routine uses of this
 information.
- · Effect of Failure to Respond: Disclosure is voluntary.



Please indicate your level of agreement with the following statement:

I trust USPTO to register trademarks in accordance with U.S. laws and regulations.

O Strongly agree	
O Agree	
O Neither agree nor disagree	
O Disagree	
O Strongly disagree	
Previous	Next

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Which of the following was true about your experience with Trademark Center?
Choose all that apply:
☐ I understood what steps I needed to take to do what I needed to do
☐ I was able to do what I needed to do
☐ It was easy to complete what I needed to do
☐ It took a reasonable amount of time to do what I needed to do
☐ None of the above
New York
Next

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Which of the following was true about your experience with Trademark Center?
Choose all that apply:
☐ I could not do what I needed to do
☐ It was hard to do what I needed to do
☐ It took too long to do what I needed to do
☐ It was not clear what I needed to do
☐ None of the above

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How could we improve your experience with Trademark Center?	
	Next

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Did you conduct a clearance search before filing?	
O Yes	
O No	
Previous	Next

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How many trademark applications have you submitted to USPTO?	
O 1	
O 2	
O 3 to 5	
O 6 to 10	
O 11 to 49	
O 50 or more	
Previous	Next

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Which of the following <u>best</u> describes you?	
O Business owner	
O Entrepreneur	
O Corporate officer or staff authorized by owner	
O Trademark attorney	
O Patent attorney	
O Paralegal or legal assistant	
O Intellectual property agent	
Attorney not specializing in intellectual property	
O Law school clinic student	
O Other	
Previous	Next

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Did you consider hiring an attorney to file on your behalf?	
Yes	
O No	
Why did you decide against hiring an attorney to file on your behalf?	
	. To
Previous	Next

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Which of the following <u>best</u> describes your organization?	
O Law firm	
O Small business or startup	
O Business (other than small business)	
O Nonprofit or NGO	
O Primary or secondary (K-12) school	
O College or university	
O U.S. federal government	
O U.S. state, local, tribal, or territorial government	
O Foreign government	
O Individual	
O Other	
Previous	Next

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What is your organization's legal entity type?	
O Sole proprietorship	
C Limited liability corporation (LLC)	
C Limited liability partnership (LLP)	
O Corporation	
O Other	
Previous	Next

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