

Quarles, Christopher

From: Hannah Dillenbeck <hdillenbeck@mvedd.org>
Sent: Monday, June 23, 2025 10:07 AM
To: Quarles, Christopher
Subject: Nov. 2025 NTIA Internet Use Survey- comment

Good morning,

Under the types of computers/other devices used in households, each section (Laptop, Desktop, Tablet, MPhone) should have a question regarding age of the device.

Some folks in the Mohawk Valley region in Upstate NY do *technically* have devices, but they are out of date (operating on Windows XP, for example-- opening up a whole set of problems for cybersecurity and usage, as there are no more updates or patches available for the device and its running software).

It is helpful to gauge how old the makes and models of the devices are.

Thank you,
Hannah

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