

# MyCAA

Spouse Portal

# Spouse Portal Views

November 26, 2024

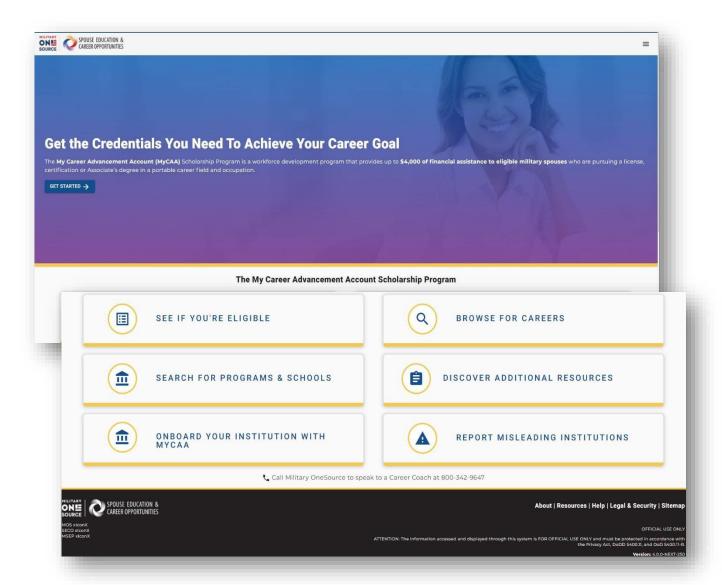
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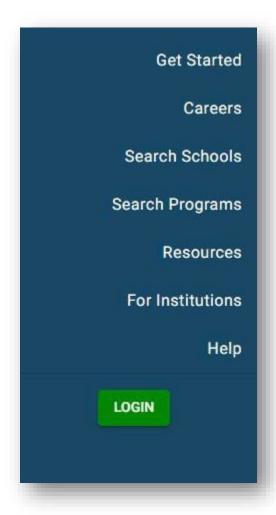
### MyCAA Homepage/Menu

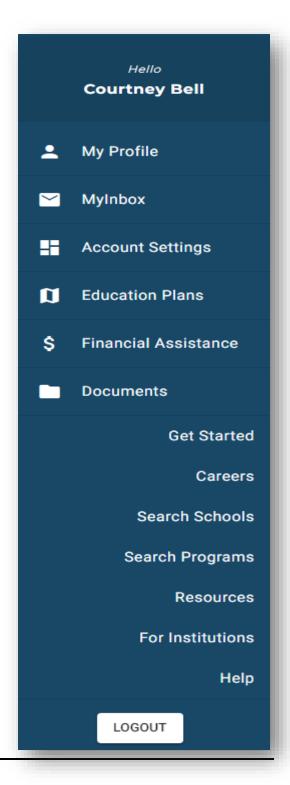
Screenshots in this section will show the public-facing Homepage of the MyCAA Spouse portal and the perpetual drop-down, navigation menu.

### Homepage



### Menu (Public)

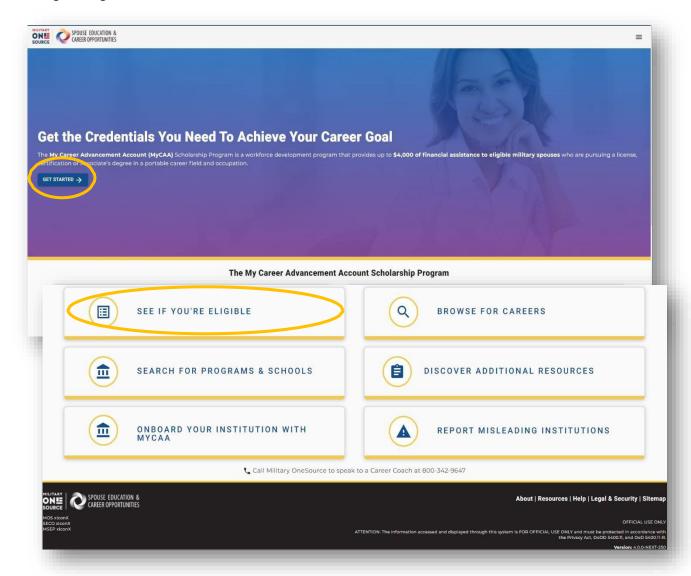




### **Spouse Account**

This section will focus on the creation of a Spouse account and the initial pages a spouse will see once they access the portal.

### Registering an Account



NOTE: If a spouse lands on the MyCAA page they will be re-directed to the MySECO website by to complete the registration process.

### **Get Started With MyCAA**

#### 1 The MyCAA Scholarship helps you be successful on your path with:

- An Education and Training Plan
- Valuable SECO tools, such as the Traitify Personality As

Your My Career Advancement Account and My Spouse Education and Career Opportunities accounts with your military family's mobile life.

#### Traitify

Traitify, a visual personality assessment, helps you understand how your qualities and passions relate to potential ca recommending career options based on your interests, aptitudes and education level. This assessment takes about 5 to complete, and will instantly give you:

- A breakdown of where you align against seven types of career personalities
   Information about the kinds of people and work environments that help you thrive
   Possible strengths and weeknesses.
   Personalized recommendations for careers aligned specifically with your unique characteristics

Traitify provides essential details about career recommendations, including the level of education and degree you need, as well as what to expect in terms of salary, potential job growth and more.

### **Check Your Eligibility**

The first step in applying for the My Career Advancement Account Scholarship is to determine if you are eligible. Our system will check your eligibility when you log in with your DS Logon. More detailed information on eligibility can be found in the MyCAA FAQs.

Eligible spouses include:

- Spouses of active-duty service members in pay grades E-1 to E-5, W-1 to W-2 and 0-1 to 0-2 who have successfully
  completed high school and have the ability to request tuition assistance while their military sponsor is on Title 10 r
- Spouses married to members of the National Guard and reserves in these same pay grades are eligible.

Those who are not eligible include the following:

#### Complete the MySECO/MyCAA Registration

- 1. You can register online or call our SECO career coaches at 800-342-9647 for assistance.
  2. Complete your MyCAA registration by reading the MyCAA fact sheet and terms and conditions, and successfully answer the quiz questions.
  3. Fill in your personal information, declaration and training, and employment history.

Call the SECO Career Center to schedule your MvCAA coaching session with a SECO career coach.

If you have a career goal in mind, you can use the MyCAA School and Program Search to find schools and programs that interest you. These are great to discuss with your career co

If you have a school or program already in mind, contact them and request a MyCAA Education and Training plan. This plan includes your career goal and information about your chose school, program and coursework. Your Education and Training plan must be approved before receiving financial assistance. Plans are reviewed and approved in the order in which they are received and can take up to 14 business days.

#### **Save Time and Complete Prerequisites**

Save time by completing prerequisite items first.

The MvCAA Scholarship application regu n. This is the same log in you may use to access TRICARE Online or MySECO. If you do not have a DS Logon or need to activate or grade, you can complete that on Log in or Sign up

#### Have questions?

ew the MyCAA Scholarship Fact Sheet or FAQs to get answers to:

- Who is eligible to participate in the My Career Advancement Account Scholarship program
- What the MyCAA Scholarship Education and Training Plan
  How to get additional information, assistance and more
- Still want help? Call a career coach at 800-342-9647.

### **Notice and Consent Statement**

You are accessing a U.S. Government (USC) Information System (IS) that is provided for USC-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, per
- · At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USC interests—not for your personal benefit or privacy.
   Notwithstanding the above, using this IS does not constitute consent to PM, LE or Cl investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

### PRIVACY ACT STATEMENT

Authority: 10 U.S.C. 136, Under Secretary of Defense for Personnel and Readiness; 10 U.S.C. 1784a, Education and training opportunities for military spouses to expand employment apportunities for military spouses to expand employment and portable career opportunities; and DoD Instruction 1342.22, Military Family Readiness.

Principal Purpose(s): To assist military spouses pursue licenses, certificates, certificates, certifications or associate's degrees (excluding associate's degrees in general studies, liberal arts, and interdisciplinary studies that do not have a concentration) necessary for gainful employment; to provide a record of educational endeavors and progress of military spouses participating in education services; and to manage the tuition assistance scholarship, track enrollments and funding and to facilitate communication with participants via email

Routine Use(s): To civilian educational institutions, where the participant is enrolled, for the purpose of ensuring correct enrollment and billing information. To the Department of Education, Consumer Financial Protection Bureau and the Department of Justice, as appropriate, for the purpose of complying with E.O. 13607. The applicable system of records notice, DPR 46 DoD, Spouse Education and Career Opportunities (SECO) Program, and the complete list of routine uses, are located at: https://dpcid.defense.gov/Portals/49/t Disclosure: Voluntary: however, failure to provide information will impact your ability to utilize the program.

### AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-XXXX, is estimated to average 30 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs mc-alex est mbx.dd-dod-information-collections@mail.mil. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

### PLEASE DO NOT RETURN YOUR RESPONSE TO THE ABOVE ADDRESS.

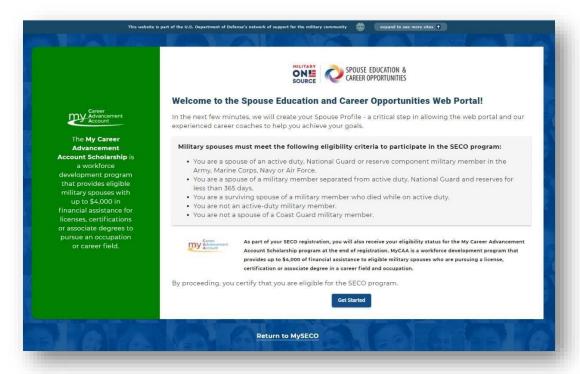
Responses should be sent to

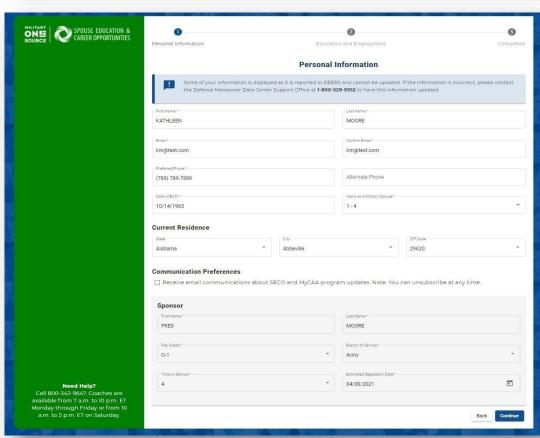
responses should be sent to:
Military Community Support Programs
ATTN: Program Manager, Spouse Education & Career Opportunities Progra
4800 Mark Center Drive
Alexandria, VA 22350-2300

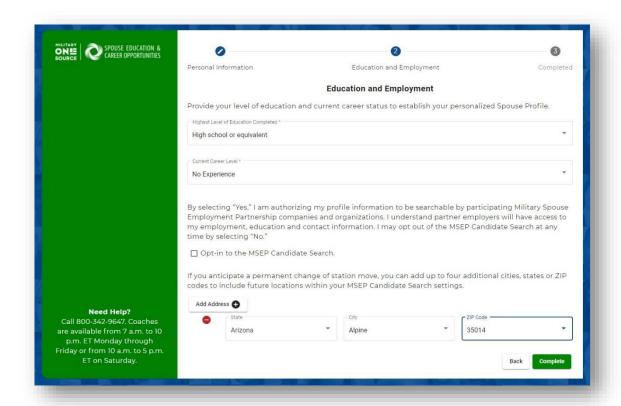
By clicking OK you agree to the terms of the User Agreement

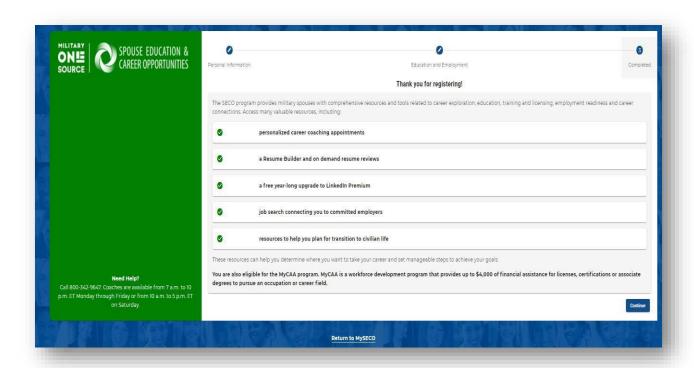


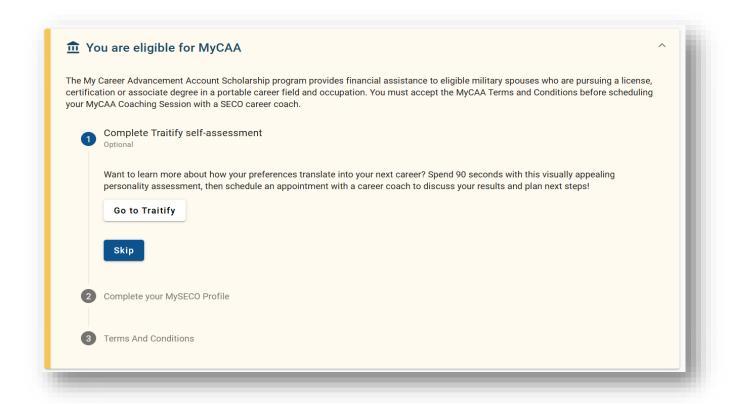
Note: Once a spouse navigates past DS Logon they will be prompted to fill out their MySECO profile.



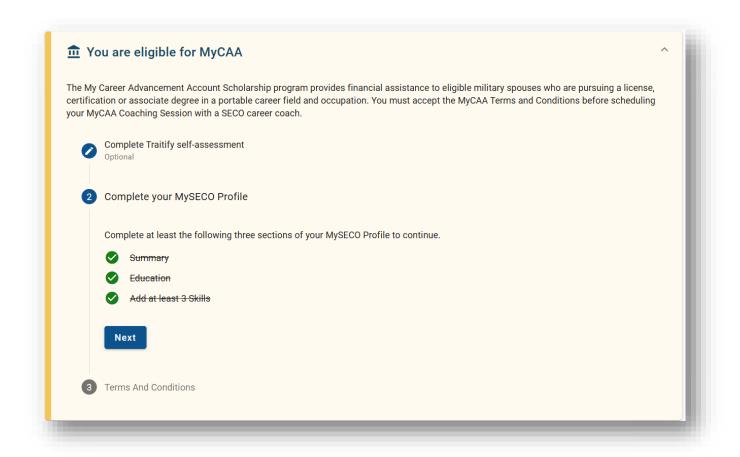








NOTE: On this page the spouse can either go to Tratify or click "Skip" to move the MySECO Profile checklist required to proceed to the MyCAA Terms and Conditions.



NOTE: If the Summary, Education and at least three Skills are listed on the spouse profile, the Next button will be selectable to navigate to the MyCAA Terms and Conditions.

### 3 Terms And Conditions

- 1. I agree that I am solely responsible for the establishment and management of my My Career Advancement Account Scholarship Account. Under no circumstances shall I share my account username or password with anyone, including but not limited to my military sponsor or school representatives.
- 2. I understand that I must have a high school diploma or general equivalency diploma (GED) to participate in the My Career Advancement Account Scholarship program.
- 3. Lagree to develop an Education and Training Plan in coordination with school officials. Lunderstand that a Spouse Education & Career Opportunities Career Coach is required to approve this plan prior to my requesting My Career Advancement Account Scholarship financial assistance.
- 4. I understand MyCAA funding is only available for 36 months from the start date of the first course funded by the My Career Advancement Account Scholarship program.
- 5. I understand that the maximum My Career Advancement Account Scholarship financial assistance benefit is \$4,000 and that there is a \$2,000 annual fiscal year spending cap.
- 6. I understand that My Career Advancement Account Scholarship funding cannot be used to audit, to repeat a course (unless the My Career Advancement Account Scholarship receives a full reimbursement), or to pay for non-academic credit / ungraded courses such as college / freshman orientation programs, internships, practicums or supervised clinical assignments.
- 7. I understand that I must submit a My Career Advancement Account Scholarship financial assistance (FA) request for each course in my Education and Training Plan on a course-by-course basis. FA request(s) must always be applied for by me no more than 60 days prior to the start date of the course/program. All FA requests must be applied for before the start of the course and before the Active Duty member's date of separation or when he/she is no longer serving on Title 10 orders. I understand that failure to do so will result in my being held responsible for pay course costs.
- 8. I agree to allow the Department of Defense and my school to share information which is necessary for the My Career Advancement Account Scholarship program administration and paying of school invoices. I understand I am responsible for ensuring that my grades are posted in the Academic Institution (AI) Portal within 60 days of course completion by school officials. I understand I will not be allowed to use additional My Career Advancement Account Scholarship funding until my grades are posted.
- 9. I understand if I fail or withdraw from a course, my My Career Advancement Account Scholarship program account will be suspended and no financial assistance requests can be applied for until I contact a Spouse Education & Career Opportunities Career Coach. If a second failure or withdrawal is made, I understand that I will not be allowed to receive any further funds from the My Career Advancement Account Scholarship.
- 10. I understand that if I receive a grade of incomplete, I am required to attain a satisfactory grade within 6 months of the course end date unless a shorter term is specified by my school. I understand that my account will be suspended and no additional My Career Advancement Account Scholarship funding will be provided until I complete this course.
- 11. I understand that waivers related to course failures, withdrawals and incompletes are authorized for "hardship" cases (e.g. unanticipated health issues, permanent change of duty location, temporary duty assignments, emergency leave of the military member, or hospitalization for a length of time that precludes course completion). Waiver requests must be signed by my military sponsor's supervisor or higher authority and uploaded into my My Career Advancement Account Scholarship Account eFile. They must include:
  - a. Name/title/code of course(s) for which the wavier is requested
  - b. Reason for the Wavier
  - c. Name, title and command for military sponsor's supervisor or higher authority

IN SUMMARY: I have read the above Spouse Terms and Conditions Agreement. I understand that non-compliance may result in (1) my being held responsible for tuition and examination costs; (2) indefinite suspension of my My Career Advancement Account Scholarship Account; or (3) in the case of fraud, permanent closure of my My Career Advancement Account Scholarship Acc

Last Updated: 27 March 2024

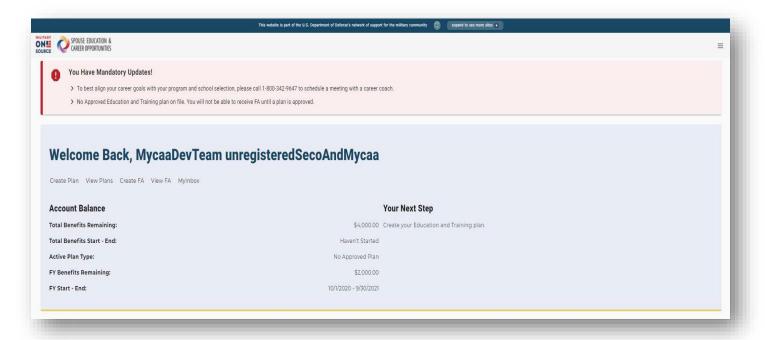
The best way for me to seek information and assistance from a Spouse Education and Career	○ True ○ False
Opportunities Career Coach is to use my account Message Box.	O lide O Faise
The fiscal year cap is \$2,000 and the maximum total benefit is \$6,000.	True False
I can let my military sponsor, a friend, or a school official establish and manage my MyCAA Account for me.	True False
I have to submit a financial assistance (FA) request for every course no more than 60 days prior to my course start dates.	True False
I will be held responsible for paying course costs if I enter incorrect information into my Education and Training Plan (e.g. name of school, campus location, course name/code, costs, and start/end dates).	True False
My MyCAA Account will be locked if my school does not submit grades to MyCAA within 60 days of my course end dates. I am responsible for ensuring my school submits my grades.	True False
My MyCAA Account will be locked if I fail or withdraw from a course.	True False
✓ Please indicate that you agree to the terms and conditions listed above	

NOTE: After reading the MyCAA Terms and Conditions, the spouse will be required to complete a quiz before agreeing and accepting the terms and conditions.



NOTE: Once the spouse has registered their MySECO account they will be prompted to set up a specialty consultation with a SECO career coach, and they will be able to access their MyCAA account.

### Spouse Dashboard in

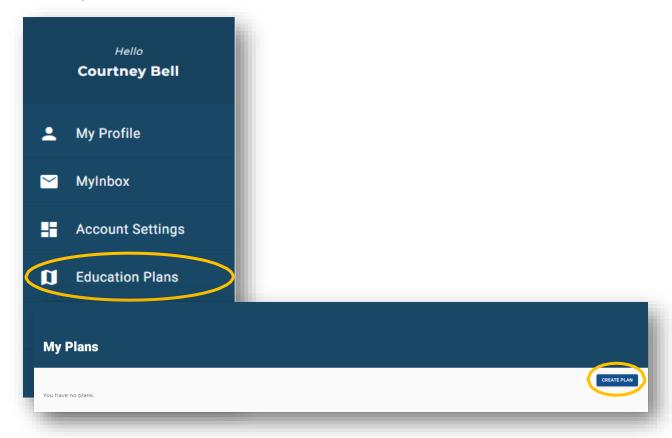


NOTE: When a spouse sees their account dashboard they will be prompted to schedule a meeting with a SECO career coach.

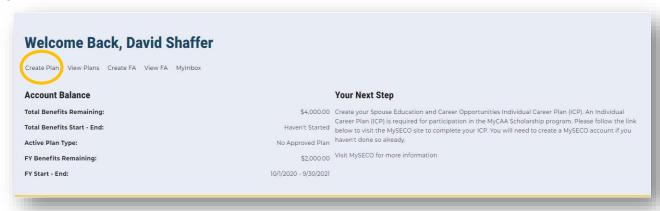
### Education&Training (E&T) Plans

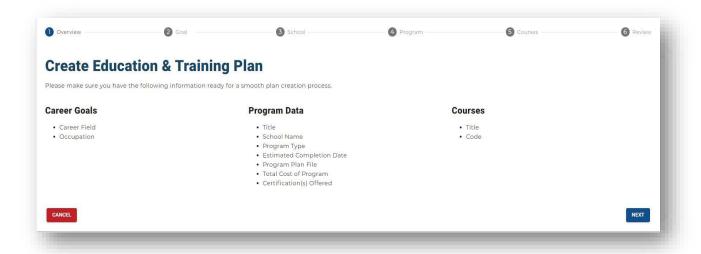
Once a spouse creates their MySECO account and they are eligible for MyCAA, they will be able to log into MyCAA and start creating their (E&T) Plan. This involves selecting an approved, MyCAA-participant school and inputting all the necessary program information provided by the school. E&T Plans also allow SECO Career Coaches to track the progress of a spouse's program.

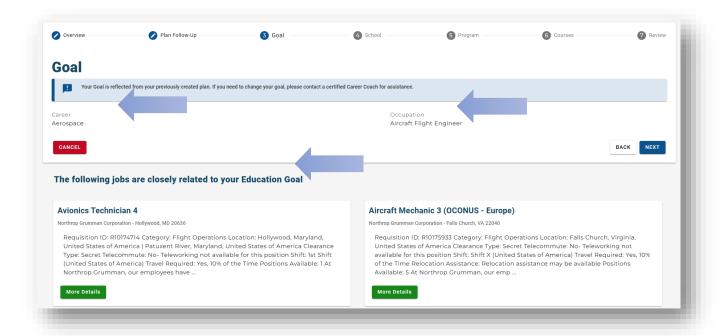
### Creating E&T Plan



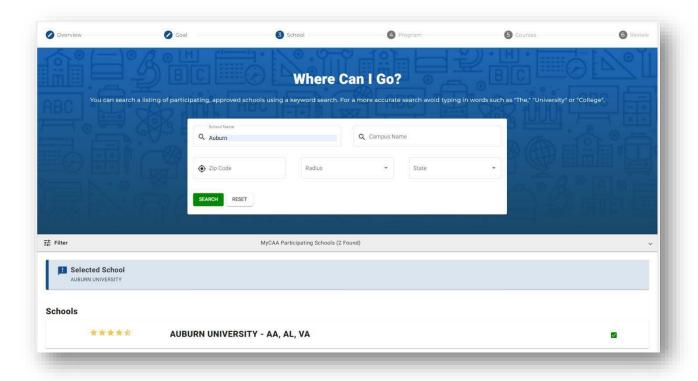
### -OR-





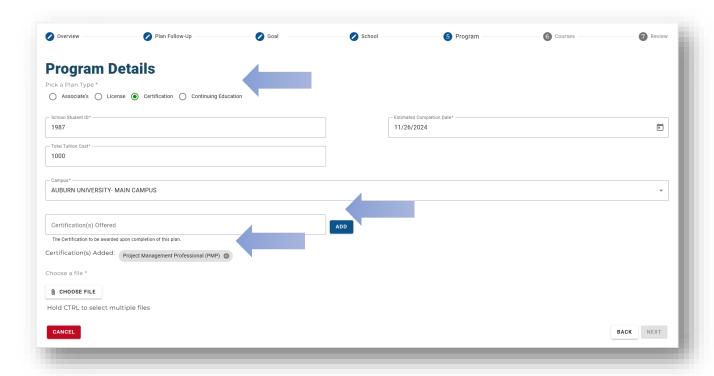


NOTE: When the spouse provides the Career and Occupation field for the Education and Training Plan, the spouse is shown job postings from MSEP partners that are directly related. The spouse could go directly to the job posting in SECO or complete the Education Training Plan in MyCAA.

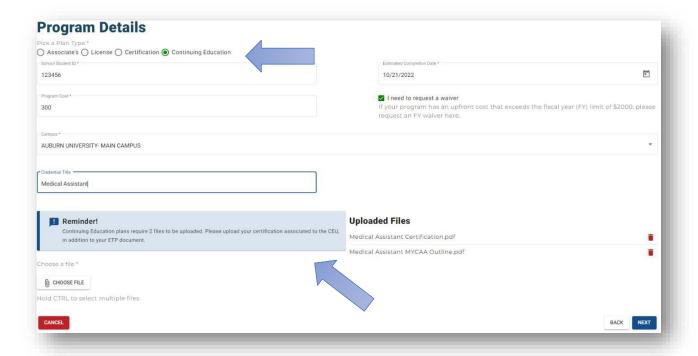


NOTE: Spouse will be able to select Career Field and Occupation if it has not already been selected on a previous plan.

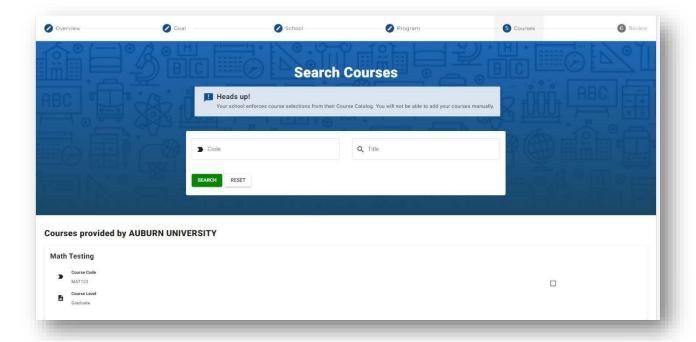
The spouse will need to choose their "Plan Type" for the program details to populate.



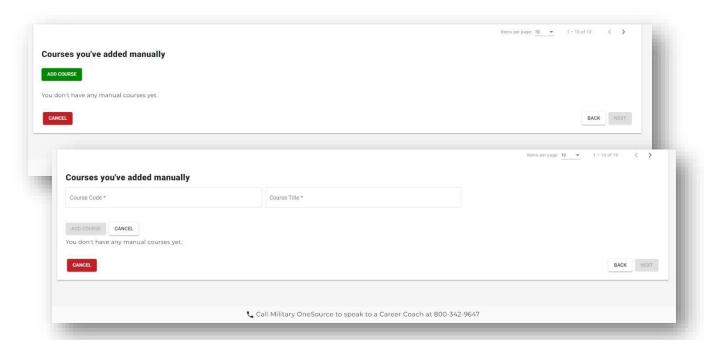
NOTE: If a spouse selects Certification, they will be required to input the type of certification they are obtaining by free typing it in the Certification(s) Offered box. Any Certifications added will be displayed below the Certification(s) Offered field.



NOTE: If a spouse selects Continuing Education the credential title field will appear as a required field and the spouse will be prompted to upload two documents, their current credential and their ETP document.



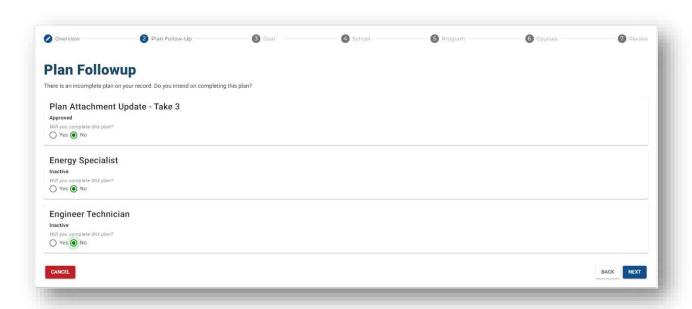
Note: If the spouse has selected a school that requires them to select courses from their course catalog they will receive a "Heads up" message.



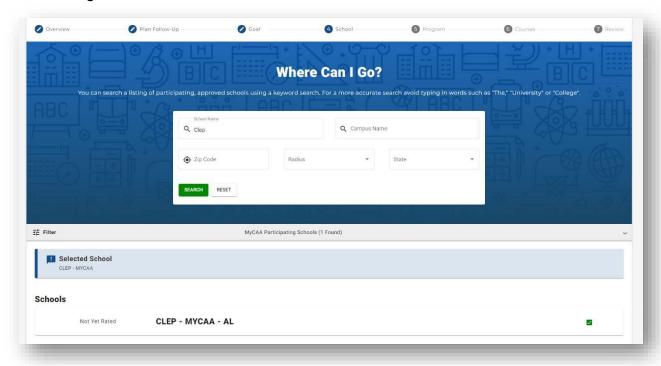
Note: If a school does not require the use of their course catalog the spouse will have the option to add courses manually.

### Plan Follow-up

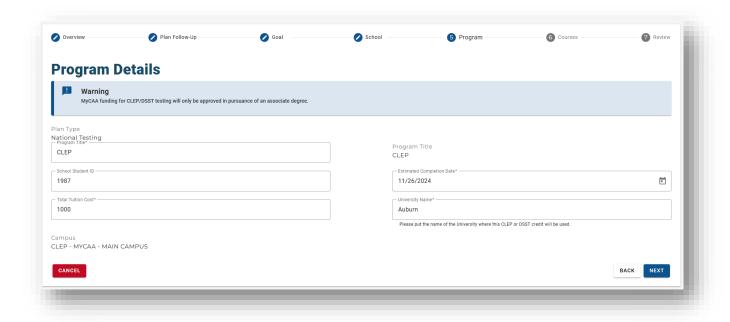
When a spouse has pending or inactive plans on their account, they will be prompted to decide what to do with those plans.



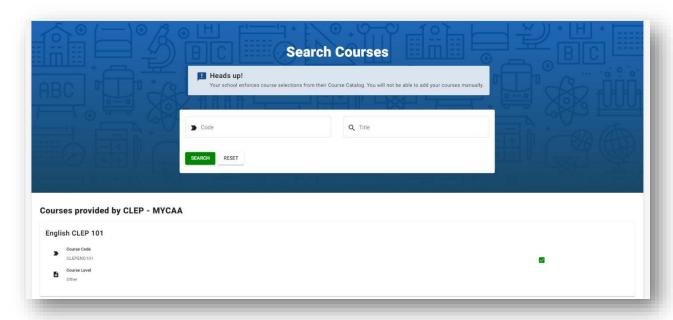
### **CLEP Testing E&T Plans**



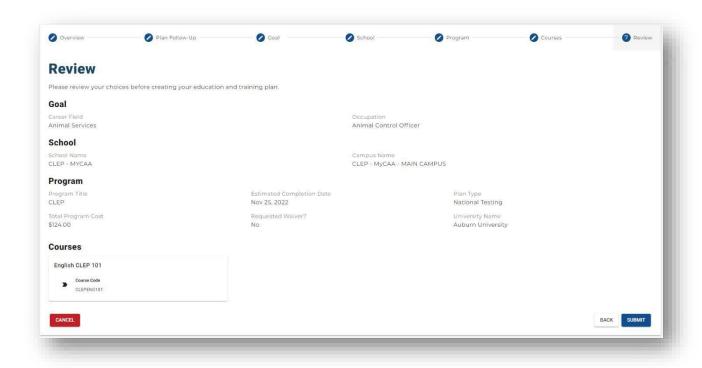
When a spouse creates a CLEP plan they will need to choose the CLEP school on the "School" step.



The spouse will enter information like normal on step 5. Changes to this page include the warning at the top of the page, the addition of the free type field for the "University name", and the ability to upload an ETP document has been removed.

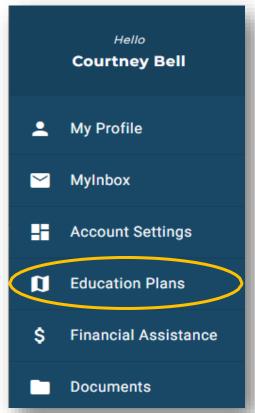


Spouses are forced to choose from the list of courses provided by CLEP. The free type field is not available.

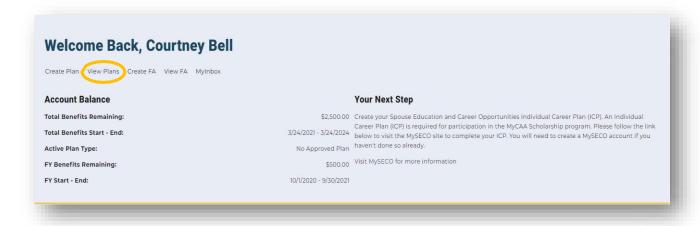


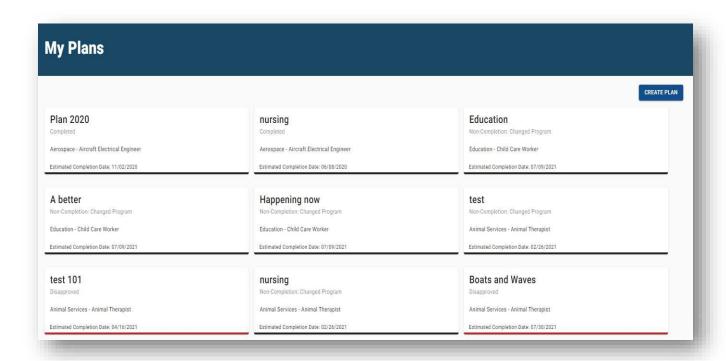
The spouse will review their plan and submit like normal.

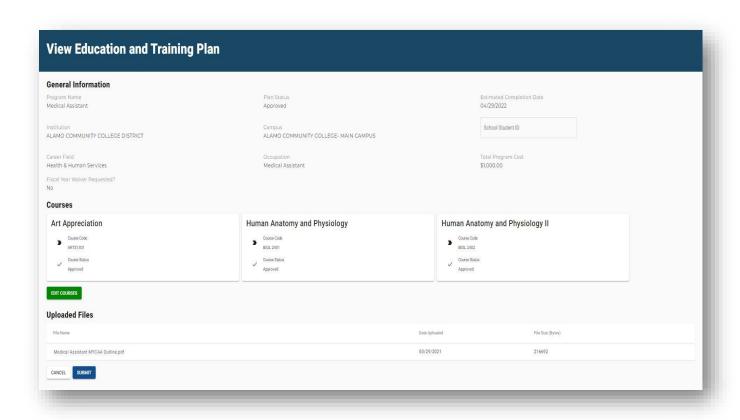
### View E&T Plans



-OR-

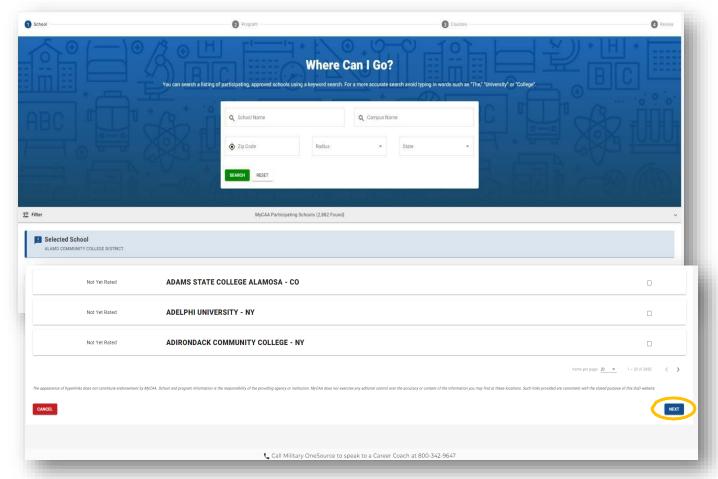




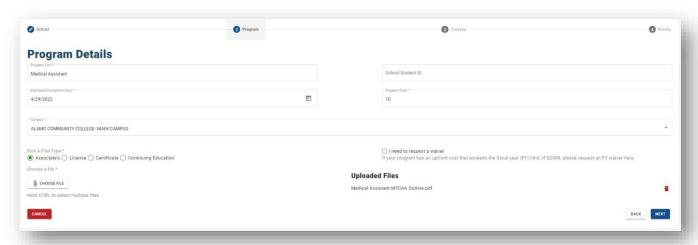


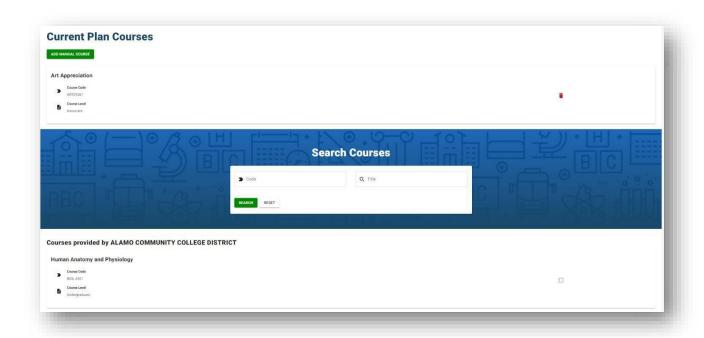
### Edit E&T Plan

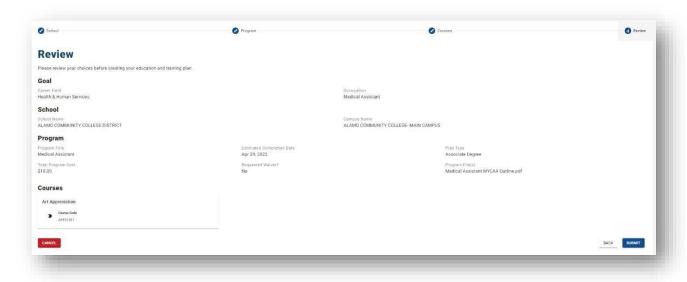
When editing an E&T plan, the spouse will have the option to edit the school, the program details, and the course details.



NOTE: The spouse will be able to switch schools if needed. If not, they have the option to click "Next".



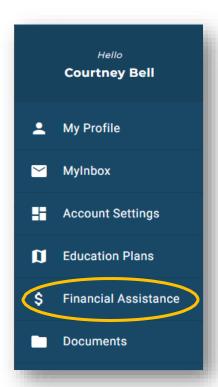


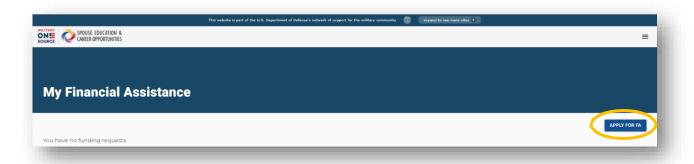


### FinancialAssistance(FA)Requests

Spouses that have an approved E&T Plan will have the ability to request financial assistance for courses listed on their plan. These financial assistance requests (when approved) will be visible for schools in the Academic Institutions (AI) Portal for invoicing.

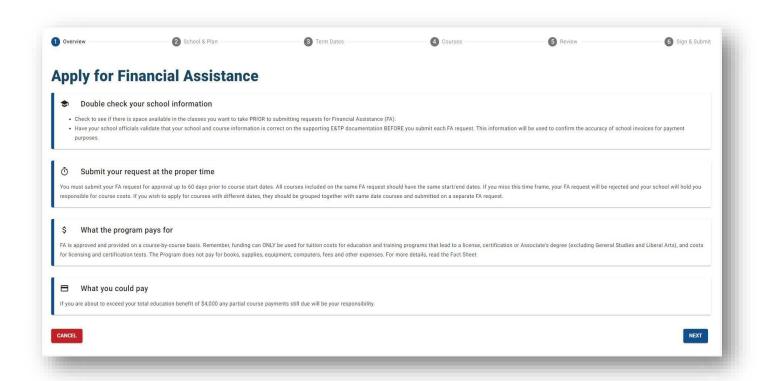
### Requesting FA

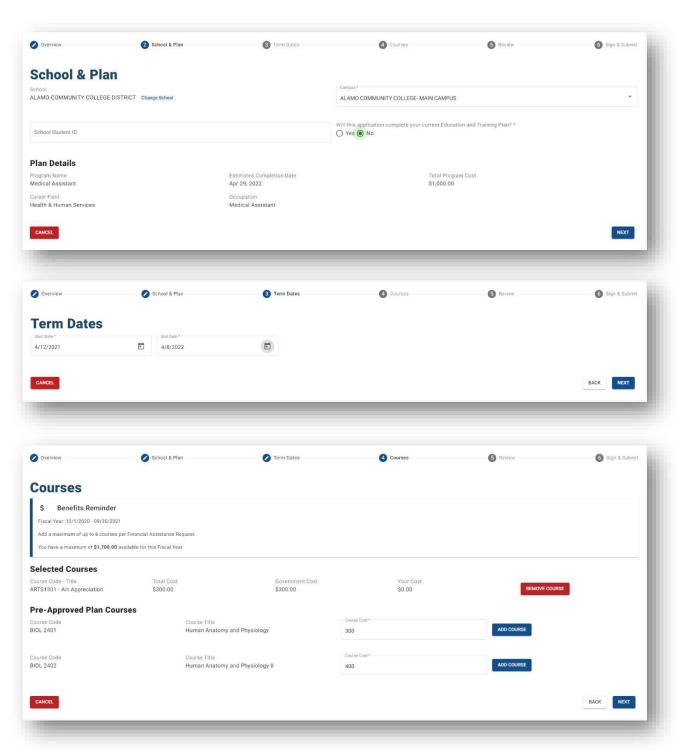




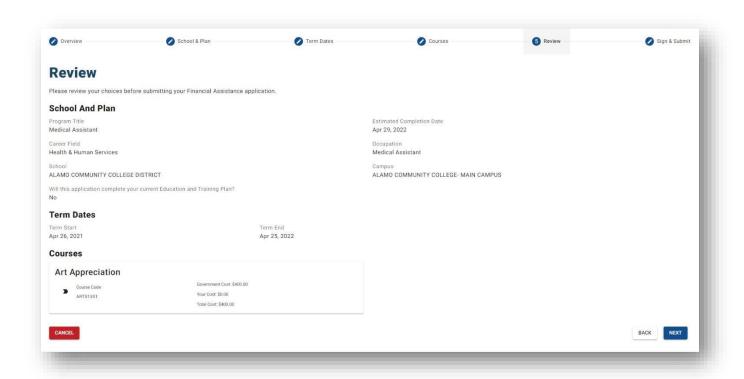
### -OR-

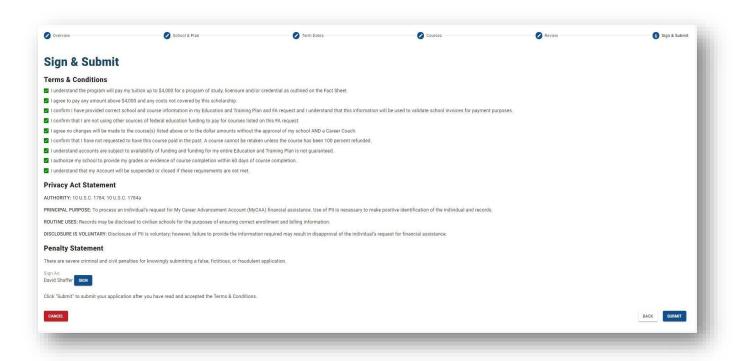






NOTE: When a spouse creates FA for CLEP the full cost of the course will be automatically entered and the Spouse will click "Add Course" like normal.





NOTE: FA Request may NOT be AUTO-APPROVED and will be submitted to the SAP queue for review, if needed.

### **Trend Messages**

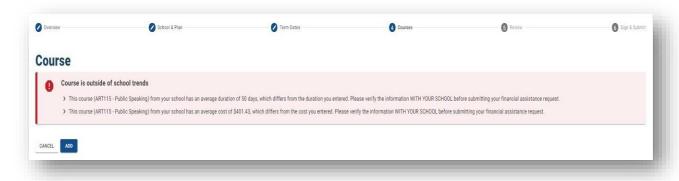
Course term and cost data is tracked among all FA requests submitted for each school. If the cost or term date exceeds the trend from past FA request, the FA will not be auto approved and will be sent to the Pending FA queue in SAP.

If a spouse attempts to add a course with a term date length that is outside of the course trend by more than 10%

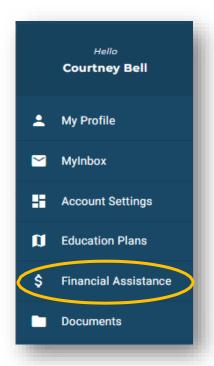
 Thiscourse(Course Code, Title) fromyourschoolhasanaveragedurationof(XX)days, whichdiffersfromtheduration you entered. Please verify the information WITH YOUR SCHOOL before submitting your financial assistance request.

If a spouse attempts to add a course with a cost that is outside of the course trend by more than 10%

• This course (Course Code, Title) from your school has an average cost of (XX), which differs from the cost you entered. Please verify the information WITH YOUR SCHOOL before submitting your financial assistance request.

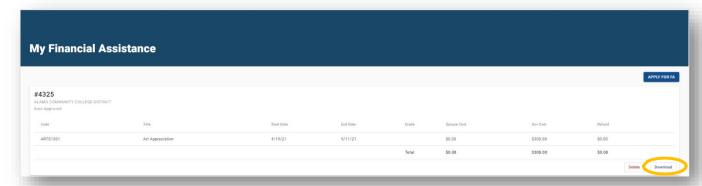


### View/Print FA



### -OR-







## OFFICE OF THE UNDER SECRETARY OF DEFENSE 4000 DEFENSE PENTAGON WASHINGTON, D.C. 20301-4000



PERSONNEL AND READINESS

1. NAME (Last, First, Middle Initial)  Smith, Aaron  4. ADDRESS (Include ZIP Code) 101 Main Street  Tampa, FL, 33601  7. EMAIL ADDRESS: aaron.smith+spouse@bamtech.net		2. MyCAA ID# 1459	3. FA DOCUMENT # 2839	
		COURSE CODE & TITLE		Dates (MMDDYYYY)
ARTS101 - ARTS 101 EARLY MODERN EUROPE		3/2/2018 - 6/14/20	\$100.00	
8. SPOUSE COST:	9. GOVERNMENT COST:	10. TOTAL COST:		
\$0.00	\$100.00	\$100.00		
	CONDITIONS AND CE	RTIFICATIONS		
Sheet. I agree to pay any amount and course information in my Edu school invoices for payment purp on this FA request. I agree no chaschool AND a SECO Career Countertaken unless the course has been yentire Education and Training	my tuition up to \$4,000 for a program of above \$4,000 and any costs not covere location and Training Plan and FA requesoses. I confirm that I am not using other location will be made to the course(s) listed selor. I confirm that I have not requested the program of the program	d by this scholarship. I con st and I understand that this re sources of federal educati ed above or to the dollar am d to have this course paid ir accounts are subject to ava school to provide my grade be suspended or closed if th	firm I have provided correct school information will be used to validate ion funding to pay for courses listed ounts without the approval of my 1 the past. A course cannot be illability of funding and funding for s or evidence of course completion	

### School/Program Search

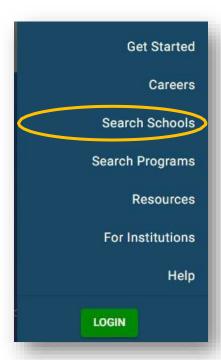
On the public-facing pages of the spouse portal, there are many resources available to the spouse. Spouses (and other site visitors) can utilize these resources by searching for MyCAA-participant schools, and reviewing the programs offered at those schools. These searches are available to spouses whether they are logged into their account or not.

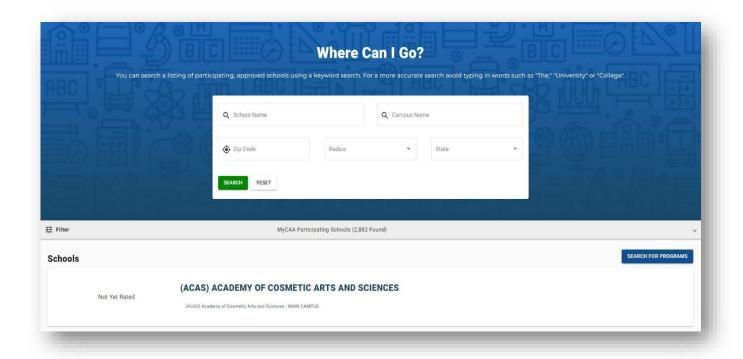
### School/Program Search

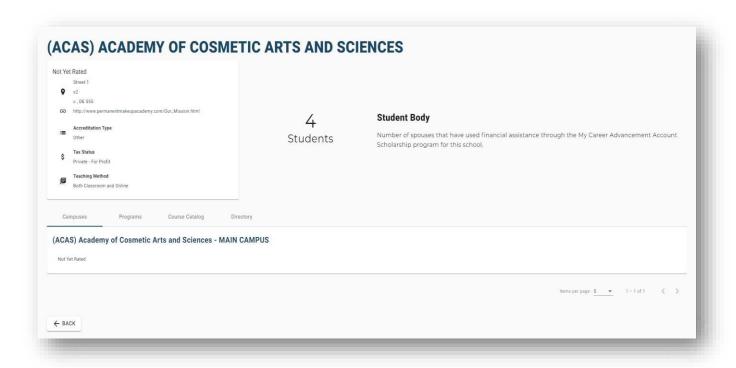


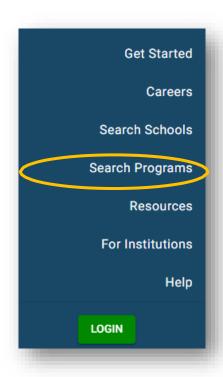
### SEARCH FOR PROGRAMS & SCHOOLS

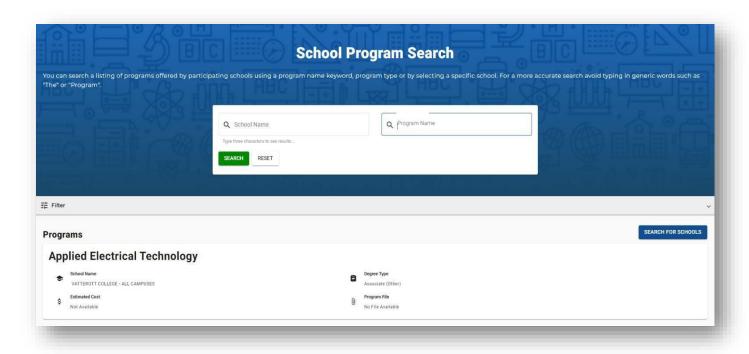
### -OR-











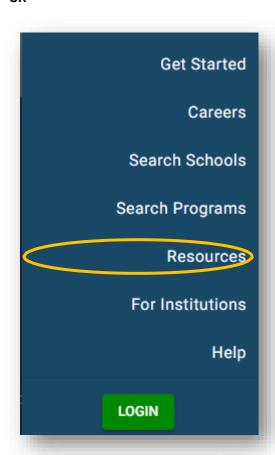
### Resources/Help

General resources are available to spouses in the form of links and files. This page is available to spouses if they are logged in their account or not.

### **Spouse Resources Page**



-OR-



### Resources

Please use the phone numbers and links provided below for the most current My Career Advancement Account Scholarship policy and program information and updates. For current My Career Advancement Account Scholarship Account owners, remember to check your My Career Advancement Account Scholarship Account Message Box regularly for additional information and updates.

#### **General Information**

- My Career Advancement Account Scholarship Education and Training Plan Guidelines
- My Career Advancement Account Scholarship Fact Sheet
- My Career Advancement Account Scholarship Information and Assistance

1-800-342-9647 -- Spouse Education and Career Opportunities Career Coaches

#### For Spouses

- My Career Advancement Account Scholarship Spouse FAQs
- My Career Advancement Account Scholarship Spouse Terms and Conditions Agreement
- DS Logon How do I use DS Logon to create and access My Career Advancement Account?
- Military Spouse Alternative Education Funding Resources

### **For Schools**

- Please visit our Schools Resources Page
- My Career Advancement Account Scholarship New School Information Flyer

### Tests

The My Career Advancement Account Scholarship pays for many tests and preparatory courses of study that lead directly to a recognized professional, state, regional or national occupational license or certification. Click here for more information about tests and testing related resources.

#### Links

- American Association of Community Colleges Site
- CareerOneStop
- MilitaryINSTALLATIONS
- Military OneSource
- Occupational Outlook Handbook
- Overseas Jobs
- Petersons
- Vocational Schools Database

Call Military OneSource to speak to a Career Coach at 800-342-9647



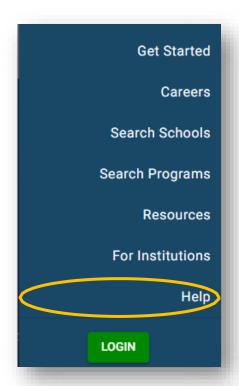
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### Spouse Help Page



### Help

Counseling Services

Contact Military OneSource and ask for the Spouse Education and Career Opportunities Center. Career Coaches are available Monday through Friday from seven am until ten pm (7am-10pm) eastern time and Saturday from ten am until five pm (10am-5pm) eastern time at 1-800-342-9647.

### Contact Military OneSource to receive assistance with:

- Career Interest & Other Self-Assessments
- Career Exploration & Decision Making
- Selection of Programs of Study and Schools
- Additional Sources of Financial Assistance
- My Career Advancement Account Scholarship Education and Training Plans
- School & Employment Readiness
- Resume Writing, Interviewing and Job Searching
- Networking, Spouse Employment Partners, and more!

My Career Advancement Account Scholarship Message Box

Use your My Career Advancement Account Scholarship Account Message Box as the fastest way to receive information, updates and assistance from Spouse Education and Career Opportunities Career Coaches.

Website Assistance

Having trouble using the My Career Advancement Account Scholarship Spouse Portal? Contact the My Career Advancement Account Scholarship HELP DESK for technical assistance by sending an email to MYCAAHELP@militaryonesource.mil.

Resource Page

### MySECO.Militaryonesource.mil provides:

- 24-7 access to online education and career information, resources, tools and assessments (https://myseco.millitaryonesource.mil)
- Gateway to building a portable and meaningful career path
- Available to all active duty spouses and guard/reserve

Access Key My Career Advancement Account Scholarship Resources that contain the most up to date My Career Advancement Account Scholarship policy and program information.

Feedback

Tell My Career Advancement Account Scholarship what is working and what improvements are needed. Ideas, recommendations and concerns are always welcomed at MyCAAFeedback@militaryonesource.mil!

Schools and Organizations

### The Education, Training and License Team hours of operation are from 7:00am - 7:00pm EST, Monday - Friday. Contact them at:

- MyCAASchools@militaryonesource.mil
- 1-888-256-9920

Access Key My Career Advancement Account Scholarship Resources that contain the most up to date My Career Advancement Account Scholarship policy and program information.

Contact Us

Please share Your Portable Career Experience & Employment Outcomes with us. Your successes will inspire other spouses to pursue their career goals and will be used to measure the success of the My Career Advancement Account Scholarship program.

Media Inquires

Contact Department of Defense Public Affairs -- (703) 697-5131

Feedback

If you want to send us your comments, ideas and recommendations about the My Career Advancement Account Scholarship Program or website, please use MyCAAFeedback@militaryonesource.mil.

School Representatives

School representatives should visit the School Resource page for further assistance.

Call Military OneSource to speak to a Career Coach at 800-342-9647