Default Question Block

Welcome to the Free Online Tax Preparation Feedback Survey

Your responses will help the IRS better understand how individuals prefer to prepare and file their federal income tax return (Form 1040).

Did you file a 2024 federal income tax return?

○ Yes
○ No
○ Don't know

How did you prepare your 2024 federal income tax return?

○ I prepared it myself on paper
○ I prepared it myself using software or an online program I purchased
○ I prepared it myself using free software or online program
○ I used a paid tax preparer
○ I used a free in-person tax preparer

How interested are you in using a free online tax preparation program to prepare your next federal income tax return?

○ Extremely interested

○ Very interested

○ Moderately interested

○ Slightly interested

○ Not at all interested

What features do you expect a free online tax preparation program to have?

Select all that apply

☐ It is easy to use

☐ My information is kept secure

☐ My return is prepared correctly

☐ It is mobile-friendly

☐ It has a low cost to the federal government

☐ It can file both my federal and state taxes at the same time

☐ Other

How likely would you be to use an online tax preparation program that was

free to file your federal return but there was a fee to file your state return?

○ Extremely likely

○ Somewhat likely

○ Neither likely nor unlikely

○ Somewhat unlikely

○ Extremely unlikely

How likely would you be to use an online tax preparation program that was free to file your federal and state returns, but the state return requires you to use a separate state-run tax preparation program?

○ Extremely likely

○ Somewhat likely

○ Neither likely nor unlikely

○ Somewhat unlikely

○ Extremely unlikely

If you had the option of choosing a free online tax preparation program that has all the features you need, which one of the following would you be most likely to use?

○ A program paid for and operated by a tax preparation company where you go directly to their website

○ A program paid for and operated by a tax preparation company, where the tax preparation program is linked directly from IRS.gov

○ A program paid for and operated by the Internal Revenue Service (IRS)

○ No preference

While a program operated by the IRS is free to you, setting up and running the program is expected to have an initial cost to the federal government of at least $10-$20 per return processed. Knowing this information, which of the following statements applies to you?

○ I am more likely to choose this IRS free online tax preparation program

○ I am neither more or less likely to choose this IRS free online tax preparation program

○ I am less likely to use this IRS free online tax preparation program

Block 1

If you had the option of using an easy-to-use, free online tax preparation program that has all the features you need, how likely would you be to use that program to file your next federal income tax return?

○ Extremely likely

○ Somewhat likely

○ Neither likely nor unlikely

○ Somewhat unlikely

○ Extremely unlikely

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