

Webinar Survey

Update for FY 26

The Training and Information Services Branch is in the process of updating webinar surveys that are distributed to the public. This update is being initiated for two primary reasons: 1) The Office of Management and Budget (OMB) control number 1845-0045 is set to expire on December 31, 2025; and 2) To enhance the quality of data collection by incorporating revised language that is more user-friendly and customer-focused. Please note that the length of the surveys and the overall types of questions will remain unchanged.

Table of Changes

Please note that asterisks indicate branching questions that will either open a required text box or navigate to the end of the survey.

Webinars	
Current Question 1	Proposed New Question 1
<p>Multiple-Choice - required</p> <p>Did you watch the <i>Name of Webinar</i> webinar?</p> <ul style="list-style-type: none"> • Yes • No* <p>*Moves to end of survey</p>	<p>Multiple-Choice - required</p> <p>Did you attend the <i>Name of Webinar</i> webinar?</p> <ul style="list-style-type: none"> • Yes, I attended the live webinar • Yes, I reviewed the recording • No, I did not attend or review the webinar* <p>*Moves to end of survey</p>

Current Question 2	Proposed New Question 2
<p>Drop-Down Menu - required</p> <p>In what U.S. state (or what country, if outside the U.S.) is your school located?</p> <p>Currently, there is a drop down list with all 50 states, US territories, and an other option for other countries</p>	<p>Drop-Down Menu - required</p> <p>In which U.S. state is your school located? If your school is outside the United States, please select 'Other' and specify the country.</p> <p>Keep the dropdown menu as is</p>
Current Question 3	Proposed Question 3
<p>Multiple-Choice - required</p> <p>How many years of <i>Title IV</i> experience do you have?</p> <ul style="list-style-type: none"> • Less than 2 years • 2-5 years • 6-10 years • More than 10 years 	<p>Multiple-Choice - required</p> <p>How many years of experience do you have working with <i>Title IV</i> federal student aid programs?</p> <ul style="list-style-type: none"> • Fewer than 2 years • 2-5 years • 6-10 years • More than 10 years • I am not with a school or servicer
Current Question 4	Proposed Question 4
<p>Multiple-Choice - required</p> <p>Did the training materials (presentation slides, etc.) for the webinar enhance your understanding of the topic?</p> <ul style="list-style-type: none"> • Yes • No* <p>*Please let us know what can be improved.</p>	<p>Multiple-Choice - required</p> <p>To what extent did the training materials (e.g., presentation slides, handouts, or visuals) enhance your understanding of the webinar topic?</p> <ul style="list-style-type: none"> • Significantly enhanced my understanding • Somewhat enhanced my understanding • My understanding remained the same • Confused me or decreased my

	<p>understanding*</p> <p>*Please let us know what can be improved.</p>
Current Question 5	Proposed Question 5
<p>Multiple-Choice - required</p> <p>How effective was the organization and delivery of the webinar in helping you to understand the subject matter?</p> <ul style="list-style-type: none"> • Extremely effective • Very effective • Somewhat effective • Not so effective* • Not at all effective* <p>*Please let us know what can be improved.</p>	<p>Multiple-Choice - required</p> <p>How effective were the webinar's organization and delivery in helping you understand the topic?</p> <ul style="list-style-type: none"> • Extremely effective • Very effective • Moderately effective • Slightly effective* • Not at all effective* <p>*Please let us know what can be improved.</p>
Current Question 6	Proposed Question 6
<p>Multiple-Select - required</p> <p>Which words or phrases best describe your overall impression of the webinar? Select all that apply:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Helpful <input type="checkbox"/> Engaging <input type="checkbox"/> Informative <input type="checkbox"/> Well Organized <input type="checkbox"/> Worthwhile <input type="checkbox"/> Applicable to My Work <input type="checkbox"/> Repetitive <input type="checkbox"/> Not Helpful <input type="checkbox"/> Boring <input type="checkbox"/> Overwhelming <input type="checkbox"/> Not Enough Information 	<p>Multiple-Select - required</p> <p>Which of the following words or phrases best describe your overall impression of the webinar? Select all that apply.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Clear and easy to follow <input type="checkbox"/> Helpful and practical <input type="checkbox"/> Engaging and interactive <input type="checkbox"/> Informative and well-paced <input type="checkbox"/> Well-organized <input type="checkbox"/> Relevant to my work <input type="checkbox"/> Provided valuable resources or examples <input type="checkbox"/> Too repetitive <input type="checkbox"/> Not enough detail or depth <input type="checkbox"/> Difficult to follow <input type="checkbox"/> Overwhelming or too fast-paced

<input type="checkbox"/> Confusing <input type="checkbox"/> Other _____	<input type="checkbox"/> Lacked engagement <input type="checkbox"/> Not applicable to my role <input type="checkbox"/> Too much time spent on basic information <input type="checkbox"/> Other comments _____
Current Question 7	Proposed Question 7
<p>Multiple-Select - required</p> <p>Which words or phrases best describe your overall impression of <i>trainer's name</i> and his/her delivery? Select all that apply.</p> <p> <input type="checkbox"/> Effective <input type="checkbox"/> Well Prepared <input type="checkbox"/> Engaging <input type="checkbox"/> Professional <input type="checkbox"/> Knowledgeable <input type="checkbox"/> Clear <input type="checkbox"/> Personable <input type="checkbox"/> Ineffective <input type="checkbox"/> Unprepared <input type="checkbox"/> Dry <input type="checkbox"/> Unprofessional <input type="checkbox"/> Unknowledgeable <input type="checkbox"/> Unapproachable <input type="checkbox"/> Other _____ </p>	<p>Multiple-Select - required</p> <p>Which words or phrases best describe your overall impression of <i>trainer's name's</i> delivery? Select all that apply.</p> <p> <input type="checkbox"/> Clear and easy to understand <input type="checkbox"/> Well-prepared and organized <input type="checkbox"/> Knowledgeable about the content <input type="checkbox"/> Engaging and kept my attention <input type="checkbox"/> Approachable and responsive to questions <input type="checkbox"/> Kept appropriate pace for learning <input type="checkbox"/> Used examples or explanations effectively <input type="checkbox"/> Difficult to follow / confusing <input type="checkbox"/> Seemed unprepared or disorganized <input type="checkbox"/> Lacked depth in content knowledge <input type="checkbox"/> Delivery felt dry or monotone <input type="checkbox"/> Spoke too quickly or slowly <input type="checkbox"/> Other comments _____ </p>
Current Question 8	Proposed Question 8
<p>Text Box - not required</p> <p>Please share any additional comments, thoughts, or suggestions for future trainings.</p>	<p>Text Box - not required</p> <p>Please share any additional feedback about this training experience, including kudos, suggestions for improvement, topics to be covered in the future, or ways we can</p>

	enhance virtual delivery.
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