District Office Site Visit Checklist for Microloan Intermediaries

Intermediary Name				
*DBA or *FKA	*DBA: Doing Business As *FKA: Formally Known As			
Location Visited	Street Address 1			
	Street Address 2			
	City	State	Zip Code	
Visited Multiple Locations	Yes No If "Yes", enter additional location/s in section	: Additional Site Visit Loca	tions.	
Website Address				
Site Visit Type	Onsite Virtual/Remote			
Site Visit Date	Date format: MM/DD/YYYY Click or tap to enter a date.			
	Please provide a brief description of the office and any notable observati	Please provide a brief description of the office and any notable observations of the building.		
Description of Office Visited				
Participants				
	Name	Title		

Note: According to the Paperwork Reduction Act, you are not required to respond to any collection of information unless it displays a currently valid OMB Control Number. The number for this collection of information is 3245-0365. The total estimated time to respond to this collection of information, including gathering and maintaining the data needed, and completing and reviewing the collection of information, is 210 minutes. You may send comments or questions regarding this estimated time or any other aspect of this collection of information including suggestions for reducing the time or other burden to: Director, Records Management Division, 409 Third Street, S.W., Washington D. C. 20416, and Desk Officer for the Small Business Administration, Office of Management and Budget, New Executive Office Building, Room 10202, Washington DC 20503. PLEASE DO NOT SEND FORMS TO THESE ADDRESSES.

Disclosure of Information – Requests for information contained herein may be denied unless SBA has the written permission of the individual to release the information to the requestor or unless the information is subject to disclosure under the Freedom of Information Act, 5 U.S.C. §552. The Privacy Act, 5 U.S.C. §552a, authorizes SBA to make certain "routine uses" of information protected by that Act. One such routine use is the disclosure of information maintained in SBA's system of records when this information indicates a violation or potential violation of law, whether civil, criminal, or administrative in nature. Specifically, SBA may refer the information to the appropriate agency, whether Federal, State, local or foreign, charged with responsibility for, or otherwise involved in investigation, prosecution, enforcement, or prevention of such violations. Another routine use is disclosure to other Federal agencies conducting background checks but only to the extent the information is relevant to the requesting agencies' function. See, 74 F.R. 14890 (2009), and as amended from time to time for additional background and other routine uses.

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		Conta	acts		
Please provide contact informati	ion for 1) Board of Dir			President.	
	Positi	on Permanent	Interim	Vacant	NA
Board of Directors - Chai	ir			in to fill below (e.g., timelir	
	Nai	me			
	Em	ail			
	Pho	ne			
	Positi	on Permanent	Interim	Vacant	NA NA
Chief Executive Officer		If "Vacant" or "Interim	", provide details on pla	in to fill below (e.g., timelin	ne efforts, etc.):

	Name	
	Email	
	Phone	
		OCRM Primary Contact
		OCRM Alternate Contact
	Position	Permanent Interim Vacant NA
President		If "Vacant" or "Interim", provide details on plan to fill below (e.g., timeline efforts, etc.):
	Name	
	Email	
	Phone	
		OCRM Primary Contact
		OCRM Alternate Contact
	Position	Permanent Interim Vacant NA
Executive Director		If "Vacant" or "Interim", provide details on plan to fill below (e.g., timeline efforts, etc.):
	Name	
	Email	
	Phone	
		OCRM Primary Contact
		OCRM Alternate Contact
		Contacts (continued)
A minimum of two OCRM contacts is required otherwise, please provide additional contact		y and Alternate contact was identified on the previous page, please skip to the next section; below.
	Position	Permanent Interim Vacant NA
OCRM Primary Contact		If "Vacant" or "Interim", provide details on plan to fill below (e.g., timeline efforts, etc.):
	Name	
	Title	
	Email	
	Phone	

	Position	Permanent	Interim	Vacant	NA NA
OCRM Alternate Contact		If "Vacant" or "Interim", provide details on plan to fill below (e.g., timeline efforts, etc.):			ne efforts, etc.):
	Name				
	Title				
	Email				
	Phone				
*Optional	Position	Permanent	Interim	Vacant	NA
OCRM Alternate Contact		If "Vacant" or "Interim", ¡			
			·		
	Name				
	Title				
	Email				
District	Office Sit	e Visit Cheeklist f	or Microloop I	ntormodiarios	
District	Office Sit	e Visit Checklist f	or Microloan I	ntermediaries	
District	Office Sit	e Visit Checklist f Loan Note Rev		ntermediaries	
	Office Sit			ntermediaries	
Loan Sequence Number	Office Sit			ntermediaries	
	Office Sit			ntermediaries	
Loan Sequence Number	Office Sit			ntermediaries	
Loan Sequence Number Closing Date	Office Sit			ntermediaries	
Loan Sequence Number Closing Date Loan Amount Borrower Name		Loan Note Rev	iew (#1)		
Loan Sequence Number Closing Date Loan Amount	e following	Loan Note Rev	iew (#1)		No Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and th	e following lendum initi	statement in its enaled by Microloan Bo	iew (#1) attirety appears in orrower. ninistration (SBA) a	the body of the	Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and the Microloan Note or as an addition of the Microloan Note or as an additional statement of the Microloan Note of the Microloan Note or as an additional statement of the Microloan Note of the Microl	e following lendum initi ged to the U.S de without pr	statement in its enaled by Microloan Best. Small Business Admirior written consent of	iew (#1) attirety appears in orrower. ninistration (SBA) a SBA."	the body of the	Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and the Microloan Note or as an addition of the management cannot be management.	e following lendum initi ged to the U.3 de without po	statement in its en aled by Microloan Bestor written consent of t. No verbiage was	iew (#1) attirety appears in orrower. ninistration (SBA) a SBA." s present.	the body of the	Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and th Microloan Note or as an add "This note has been pledg assignment cannot be ma If "No": Partial verbiage	e following lendum initi ged to the U.3 de without po	statement in its en aled by Microloan Bestor written consent of t. No verbiage was	iew (#1) attirety appears in orrower. ninistration (SBA) a SBA." s present.	the body of the	Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and th Microloan Note or as an add "This note has been pledg assignment cannot be ma If "No": Partial verbiage	e following lendum initi ged to the U.3 de without po	statement in its en aled by Microloan Bestor written consent of t. No verbiage was	iew (#1) attirety appears in orrower. ninistration (SBA) a SBA." s present.	the body of the	Yes
Loan Sequence Number Closing Date Loan Amount Borrower Name 1.1. Review performed and th Microloan Note or as an add "This note has been pledg assignment cannot be ma If "No": Partial verbiage	e following lendum initi ged to the U.3 de without po	statement in its en aled by Microloan Bestor written consent of t. No verbiage was	iew (#1) attirety appears in orrower. ninistration (SBA) a SBA." s present.	the body of the	Yes

a)	Review performed and the Microloan Note contains original signature(s).	Yes	No
	If "No", please provide a summary of the contributing factors to non-compliance below.		
b)	Verified the original Microloan Note is kept in a "disaster proof" cabinet.	Yes	No
	If "No", please provide a summary of the contributing factors to non-compliance below.		

		Loan Note Review (#2)		
I	Loan Sequence Number			
	Closing Date			
	Loan Amount			
	Borrower Name			
		the following statement in its entirety appears in the body of the ddendum initialed by Microloan Borrower.	Yes	No
		dged to the U.S. Small Business Administration (SBA) as collateral. Further nade without prior written consent of SBA."		
If	"No": Partial verbia	ge was present. No verbiage was present.		
If	the answer is "No", please	e provide the specific verbiage stated on the Note.		
a) Ro	eview performed and the	e Microloan Note contains original signature(s).		No
If	"No", please provide a s	ummary of the contributing factors to non-compliance below.	Yes	
b) Vo	erified the original Micro	ploan Note is kept in a "disaster proof" cabinet.	Yes	No
If	"No", please provide a s	ummary of the contributing factors to non-compliance below.		
I	Loan Sequence Number			
	Closing Date			
	Loan Amount			
	Borrower Name			
		the following statement in its entirety appears in the body of the ddendum initialed by Microloan Borrower.	Yes	No

		dged to the U.S. Small Business Administration (SBA) as collateral. Further nade without prior written consent of SBA."		
	If "No": Partial verbia	ge was present. No verbiage was present.		
	If the answer is "No", please	e provide the specific verbiage stated on the Note.		
a)	Review performed and the	Microloan Note contains original signature(s).	Vec	No
	If "No", please provide a s	ummary of the contributing factors to non-compliance below.	Yes	
b)	Verified the original Micro	oloan Note is kept in a "disaster proof" cabinet.		No
			Yes	
	If "No", please provide a s	ummary of the contributing factors to non-compliance below.		
	Loan Sequence Number			
	Closing Date			
	Loan Amount			
	Borrower Name			
1.4.		he following statement in its entirety appears in the body of the ddendum initialed by Microloan Borrower.	Yes	No
		dged to the U.S. Small Business Administration (SBA) as collateral. Further lade without prior written consent of SBA."		
	If "No": Partial verbia	ge was present. No verbiage was present.		
	If the answer is "No", please	e provide the specific verbiage stated on the Note.		
a)	Review performed and the	Microloan Note contains original signature(s).	Yes	No

	If "No", please provide a s	ummary of the contributing factors to non-compliance below.		
b)	Verified the original Micro	oloan Note is kept in a "disaster proof" cabinet.	Yes	No
	If "No", please provide a s	ummary of the contributing factors to non-compliance below.	100	
	Pa	id-in-Full (PIF) /Charged Off (CO) Loan File Review		
2.	Files are maintained in re loan.	cords for a duration of six years following the final disposition of each	Yes	No
	Comments			
		PIF/CO Loan File Review (#1)		
	Loan Sequence Number			
	Closing Date			
	Loan Amount			
	Borrower Name			
2.1.	eligibility determination, CAIV records, Microloan Note, Note	ntains relevant documents and records. (e.g., application, credit memo, VRS, Sam.gov search, no credit elsewhere>\$20,000, evidence of legal status, TA te Modification(s) if applicable, evidence of use of proceeds, payment history, evidence of payment in full, business revenue, jobs created and retained, cause for	Yes	No
	Comments			

	DIE/CO I E'l D ' (//2)		
	PIF/CO Loan File Review (#2)		
Loan Sequence Number			
Closing Date			
Loan Amount			
Borrower Name			
eligibility determination, CAI records, Microloan Note, No	ntains relevant documents and records. (e.g., application, credit memo, VRS, Sam.gov search, no credit elsewhere>\$20,000, evidence of legal status, TA the Modification(s) if applicable, payment history, evidence of payment history, siness revenue, jobs created and retained, cause for charge off, etc.).	Yes	No
	PIF/CO Loan File Review (#3)		
Loan Sequence Number			
Closing Date			
Loan Amount			
Borrower Name			
eligibility determination, CAI records, Microloan Note, No	ntains relevant documents and records. (e.g., application, credit memo, VRS, Sam.gov search, no credit elsewhere>\$20,000, evidence of legal status, TA the Modification(s) if applicable, payment history, evidence of payment history, siness revenue, jobs created and retained, cause for charge off, etc.).	Yes	No

PIF/CO Loan File Review (#4)

Loan Sequence Number		
Closing Date		
Loan Amount		
Borrower Name		
eligibility determination, CAF records, Microloan Note, No	ntains relevant documents and records. (e.g., application, credit memo, VRS, Sam.gov search, no credit elsewhere>\$20,000, evidence of legal status, TA te Modification(s) if applicable, payment history, evidence of payment history, siness revenue, jobs created and retained, cause for charge off, etc.).	Yes No
	PIF/CO Loan File Review (#5)	
Loan Sequence Number		
Closing Date		
Loan Amount		
Borrower Name		
eligibility determination, CAF records, Microloan Note, No	ntains relevant documents and records. (e.g., application, credit memo, VRS, Sam.gov search, no credit elsewhere>\$20,000, evidence of legal status, TA te Modification(s) if applicable, payment history, evidence of payment history, siness revenue, jobs created and retained, cause for charge off, etc.).	Yes No
	Loan Request Denials by the Intermediary	
3. Files are maintained in reconf the loan request.	cords for a duration of three years following the Intermediary's decline	Yes No
If "No": Partial inform	nation was present. No information was present.	

		Declined Application Review (#2)		
	Date of Application			
	Requested Loan Amount			
	Borrower Name			
	Purpose of Loan			
R	eason for the loan decline			
3.2.		tation includes loan application (e.g., date, applicant's information, e of the loan request) AND decision letter/memo.	Yes	No
		potential reasons or challenges that may have contributed to the failure ation records consistently below:		
		Declined Application Review (#3)		
	Date of Application			
	Requested Loan Amount			
	Borrower Name			
	Purpose of Loan			
R	eason for the loan decline			
3.3.		tation includes loan application (e.g., date, applicant's information, e of the loan request) AND decision letter/memo.	Yes	No
		potential reasons or challenges that may have contributed to the failure ation records consistently below:		

	Declined Application Review (#4)
Date of Application	
Requested Loan Amount	
Borrower Name	
Purpose of Loan	
Reason for the loan decline	
	tation includes loan application (e.g., date, applicant's information, e of the loan request) AND decision letter/memo.
	potential reasons or challenges that may have contributed to the failure ation records consistently below:
	Declined Application Review (#5)
Date of Application	
Requested Loan Amount	
_	
Borrower Name	
Purpose of Loan	
Reason for the loan decline	
	tation includes loan application (e.g., date, applicant's information, e of the loan request) AND decision letter/memo. Yes
	potential reasons or challenges that may have contributed to the failure ation records consistently below:
	Technical Assistance Record Examination (#1)
Select the borrower from the No Loan Sequence Number	te review sample and retrieve Intermediary's records to start the review.
_	
Borrower Name	

	TA Recipient Name				
4.	4. Does the Intermediary have a Technical Assistance (TA) Record for this recipient?		Yes	No	
4.1.	4.1. Did the Intermediary track TA hours delivered?			Yes	No
4.2.	Did the Intermediary track	what was taught?		Yes	No
4.3	Did the Intermediary show	who delivered the TA?	?	Yes	No
4.4.	Did the Intermediary track	k how the TA was delive	ered, i.e., online, one-on-one, classroom?	Yes	No
4.5.	Did the Intermediary brea	k out hours by Pre-loan	n and Post-loan?	Yes	No
	Technical Assistance (TA) Detailed Examination				
4.6	Contacted microloan borr	ower to confirm receipt	of the TA as reported. [Optional]		No
	Meeting Method: Ph	one In-person	Email Virtual Drive by	Yes	
4.7	Is recipient a microloan bo	rrower?		Yes	No
4.8	Indicate type of TA borrow	ver received.			
	Check all that apply: Pr	e TA Post T	ΓA None		
4.9	9 What subjects have they been taught? (Please list all relevant subjects below.)				
	Date Received. (Please list all relevant dates below.)				
	Total number of hours Ted	chnical Assistance Borr	ower received.		
	Pre-TA Total	Hours	Post TA Total Hours		
	Please explain any challeng	ges encountered in reachi	ng the borrower and/or any issues identified during	the review	process.

Sele	ect the borrower from the No		ance Record Examination (#2) etrieve Intermediary's records to start the review.		
	Loan Sequence Number	ic review sample and	theverneedary 5 records to other the same		
	Borrower Name				
	TA Recipient Name				
4.	Does the Intermediary hav	ve a Technical Assistanc	ce (TA) Record for this recipient?	Yes	No
4.1.	Did the Intermediary trac	k TA hours delivered?		Yes	No
4.2.	Did the Intermediary track	k what was taught?		Yes	No
4.3	Did the Intermediary show	v who delivered the TA	?	Yes	No
4.4.	Did the Intermediary track	k how the TA was deliv	ered, i.e., online, one-on-one, classroom?	Yes	No
4.5.	Did the Intermediary brea	k out hours by Pre-loar	n and Post-loan?	Yes	No
		Technical Assista	nce (TA) Detailed Examination		
4.6	Contacted microloan borr	ower to confirm receipt	t of the TA as reported. [Optional]	X 7	No
	Meeting Method: Ph	none In-person	Email Virtual Drive by	Yes	
4.7	Is recipient a microloan bo	orrower?		Yes	No
4.8	Indicate type of TA borrow	wer received.			
•	Check all that apply: Pr	re TA Post T	ΓA None		
4.9	What subjects have they b	een taught? (Please list	all relevant subjects below.)		
	Date Received. (Please list a	ll relevant dates below.)			
	Total number of hours Tec	chnical Assistance Borr	ower received.		
	Pre-TA Total	l Hours	Post TA Total Hours		

Please explain any challenges encountered in reaching the borrower and/or any issues identified during the review process.				
	Technical Assistance Record Examination (#3)			
Select the b	porrower from the Note review sample and retrieve Intermediary's records to start the	ne review.		
Loan	Sequence Number			
	Borrower Name			
Т	ΓA Recipient Name			
4. Does t	he Intermediary have a Technical Assistance (TA) Record for this recipient?	Yes No		
4.1. Did th	ne Intermediary track TA hours delivered?	Yes No		
4.2. Did th	e Intermediary track what was taught?	Yes No		
4.3 Did th	e Intermediary show who delivered the TA?	Yes No		
4.4. Did th	e Intermediary track how the TA was delivered, i.e., online, one-on-one, classroor	n?		
4.5. Did th	e Intermediary break out hours by Pre-loan and Post-loan?	Yes No		
	Technical Assistance (TA) Detailed Examination			
4.6 Conta	cted microloan borrower to confirm receipt of the TA as reported. [Optional]	No		
Meetii	ng Method: Phone In-person Email Virtual	Yes Drive by		
4.7 Is reci	pient a microloan borrower?	Yes No		
4.8 Indica	ite type of TA borrower received.			
Check a	all that apply: Pre TA Post TA None			
40 What	subjects have they been taught? (Please list all relevant subjects below.)			

	Date Received. (Please list all relevant dates below.)		
•	Total number of hours Technical Assistance Borr	ower received.	
	Pre-TA Total Hours	Post TA Total Hours	
	Please explain any challenges encountered in reachi	ing the borrower and/or any issues identified during t	he review process.

		Microloan Intermediary Operations Overview	
7.		ntermediary's primary market been subject to any natural disasters? Yes No res, earthquake, tornado, flood, etc. Note: COVID-19 is not classified as a natural disaster.)	NA
	If "Y	es", summarize negative impacts Intermediary has experienced below:	
-			
8.		mediary is enrolled in Lender Match to receive requests for loans. $\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	NA
	If "N	o", summarize discussion that took place with Intermediary below:	
9.	Desci	ribe Intermediary's use of technology.	
5.	a)	Loan Administration (e.g., loan origination, closing, servicing, etc.)	
	-,		
	b)	Accounting IT system (e.g., disbursement of loans, loan status, payment history, etc.)	
	٥,	22 System (Sg., and area in states, payment matery, each	
	c)	Technical Assistance IT system (e.g., recording or TA activities, etc.)	
	-,	Constitution of the consti	
	d)	Overall, IT system has adequate data security measures (e.g., access controls, encryption protocols,	No
	,	firewalls, and intrusion detection system), privacy and data protection to safeguard sensitive Yes information, and business continuity and disaster recovery strategies to recover from IT disruptions (e.g., system failures, natural disasters, or cyber incidents, etc.).	110
		Comments	

10.	Inte	rmediary wishes to request or has requested an expansion of its regions.	Yes	No
	Comr	ments		
11.	Dist	rict Office has a recommendation for any training that would benefit the Intermediary.		No
	If "	Yes", summarize training needs Intermediary has below:	Yes	
12.		Intermediary attended Microlending and/or Technical Assistance related conferences in the		No
		past two years. If "Yes", name the conference(s) below:	Yes	
		Intermediary has plans to attend any Microlending and/or Technical Assistance related conferences within the next 12 months.	Yes	No
		If "Yes", name the conference(s) below:		
13.	Inte	rmediary has Microloan Program related issues they want to discuss.		No
	If "	Yes", summarize related issues Intermediary wants to discuss below:	Yes	

Additional Site Visit Locations

Additional Site Visit Location (#1) Notes			
Intermediary Site Visit Location Address	Street Address 1		
	Street Address 2		
	City	State	Zip Code
Additional Site Visit Location (#2) Notes			
Intermediary Site Visit Location Address	Street Address 1		
	Street Address 2		
	City	State	Zip Code
·			
District Office Nam	e		
Summary of Deficiencies			
Briefly list and explain the ke deficiencies discussed during th	ey le		
exit meetin	ng		

Future Improvements: Note how the organization plans to strengthen its processes to prevent similar issues moving forward	
General Comments and Observations: Highlight any material changes, noteworthy developments or other information the Reviewer wishes to convey to the HQ	
Reviewer Name	
Signature	
Date	

Time Allocation: Travel Time and Duration of Review

Please provide the round-trip travel time from [origin] to the visited site.	
Please indicate the duration of time it took to complete the review.	

You have completed the Site Visit Checklist.

Save and submit to ocrmmicro@sba.gov