OFFICE OF LOCAL DEFENSE COMMUNITY COOPERATION Grantee Guide (6.0)

Section A (Login & Password)

OLDCC GRANTS PORTAL

The OLDCC Grants Portal/EADS II requires an email and password to authenticate and allow access to the system. Passwords must be changed before the first log in and every 60 days.

Community users (Authorizing Official, Primary Delegated Authority, Community Contact) must first be added to the system by OLDCC staff before they can access the OLDCC Grants Portal. Once users are successfully in the system, the OLDCC Grants Portal can be accessed one of two ways:

- 1. Open a new internet browser and enter: https://grants.oldcc.gov/s_Login.jsp
 - **a.** Chrome and Firefox are the recommended websites, as Internet Explorer blocks some images and icons in the portal.
- 2. Open via the OLDCC homepage: https://oldcc.gov
 - a. Click Manage Your Grant.



b. Click OLDCC GRANTS PORTAL when the new page appears.





COMMUNITY ROLES

Access and edit rights in the OLDCC Grants Portal are defined by the role a user is assigned. Access to the OLDCC Grants Portal is controlled via username and password to ensure only authorized users are performing actions.

Users CANNOT be assigned multiple roles or the workflow will be interrupted. For example, a user assigned the roles of AO and CC will not be able to see the AO's buttons as the system will default to the "lower" permissions (CC).

Authorizing Official (AO)

- The Authorizing Official role is given to the community user who is ultimately responsible for the overall grant.
- There can be only one AO for a community at any given time.
- The AO must have the legal authority to enter into financial agreements on behalf of the organization.
- The AO is the only user with rights to sign the documents to receive any agreed upon funding.
- The AO has the authority to sign and approve grant applications as well as amendments, the Final Performance Report, and Federal Financial Reports on behalf of the organization.

Primary Delegated Authority (PDA)

- The PDA is a specific Community Contact who is responsible for completing the application, any requested application revisions, and performing the day-to-day actions (including reports) once a grant has been awarded.
- The PDA is the counterpart to the PM on the community side.
- The term "Delegated Authority" means that they are entrusted by the AO to complete actions with respect to OLDCC grants on behalf of the community.
- An organization can have more than one person with the role of Delegated Authority, but only one "Primary" Delegated Authority at any given time.

Community Contact (CC)

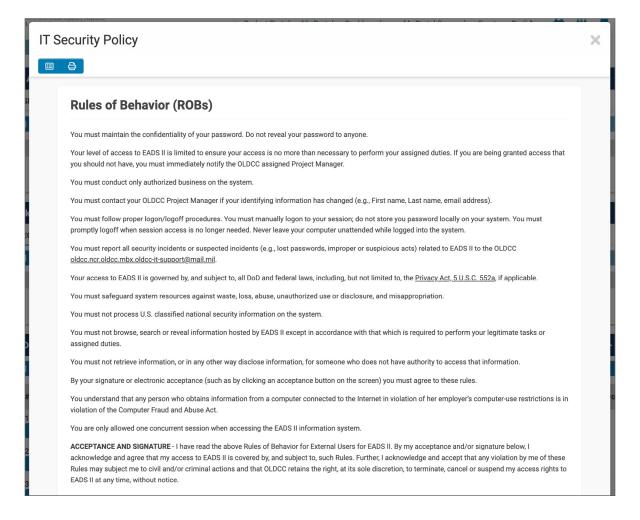
- The Community Contact role is given to all users on the community side who are authorized by the AO to work on a grant or application.
- All Community Contacts must be approved by the OLDCC Project Manager and added to the grant before access is granted.

INITIAL LOGIN

The OLDCC Project Manager (PM) assigned to the community organization will add community users as contacts. Once the PM's part is complete, the community user will receive an email to complete the steps below.

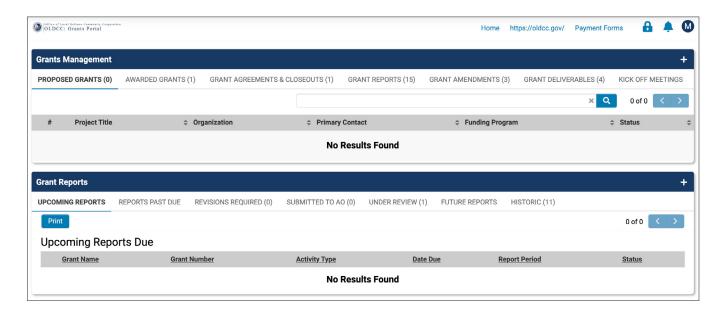
Community User Completes Registration

- 1. Open the email with the temporary password. Click on the **long link** in the email instead of going directly to the portal.
 - **a.** This link is only good for one use. Once the account is set up following the instructions below, the user should navigate directly to the portal to log in.
- The OLDCC IT Security Policy (Rules of Behavior) will appear. Acknowledgment and acceptance of these rules is required before use of the system will be granted.



3. Click Accept.

- 4. If an authentication request appears, complete the request.
 - **a.** The purpose of authentication is to determine that the first time user entering the system is a real person and not a computer bot.
- 5. After the initial login is completed, the OLDCC Grants Portal will appear.
 - a. Bookmark the login page for future use.



PASSWORD POLICY

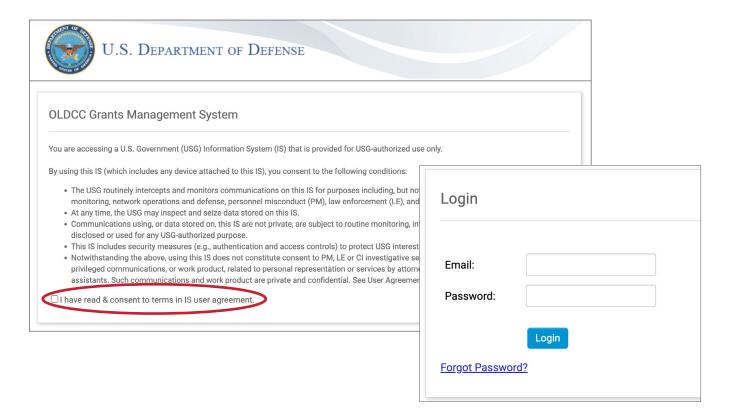
When making a new password, keep in mind that the Department of Defense (DoD) mandates that all passwords adhere to the following rules:

- At least one uppercase letter
- At least one lowercase letter
- At least one number
- At least one special character (!@#\$%^&*)
- Have a minimum of 15 characters
- Passwords must be changed every 60 days

Returning Users

Once the community user has been successfully added to the system, they can continue to access the system by following the steps below.

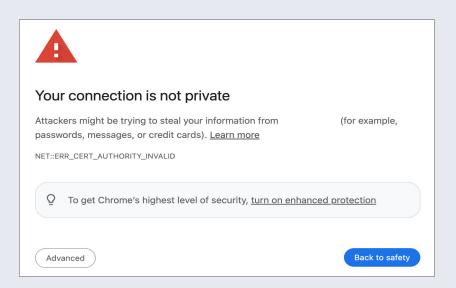
- 1. Click on the link from the https://oldcc.gov homepage or type in the URL (https://grants.oldcc. gov/s_Login.jsp).
- 2. Read the conditions and click the check box next to "I have read & consent to terms in IS user agreement." The login fields will then appear.



CERTIFICATES AND ADVANCED SETTINGS:

If the web browser alerts users that the OLDCC Grants Portal may be harmful, follow the instructions below. The OLDCC Grants Portal has a server certificate that was issued by DoD, not a publicly recognized certificate authority, and the site is *not* harmful.

- 1. Navigate to the OLDCC Grants Portal using the preferred web browser.
- 2. Most browsers will have a screen similar to the one below. Click on the **Advanced** button.



- 3. Click **Add Exception** and add "https://grants.oldcc.gov/s_Login.jsp" and/or "https://oldcc.gov" as an accepted website.
- **4.** If this step doesn't solve the problem, applicants and grantees should try the following two options:
 - a. Reach out to their internal IT department for assistance; or
 - **b.** Check to see if the text under Advanced has a link. If no link appears at all, clear the browser history and reattempt:
 - i. Clear the history then open a new web browser.
 - ii. Navigate to https://grants.oldcc.gov/s_Login.jsp.
 - iii. Click Advanced.
 - iv. There should now be a link that says **Proceed to [link] (unsafe)**.
 - v. The link is safe, click to proceed.

PASSWORD HELP

Community users can follow the directions below for passwords that need to be changed or were forgotten.

NOTE:

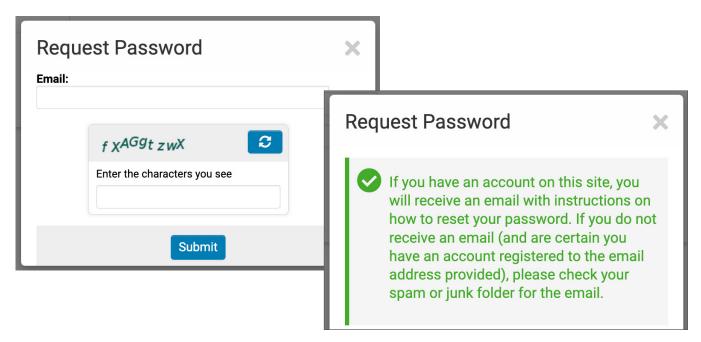
NEVER provide password or account information to another individual. Doing so is a violation of DoD policy and could result in account suspension.

Forgotten Password

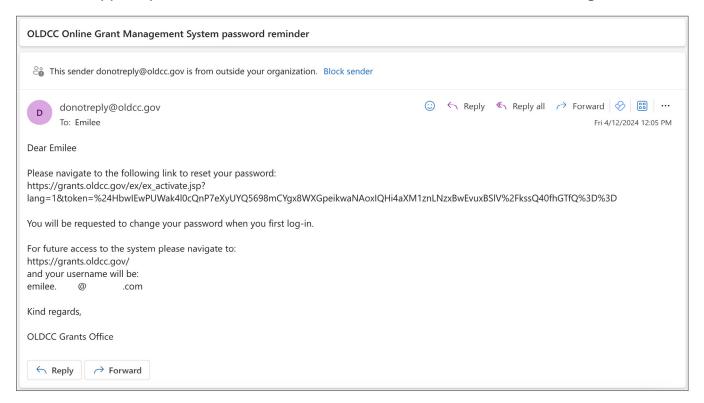
1. Go to the main login screen for the OLDCC Grants Portal and click on the **Forgot Password** link.



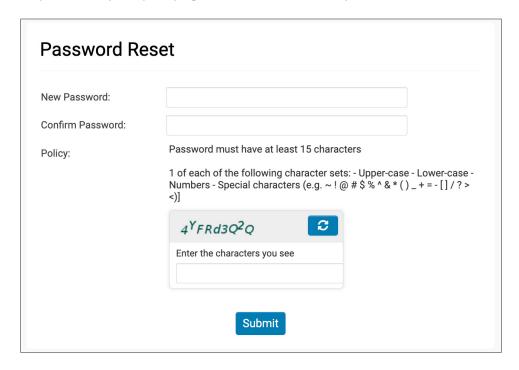
- 2. A pop-up window will appear, requesting the user's email address.
- 3. Click Submit.
 - a. This will send an email with a link to reset the password.



- 4. Click on the long link in the body of the email.
 - a. Copy and paste the address into an internet browser if the link isn't working.



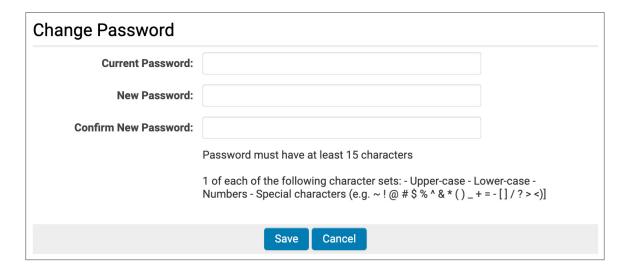
5. Follow the password policy on page A-4 to create a new password.



6. Enter the characters then click Submit.

Changing Password

- 1. Passwords must be changed every 60 days, or when reset by a Project Manager.
- 2. Enter the email associated with the account.
- 3. Enter the current password, or the one that was provided when reset.
- 4. Enter the new password and confirm that it matches.
- 5. Click Submit.
- 6. At this point, the user should be able to get back into the system.



NOTE:

For any of the following errors, reach out to the OLDCC Project Manager or Grants Management Specialist for assistance.

- 1. Applicant/grantee did not receive a password after clicking reset password link.
- 2. Applicant/grantee did not receive a password even after #1 was addressed.
- 3. Applicant/grantee received a password, but still can't log in.
- 4. The applicant/grantee used a different email than the one OLDCC used to create the account.
- **5.** The applicant/grantee cannot access the portal. (First, verify that certificates are allowed following the steps on page *A-6*.)
- 6. The AO cannot see certain buttons.