

SAMHSA 988 Crisis Centers Follow Up Monthly meeting agenda

Grant information	
Award Number	Add award number here
Crisis Center	Add project title here
Project Director	Add name
Evaluator	Add name
GPO	Add name
Project Period	MM-DD-YY to MM-DD-YY
Budget Year	MM-DD-YY to MM-DD-YY
Award Amount	Add current budget award amount here

- **Major updates on your plan for the grant?**
- **Any changes in scope, implementation, or personnel?**
- **Activities on developing and implementing follow up protocol?**
- **Progress on obtaining MOUs**
- **Progress on training on culturally responsive care and intersections of service access and crisis encounters with social determinants of health**
- **Activities on developing and implementing a system to track and report required data:**
 - o Number of individuals enrolled in follow-up services
 - o Follow-up attempts for each individual
 - o Follow-up connections for each individual
 - o Referrals and disposition for each individual
 - o Attempt to collect demographic data on individuals who enroll in and those who decline to enroll in the follow-up program (race, ethnicity, age, gender identity, sexual orientation, military service status*) *Provision of demographic information is not a requirement for eligibility or receipt of 988 services.
 - o Risk assessment and outcome for each contact with an enrolled individual.
- **Additional updates for the month (challenges, successes, support needs)**
- **Fiscal/Budget Updates (Award Amount, YTD, Remaining)**
- **Questions for your GPO?**

Monthly Reporting Updates		
Reporting area	Notes	Your report
When did delivery of services begin?	Must begin by	
Any events or	You do not need to wait	

circumstances that may adversely affect the ability of call centers to respond to incoming calls, chats, and texts from the Lifeline in crisis centers? This includes centers being removed from routing.	to report this until monthly meeting – please feel free to email your GPO.	
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Grant Updates			
Goal	Description	To be completed by	Progress
1			
1.1			
1.2			
2			
2.1			
2.2			

Please propose additions or modifications to this agenda as needed.