

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0970-0401)

TITLE OF INFORMATION COLLECTION: Sexual Risk Avoidance Education (SRAE) Training and Technical Assistance Feedback Survey

PURPOSE AND USE: The purpose of the planned activity is to collect feedback from Sexual Risk Avoidance Education (SRAE) grant recipients to gather feedback related to the training and technical assistance (T&TA) they have received. Specifically, the purpose is to identify ways ACF can best support grant recipients with ongoing needs and challenges grant recipients are encountering.

The feedback we receive from grant recipients will provide information that is critical for improving future trainings, technical assistance, and other resources. This includes informing plans for the types of and topics for upcoming training sessions and the development of materials that we will offer to the grant recipients. The information collected will help ensure that future T&TA is effective and efficient and new content and resources are appropriately tailored to address the grant recipients’ needs and improve overall satisfaction.

This survey provides an expeditious format to capture informative feedback from a range of the diverse organizations that received SRAE, while minimizing burden to the respondents.

DESCRIPTION OF RESPONDENTS: Respondents are General Departmental SRAE, Title V Competitive SRAE, and Title V State SRAE grant recipients and their subrecipients of the Adolescent Pregnancy Prevention Program funding.

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| ☐ Customer Comment Card/Complaint Form | ☒ Customer Satisfaction Survey |
| ☐ Usability Testing (e.g., Website or Software) | ☐ Small Discussion Group |
| ☐ Focus Group | ☐ Other: _ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name and Affiliation: Mousumi Banikya, Director, Division of Positive Youth Development, Family and Youth Services Bureau

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? ☐ Yes ☒ No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? ☐ Yes ☐ No **Not applicable**
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? ☐ Yes ☐ No **Not applicable**

Tokens of Appreciation or Honoraria:

Will a token of appreciation or honoraria be provided to participants? ☐ Yes ☒ No

BURDEN HOURS

The survey will be web-based and sent to the grant recipients' point of contact for each grant recipient to respond. Grant recipients are encouraged to share the link with sub-recipients, therefore we have estimated approximately two responses per grant recipient. The survey includes mostly Likert scale questions, with a limited number of open-ended options for additional detail. We anticipate the survey will take 10 minutes or less to complete.

Category of Respondent	Type of Collection	Number of Grantees	Expected No. of Respondents*	No. of Responses	Hours per Response	Total Hours
SRAE Grantees (Private Sector)	Online survey	158	316	1	10 min (0.17 hours)	53

FEDERAL COST: The estimated cost to the Federal government is \$10,980.86

Item/Activity	Details	\$ Amount
FYSB oversight of contractor and project	3% of FTE: GS-13 Program Specialist	\$3,859
Deployment of survey instrument, reminders to grantees for completion, analysis of results	Contractor costs for multiple staff levels	\$7,121.86
	Total	10,980.86

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?

☒ Yes ☐ No

If the answer is yes, please provide a description of both below (or attach the sampling plan). If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them.

All SRAE grant recipient points of contact are eligible to respond to the survey. This amounts to approximately 158 grants. Grant recipients are encouraged to share the survey link with staff and subrecipients, so we have conservatively accounted for an additional survey per grant recipient.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
- ☒ Web-based
 - ☐ Telephone
 - ☐ In-person
 - ☐ Mail
 - ☐ Other, Explain

2. Will interviewers or facilitators be used? ☐ Yes ☒ No

Please make sure that all instruments, instructions, and scripts are submitted with the request.

The survey instrument is attached along with this form as Appendix A.