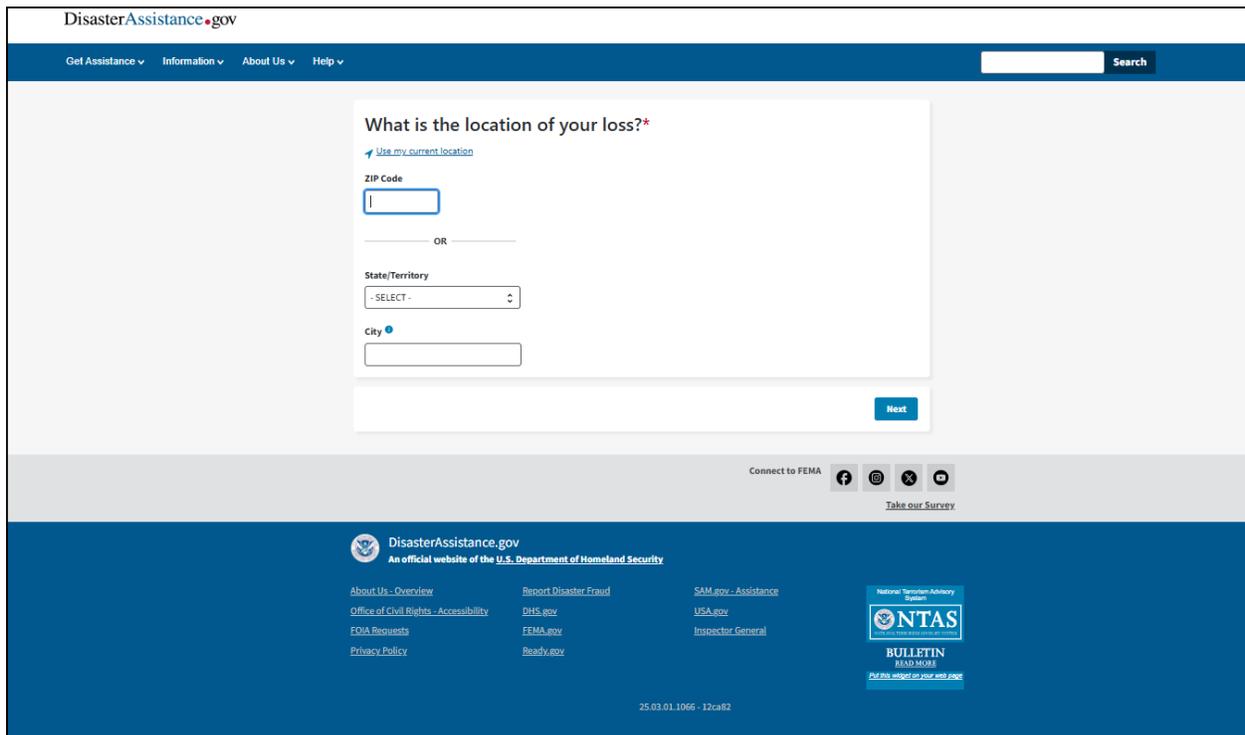
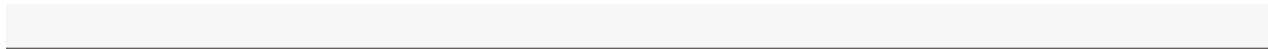
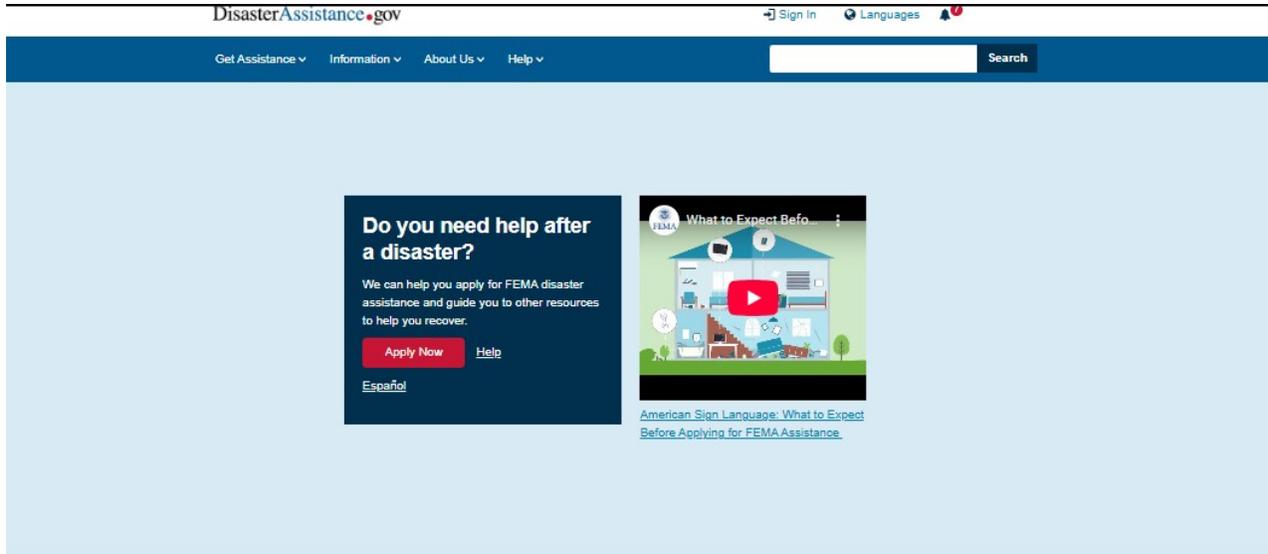


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Search

Select the disaster that affected you.*

Showing disasters for Virginia

If you have losses in more than one recent disaster, you must complete a new application for each disaster.

- SOAR CALL CENTER (4811)
Aug 29, 2024 - Aug 30, 2024
Hurricane
- VA SEVERE STORM-FLOODING IA TEST 12-8-09 (1388)
Dec 8, 2009 - Present Time
Severe Storm(s)
- VA SEVERE STORMS RI-DAIP 10-20-08 BB (1360)
Oct 20, 2008 - Present Time
Severe Storm(s)
- My disaster isn't on the list.

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Search

Select Your Area

Did your damage happen in one of the places below? *

- Bristol
- Colonial Heights
- Hopewell
- Petersburg
- Richmond
- Roanoke
- Salem
- None of the above.

Select your county, parish, or municipality. *

RICHMOND (CITY) ▾

[Read More](#)

Select the county, parish, or municipality where your damage or loss occurred.

This may be your home address, where your vehicle was damaged, where you sustained an injury from the disaster, or where your loved one passed away from the disaster. To get assistance, your damaged property or where the loss occurred must be in a [declared disaster area](#).

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Read More

Select the county, parish, or municipality where your damage or loss occurred.

This may be your home address, where your vehicle was damaged, where you sustained an injury from the disaster, or where your loved one passed away from the disaster. To get assistance, your damaged property or where the loss occurred must be in a [declared disaster area](#).

Individual Assistance

FEMA can help with costs your insurance does not cover. This can include a small amount of money to cover your emergency needs and to clean and sanitize your home. It can also include limited funds to address uninsured property damage. This could be short-term accommodations, home repairs, and personal property loss.

In limited circumstances, FEMA can also support child care, medical, lodging, moving, and funeral expenses that are directly related to the disaster.

To complete your application:

- 1 You will give us information about your needs.
- 2 You will create a Login.gov account to sign in if you don't have one yet.
- 3 You will return to DisasterAssistance.gov to finish and submit your application to FEMA.

It's okay if you don't have all the details for your application now. After you create an account, you can save your progress and come back to finish it later.



[American Sign Language: What to Expect Before Applying for FEMA Assistance](#)

i If you have insurance, file a claim as soon as possible. FEMA typically will not inspect your damage or provide money until we review your insurance settlement or denial.

For Business Assistance

If you have business losses, including property damage and lost revenue, you may qualify for assistance from the U.S. Small Business Administration (SBA). [Visit the MySBA Loan Portal](#) to learn more and apply.

For Unemployment Assistance

If you lost your job as a result of the disaster, you may qualify for support. Each state runs their own unemployment benefits programs.

You can [find your state's program](#) with the CareerOneStop Unemployment Benefits Finder tool.

For Other Assistance

If you have other losses, you may qualify for [assistance from other organizations](#). Or you can get [help from these agencies](#).

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If you need help with your application, you can call the **FEMA Helpline**:

- 1-800-621-3362, 7 a.m. to 11 p.m. ET, 7 days a week. Times may vary during high disaster activity.
- If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

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[Embedded Video]

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Select Your Disaster-related Needs*

Check **all** that apply.

FEMA offers [different types of assistance](#) depending on your specific needs. Letting us know your needs helps us determine what assistance you may be eligible for. We use this information to categorize your needs into our assistance types.

***Note:** You don't need to have everything listed in each option. If even part of one choice fits your situation, choose it. If you do not check an option but later have that need, call FEMA or visit a [Disaster Recovery Center](#) to update your application.



Property Damage

Home damage

[Read More](#)

FEMA may help if your home was damaged by the disaster regardless of whether you rent or own your home.

This may include temporary housing or repair costs that your insurance does not cover. Only your primary home is eligible, which you live in most of the year. FEMA may ask for a copy of your receipts or estimates for home repair costs.

FEMA Assistance is limited. The amount of money FEMA may give is based on your confirmed damage. In 2024, eligible households received an average of \$6,800 in Home Repair Assistance.

Vehicle damage

[Read More](#)

FEMA may help if your vehicle or vehicles were damaged by the disaster and not covered by insurance.

Vehicles, like your car, truck, motorcycle, or van, must be equipped and licensed for use on public roads. They must also comply with state registration and insurance requirements. FEMA may ask for a copy of your mechanic receipts or estimates for your damaged vehicle.

FEMA Assistance is limited. The amount of money FEMA may give is based on the amount set by your state. In 2024, eligible households received an average of \$3,120 in Transportation Assistance.

Personal Property damage

[Read More](#)

FEMA may help with household items that are damaged by the disaster and not covered by insurance. This includes things like appliances, clothing, furniture, computers, items needed for work or school, and accessibility items.

FEMA may ask for a copy of your receipts or estimates for property costs.

FEMA Assistance is limited. The amount of money FEMA may give is based on your confirmed damage. In 2024, eligible households received an average of \$1,970 in Personal Property Assistance.

Select Your Disaster-related Needs

Check **all** that apply.

FEMA offers [different types of assistance](#) depending on your specific needs. Letting us know your needs helps us determine what assistance you may be eligible for. We use this information to categorize your needs into our assistance types.

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Emergency Needs

- Food, clothing, shelter, gas, medication, or medical equipment

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FEMA may help with emergency expenses caused by the disaster. This includes things like food, water, baby formula, breast feeding equipment, personal hygiene, gas for your car, and other emergency needs.

- Access to your home

[Read More](#)

FEMA can help with emergency expenses and short-term living arrangements when you are temporarily unable to access your home.

Access problems stop you from entering or leaving your home safely. This can be when your entryway is blocked or there is damage to accessibility items, like a ramp. This can also be when unsafe roads or bridges make it hard to access your home or neighborhood. Like if an ambulance can't get to your home.

In cases where there are unsafe roads or bridges, or damage to accessibility items, FEMA may be able to provide money to repair them.

- Loss of Utilities

[Read More](#)

FEMA may help with emergency expenses if you lost power, gas, water, sewer, or other essential utilities.



Note: FEMA assistance is limited. FEMA may only provide Serious Needs Assistance if you have damage to your home, your home is inaccessible, or you have an extended utility outage. Eligible households will receive a one-time payment of \$770 for Serious Needs Assistance.

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Other Expenses

Funeral or reburial expenses

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FEMA may help with funeral expenses, like burial, cremation, and funeral services, that are not covered by insurance. FEMA can't help with funeral or reburial costs for pets.

FEMA may ask for a copy of your receipts or estimates for funeral costs.

FEMA Assistance is limited. The amount of money that FEMA may give is based on the amount set by your state. In 2024, eligible households received an average of \$5,100 in Funeral Assistance.

Lodging expenses

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FEMA may help with lodging expenses (room and taxes) that are not covered by insurance. You must not have been able to stay in your home due to the disaster.

FEMA may ask for a copy of your lodging receipts.

FEMA Assistance is limited. The amount of money that FEMA may give is based on your needs. In 2024, eligible households received an average of \$800 for lodging expenses.

Medical or dental expenses

[Read More](#)

FEMA may help with medical and dental expenses caused by the disaster that are not covered by insurance. This may include replacing prescribed medication; personal medical or dental equipment; out-of-pocket costs for an injury or loss caused by the disaster; and costs for the loss or injury of a service animal.

FEMA may ask to see a copy of your receipts or estimates for medical and dental costs.

FEMA assistance is limited. The amount of money that FEMA may give is based on your needs. In 2024, eligible households received an average of \$2,000 in Medical Assistance and an average of \$4,700 in Dental Assistance.

New or extra child care costs

[Read More](#)

FEMA may help with a limited amount of new or extra child care costs after the disaster. Costs from providers licensed in your state. This may include registration or other fees and the increased cost of child care services for children 13 and under (age 21 and under for children with a disability).

Child care services include any personal assistance services used to support the daily living activities of children with disabilities.

FEMA may ask for a copy of your receipts or estimates for child care costs.

FEMA assistance is limited. The amount of money that FEMA may give is based on the amount set by your state. In 2024, eligible households received an average of \$940 in Child Care Assistance.

Home safety item costs

[Read More](#)

FEMA may help to pay for home safety items you needed to buy or rent because of the disaster. Items to help you access your home or make it safe to live in. This may include a dehumidifier, chainsaw, smoke detector, or similar items.

FEMA may ask to see a copy of your receipts or equipment rental agreement.

FEMA Assistance is limited. The amount of money that FEMA may give is based on the amount set by your state. In 2024, eligible households received an average of \$360 in Miscellaneous Assistance.

i **Note:** You don't have to file your insurance claim before you apply with FEMA, but we can't provide money for losses already covered by insurance. So if you have insurance that may cover some or all of your losses, file a claim as soon as possible. If you are underinsured (your insurance does not meet all of your needs), FEMA may be able to provide financial assistance.

FEMA doesn't directly pay deductibles, but your FEMA award may be able to cover some or all of it.

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Other Expenses

You said you have:

Funeral or reburial expenses

FEMA may be able to help with funeral expenses when the disaster caused the death. We may also be able to help with disaster-caused expenses to rebury remains.

FEMA **does not** help with pre-paid funerals, or funeral or reburial expenses already paid by another source. This may include insurance, voluntary organizations, or the U.S. Department of Veteran Affairs.

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FEMA may help with funeral expenses, like burial, cremation, and funeral services, that are not covered by insurance. FEMA can't help with funeral or reburial costs for pets.

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Do you have funeral or reburial expenses? *

Yes No

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Do you have funeral or reburial expenses? *

Yes/No

You said you have:

Medical or dental expenses

FEMA may be able to help with the following types of medical or dental expenses caused by the disaster:

- Loss or damage to personal medical or dental equipment, like a breast-feeding pump, glasses, or dentures.
- Expenses for injury or illness, like an arm broken by a falling tree.
- Pre-existing injury, disability, or medical condition made worse by the disaster, like for hospitalization due to the effects of disaster conditions.
- Replacement of prescribed medicines, like refrigerated medicines ruined by extended power outages.
- Medical or dental insurance deductibles and co-pays.
- Loss or injury of a service animal, like a guide dog or other animal. *(Must meet the definition of a service animal as defined by the Americans with Disabilities Act.)*

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FEMA may help with medical and dental expenses caused by the disaster that are not covered by insurance. This may include replacing prescribed medication; personal medical or dental equipment; out-of-pocket costs for an injury or loss caused by the disaster; and costs for the loss or injury of a service animal.

FEMA may ask to see a copy of your receipts or estimates for medical and dental costs.

FEMA assistance is limited. The amount of money that FEMA may give is based on your needs. In 2024, eligible households received an average of \$2,000 in Medical Assistance and an average of \$4,700 in Dental Assistance.

Do you have medical expenses? *

Yes No

Do you have dental expenses? *

Yes No

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Do you have medical expenses? *

Yes/No

Do you have dental expenses? *

Yes/No

You said you have:

Child Care Expenses

You said you have *new or extra* child care expenses.

FEMA may be able to help with extra child care expenses caused by the disaster. These costs must be for children age 13 and under or children with a disability up to age 21.

Examples: *There's damage to your child care facility and you had to switch to a more expensive provider. Or your costs are the same, but the disaster caused lost or lowered income.*

[Read More](#)

FEMA may help with a limited amount of new or extra child care costs after the disaster. Costs from providers licensed in your state. This may include registration or other fees and the increased cost of child care services for children 13 and under (age 21 and under for children with a disability).

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Do you have extra child care expenses? *

Yes/No

You said you have:

Home safety item costs

FEMA may be able to help with expenses to buy or rent certain items to help make your home safe after a disaster. Your state, territory, or tribe chooses the list of eligible items.

The list usually includes items like a dehumidifier or a chainsaw to clear a downed tree blocking access to your home.

Other examples: *Smoke detectors, carbon monoxide detectors, and generators. Generators usually only qualify if you need to power a medically required device, like a refrigerator for insulin.*

[Read More](#)

FEMA may help to pay for home safety items you needed to buy or rent because of the disaster. Items to help you access your home or make it safe to live in. This may include a dehumidifier, chainsaw, smoke detector, or similar items.

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Have you or do you need to buy or rent these types of items? *

Yes No

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Home or personal property damage, an emergency need, or other expenses.

We need to know if these are for your primary home. We may also ask follow-up questions for some needs.

Please select one of the following. *

This is my primary home. I live here more than 6 months of the year.

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FEMA helps with damage to your primary home. If you live in multiple places, your primary home is where you're registered to vote, or is the address identified on your driver's license or other official documents.

This is not my primary home. I use it as my vacation, second home, or I rent it out.

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FEMA is unable to help with damage to a home that is not your primary home, like a vacation, second home, or rental property. But you may still be eligible for other forms of FEMA assistance, including medical, dental, funeral, or transportation assistance.

You may qualify for assistance from the U.S. Small Business Administration (SBA).

[Visit the MySBA Loan Portal](#) to learn more and apply.

You said this is your vacation or second home.

For some programs, FEMA can only provide help for your primary home. This is where you live more than 6 months of the year. But you may continue with your application.

If FEMA can't help you, maybe the U.S. Small Business Administration (SBA) can. SBA **does not** offer disaster loans for vacation or second homes, but they do have a business disaster loan program that may help with qualified rental properties.

Visit SBA's [Disaster Assistance](#) page to learn more.

If you have questions, please call the FEMA Helpline at 1-800-621-3362. If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

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For some programs, FEMA can only provide help for your primary home. This is where you live more than 6 months of the year. But you may continue with your application.

If FEMA can't help you, maybe the U.S. Small Business Administration (SBA) can. SBA **does not** offer disaster loans for vacation or second homes, but they do have a business disaster loan program that may help with qualified rental properties.

Visit SBA's [Disaster Assistance](#) page to learn more.

If you have questions, please call the FEMA Helpline at 1-800-621-3362. If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

Before we move on, let's review the needs you chose.

- Home damage
- Vehicle damage
- Personal property damage
- Food, clothing, shelter, gas, medication, or medical equipment
- Access to your home
- Loss of Utilities
- Funeral or reburial expenses
- Lodging expenses
- Medical or dental expenses
- New or extra childcare costs
- Home Safety Need

If this isn't right, please go back to the [needs screen](#) to change your answers.

[Back](#)

[Next](#)

You selected VA SEVERE STORMS RI-DAIP 10-20-08 BB

Disaster Date(s): 10/20/2008 - Present Time

If this is not the right one, [pick another disaster](#).

Please confirm the date your losses occurred. *

Just enter the date as close as you can.

10/20/2008



Confirm this date. *

We need to check if this date is on the disaster declaration.

*We can't process your application unless your loss date is on the declaration. If your losses happened on a different date than the disaster date(s), **you should still apply now**. If your date is added later, we will process your application right away.*

We also suggest you contact your local emergency management agency to report your damage.

[Back](#)

[Next](#)

Type of Damage

What caused your losses? *

[Read More](#)

Select what caused your damage. FEMA uses this information to better understand the extent of damage in a community and any damage that needs to be reviewed by your insurance company first.

Check **all** that apply.

You don't need to have everything listed in any one choice. If even part of one choice fits your case, you can still choose it.

Mysbten

Earthquake

[Read More](#)

Damage caused by strong shaking of the ground.

Earthquakes can also include aftershocks (smaller quakes after the main one) and volcanic eruptions.

Fire, Lava Flow, Ash

Flood

[Read More](#)

Damage from rising water covering normally dry areas.

This can be water that entered your home or personal property from rivers, lakes, oceans, or heavy rain. This also includes mudslides and landslides.

Ice, Snow

Power Surge, Lightning

[Read More](#)

Damage from power surges or lightning strikes, like fires.

A power surge is a sudden rush of electricity that can damage anything plugged into an outlet. It can happen inside or outside your home.

Sewer Backup

Seepage ¹

[Read More](#)

Damage from water-soaked ground, usually in basements.

Seepage happens when water slowly leaks into a building through small cracks or holes in the foundation not from rising water. This can even occur in concrete block foundations.

Tornado, Wind

Hurricane, Hail, Rain, Wind-driven Rain

[Read More](#)

Damage from storm-related hail, rain, or wind.

This includes rain blowing through doors, windows, or roofing, and hail hitting your home or property.

Other damage not listed here.

[Read More](#)

Select this type **ONLY** if damage was caused by another type of disaster that is **NOT** listed or described on this screen.

Type of Damage

What caused your losses? *

[Read More](#)

Select what caused your damage. FEMA uses this information to better understand the extent of damage in a community and any damage that needs to be reviewed by your insurance company first.

Check all that apply.

You don't need to have *everything* listed in any one choice. If even part of one choice fits your case, you can still choose it.

Earthquake

[Read More](#)

Damage caused by strong shaking of the ground.

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Fire, Lava Flow, Ash

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[Read More](#)

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Power Surge, Lightning

[Read More](#)

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Hurricane, Hail, Rain, Wind-driven Rain

[Read More](#)

Damage from storm-related hail, rain, or wind.

This includes rain blowing through doors, windows, or roofing, and hail hitting your home or property.

Other damage not listed here.

[Read More](#)

Select this type ONLY if damage was caused by another type of disaster that is NOT listed or described on this screen.

Create an Online Account

Before you can move on, you need to create an account on Login.gov. (You can also link to an existing account if you already have one.)

Login.gov is a secure service that lets you create one account to connect with any government agency that uses it. They also have their own support team, so if you have problems creating your account or signing in, you can contact them directly.

When you click **Sign In or Create an Account** below, you'll go to the Login.gov site. Then just follow the instructions.

When you create an account, this links your application to it so you can easily access it later. And your information is always secure.

After you get set up or signed in, you'll come back to DisasterAssistance.gov to fill out your application.

If you want to learn more, read [What is Login.gov](#). If you have questions, you also can find some answers about Login.gov and accounts in the [Common Tech Questions](#) section of our FAQs page.

Privacy Act Statement and Declaration of Eligibility

FEMA is required by law to give you a copy of the Privacy Act Statement.

The Privacy Act of 1974 protects your rights as to how FEMA uses and shares your information with entities such as states, tribes, local governments, and other organizations. The Stafford Act and other laws allow FEMA to collect information to determine eligibility and provide assistance after a Presidentially declared disaster.

If you get FEMA assistance and your insurance or other sources cover the same loss, you may be required to return some or all of the FEMA assistance you received.

To qualify for assistance, you must declare that you or someone in your household is a citizen, non-citizen national, or a qualified alien of the United States. If you provide false information or lie in an attempt to get assistance, it violates federal and state laws, which carry criminal or civil penalties or both.

You authorize FEMA and the state, tribe, or local government to verify all of the information you provide and request documentation from your insurance company, or other third parties, to determine your eligibility for assistance.

The disclosure of information, including the Social Security number, on this form is voluntary; but failure to provide the information we request may delay or stop you from getting disaster assistance.

I agree that I have read and accept the Privacy Act Statement. *

I declare that I or someone in my household is a citizen, non-citizen national, or qualified alien of the United States. *

[Back](#) [Bypass Login.gov](#) [Sign In or Create an Account](#)

I agree that I have read and accept the Privacy Act Statement. *
Field can't be blank.

I declare that I or someone in my household is a citizen, non-citizen national, or qualified alien of the United States. *
Field can't be blank.



DisasterAssistance.gov (DEV/QA)
is using Login.gov to allow you to
sign in to your account safely and
securely.

Sign in

Create an account

Sign in for existing users

Email address

Password

Show password

Submit

[Sign in with your government employee ID](#)

[Back to DisasterAssistance.gov \(DEV/QA\)](#)

[Forgot your password?](#)

[Security Practices and Privacy Act Statement](#)

[Privacy Act Statement](#)

Application Center

You'll need the following to complete your application.



Social Security Number (SSN)

Use yours **OR** the SSN of a qualified minor child.

Minor child must live in the household and be a U.S. citizen, non-citizen national, or qualified alien. The applicant or co-applicant must be the parent or guardian of the minor child.



Annual Household Income

Include your household's pre-disaster income before you deduct anything.



Contact Information

Include your phone number; home address at the time of the disaster; and current mailing and email addresses.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.



Insurance Information

Include the type(s) of coverage and insurance company name(s).

If you don't have insurance information handy right now, you can come back and add it later.



Bank Account Information

Include the name of your bank or financial company and your routing and account numbers.

If you qualify for assistance, we can deposit the money directly into your account.

You don't need to have a bank account to get assistance.

Not in use yet/Income question planned removal

Application Center

You'll need the following to complete your application.



Social Security Number (SSN)

Use yours **OR** the SSN of a qualified minor child.

Minor child must live in the household and be a U.S. citizen, non-citizen national, or qualified alien. The applicant or co-applicant must be the parent or guardian of the minor child.



Contact Information

Include your phone number; home address at the time of the disaster; and current mailing and email addresses.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.



Insurance Information

Include the type(s) of coverage and insurance company name(s).

If you don't have insurance information handy right now, you can come back and add it later.



Bank Account Information

Include the name of your bank or financial company and your routing and account numbers.

If you qualify for assistance, we can deposit the money directly into your account.

You don't need to have a bank account to get assistance.

Paperwork Burden Disclosure

Paperwork Burden Disclosure Notice (FEMA Form 009-D-1)

Public reporting burden for this data collection is estimated to average 14 minutes per response. The burden estimate includes the time for reading instructions, searching existing data sources, gathering and keeping the data needed, and completing and submitting this form. You are not required to respond to this collection of information unless a valid OMB control number is displayed on this form

Send comments about the accuracy of the burden estimate and any suggestions for reducing it to: Information Collections Management, Department of Homeland Security, Federal Emergency Management Agency, 500 C Street, SW, Washington, DC 20472-3100, Paperwork Reduction Project (1660-0017).

Note: Do not send your completed form to this address.

Next

If you have questions, call the FEMA Helpline, 7 a.m. - 11 p.m. ET, 7 days a week. Times may vary during high disaster activity.

- 1-800-621-3362
- If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

Helpline can answer questions about:

- How to apply for assistance.
- How to get information or make updates in your account.
- The help offered by FEMA.

If you're having technical problems, call FEMA's Internet Help Desk, 7 a.m. - 11 p.m. ET, 7 days a week. Times may vary during high disaster activity.

- 1-800-745-0243

The help desk can help you with:

- Errors or other site-related problems.

Note: The FEMA Internet Help Desk can't provide any information or help with your FEMA application. To learn more about how FEMA can help support your disaster recovery, visit the [Individual Assistance](#) page.

Application Center

You'll need the following to complete your application.

Social Security Number (SSN)

Use yours **OR** the SSN of a qualified minor child.

Minor child must live in the household and be a U.S. citizen, non-citizen national, or qualified alien.

The applicant or co-applicant must be the parent or guardian of the minor child.

Contact Information

Include your phone number; home address at the time of the disaster; and current mailing and email addresses.

If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

Insurance Information

Include the type(s) of coverage and insurance company name(s).

If you don't have insurance information handy right now, you can come back and add it later.

Bank Account Information

Include the name of your bank or financial company and your routing and account numbers.

If you qualify for assistance, we can deposit the money directly into your account.

You don't need to have a bank account to get assistance.

Application Center

Application Help



IMPORTANT: If you need to finish your application later, you **must** save it first. If you don't, you will have to start over.

To save your application - You must use **Save and Sign Out** at the top of the screen and choose the **Save and Exit** option.

- All fields with an **asterisk *** are required.
- Click the **information icon** ⓘ to get more help.
- The green bar at the top of each screen shows your progress through the application.

Navigation Buttons

Use the buttons at the bottom of each screen to move through the form.

- Use **Next** to move to the next screen.
- Use **Skip** if you want to come back and finish that screen later.
- Use **Back** or the links in the menu to go back to any screen.

Menu

- The left menu shows you all the screens you will need to fill out.
- On a cell phone, you can click the **menu icon** at the top left to get to the menu.

Current page	→	Personal Information
Completed	→	✔ Critical Needs
Incomplete	→	⚠ Essential Utilities

Review Application

- You will be able to check your answers before you submit your application.

Do you need to apply for someone else?

Sometimes a person affected by a disaster is not able to apply for themselves. In these cases, FEMA allows someone else to apply for them, as long as they can give us all of the information we need.

If you will be helping someone else through the process, they must give FEMA a signed [Release of Information](#) (PDF 672 KB) form that allows you to access their file.

It's important you understand that your application becomes a legal document. FEMA may use outside sources to verify the information you enter.

Application Center

Personal Information

- Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 15%

Personal Information

Let's get your personal details now.

To qualify for FEMA Assistance, the person named here as the applicant must be a U.S. citizen, non-citizen national, or qualified alien. If you need to apply under a qualified minor child who lives in your household, you must enter the child's information as the applicant.

First Name * MI (Optional)

Last Name *

Social Security Number *

Example: 123-45-6789

Date of Birth *

Example: mm/dd/yyyy

Email Address *

Examples: Cell, work, Friend's number, Parent's number, etc.

Primary Phone Number *

Example: 999-999-9999

Type *

Note (Optional) ⓘ

Alternate Phone Number (Optional)

Example: 999-999-9999

Type

Notes (Optional)

Co-Applicant

This person must live in your home. They will have full access to ask for or update information on the application when they call the FEMA Helpline. They **will not** be able to access the online account.

Note: You must list a parent or guardian as the co-applicant when you apply under a qualified minor child.

Do you want to add a co-applicant? *

Yes No

Type *

CELL

HOME

OFFICE

OTHER

Personal Information

Let's get your personal details now.

To qualify for FEMA Assistance, the person named here as the applicant must be a U.S. citizen, non-citizen national, or qualified alien. If you need to apply under a qualified minor child who lives in your household, you must enter the child's information as the applicant.

[FORM FIELDS]

Co-Applicant

This person must live in your home. They will have full access to ask for or update information on the application when they call the FEMA Helpline. They **will not** be able to access the online account.

Note: You must list a parent or guardian as the co-applicant when you apply under a qualified minor child.

Do you want to add a co-applicant? *

Yes/No

Co-Applicant

This person must live in your home. They will have full access to ask for or update information on the application when they call the FEMA Helpline. They **will not** be able to access the online account.

Note: You must list a parent or guardian as the co-applicant when you apply under a qualified minor child.

Do you want to add a co-applicant? *

Yes No

First Name * MI (Optional)

Last Name *

Social Security Number
Example: 123-45-6789

Date of Birth *
Example: mm/dd/yyyy

Application Center

✔ Personal Information

Address

Extent of Damage

Home Access

Serious Needs

Essential Utilities

Home Insurance

Occupants

Funeral or Reburial Expenses

Vehicle Damage

Income Information

Banking Information

Notifications

Disability Needs

Other Needs

Review Application

Progress 21%

Address of Loss

Enter the full physical street address of your home.

Include the house or building number, the street name, and any unit number. Do not abbreviate street names or enter a P.O. Box.

ZIP *

ZIP+4 (Optional)

Street Address *

[Address Help](#)

City *

State/Territory

County, Parish, Municipality

Do you own or rent this home? *

Rent Own

Mailing Address

Is this the same as your home address? *

(If you get your mail at a P.O. Box, select No.)

Yes No

Back

Next

Own	Rent
- SELECT -	- SELECT -
BOAT	APARTMENT
CONDO	ASSISTED LIVING FACILITY
HOUSE - SINGLE, DUPLEX	BOAT
MOBILE HOME	COLLEGE DORMITORY
OTHER	CONDO
TOWNHOUSE	CORRECTIONAL FACILITY
TRAVEL TRAILER	HOUSE - SINGLE, DUPLEX
HOUSE - SINGLE, DUPLEX	MILITARY HOUSING
	MOBILE HOME
	OTHER
	TOWNHOUSE
	TRAVEL TRAILER
	HOUSE - SINGLE, DUPLEX

Mailing Address

Is this the same as your home address? *
(If you get your mail at a P.O. Box, select **No**.)

Yes No

Enter the full physical street address or a P.O. box where you can get your mail. Include the house or building number, street name, and any unit number. **Do not abbreviate street names.**

In Care Of (Optional)

ZIP * **ZIP+4 (Optional)**

Street Address * [Address Help](#)

City *

State/Territory *

County or Place *

Address Help

Address Tips

Home Address

The inspection teams use your address to find your property. Enter the address exactly as it appears on a utility bill. Do NOT enter a P.O. Box.

If you don't have a utility bill:

- Enter the street address, city, state, and ZIP Code.
- Do NOT shorten words.
Example: Enter "23 BLACK MOUNTAIN RD" instead of "23 BLK MTN RD."
- You can use RURAL ROUTE, RURAL ROAD, FARM ROAD, FM, etc.

The field takes up to 60 characters. If you must shorten words because you reach the character limit, use the following:

- APT for Apartment
- BLDG for Building
- STE for Suite
- RR for Rural Route

Current Mailing Address

- If your current mailing address is not the same as the home address, enter the address where you get your mail now.
- The mailing address does not have to be where you're living.
- You may enter a P.O. Box or general delivery address.
- If possible, enter an address where you will get mail for at least 60 days.

American Samoa (AS):

Use the following format for your address:

- Example: *Village Name, Family Name, Pago Pago, AS 96799*

Puerto Rico (PR)

Use the following format for your address:

- Example: *Carr, KM (kilometro), HM (hectometro), Barrio, and Sector.*

U.S. Virgin Islands (VI)

Do not use lot numbers.

Commonwealth of Northern Mariana Islands (CNMI)

For your address - If you don't have a house number, describe the home in the Street Address field.

- Examples: *"Red house on Papago Drive" or "4th house on the left, Koa Lane."*

If you want to apply for medical, dental, funeral, or vehicle only: Enter only the name of the street where the injury, death, or damage occurred.

Mailing Address

The mailing address does not need to be where you're living now.

- It can be a P.O. Box or general delivery address.
- If possible, it should be an address where you can get mail for at least 60 days.

For your current mailing address - If you have a private mailbox (PMB), include both the P.O. Box and the PMB in the address line.

- Example: *P.O. Box 10001 PMB 27*

Cancel

Application Center

- ✓ Personal Information
- ✓ Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 26%

Check the address where you said the damage occurred.

This address could not be corrected or it has been modified. Please review your address or select the address you want to use.

You entered: [Edit](#)

111 MAIN
RICHMOND, VA
23173

Suggested:

111 E MAIN ST
RICHMOND, VA
23219-2111

[Back](#)

[Next](#)

Application Center

- ✓ Personal Information
- ✓ Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 26%

Duplicate Application

Oops! The Social Security number, address, or phone number you entered is already on file in another application for this disaster.

FEMA assistance is limited to one application per household. If you share an address with another household, because you rent or sub-lease part of the home, **you can still apply. But you must call the FEMA Helpline to apply.**

Go back to the [Personal Information](#) and [Address](#) pages and check what you entered.

If what you entered is correct, you can't save anything right now. You must click **Sign Out** at the top of the screen to **delete** this application. Then you must call the FEMA Helpline for help.

To get application help now, you must call the FEMA Helpline:

- 800-621-3362
- If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

[Back](#)

Application Center

- ✓ Personal Information
- ✓ Address
- Extent of Damage**
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 26%

Extent of Damage

You said your *home or personal property* was damaged.*

FEMA can help pay for repairs needed to make your home safe to live in. Like to repair your home's foundation (including mobile home foundations), exterior and interior walls, windows, doors, floors, ceilings, cabinetry, utility systems, etc.

Decorative items, like landscaping features, fences, swimming pools, etc., are not covered. But FEMA may be able to help with retaining walls if your home is under immediate threat of a landslide or mudslide due to the disaster.

We'd like to know the extent of damage the disaster caused. Read each option carefully and select the one that best describes the amount of damage to your home.

Note: You don't need to have everything listed in each option.

Minor Damage

I have **minor** damage, but I can live in my home.

[Read More](#)

Moderate Damage

I have **moderate** damage that requires a lot of repairs. I may not be able to live in my home.

[Read More](#)

Major Damage

I have **major** damage that requires substantial repairs. I am not able to live in my home.

[Read More](#)

Complete Loss

My home is a **complete loss**.

[Read More](#)

Unsure

I'm **unsure** or have **unknown** damage to my home.

[Read More](#)

[Back](#)

[Skip](#)

[Next](#)

Expanded "Read More"

<p><input type="radio"/> Minor Damage</p> <p>I have minor damage, but I can live in my home.</p> <p>Read More</p> <p>Examples of minor damage:</p> <ul style="list-style-type: none"> • Some damage to or missing siding, roof shingles, gutters, etc. • Some cracked or broken windows. • Minor hairline cracks in floor, walls, or ceilings. • Minor flood water or sewer backup inside the home that goes up to your ankle. 	<p><input type="radio"/> Moderate Damage</p> <p>I have moderate damage that requires a lot of repairs. I may not be able to live in my home.</p> <p>Read More</p> <p>Examples of moderate damage:</p> <ul style="list-style-type: none"> • Flood water inside the home that covers your electrical outlets. • Damage to roof causing damage inside the home. • Damage at multiple places to exterior doors, windows, or siding. • Damage to foundation or walls, like cracks that are as wide as an eraser at the end of a pencil. • Damage to well, septic, or HVAC (central air and heat). • Damage to accessibility aids (like lift, ramp, etc.), preventing safe access. • Debris or overhanging trees that prevents safe access. • Damage to or loss of some household appliances or furnishings. 	<p><input type="radio"/> Major Damage</p> <p>I have major damage that requires substantial repairs. I am not able to live in my home.</p> <p>Read More</p> <p>Examples of major damage:</p> <ul style="list-style-type: none"> • Flood water inside the home that covers your countertops. • Damage to roof, ceilings, walls, or foundation, like cracks that are as wide as a thumb. • Damage to private road or bridge that prevents access. • Immediate threat to the home's stability from landslide or erosion. • Loss of most or all appliances and furnishings. • Unsafe to live in until home repairs completed. 	<p><input type="radio"/> Complete Loss</p> <p>My home is a complete loss.</p> <p>Read More</p> <p>Examples of complete damage:</p> <ul style="list-style-type: none"> • Leveled or completely collapsed. • Washed away. • Burned to the ground. • Beyond repair. 	<p><input type="radio"/> Unsure</p> <p>I'm unsure or have unknown damage to my home.</p> <p>Read More</p> <p>Examples of unknown damage:</p> <ul style="list-style-type: none"> • You're unsure which of these options best describes your damage. • You can't get to or access your home to see the damage. • You left your home under mandatory evacuation, so you don't know the damage.
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Extent of Damage

You said your *home or personal property* was damaged.

FEMA can help pay for repairs needed to make your home safe to live in. Like to repair your home's foundation (including mobile home foundations), exterior and interior walls, windows, doors, floors, ceilings, cabinetry, utility systems, etc.

Decorative items, like landscaping features, fences, swimming pools, etc., are not covered. But FEMA may be able to help with retaining walls if your home is under immediate threat of a landslide or mudslide due to the disaster.

We'd like to know the extent of damage the disaster caused. Read each option carefully and select the one that best describes the amount of damage to your home.

Note: *You don't need to have everything listed in each option.*

Minor Damage I have minor damage, but I can live in my home.

[Read More](#)

Examples of minor damage:

- *Some damage to or missing siding, roof shingles, gutters, etc.*
- *Some cracked or broken windows.*
- *Minor hairline cracks in floor, walls, or ceilings.*
- *Minor flood water or sewer backup inside the home that goes up to your ankle.*

Moderate Damage I have moderate damage that requires a lot of repairs. I may not be able to live in my home.

[Read More](#)

Examples of moderate damage:

- *Flood water inside the home that covers your electrical outlets.*
- *Damage to roof causing damage inside the home.*
- *Damage at multiple places to exterior doors, windows, or siding.*
- *Damage to foundation or walls, like cracks that are as wide as an eraser at the end of a pencil.*
- *Damage to well, septic, or HVAC (central air and heat).*
- *Damage to accessibility aids (like lift, ramp, etc.), preventing safe access.*
- *Debris or overhanging trees that prevents safe access.*
- *Damage to or loss of some household appliances or furnishings.*

Major Damage I have major damage that requires substantial repairs. I am not able to live in my home.

[Read More](#)

Examples of major damage:

- *Flood water inside the home that covers your countertops.*

- *Damage to roof, ceilings, walls, or foundation, like cracks that are as wide as a thumb.*
- *Damage to private road or bridge that prevents access.*
- *Immediate threat to the home's stability from landslide or erosion.*
- *Loss of most or all appliances and furnishings.*
- *Unsafe to live in until home repairs completed.*

Complete Loss My home is a complete loss.

[Read More](#)

Examples of complete damage:

- *Leveled or completely collapsed.*
- *Washed away.*
- *Burned to the ground.*
- *Beyond repair.*

Unsure I'm unsure or have unknown damage to my home.

[Read More](#)

Examples of unknown damage:

- *You're unsure which of these options best describes your damage.*
- *You can't get to or access your home to see the damage.*
- *You left your home under mandatory evacuation, so you don't know the damage.*

Application Center

- ✔ Personal Information
- ✔ Address
- ✔ Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 32%

Home Access

Are you safely able to get to your home or leave if you need to? *

[Read More](#)

We need to know if you are having trouble getting to your home or if you are having trouble getting out to leave safely. You may not be able to do either if the entrance is blocked, a ramp or other accessibility equipment is damaged, or neighborhood roads or bridges are unsafe.

FEMA may be able to help repair a privately owned road, bridge or dock that is the only way to safely access your home.

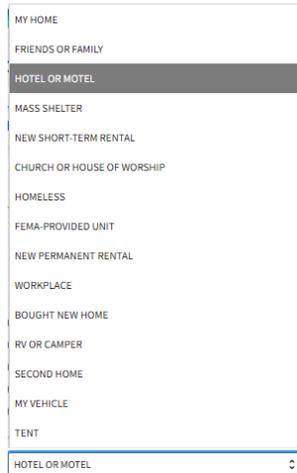
- Yes, I am able to both get to and leave my home.
- No, I can't, because of flooding or damage to roads, bridges, or docks.
- No, I can't, because of damage to a privately owned road, bridge, or dock.
- No, I can't, because my medical or accessibility features are damaged. (Like a ramp, elevator, etc.)
- No, I can't, due to mandatory evacuation.

Where do you currently live or stay? *

HOTEL OR MOTEL

If your housing situation changes, sign in to your account or call FEMA to update your application.

Note: *If FEMA can safely get to your home, we will come to inspect it. You can still apply for help, even if you can't reach your home right now. But we may need to delay your inspection until it's safe to access. Contact FEMA at 1-800-621-3362 once you can get home.*



Home Access

Are you safely able to get to your home or leave if you need to? *

[Read More](#)

We need to know if you are having trouble getting to your home or if you are having trouble getting out to leave safely. You may not be able to do either if the entrance is blocked, a ramp or other accessibility equipment is damaged, or neighborhood roads or bridges are unsafe.

FEMA may be able to help repair a privately owned road, bridge or dock that is the only way to safely access your home.

Yes, I am able to both get to and leave my home.

No, I can't, because of flooding or damage to roads, bridges, or docks.

No, I can't, because of damage to a privately owned road, bridge, or dock.

No, I can't, because my medical or accessibility features are damaged. (Like a ramp, elevator, etc.)

No, I can't, due to mandatory evacuation.

Where do you currently live or stay? *

[DROPDOWN LIST]

If your housing situation changes, sign in to your account or call FEMA to update your application.

Note: *If FEMA can safely get to your home, we will come to inspect it. You can still apply for help, even if you can't reach your home right now. But we may need to delay your inspection until it's safe to access. Contact FEMA at 1-800-621-3362 once you can get home.*

Lodging

You said you have short-term lodging expenses.

Do you get assistance with short-term lodging expenses from any other source? (This may include homeowners insurance, voluntary organizations, etc.) *

[Read More](#)

FEMA may be able to help pay for short-term stays in places like hotels or motels. But we can't pay for things that other sources — like insurance or charities — already cover.

Yes No I don't know

Note: We may accept hotel or motel receipts in someone else's name, if you can show you paid them back. To do this, you can send a copy of a canceled check or a receipt showing your payment to them.

Lodging

You said you have short-term lodging expenses.

Do you get assistance with short-term lodging expenses from any other source? (This may include homeowners insurance, voluntary organizations, etc.) *

[Read More](#)

FEMA may be able to help pay for short-term stays in places like hotels or motels. But we can't pay for things that other sources — like insurance or charities — already cover.

Yes/No/I don't know

Note: We may accept hotel or motel receipts in someone else's name, if you can show you paid them back. To do this, you can send a copy of a canceled check or a receipt showing your payment to them.

Moving and Storage

FEMA may be able to help with moving and storage expenses if the disaster caused you to move from a damaged home.

FEMA may be able to reimburse you for costs to move or store personal property while your home is being repaired. Things like furniture, clothing, appliances, or other personal items. Also, FEMA may be able to reimburse you for costs to move from your damaged home or apartment to a new place to live.

FEMA does not assist with any costs to move or store items to avoid damage before the disaster.

Do you need help with moving and storage expenses after the disaster? *

Yes No

[Back](#) [Skip](#) [Next](#)

Moving and Storage

FEMA may be able to help with moving and storage expenses if the disaster caused you to move from a damaged home.

FEMA may be able to reimburse you for costs to move or store personal property while your home is being repaired. Things like furniture, clothing, appliances, or other personal items. Also, FEMA may be able to reimburse you for costs to move from your damaged home or apartment to a new place to live.

FEMA does not assist with any costs to move or store items to avoid damage before the disaster.

Do you need help with moving and storage expenses after the disaster? *

Yes/No

Application Center

Progress 38%

Serious Needs

These needs are vital for daily living. They do not include stored food or expected future needs.

Do you need money to help with any of the following serious needs? *

Select the serious needs that you have as a result of the disaster, like if you need water to drink, your medication was lost or destroyed, you evacuated and need to buy diapers or a toothbrush and toothpaste.

FEMA generally doesn't cover costs to replace stored food if your home isn't damaged by the disaster. For example, when loss of power is the only impact.

Check **all** that apply.

- Yes, I need supplies, like water, food, first aid, or gas.
- Yes, I need shelter, because my home is unsafe or I can't access it.
- Yes, I need breast-feeding supplies, infant formula, diapers, or personal hygiene items.
- No, I don't have any serious needs.

[Back](#) [Skip](#) [Next](#)

Serious Needs

Do you need money to help with any of the following serious needs? *

Select the serious needs that you have as a result of the disaster, like if you need water to drink, your medication was lost or destroyed, you evacuated and need to buy diapers or a toothbrush and toothpaste.

FEMA generally doesn't cover costs to replace stored food if your home isn't damaged by the disaster. For example, when loss of power is the only impact.

Check **all** that apply.

Yes, I need supplies, like water, food, first aid, or gas.

Yes, I need shelter, because my home is unsafe or I can't access it.

Yes, I need breast-feeding supplies, infant formula, diapers, or personal hygiene items.

No, I don't have any serious needs.

Application Center

- Personal Information
- Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 43%

Essential Utilities

Essential utilities include electric, gas, water, and sewer services. Sewer service includes working drains and toilets.

[Read More](#)
Your answer helps FEMA better understand your needs and the impacts to your community.

Examples: Electric, gas, propane, sewage, or water.

Did the disaster cause your utilities to be out for 3 or more days? *

Yes No I don't know

Are your utilities out now? *

Yes No I don't know

[Back](#)
[Skip](#)
[Next](#)

Essential Utilities

Essential utilities include electric, gas, water, and sewer services. Sewer service includes working drains and toilets.

Read More

Your answer helps FEMA better understand your needs and the impacts to your community.

Did the disaster cause your utilities to be out for 3 or more days? *

Yes/No/I don't know

Are your utilities out now? *

Yes/No/I don't know

Renter Insurance screen

Application Center

✓ Personal Information

✓ Address

✓ Extent of Damage

✓ Home Access

✓ Serious Needs

✓ Essential Utilities

Home Insurance

Occupants

Funeral or Reburial Expenses

Vehicle Damage

Income Information

Banking Information

Notifications

Disability Needs

Other Needs

Review Application

Progress 49%

Home Insurance

Now, tell us about the type(s) of insurance you have.

FEMA can help if your insurance doesn't cover your needs or if you do not have insurance.

Note: You may give us the insurance company name later if you don't have it right now.

Do you have any of these types of insurance? *

Check all that apply.

- Flood Insurance
- Contents Only Insurance with an Earthquake Rider
- Mobile Home Insurance
- Contents Only or Renters Insurance
- Earthquake Contents Insurance
- I don't have home or personal property insurance.

Back

Skip

Next

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- Home Insurance**
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 49%



Home Insurance

Now, tell us about the type(s) of insurance you have.

FEMA can help if your insurance doesn't cover your needs or if you do not have insurance.

Note: You may give us the insurance company name later if you don't have it right now.

Do you have any of these types of insurance? *

Check all that apply.

- Homeowners Insurance
- Homeowners Insurance with a Sewer Backup Rider
- Flood Insurance
- Condo or Townhouse Unit Insurance with an Earthquake Rider
- Homeowners Insurance with an Earthquake Rider
- Contents Only Insurance with an Earthquake Rider
- Mobile Home Insurance
- Contents Only or Renters Insurance
- Earthquake Contents Insurance
- Earthquake Structure Insurance

I don't have home or personal property insurance.



You said you own your home, but now say you don't have insurance.

If you have a mortgage, it's likely you also have insurance. If you're **sure** you don't have insurance, you must check the box below to confirm.

Please check your answers and change them if you need to.

I confirm that I do not have any of the following insurance on my home or personal property: contents only insurance, flood insurance, homeowners insurance, homeowners insurance with a sewer backup rider, mobile home insurance, or personal property insurance. *

Back

Skip

Next

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- Home Insurance**
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 49%

Home Insurance

Now, tell us about the type(s) of insurance you have.

FEMA can help if your insurance doesn't cover your needs or if you do not have insurance.

Note: You may give us the insurance company name later if you don't have it right now.

Do you have any of these types of insurance? *

Check **all** that apply.

Homeowners Insurance

Insurance Company Name (Optional)

Homeowners Insurance with a Sewer Backup Rider

Flood Insurance

Insurance Company Name (Optional)

Condo or Townhouse Unit Insurance with an Earthquake Rider

Homeowners Insurance with an Earthquake Rider

Contents Only Insurance with an Earthquake Rider

Mobile Home Insurance

Contents Only or Renters Insurance

Earthquake Contents Insurance

Earthquake Structure Insurance

I don't have home or personal property insurance.

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Skip

Next

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- Occupants**
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 55%

Occupants

Tell us about everyone who lived in your home at the time of the disaster.

[Read More](#)

FEMA assistance is limited to one application per household. If you are approved for sheltering, child care assistance, or temporary housing assistance, it is limited to the people listed in your application.

We use this information to find and process the assistance you need, so it must be as accurate as possible.

- Include the names of everyone who claims this to be their main home, even if they submitted a separate application. This may include boarders, children, landlords, students, roommates etc.
- Include full-time students who claims this to be their main home, even if they live at school.
- DO NOT include anyone who was just visiting at the time and lives elsewhere.

Click **Add Name** below to add each person separately.

APPLICANT

BARBARA ROBERTS

Social Security Number: XXX-XX-5655

Age: 23

Add Name



[Back](#)

[Skip](#)

[Next](#)

Add Name

First Name *

MI

Last Name *

Relationship to Applicant: *

BOARDER

FRIEND OR RELATIVE

IMMEDIATE FAMILY

LANDLORD

OTHER

Occupants

Tell us about everyone who lived in your home at the time of the disaster.

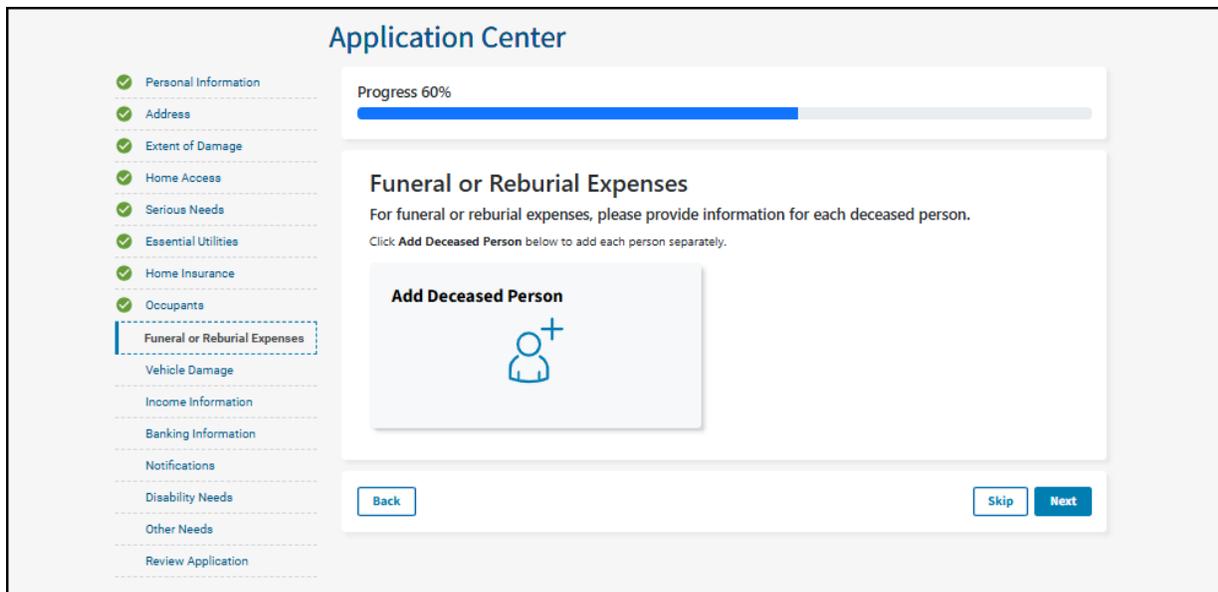
[Read More](#)

FEMA assistance is limited to one application per household. If you are approved for sheltering, child care assistance, or temporary housing assistance, it is limited to the people listed in your application.

We use this information to find and process the assistance you need, so it must be as accurate as possible.

- Include the names of everyone who claims this to be their main home, even if they submitted a separate application. This may include boarders, children, landlords, students, roommates etc.
- Include full-time students who claims this to be their main home, even if they live at school.
- DO NOT include anyone who was just visiting at the time and lives elsewhere.

Click **Add Name** below to add each person separately.



The screenshot shows the 'Application Center' interface. On the left is a vertical navigation menu with 16 items, each preceded by a green checkmark. The 'Funeral or Reburial Expenses' item is highlighted with a dashed blue border. The main content area on the right has a title 'Application Center' at the top. Below it is a progress bar labeled 'Progress 60%'. The main heading is 'Funeral or Reburial Expenses', followed by the instruction: 'For funeral or reburial expenses, please provide information for each deceased person. Click: Add Deceased Person below to add each person separately.' Below this text is a large light blue button with the text 'Add Deceased Person' and a person icon with a plus sign. At the bottom of the main content area are three buttons: 'Back', 'Skip', and 'Next'.

Funeral or Reburial Expenses

For funeral or reburial expenses, please provide information for each deceased person.

Click **Add Deceased Person** below to add each person separately.

Add Deceased Person

First Name *

MI

Last Name *

Date of Birth *
Example: mm/dd/yyyy

Was this person a citizen or legally present in the U.S.? *

Yes No

Social Security Number: *

[Save](#) [Cancel](#)

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- ✓ Occupants
- Funeral or Reburial Expenses**
- Vehicle Damage
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 60%

Please correct all of the issues highlighted below to continue.
Or you may [skip for now](#).

Funeral or Reburial Expenses

For funeral or reburial expenses, please provide information for each deceased person.
Click **Add Deceased Person** below to add each person separately.

Add Deceased Person



[Back](#) [Skip](#) [Next](#)

Drivable vehicle screen

Application Center

Progress 66%

- Personal Information
- Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage**
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Vehicle Damage

FEMA can help with money to repair or replace a vehicle or vehicles damaged by the disaster if you need it for daily living.

For example, your car, truck, motorcycle, or van. Vehicles must be equipped and licensed for use on public roads and comply with state registration and insurance requirements.

Examples: Car, truck, motorcycle, van, or other motorized machine that's legal for public roads.

How many vehicles did your household have before the disaster? * 

(Only include vehicles that were drivable before the disaster.)

After the disaster, how many of those vehicles are drivable? *

Note: FEMA will ask for more documents if your household needs more than one vehicle for daily living.

Did any of the damaged vehicles have disability-related accessibility features? *

(Examples: Wheelchair lifts and ramps, pedal and seat belt extenders, hand control and steering devices, etc.)

Yes No

No drivable vehicle

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- ✓ Occupants
- ✓ Funeral or Reburial Expenses
- Vehicle Damage**
- Income Information
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 66%



Vehicle Damage

FEMA can help with money to repair or replace a vehicle or vehicles damaged by the disaster if you need it for daily living.

For example, your car, truck, motorcycle, or van. Vehicles must be equipped and licensed for use on public roads and comply with state registration and insurance requirements.

How many vehicles did your household have before the disaster? * ¹

(Only include vehicles that were drivable before the disaster.)

After the disaster, how many of those vehicles are drivable? *

Note: FEMA will ask for more documents if your household needs more than one vehicle for daily living.

Did any of the damaged vehicles have disability-related accessibility features? *

(Examples: Wheelchair lifts and ramps, pedal and seat belt extenders, hand control and steering devices, etc.)

 Yes No

Are any of vehicles covered by comprehensive (full-coverage) insurance? *

 Yes No

Add Vehicle



Add Vehicle

Year *

Make *

Model *

Was this vehicle damaged due to the disaster? *

 Yes No

Is it drivable? *

 Yes No

Is it registered? *

 Yes No

Is it covered by liability insurance? *

 Yes No

Insurance Company Name (Optional)

Vehicle Damage

FEMA can help with money to repair or replace a vehicle or vehicles damaged by the disaster if you need it for daily living.

For example, your car, truck, motorcycle, or van. Vehicles must be equipped and licensed for use on public roads and comply with state registration and insurance requirements.

How many vehicles did your household have before the disaster? *

(Only include vehicles that were drivable before the disaster.)

After the disaster, how many of those vehicles are drivable? *

Note: FEMA will ask for more documents if your household needs more than one vehicle for daily living.

Did any of the damaged vehicles have disability-related accessibility features? *

(Examples: Wheelchair lifts and ramps, pedal and seat belt extenders, hand control and steering devices, etc.)

Yes/No

Are any of vehicles covered by comprehensive (full-coverage) insurance? *

Yes/No

Income screen/Pending removal of income question

DisasterAssistance.gov [Save and Sign Out](#)

Application Center

Progress 72%

- Personal Information
- Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information**
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Income Information

Please give us your household's pre-disaster annual gross income. This reduces processing time and directs your application to the best programs to meet your needs.

Your household annual gross income is the combined amount of all income before any deductions. This includes wages, unemployment payments, Social Security, assistance from other government agencies (except Supplemental Nutrition Assistance Program [SNAP] benefits), child support, stocks, interest, annuities, etc.

What is your household's pre-disaster annual gross income? * [Income Calculator](#)

\$

No income available.

Is your household's main source of income from self-employment? * [Why is FEMA asking me this?](#)

Yes No

How many dependents do you have, including yourself? *

I certify this is my total annual income and understand that failure to disclose my total income could result in fines or imprisonment. *

[Back](#) [Skip](#) [Next](#)

Updated Income Screen/not in use

DisasterAssistance.gov [Save and Sign Out](#)

Application Center

Progress 72%

- Personal Information
- Address
- Extent of Damage
- Home Access
- Serious Needs
- Essential Utilities
- Home Insurance
- Occupants
- Funeral or Reburial Expenses
- Vehicle Damage
- Income Information**
- Banking Information
- Notifications
- Disability Needs
- Other Needs
- Review Application

Income Information

You work for yourself as a freelancer or contractor, or own your own business.

Is your household's main source of income from self-employment? * [Why is FEMA asking me this?](#)

FEMA may be able to provide help with any items you need for your self-employment. Items that were in your home or vehicle and damaged by the disaster. Assistance is limited to self-employed individuals. FEMA can't help with business losses (for example, if you have employees).

Yes No

How many dependents do you have, including yourself? *

[Back](#) [Skip](#) [Next](#)

Income Information

Is your household's main source of income from self-employment? *

Why is FEMA asking me this?

FEMA may be able to provide help with any items you need for your self-employment. Items that were in your home or vehicle and damaged by the disaster. Assistance is limited to self-employed individuals. FEMA can't help with business losses (for example, if you have employees).

Yes/No

How many dependents do you have, including yourself? *

The screenshot shows the FEMA Application Center interface. On the left is a navigation menu with 15 items, each with a green checkmark: Personal Information, Address, Extent of Damage, Home Access, Serious Needs, Essential Utilities, Home Insurance, Occupants, Funeral or Reburial Expenses, Vehicle Damage, Income Information, Banking Information (highlighted with a dashed blue box), Notifications, Disability Needs, Other Needs, and Review Application. The main content area is titled 'Application Center' and shows a progress bar at 77%. Below the progress bar is the 'Banking Information' section. It contains the following text: 'If you qualify, you can choose to have us deposit money directly into your account. This is the fastest and most reliable way to get FEMA assistance.' followed by 'You need to enter your account information, including routing number, for FEMA to deposit money into your account. If you don't have this information now, you can provide it later.' and 'There is no fee for direct deposit.' Below this is another paragraph: 'If you choose the **Online or Mobile Payment Option**, a vendor for the U.S. Treasury will contact you. You will get a 9-digit application ID on the **Success** screen after you submit your application. You must provide that number to the vendor when they contact you. Then you will choose how you want to get your money — through a paper check by mail or use another option.' This is followed by: 'If the vendor can't contact you with the email address you provided, or you don't respond when they try to contact you, we will mail a paper check to your mailing address on file.' At the bottom of the main content area is a question: 'If you qualify for FEMA assistance, how would you like to get your money? *' with two radio button options: 'Direct Deposit' and 'Online or Mobile Payment Option'. At the bottom of the form are three buttons: 'Back', 'Skip', and 'Next'.

Banking Information

If you qualify, you can choose to have us deposit money directly into your account. This is the fastest and most reliable way to get FEMA assistance.

You need to enter your account information, including routing number, for FEMA to deposit money into your account. If you don't have this information now, you can provide it later.

There is no fee for direct deposit.

If you choose the **Online or Mobile Payment Option**, a vendor for the U.S. Treasury will contact you. You will get a 9-digit application ID on the **Success** screen after you submit your application. You must provide that number to the vendor when they contact you. Then you will choose how you want to get your money — through a **paper check** by mail or use another option.

If the vendor can't contact you with the email address you provided, or you don't respond when they try to contact you, we will mail a **paper check** to your mailing address on file.

If you qualify for FEMA assistance, how would you like to get your money? *

Direct Deposit
 Online or Mobile Payment Option

Name of Bank or Financial Company *

Type of Account *
 Checking
 Savings

9-digit Routing Number * ⓘ

Account Number * ⓘ
(The name on the account must match the applicant or co-applicant.)

Verify Account Number *

If you qualify for FEMA assistance, how would you like to get your money? *

Direct Deposit
 Online or Mobile Payment Option

Name of Bank or Financial Company *

Type of
 Ch
 Sav



9-digit Routing Number * ⓘ

Account Number * ⓘ
(The name on the account must match the applicant or co-applicant.)

Verify Account Number *

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- ✓ Occupants
- ✓ Funeral or Reburial Expenses
- ✓ Vehicle Damage
- ✓ Income Information
- ✓ Banking Information
- Notifications**
- Disability Needs
- Other Needs
- Review Application

Progress 83%

Notifications

Choose how you want to get alerts and information from FEMA.

Language *

ENGLISH

Delivery Method *

Postal mail Email and online account

You chose to get notification by email.

This means you will not get any documents by postal mail. Email will alert you when you have new messages in your account.

Email Address Entered

[Redacted]

Text Messages

Would you also like to get text notifications? *

Yes No

You chose to get text notifications.

If you need to add or change a phone number, please update the Personal Information screen.

Phone Number(s) Entered: *

[Redacted]

Text service terms:

- FEMA texts do not replace postal mail or email.
- FEMA's texting number is 43362.
- Standard text message rates apply.

Note: You may also get a text from a FEMA inspector to schedule an appointment.

I accept the text service terms. *

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- ✓ Occupants
- ✓ Funeral or Reburial Expenses
- ✓ Vehicle Damage
- ✓ Income Information
- ✓ Banking Information
- ✓ Notifications
- Disability Needs
- Other Needs
- Review Application

Progress 89%

Disability Needs

The Americans with Disabilities Act (ADA) defines disability as "a physical or mental impairment that substantially limits one or more of the major life activities of such individual," 42 USC 12102(2)(A). If this definition applies to you or a someone in your household, check **Yes**.

If yes, check **all** disabilities that apply or check **Prefer Not to Answer**.

Do you or anyone in your household have a disability? *

(This includes any condition that affects your ability to perform activities of daily living or requires an assistive device.)

Yes No

Check all that apply to you. *

- Cognitive or developmental disabilities
- Hearing or speech
- Independent living
- Mental health
- Mobility
- Self-care
- Vision
- Other
- Prefer not to answer.

Did the disaster damage, disrupt, or cause you loss of any assistive devices or medically required equipment, supplies, or support services? *

Yes No

Check all that apply to you. *

- Adaptive van or vehicle
- Assistive technology device for hearing or vision, like a hearing aid, screen enlarging software, etc.
- Dialysis
- Environmental control or alerting devices
- Medical equipment that depends on electricity
- Medication or medical supplies, including adult briefs and catheters
- Oxygen or respiratory equipment
- Personal assistance services or in-home care
- Personal-care devices, like shower bench, bedside commode, Hoyer lift, or lift chair
- Power or manual wheelchair
- Prosthesis
- Scooter
- Service animal
- Walker, cane, or crutches
- Other

Disability Needs

The Americans with Disabilities Act (ADA) defines disability as "a physical or mental impairment that substantially limits one or more of the major life activities of such individual," 42 USC 12102(2)(A). If this definition applies to you or a someone in your household, check **Yes**.

If yes, check **all** disabilities that apply or check **Prefer Not to Answer**.

Do you or anyone in your household have a disability? **(This includes any condition that affects your ability to perform activities of daily living or requires an assistive device.)*

Yes/No

Check all that apply to you. *

- Cognitive or developmental disabilities
- Hearing or speech
- Independent living
- Mental health
- Mobility
- Self-care
- Vision
- Other
- Prefer not to answer.

Did the disaster damage, disrupt, or cause you loss of any assistive devices or medically required equipment, supplies, or support services? *

Yes/No

Check all that apply to you. *

- Adaptive van or vehicle
- Assistive technology device for hearing or vision, like a hearing aid, screen enlarging software, etc.
- Dialysis
- Environmental control or alerting devices
- Medical equipment that depends on electricity
- Medication or medical supplies, including adult briefs and catheters
- Oxygen or respiratory equipment
- Personal assistance services or in-home care
- Personal-care devices, like shower bench, bedside commode, Hoyer lift, or lift chair
- Power or manual wheelchair
- Prosthesis
- Scooter
- Service animal
- Walker, cane, or crutches

Other

Application Center

Progress 94%

Additional Needs

Do you have a disability or language need that may require help to communicate with FEMA staff or access our programs and services?

What do you need? *
Check **all** that apply.

Language other than English.
- SELECT -

Assistive listening device
 Braille
 CART (Communication Access Real-time Translation) in person or remote
 Face-to-face assistance (reader or writer)
 Large print
 Sign language interpreter
 Text messages to communicate
 Wheelchair access
 Other
 I don't have any other needs.

[Back](#) [Skip](#) [Next](#)

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- Select -

Acholi/Arabic/Bengali/Cantonese/French/Haitian/Creole/Hindi/Italian/
Korean/Laotian/Mandarin/Polish/Portuguese/Russian/Samoan/Spanish/
Tagalog/Vietnamese/Other

Assistive listening device

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- SELECT -

- SELECT -

ACHOLI

ARABIC

BENGALI

CANTONESE

FRENCH

HAITIAN CREOLE

HINDI

ITALIAN

KOREAN

LAOTIAN

MANDARIN

POLISH

PORTUGUESE

RUSSIAN

SAMOAN

SPANISH

TAGALOG

VIETNAMESE

OTHER

Application Center

- ✓ Personal Information
- ✓ Address
- ✓ Extent of Damage
- ✓ Home Access
- ✓ Serious Needs
- ✓ Essential Utilities
- ✓ Home Insurance
- ✓ Occupants
- ✓ Funeral or Reburial Expenses
- ✓ Vehicle Damage
- ✓ Income Information
- ✓ Banking Information
- ✓ Notifications
- ✓ Disability Needs
- ✓ Other Needs
- Review Application

Progress 100%

Review Your Application

You are about to submit your application to FEMA. Please check all information very carefully. You will only be able to make limited changes after you submit your application.

If you need to make changes, click **Edit** and go to the screen(s) you need. After you correct and save the information, you will return to this review.

Once everything is correct, click **Submit Application**.

When I click "Submit," I certify that:

- The information I entered on my FEMA application is true and correct to the best of my knowledge.
- **I understand** that FEMA or the state, territory, or tribal authorities may require me to return some or all funds issued to me if any of the following statements are true:
 - I received funds from insurance or other sources for the same loss.
 - I did not use FEMA, state, territory, or tribal funds for its intended purpose.
 - I received the funds in error.
- **I authorize** FEMA to verify all information I entered on my application about my primary home, income, identity, and dependents to determine eligibility for assistance.
- **I authorize FEMA, state, territory, or tribal authorities** to request my personal information from sources like my insurance or financial companies.

Application Details

Disaster Information

You are applying for VA SEVERE STORMS RI-DAIP 10-20-08 88 that occurred 10/20/2008 - Present Time.

Type of Assistance

You are applying for:

- Personal property damage
- Vehicle damage
- New or extra childcare costs
- Access to your home
- Medical or dental expenses
- Lodging expenses
- Funeral or reburial expenses
- Home Safety Need
- Food, clothing, shelter, gas, medication, or medical equipment
- Home damage
- Loss of Utilities

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Application Details

Disaster Information

You are applying for VA SEVERE STORMS RI-DAIP 10-20-08 BB that occurred 10/20/2008 - Present Time.

Type of Assistance

You are applying for:

- Personal property damage
- Vehicle damage
- New or extra childcare costs
- Access to your home
- Medical or dental expenses
- Lodging expenses
- Funeral or reburial expenses
- Home Safety Need
- Food, clothing, shelter, gas, medication, or medical equipment
- Home damage
- Loss of Utilities

Personal Information

[Edit](#)

Applicant Details

Name: BARBARA ROBERTS

[View all answers](#)

Address

[Edit](#)

Address Where Loss Occurred

Address: 145 E MAIN ST, RICHMOND, VA, 23219

[View all answers](#)

Extent of Damage

[Edit](#)

What was the extent of home or personal property damage? Major Damage

Home Access

[Edit](#)

Home Access

Are you safely able to get to your home or leave if you need to? No, I can't, because of damage to a privately owned

[View all answers](#)

Serious Needs

[Edit](#)

Do you need money to help with any of the following serious needs?

You Checked:

- Yes, I need shelter, because my home is unsafe or I can't access it.
- Yes, I need supplies, like water, food, first aid, or gas.

[Hide answers](#)

Essential Utilities

[Edit](#)

Did the disaster cause your utilities to be out for 3 or more days? Yes

Are your utilities out now? Yes

[View all answers](#)

Do you have any of these types of insurance?

You checked:

- Homeowners Insurance

[Hide answers](#)

Occupants [Edit](#)

Occupant 1

Name: BARBARA ROBERTS

[View all answers](#)

Funeral Information [Edit](#)

Deceased Person 1

Name: MALCOM ROBERTS

[View all answers](#)

Vehicle Damage [Edit](#)

How many vehicles did your household have before the disaster? 3

How many of those vehicles are still drivable after the disaster? 0

[View all answers](#)

Income Information [Edit](#)

Is your household's main source of income from self-employment? No

How many dependents do you have, including yourself? 1

[View all answers](#)

Banking Information [Edit](#)

If you qualify for FEMA assistance, how would you like to get your money? Online or Mobile Payment Option

[View all answers](#)

Notifications [Edit](#)

Language: English

Delivery Method: Postal mail

[View all answers](#)

If you find you have other needs after you submit your application, you can call the FEMA Helpline: **1-800-621-3362**. If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

It's important you understand that your application becomes a legal document. FEMA may use external sources to verify the accuracy of the information you provided.

If you intentionally make false statements or hide information to try to get assistance, it violates federal and state laws. This can carry severe criminal and civil penalties. Penalties may include a fine of up to \$250,000, imprisonment, or both (18 U.S.C § 287, 1001, and 3571).

[Back](#) [Submit Application](#)

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Success

Your application is complete and you've submitted it to FEMA.
Application ID: 810250513 Disaster: 1360

Please **SAVE** these numbers and keep them handy. You will need your application ID whenever you talk with FEMA. This helps avoid processing delays.

As a reminder, if you qualify for money and did not choose direct deposit, a vendor for the U.S. Treasury will contact you. You must provide your 9-digit application ID to the vendor to identify yourself.

Do not submit another application for the same disaster.

To get more information, click **Next**.
FEMA will send you information about program and agency referrals and a copy of your application. If you chose email notifications, you will get this information by email. If you chose postal mail, you will get a packet in the mail.

You can check your status or make certain updates to your application anytime online.

If you have questions, call the FEMA Helpline:

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- If you use a video relay service (VRS), captioned telephone (CTS), or other service, give FEMA your number for that service.

The Helpline can answer questions about:

- How to apply for assistance.
- How to get information or make updates in your account.
- The help offered by FEMA.

[Next](#)

Success

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What's Next



[American Sign Language: Next Steps After Applying for FEMA Assistance](#)
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What to expect:

- If we need more information, FEMA will call, or send an email or a letter, to ask for what we need.
- If you had disaster damage to your home or personal property, FEMA may confirm the damage by an onsite or remote inspection.
- If you have homeowner's insurance, FEMA may not send an inspector right away. You may need to submit insurance documents before we can schedule an inspection.
- If a FEMA inspector confirms your damage, you will get a decision letter after the inspection.
- If you're approved, based on your choice, you may get a check from the U.S. Department of the Treasury or a direct deposit.
- Whether approved for disaster assistance or not, FEMA will send you a letter to explain the decision. The letter will also include instructions on how to appeal if you disagree with FEMA's decision.

Insurance
Please file a claim with insurance as soon as possible. If your insurance does NOT cover all of your needs, or is delayed, call FEMA's Helpline for more information.

U.S. Small Business Administration (SBA)
To learn about low-interest disaster loans, visit the [SBA Disaster Assistance](#) page. You can also use the ways below to get help or apply:

- Email disastercustomerservice@sba.gov.
- Call 1-800-659-2955, 8 a.m. to 8 p.m. ET, Monday through Friday. (TTY/TRS: 711)
- Visit an SBA Disaster Recovery Center or [schedule an in-person appointment in advance](#).

Stay in touch with FEMA
If your contact details change you can update them on your account. Or you can call the FEMA Helpline at 800-621-3362.

[Back](#) [Go to Home Page](#)

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