



IRS SMALL BUSINESS/SELF-EMPLOYED CUSTOMER EXPERIENCE SURVEY
EXCISE TAX AUDIT OR REGISTRATION REVIEW

Dear

A few days ago, you received a letter from the IRS Director of SB/SE Examination, asking for your help with an important research project.

We're administering a nationwide survey among people who have had contact with the Internal Revenue Service (IRS). We want to know your opinions about your recent experience with the IRS audit of your excise tax return, or review of your Form 637, Application for Registration (For Certain Excise Tax Activities). Your responses are critical to the accuracy of this research.

We're sending surveys to all taxpayers who have gone through a recent examination of an excise tax return. All responses will be anonymous to the IRS, and your participation is voluntary. We'll group your responses with all the others, so that no individual reply can be traced back to any one person.

The survey is brief and should take less than 5 minutes to complete. Please use the postage-paid reply envelope to return your completed survey. If you have any questions about this survey, please feel free to call the Survey Helpline at 800-521-7177.

The IRS is committed to improving its performance and service to the American public. A first step in this process is to gather reliable information from those who have had contact with IRS services and employees. Your honest opinions will help bring about this improvement.

Sincerely,

Kimberly Wyborski
Senior Director, Survey Operations Data Collection