

**[DRAFT-IRS Survey – Digital Survey - Wave 3 Reminder Postcard Content-All Recipients]
[8.5 x 11inch letter folded to 5.5 x 8.5inch postcard]**

Panel 1 Outside

**INTERNAL REVENUE SERVICE
TAXPAYER ADVOCATE SERVICE
Stop TA 771 Ste. 581
575 N. Pennsylvania St.
Indianapolis, IN 46204**

**NAME
ADDRESS 1
ADDRESS 2
CITY, STATE ZIP CODE**

[Panel 2 Inside]



Date: Month DD, YYYY

[Name]

In the last few weeks, the Taxpayer Advocate Service sent you a postcard and a letter asking for your help to the IRS to improve its identity authentication process for taxpayers.

If you've already completed either the online or paper survey, thank you!

If not, please take a few minutes to complete the survey. You can either take the survey online by scanning the QR code below and using the password [XXXXXXXX] or by visiting <https://irsresearch.gov1.qualtrics.com/jfe/form/xxxxxxxxxx> using the same password. Or complete and return the paper survey sent previously using the enclosed postage paid envelope.

Please use only one survey method.

[Panel 3 Inside]

We appreciate your cooperation. Thank you for your help.



THE OFFICE OF THE TAXPAYER ADVOCATE OPERATES INDEPENDENTLY OF ANY OTHER IRS
OFFICE AND REPORTS DIRECTLY TO CONGRESS THROUGH THE NATIONAL TAXPAYER ADVOCATE.

[Panel 4 Outside]

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