

**//Reminder Email 1//**

**Subject:** Reminder: Take the 2024 IRS TFOP Partner Satisfaction Survey

Dear IRS TFOP Partner,

Recently you received an email message from us asking you to participate in the Tax Forms Outlet Program (TFOP) Partner Satisfaction Survey. For the purposes of helping the Internal Revenue Service (IRS) improve future resources and services, we would like to hear from you.

If you've already completed part of the survey, you can re-enter, and the survey will resume exactly where you left off with all your previous responses saved.

Will you please complete the survey today? It closes on [DATE], at midnight Eastern Standard Time.

Find your survey here (copy and paste the URL into your web browser): [URL]

Your participation is voluntary and should only take about 15 minutes. You can complete it online at any time.

We are administering the survey for the IRS under the authority of Internal Revenue Code (IRC) Section 7801. The IRS has authorized us to receive case information, and we are legally compelled to protect it under the Privacy Act and IRC Section 6103. We'll send surveys, collect data, and provide survey results to the IRS without information that could trace a response back to a person or case number. Your privacy will be protected to the extent of the law.

You can verify this survey at [www.irs.gov/css](http://www.irs.gov/css) listed as W&I:CARE:M&P – Forms Distribution.

If you have any questions about this survey or are having problems accessing the survey, you can email us at [MPHelp@pcgsurveys.com](mailto:MPHelp@pcgsurveys.com) or call us toll-free at 844-817-3520.

Thank you in advance for your participation.

Yvonne Nomizu  
Director of Research Studies  
Pacific Consulting Group