

Listening Session Guide

Introduction

Thank you for taking the time to meet with me today and participate in this listening session.

- My name is Dr. Jonathan Grubb and I work for National Organization of Victim Advocates (NOVA) as the Military Domestic Abuse Senior Research & Evaluation Analyst.
- NOVA is the oldest national victim assistance organization of its type in the United States and is a recognized leader in victim advocacy, education, and credentialing. We have partnered with the Department of Defense, Military Community Advocacy, Coordinated Community Response to understand the experiences, perceptions, and needs of military domestic abuse victim advocates to better assist professionals providing advocacy services to our military Service members and their families.
- The current listening session includes multiple open-ended questions for collective discourse that will assist NOVA in recognizing important and specific topic areas helpful for providing an initial snapshot of DAVA operations. More specifically, this listening session will help NOVA understand DAVAs needs related to training and credentialing.
- A few things to keep in mind during our session today:
 - **Your participation is strictly voluntary**, and you do not have to answer every question.
 - **You may end your participation in the listening session at any time.** Participating will not harm you, and there are no consequences if you decline to participate. Your participation will not affect anything about your relationship or professional position with the military.
 - **Your personal responses will not be tied back to you** and only aggregated information will be used to improve DAVA training and credentialing.

- **This session will not take more than 90 minutes nor will it be recorded.**
- **Finally, during the listening session, please do not share any personally identifiable information such as home address, date of birth, full name, etc.**
- Does anyone have any questions for me before we begin? If not, do I have all participants' permission to start with an icebreaker?
 - **Icebreaker**
 - What was your first job and what important piece of information did you learn from it?