

EAAA Feedback Form Reminder Outreach Language: Text Messages and Email

1- Initial Invitation Text from NORC

TO: EAAA Treatment Group Respondent Cell #

FROM: NORC T4 Twilio #

Hi from the EAAA NORC Evaluation Team!

Complete your EAAA feedback form **TODAY!**

Online at: [INSERT FEEDBACK FORM LINK]

This link will direct you to norc.org, a non-government website, to complete the survey.

PIN: [PIN CODE]

2- Reminder Text from NORC

TO: EAAA Treatment Group Respondent Cell #

FROM: NORC T4 Twilio #

Hi from the EAAA NORC Evaluation Team!

Complete the EAAA feedback form **TODAY** for 12 volunteer hours!

Online at: [INSERT FEEDBACK FORM LINK]

This link will direct you to norc.org, a non-government website, to complete the survey.

PIN: [PIN CODE]

3- Alt Reminder Text from NORC

TO: EAAA Treatment Group Respondent Cell #

FROM: NORC T4 Twilio #

Hi from the EAAA NORC Evaluation Team!

TODAY is the last day to receive 12 volunteer hours for your EAAA attendance! Complete the feedback form below.

Online at: [INSERT FEEDBACK FORM LINK]

This link will direct you to norc.org, a non-government website, to complete the survey.

PIN: [PIN CODE]

Reminder Email- From NORC

TO: EAAA Participant

FROM: eaaa-eval@norc.org

SUBJECT: EAAA Training – Last Chance to share your Feedback for 12 Volunteer Hours!

Dear [FILL NAME],

You are receiving this message because you were registered to complete the 'Flip the Script' EAAA training this past weekend and have not yet provided your feedback. The below reminder is only for people who have not yet completed the feedback form.

Please take **5 minutes** and use the link below to provide your feedback within the next 24 hours. The feedback period will close Today, [FILL Date], at midnight.

[INSERT FEEDBACK FORM LINK]

The above link will direct you to norc.org, a non-government website, to complete the survey.

This is the **last** reminder to provide your feedback and your contact information for the volunteer hours. **Remember, you will need to provide your feedback through the above link to share your contact information and receive your 12 volunteer hours certificate.**

Once you have completed the feedback form, you will receive your volunteer certificate via email within two weeks from the EAAA NATTC Training team.

Thank you for participating in the EAAA training and the broader EAAA evaluation. *Please look out for an invitation from us (eaaa-eval@norc.org) to participate in the follow-up survey in 6 months!*

Very respectfully,
EAAA Evaluation Research Team