| Variable Name | MR Screen Name | Question Type     | Question Text/Description   | Code List   | Routing  |
|---------------|----------------|-------------------|---|---|--|
|               |                |                   | USUAL SOURCE OF CARE QUESTIONNAIRE SPECIFICATIONS  CRITERIA INTTYPE=C001, C002, C004, C005, C006, C007 SPALIVE=1 SEASON= WINTER SPPROXY=SP or PROXY Other: N/A  PLACEMENT Administer after KNQ.   |   |  |
| PLACEPAR      | US1            | yes/no            | Is there a particular doctor or other health professional, or a clinic [you/(SP)] usually [go/goes] to when [you are/(SP) is] sick or for advice about [your/(SP)'s] health?  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | (01) US2 - PLACEKND<br>(02) BOX USA<br>(-8) BOX USA<br>(-9) BOX USA  |
|               | BOX USA        | routing           | IF (INTTYPE=7) AND SP ever reported speaking a language other than English in the home (SAMPLE_PERSON.WHATLANG EQUALS 1-16 -OR 91-"Other, Specify") AND SP reported that they speak English well, not well, or not at all (P_ENGWELL=1), GO TO LEP6-LANGPROB. ELSE GO TO US39 – NUSNOTSK.   |   |  |
| PLACEKND      | US2            | code one          | What kind of place [do you/does (SP)] usually go to when [you are/(SP) is] sick or for advice about [your/(SP)'s] health is that a managed care plan or HMO center, a clinic, a doctor or other health professional's office, a hospital, or some other place?  IF CLINIC, ASK: Is it a hospital outpatient clinic, or some other kind of clinic?  IF SOME OTHER PLACE, ASK: Where is this? | (01) DOCTOR'S OFFICE OR GROUP PRACTICE (02) MEDICAL CLINIC (03) MANAGED CARE PLAN CENTER/HMO (04) NEIGHBORHOOD/FAMILY/COMMUNITY HEALTH CENTER (05) FREESTANDING SURGICAL CENTER (06) RURAL HEALTH CLINIC (07) RETAIL CLINICS (08) OTHER CLINIC (09) WALK-IN URGENT CENTER (10) DOCTOR COMES TO SP'S HOME (11) HOSPITAL EMERGENCY ROOM (12) HOSPITAL OUTPATIENT DEPARTMENT/CLINIC (13) VA FACILITY (14) MENTAL HEALTH CENTER (91) OTHER (-8) DON'T KNOW (-9) REFUSED | (01) US5A - MDNAME PVTYPE - PVTYPE (02) US3A - CLNAME US4 - USUALDOC (03) US3A - CLNAME US4 - USUALDOC (04) US3A - CLNAME US4 - USUALDOC (05) US3A - CLNAME US4 - USUALDOC (06) US3A - CLNAME US4 - USUALDOC (07) US3A - CLNAME US4 - USUALDOC (08) US3A - CLNAME US4 - USUALDOC (10) US5A - MDNAME US4 - USUALDOC (10) US5A - MDNAME PVTYPE - PVTYPE (11) US3A - CLNAME US4 - USUALDOC (12) US3A - CLNAME US4 - USUALDOC (13) US3A - CLNAME US4 - USUALDOC (14) US3A - CLNAME US4 - USUALDOC (191) US2 - PLACEOS US4 - USUALDOC (-8) US3A - CLNAME US4 - USUALDOC (-9) US3A - CLNAME US4 - USUALDOC (-9) US3A - CLNAME US4 - USUALDOC |
| PLACEOS       | US2            | text              | OTHER (SPECIFY)   | (01) CONTINUOUS ANSWER  | US3A - CLNAME  |
|               | BOX USB        | routing           | IF SP WAS COVERED BY A MANAGED CARE PLAN ANYTIME DURING THE CURRENT ROUND, GO TO-<br>US2A - PLACEMCP.<br>ELSE IF US2 - PLACEKND = 1/DoctorsOffice, GO TO US5A - MDNAME.<br>ELSE GO TO US3A - CLNAME.  |   |  |
| PLACEMCP      | US2A           | <del>yes/no</del> | Is this [doctor or other health professional/medical clinic] associated with [your/(SP)'s] [READ MANAGED CARE-PLAN NAME(S) BELOW] plan?   | (01) YES<br>(02) NO<br>(-8) DON'T-KNOW-<br>(-9) REFUSED-  | BOX USC  |
|               | BOX USC        | routing           | IF US2 - PLACEKND = 1/DoctorsOffice, GO TO US5A - MDNAME. ELSE GO TO US3A - CLNAME.   |   |  |

| Variable Name | MR Screen Name   | Question Type | Question Text/Description   | Code List   | Routing  |
|---------------|------------------|---------------|---|---|--|
| CLNAME        | <del>US3</del> A | verbatim text | What is the complete name of the [place/managed care plan or HMO center/(US2 RESPONSE)] that [you go-to/(SP) goes to]?  [ENCOURAGE THE RESPONDENT TO REFER TO A BILL, TELEPHONE DIRECTORY, APPOINTMENT-CARD, ETC., FOR COMPLETE INFORMATION.] | [DISPLAY PROVIDER ROSTER AS RESPONSE-OPTIONS: 1. [PROVIDER 1] 2. [PROVIDER 2]  (01) continuous answer- (-8) Don't Know (-9) Refused  DISPLAY PROVIDER NAME, SPECIALITY, GROUP-NAME FOR ALL PROVIDERS WHERE PROVNUM>02 | US4 - USUALDOC   |
| USUALDOC      | US4              | yes/no        | Is there a particular doctor or other health professional [you usually see/(SP) usually sees] at this [place/managed care plan or HMO center/(US2 RESPONSE)]?   | (-8) DON'T KNOW   | (01) US5A - MDNAME PVTYPE - PVTYPE<br>(02) BOX USD<br>(-8) BOX USD<br>(-9) BOX USD |
| MDNAME        | <del>US5</del> A | verbatim text | What is the complete name of that doctor or other health professional?  [ENCOURAGE THE RESPONDENT TO REFER TO A BILL, TELEPHONE DIRECTORY, APPOINTMENT GARD, ETC., FOR COMPLETE INFORMATION.]   | [DISPLAY PROVIDER ROSTER AS RESPONSE-OPTIONS: 1. [PROVIDER 1] 2. [PROVIDER 2]  (01) continuous answer (-8) Don't Know (-9) Refused  DISPLAY PROVIDER NAME, SPECIALITY, GROUP-NAME FOR ALL PROVIDERS WHERE PROVNUM>02  | MDSEX - US5B   |
| MDSEX         | US5B             | code one      | Is (US5A PROVIDER NAME) a male or female?   | (01) MALE<br>(02) FEMALE<br>(-8) DON'T KNOW<br>(-9) REFUSED   | US6A - PVSPEC  |

| Variable Name | MR Screen Name | Question Type | Question Text/Description   | Code List  | Routing  |
|---------------|----------------|---------------|---|--|--|
| PVSPEC PVTYPE | US6A PVTYPE    | code one      | Is [your/(SP)'s] provider a physician or medical doctor (MD), doctor of osteopathy (DO), physician's assistant (PA), nurse practitioner, or some other health professional?  SHOW-CARD-US4  What is (USSA PROVIDER NAME) specially?  IPROBE-FOR RESPONDENT-TO SELECT A CHOICE-FROM THE CARD-IF-THEY MENTION A 'GENERIC'-SPECIALTY-LIKE-HEART-DOCTOR-'FRESPONDENT-ONLY-GIVES A 'GENERIC'-SPECIALTY-AND-THE-GENERIC WORD IS SHOWN IN PARENTHESES FOLLOWING ONE OF THE RESPONSES, SELECT THE-RESPONSE CATEGORY-FOR THAT SPECIALTY-(E.G., 'GARDIOLOGY'). OTHERWISE SELECT 'OTHER DR-SPECIALTY-I | (01) ALLERGY/IMMUNOLOGY PHYSICIAN/MEDICAL DOCTOR (MD) (02) ANESTHESIOLOGY DOCTOR OF OSTEOPATHY (DO) (03) GARDIOLOGY (HEART) PHYSICIAN'S ASSISTANT (PA) (04) DERMATOLOGY (SKIN) NURSE PRACTITIONER (65) ENDOCRINOLOGY/METABOLISM-(DIABETES, THYROID) (06) FAMILY PRACTICE (07) GASTROENTEROLOGY (60) GENERAL SURGERY (10) GERIATRICS (ELDERLY) (11) GYNECOLOGY - OBSTETRICS (12) HEMATOLOGY (BLOOD) (13) HOSPITAL RESIDENCE (14) INTERNAL MEDICINE (INTERNIST) (15) NEPHROLOGY (KIDNEYS) (16) NEUROLOGY (17) NUCLEAR MEDICINE (18) ONCOLOGY (TUMORS, CANCER) (19) OPHTHALMOLOGY (EYES) (20) ORTHOPEDICS (21) OSTEOPATHY (DO) (22) OTORHINOLARYNGOLOGY (EAR, NOSE, THROAT) (23) PAIN MANAGEMENT SPECIALIST (24) PATHOLOGY (25) PHYSICIAN'S ASSISTANT (27) PLASTIC SURGERY (28) PODIATRIST (29) PROCTOLOGY (30) PSYCHIATRY/PSYCHIATRIST (31) PULMONARY (LUNGS) (32) RADIOLOGY (33) RHEUMATOLOGY (ARTHRITIS) (34) THORACIC SURGERY (CHEST) (35) UROLOGY (38) CHIROPRACTOR (39) DENTIST (40) OPTOMETRIST (41) PHYSICAL THERAPIST (42) PSYCHOLOGIST (43) NURSE PRACTITIONER (91) OTHER DR SPECIALTY (-8) DON'T KNOW (-9) REFUSED | (01) (43) BOX USD<br>(91) US6A - MDSPECOS<br>(-8) BOX USD<br>(-9) BOX USD<br>BOX USD |
| MDSPECOS      | US6A           | text          | OTHER DR SPECIALTY (SPECIFY)  [PROBE FOR RESPONDENT TO SELECT A CHOICE FROM THE CARD IF THEY MENTION A 'GENERIC' SPECIALITY LIKE 'HEART DOCTOR.' IF RESPONDENT ONLY GIVES A 'GENERIC' SPECIALTY AND THE GENERIC WORD IS SHOWN IN PARENTHESES FOLLOWING ONE OF THE RESPONSES, SELECT THE RESPONSE CATEGORY FOR THAT SPECIALTY (E.G., 'CARDIOLOGY'). OTHERWISE SELECT 'OTHER DR SPECIALTY'.]  | (01) CONTINUOUS ANSWER   | BOX USD  |
|               | BOX USD        | routing       | IF (INTTYPE=7) AND (SAMPLE_PERSON.WHATLANG EQUALS 1-16 OR 91-"Other, Specify"), GO TO LEP1A-LANGPREF. ELSE GO TO BOX US1.   |  |  |

| Variable Name | MR Screen Name | Question Type | Question Text/Description   | Code List   | Routing  |
|---------------|----------------|---------------|---|---|--|
| LANGPREF      | LEP1A          | select one    | In general, in what language [do you/does (SP)] prefer to receive [your/(SP)'s] medical care?   | (01) English (02) [LANGUAGE SPOKEN AT HOME], or (03) Both English and [LANGUAGE SPOKEN AT HOME] equally (91) OTHER (-8) Don't Know (-9) Refused   | (01) BOX LEP2<br>(02) LEP2-LANGPRVD<br>(03) LEP2-LANGPRVD<br>(91) LEP1B-LANGPFOS LEP2-LANGPRVD<br>(-8) LEP2-LANGPRVD<br>(-9) LEP2-LANGPRVD |
| LANGPFOS      | LEP1B          | verbatim text | In general, in what language [do you/does (SP)] prefer to receive [your/(SP)'s] medical care?   | (01) CONTINUOUS ANSWER  | LEP2-LANGPRVD  |
| LANGPRVD      | LEP2           | select one    | [Does (US5A PROVIDER NAME) [your/(SP)'s] provider/Do the providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] speak [LANGUAGE SPOKEN AT HOME/LEP1B-LANGPFOS [your/(SP)'s] preferred language]?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | (01) LEP3-LANGCOMM<br>(02) LEP4-LANGSYMP<br>(-8) LEP4-LANGSYMP<br>(-9) LEP4-LANGSYMP<br>BOX LEP2   |
| LANGCOMM      | LEP3           | select one    | SHOW CARD US2  How well can [you/(SP)] and [(US5A PROVIDER NAME)/the providers at (US3A PROVIDER NAME)]- communicate in [LANGUAGE SPOKEN AT HOME/LEP1B-LANGPFOS] about [your/(SP)'s] symptoms? Very- well, well, not well, or not at all?   | (01) VERY WELL<br>(02) WELL<br>(03) NOT WELL<br>(04) NOT AT ALL<br>(-8) DON'T KNOW-<br>(-9) REFUSED   | BOX LEP1   |
|               | BOX-LEP1       | routing       | IF P_ENGWELL=1, GO TO LEP6-LANGPROB. ELSE GO TO BOX US1.  |   |  |
| LANGSYMP      | LEP4           | select one    | SHOW CARD US2  Without the aid of a translator, language assistant, or interpreter, how well can [you/(SP)] and [(US5A-PROVIDER NAME)/the providers at (US3A PROVIDER NAME)] communicate in English about [your/(SP)'s] symptoms? Very well, well, not well, or not at all?   | (01) VERY WELL<br>(02) WELL<br>(03) NOT WELL<br>(04) NOT AT ALL<br>(-8) DON'T KNOW-<br>(-9) REFUSED   | BOX LEP2   |
|               | BOX LEP2       | routing       | IF SP reported that they speak English well, not well, or not at all (P_ENGWELL=1), GO TO LEP6-LANGPROB LEP5-LANGASST. ELSE GO TO BOX US1.  |   |  |
| LANGASST      | LEP5           | select all    | SHOW CARD US3  Who helps [you/(SP)] communicate with [(US5A PROVIDER NAME)/the providers at (US3A PROVIDER NAME)] — a professional interpreter, a staff person at [your/(SP)'s] provider's office, a family member, a friend, [do-you/does (SP)] do the best that [you/(SP)] can in English, or does no one help [you/(SP)] because [you-have/(SP) has] no trouble communicating in English?  PROBE: Anyone else? | (01) PROFESSIONAL INTERPRETER (02) STAFF PERSON AT MEDICAL PROVIDER'S- OFFICE (03) FAMILY MEMBER (04) FRIEND (05) SOMEONE ELSE (06) DOES BEST THAT CAN IN ENGLISH (07) NO ONE HELPS; NO TROUBLE- COMMUNICATING IN ENGLISH (-8) DON'T KNOW- (-9) REFUSED | LEP6-LANGPROB  |
| LANGPROB      | LEP6           | select one    | [Have you/Has (SP)] ever had a problem understanding a medical situation because it was not explained in [LANGUAGE SPOKEN AT HOME/LEP1B-LANGPFOS [your/(SP)'s] preferred language]?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | LEP7-LANGHELP BOX US1  |

| Variable Name | MR Screen Name  | Question Type | Question Text/Description   | Code List  | Routing   |
|---------------|-----------------|---------------|---|--|---|
| LANGHELP      | <del>LEP7</del> | select all    | SHOW CARD US3  Now think about all of [your/(SP)'s] medical providers other than [your/(SP)'s] usual provider.  Who helps [you/(SP)] communicate with medical providers who do not speak [LANGUAGE SPOKEN AT-HOME/LEP1B-LANGPFOS]—a professional interpreter, a staff person at [your/(SP)'s] provider's office, a family member, a friend, [do you/does (SP)] do the best that [you/(SP)] can in English, or does no one help [you/(SP)] because [you have/(SP) has] no trouble communicating in English?  PROBE: Anyone else? | (01) PROFESSIONAL INTERPRETER (02) STAFF PERSON AT MEDICAL PROVIDER'S- OFFICE (03) FAMILY MEMBER (04) FRIEND (05) SOMEONE ELSE (06) DOES BEST THAT CAN IN ENGLISH (07) DOES NOT SEE A MEDICAL PROVIDER (08) NO ONE HELPS; HAS NO TROUBLE- COMMUNICATING IN ENGLISH (-8) DON'T KNOW- (-9) REFUSED | BOX US1   |
|               | BOX US1         | routing       | IF US1 - PLACEPAR = NO, DK, or RF, GO TO US39 - NUSNOTSK. ELSE IF US2 - PLACEKND = 10/AtHome, GO TO PP1A-PROVYR. ELSE GO TO US8 - GETUSHOW US9-GETUSUNT.  |  |   |
| GETUSHOW      | US8             | code one      | How [do you/does (SP)] usually get to [(US5A PROVIDER NAME)'S office/(US3A PROVIDER NAME)]?  [EXPLAIN IF NECESSARY: [Do you/Does (SP)] get there by walking, driving, being driven by someone else, by ambulance or other special vehicle for disabled people, by taxi, other public transportation, or some other way?]  |  | (01) US9 - GETUSUNT (02) US9 - GETUSUNT (03) US9 - GETUSUNT (04) US9 - GETUSUNT (05) US9 - GETUSUNT (06) US9 - GETUSUNT (07) PP1A-PROVYR (91) US8 - GETUSOS (-8) PP1A-PROVYR (-9) PP1A-PROVYR |
| GETUSOS       | US8             | verbatim text | SOME OTHER WAY (SPECIFY)  | (01) continuous answer   | US9 - GETUSUNT  |
| GETUSUNT      | US9             | code one      | About how long does it usually take for [you/(SP)] to get there to [[your/their] provider's office/[your/their] usual source of care]?  | (01) HOURS ONLY (02) MINUTES ONLY (03) HOURS AND MINUTES (-8) DON'T KNOW (-9) REFUSED  | (01) US9 - GETUSHRS<br>(02) US9 - GETUSMIN<br>(03) US9 - GETUSHRS<br>(-8) US10 - ACCOMPUS<br>(-9) US10 - ACCOMPUS   |
| GETUSHRS      | US9             | numeric       | HOURS:  | (01) CONTINUOUS ANSWER   | If US9 GETUSUNT=3/HoursAndMinutes go to US9 - GETUSMIN. Else go to US10 - ACCOMPUS.   |
| GETUSMIN      | US9             | numeric       | MINUTES:  | (01) CONTINUOUS ANSWER   | US10 - ACCOMPUS   |
| ACCOMPUS      | US10            | yes/no        | [Do you/Does (SP)] usually have someone accompany [you/(SP)] there?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED   | (01) US11 - PERSON_USUALGO<br>(02) PP1A-PROVYR<br>(-8) PP1A-PROVYR<br>(-9) PP1A-PROVYR  |

| Variable Name             | MR Screen Name | Question Type              | Question Text/Description  | Code List   | Routing  |
|---------------------------|----------------|----------------------------|--|---|--|
| PERSON_USUALGO<br>USPERGO | US11           | code one <del>roster</del> | Who usually goes with [you/(SP)]?  SELECT-OR-ADD-ONLY-ONE-PERSON  [PROBE: Is that person a spouse, a child, an other family member, a friend, a home health aide or home care worker, a homemaker or house cleaner, or some other person?] | DISPLAY PERSON ROSTER AS RESPONSE-OPTIONS: 1. [PERSON 1] 2. [PERSON 2] (01-N) LIST ALL PERSONS AS RESPONSE OPTIONS (N+1) ADD ANOTHER  DISPLAY: 1 First Name Display ROST.ROSTFNAM. 2 Last Name Display ROST.ROSTLNAM. 3 Relationship to SP Display relationship: If ROST.ROSTREL=91/OtherRelative or 92/OtherNon-Relative, display ROST.ROSTREDS. Else display ROST.ROSTREL relationship.  (01) SPOUSE (02) CHILD (03) OTHER FAMILY MEMBER (04) FRIEND (05) HOME HEALTH AIDE/HOME CARE WORKER (91) OTHER (-8) Don't Know (-9) Refused | (01-N) US11AA-ACCREAS (N+1) US11_NEW-ROSTFNAM  IF EXISTING PERSON SELECTED, GO TO US11AA-ACCREAS. ELSE IF "ADD ANOTHER" SELECTED, GO TO-US11_NEW-ROSTFNAM  REASACC - REASACC                                 |
| ROSTFNAM                  | US11_NEW       | text                       | [What is the name of the person and relationship to (SP)?]   | (01) CONTINUOUS ANSWER  | US11_NEW - ROSTLNAM  |
| ROSTLNAM                  | US11_NEW       | text                       | [What is the name of the person and relationship to (SP)?]   | (01) CONTINUOUS ANSWER  | US11_NEW - ROSTREL   |
| ROSTREL                   | US11_NEW       | code one                   | [What is the name of the person and relationship to (SP)?]   | (9) Don't Know  | (01) DO NOT DISPLAY (02) US11AA-ACCREAS (56) US11AA-ACCREAS (58) US11AA-ACCREAS (59) US11AA-ACCREAS (60) US11AA-ACCREAS (61) US11AA-ACCREAS (91) US11_NEW - ROSTREOS (-8) US11AA-ACCREAS (-9) US11AA-ACCREAS |
| ROSTREOS                  | US11_NEW       | verbatim text              | [What is the name of the person and relationship to (SP)?]   | (01) CONTINUOUS ANSWER (-8) Don't Know (-9) Refused   | US11AA-ACCREAS   |

| Variable Name   | MR Screen Name | Question Type     | Question Text/Description   | Code List  | Routing  |
|-----------------|----------------|-------------------|---|--|--|
| ACCREAS REASACC | US11AA REASACC | code all          | What are the reasons [you accompany (SP)/this person accompanies you/this person accompanies (SP) thisperson]?  [PROBE: Any other reason?]  CHECK ALL THAT APPLY.  [COMMUNICATING WITH THE HEALTHCARE PROVIDER MAY INCLUDE WRITING NOTES, ASKING QUESTIONS, EXPLAINING MEDICAL CONDITIONS OR NEEDS, OR TRANSLATING LANGUAGE.  PROVIDING LOGISTICAL SUPPORT MAY INCLUDE TRANSPORTATION, SCHEDULING APPOINTMENTS, PROVIDING PHYSICAL ASSISTANCE.  PROVIDING EMOTIONAL SUPPORT MAY INCLUDE KEEPING THE SP COMPANY OR PROVIDING MORAL SUPPORT.] | (01) WRITES DOWN WHAT DOCTOR- SAYS/RECORDS INSTRUCTIONS/TAKES- NOTES/REMEMBERS COMMUNICATES WITH HEALTHCARE PROVIDER (02) GIVES INFORMATION/EXPLAINS SP'S MEDICAL CONDITION OR NEEDS TO THE DOCTOR PROVIDES LOGISTICAL SUPPORT (03) EXPLAINS DOCTOR'S INSTRUCTIONS TO SP- PROVIDES EMOTIONAL SUPPORT (04) ASKS QUESTIONS (05) TRANSLATES LANGUAGE (06) SCHEDULES APPOINTMENTS (07) NOTHING/KEEPS SP COMPANY/SITS WITH SP/MORAL SUPPORT (08) TRANSPORTATION (09) SP NEEDS PHYSICAL ASSISTANCE (91) OTHER (-8) DON'T KNOW (-9) REFUSED | (01) PP1A-PROVYR (02) PP1A-PROVYR (03) PP1A-PROVYR (04) PP1A-PROVYR (05) PP1A-PROVYR (06) PP1A-PROVYR (07) PP1A-PROVYR (08)PP1A-PROVYR (09) PP1A-PROVYR (91) US11AA - ACCOTHOS (-8) PP1A-PROVYR (-9) PP1A-PROVYR |
| ACCOTHOS        | US11AA         | verbatim text     | OTHER (SPECIFY)   | (01) continuous answer   | PP1A-PROVYR  |
| PROVYR          | PP1A           | code one          | [Have you/Has (SP)] seen [(US5A PROVIDER NAME)/(US3A PROVIDER NAME) [your/their] provider/[your/their] usual source of care] in the last 12 months?  [IF NEEDED: This question is referring to the care provider [you/(SP)] usually saw in the last 12 months.]  INCLUDE TELEMEDICINE VISITS.   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED   | (01) PP1-REMINDAPPT PP8-DOCHLTH (02) US27-USCKEVRY US37A-CARESPCL (-8) US27-USCKEVRY US37A-CARESPCL (-9) US27-USCKEVRY US37A-CARESPCL  |
| REMINDAPPT      | PP1            | <del>yes/no</del> | The next questions ask about the care [you/(SP)] received from [(US5A PROVIDER NAME)'S office/(US3A-PROVIDER NAME)].  Some offices remind patients about appointments. Before [your/(SP)'s] most recent visit with [(US5A-PROVIDER NAME)/(US3A PROVIDER NAME)], did [you/(SP)] get a reminder from [(US5A-PROVIDER NAME)'S office /(US3A-PROVIDER NAME)] about the appointment?  REMINDERS INCLUDE PHONE CALLS, TEXT MESSAGES, E-MAILS, AND MAILED CORRESPONDENCE.  | (01) YES (02) NO (996) NOT APPLICABLE / R DID NOT HAVE-APPOINTMENT (-8) DON'T KNOW- (-9) REFUSED-  | (01) PP2- PREAPPT<br>(02) PP2- PREAPPT<br>(996) PP4-MISSAPPT<br>(-8) PP2- PREAPPT<br>(-9) PP2- PREAPPT   |
| PREAPPT         | PP2            | <del>yes/no</del> | Before [your/(SP)'s] most recent visit with [(US5A PROVIDER NAME)'s office/(US3A PROVIDER NAME)], did-[you/(SP)] get instructions telling [you/(SP)] what to expect or how to prepare?  INSTRUCTIONS CAN INCLUDE ANYTHING THAT IS NEEDED OR PREPARED BEFORE THE-APPOINTMENT, SUCH AS PREPARING OR ORGANIZING MEDICAL RECORDS, FASTING, ARRANGING TO HAVE SOMEONE ACCOMPANY MEDICAL VISIT, ETC.  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>-(-9) REFUSED-  | PP4-MISSAPPT   |

| Variable Name | MR Screen Name | Question Type | Question Text/Description   | Code List  | Routing   |
|---------------|----------------|---------------|---|--|---|
| MISSAPPT      | PP4            | code one      | SHOW CARD US4  Now I'm going to read you questions about the medical providers [you have/SP has] seen in the last twelve months, that is since {TODAY'S MONTH AND YEAR - 12 MONTHS}.  People have busy lives and miss appointments for many reasons. Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [you/(SP)] miss an appointment with [(US5A PROVIDER NAME)/(US3A PROVIDER NAME)]? | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | (01) PP8-DOCHLTH (02) PP5- NEWAPPT (03) PP5-NEWAPPT (04) PP5- NEWAPPT (-8) PP8-DOCHLTH (-9) PP8-DOCHLTH |
| NEWAPPT       | PP5            | code one      | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), when [you/(SP)] missed an appointment with US5A-PROVIDER NAME/US3A PROVIDER NAME); how often did someone from [(US5A PROVIDER NAME)'S office/(US3A PROVIDER NAME)] contact [you/(SP)] to make a new appointment?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused | PP8-DOCHLTH   |
| DOCHLTH       | PP8            | code one      | SHOW CARD US4 US1  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME) [your/(SP)'s] provider/the medical providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] ask about things in [your/(SP)'s] work or life at home that affect [your/(SP)'s their] health?  | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP9- DOCEASY  |
| DOCEASY       | PP9            | code one      | SHOW CARD US4 US1  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME) [your/(SP)'s] provider/the medical providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] explain things in a way that was easy [for (SP)] to understand?   | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP10-DOCLSTN  |
| DOCLSTN       | PP10           | code one      | SHOW CARD US4 US1  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME) [your/(SP)'s] provider/the medical providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] listen carefully to [you/(SP)]?   | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP11-DOCRSPCT PP15-STHLTHGL   |
| DOCRSPCT      | PP11           | code one      | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical-providers at (US3A PROVIDER NAME)] show respect for what [you/(SP)] had to say?  | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP12- ENUFTIME  |

| Variable Name | MR Screen Name  | Question Type    | Question Text/Description  | Code List   | Routing  |
|---------------|-----------------|------------------|--|---|--|
| ENUFTIME      | PP12            | code one         | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical-providers at (US3A PROVIDER NAME)] spend enough time with [you/(SP)]?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused  | PP13- HLTHIDEA   |
| HLTHIDEA      | PP13            | code one         | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical-providers at (US3A PROVIDER NAME)] ask whether [you/(SP)] had ideas about how to improve [your/(SP)'s] health?  | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused  | -PP15-STHLTHGL   |
| STHLTHGL      | PP15            | code one         | SHOW CARD US5 US2  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [(US5A PROVIDER NAME) [your/(SP)'s] provider/the medical providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care]] talk with [you/(SP)] about setting goals for [your/(SP) their] health?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]                                     | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | (01) PP16- MTHLTHGL<br>(02) PP16- MTHLTHGL<br>(03) US27-USCKEVRY<br>(-8) US27-USCKEVRY<br>(-9) US27-USCKEVRY<br>US37A - CARESPCL |
| MTHLTHGL      | PP16            | code one         | SHOW CARD US5  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did the care [you/(SP)] received from [(US5A PROVIDER-NAME)/the medical providers at (US3A PROVIDER NAME)] help [you/(SP)] meet [your/(SP)'s] goals?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]   | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | US27-USCKEVRY  |
| USCKEVRY      | <del>US27</del> | list             | SHOW CARD US6  Think about the care [you receive/(SP) receives] from (US5A PROVIDER NAME/US3A PROVIDER NAME). For each statement, please tell me whether you strongly agree, agree, disagree, or strongly disagree.  [(US5A PROVIDER NAME) is/The doctors or other health professionals at (US3A PROVIDER NAME) are] very-careful to check everything when examining [you/(SP)]. | (01) STRONGLY AGREE<br>(02) AGREE<br>-(03) DISAGREE<br>(04) STRONGLY DISAGREE<br>(05) NOT APPLICABLE<br>(-8) Don't Know<br>(-9) Refused | US27-USUNWRNG  |
| USUNWRNG      | US27            | l <del>ist</del> | SHOW CARD US6  [(US5A PROVIDER NAME) has/The doctors or other health professionals at (US3A PROVIDER NAME) have] a complete understanding of the things that are wrong with [you/(SP)].  | (01) STRONGLY AGREE<br>(02) AGREE<br>(03) DISAGREE<br>(04) STRONGLY DISAGREE<br>(05) NOT APPLICABLE<br>(-8) Don't Know<br>(-9) Refused  | -BOX US4   |

| Variable Name | MR Screen Name | Question Type      | Question Text/Description   | Code List   | Routing   |
|---------------|----------------|--------------------|---|---|---|
|               | BOX US4        | routing            | IF PP1A-PROVYR= 01/YES, GO TO PP17 OTHRSTFF. ELSE GO TO BOX US5.  |   |   |
| OTHRSTFF      | PP17           | <del>yes/no</del>  | People often get instructions about their health from more than one person in the same office, such as other-medical providers, nurses, nutritionists, and social workers.  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] get any instructions about your health from-any other staff [in (US5A PROVIDER NAME)'s office/ at (US3A PROVIDER NAME)]? | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) OSUPTDAT<br>(02) ORDRTEST<br>(-8) ORDRTEST<br>(-9) ORDRTEST                      |
| OSUPTDAT      | PP18           | grid               | Did these other staff seem up-to-date about the care [you were/(SP) was] receiving from [(US5A PROVIDER-NAME)/the medical providers at (US3A PROVIDER NAME)]?   | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused  | OSTALKCR  |
| OSTALKCR      | PP18           | grid               | Did these other staff talk with [you/(SP)] about care [you/he/she] [were/was] receiving from [(US5A PROVIDER-NAME)]?  | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused  | OSKNWINF  |
| OSKNWINF      | PP1820         | grid               | Did these other staff seem to know the important information about [your/(SP)'s] medical history?   | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused  | PP21- ORDRTEST  |
| ORDRTEST      | PP21           | <del>yes</del> /no | The next set of questions ask about the care [you/(SP)] received from [(US5A PROVIDER NAME)/the medical-providers at (US3A PROVIDER NAME)].  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [(US5A PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] order a blood test, x-ray, or other test for [you/(SP)]?                                      | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) PP22- TSTFLWUP<br>(02) PP29-HLTHSRVC<br>(-8) PP29-HLTHSRVC<br>(-9) PP29-HLTHSRVC |
| TSTFLWUP      | PP22           | code one           | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), when [(US5A PROVIDER NAME)/the medical providers at- (US3A PROVIDER NAME)] ordered a blood test, x-ray, or other test for [you/(SP)], how often did [(US5A- PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] follow up to give [you/(SP)] those- results?                               | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (05) NOT APPLICABLE (-8) Don't Know (-9) Refused | PP23-RQSTRSLT   |

| Variable Name | MR Screen Name  | Question Type     | Question Text/Description  | Code List   | Routing  |
|---------------|-----------------|-------------------|--|---|--|
| RQSTRSLT      | <del>PP23</del> | code one          | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [you/(SP)] have to request [your/(SP)'s] test-results before [you/(SP)] got them?   | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                 | PP24- RSLTEASY   |
| RSLTEASY      | PP24            | code one          | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often were [your/(SP)'s] test results presented in a way that was easy to understand?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>-(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused | PP29-HLTHSRVC  |
| HLTHSRVC      | PP29            | <del>yes/no</del> | Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] need services at home to help [you/(SP)] take care of [your/(SP)'s] health?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) PP30 SRVCHELP<br>(02) PP31 GIVEINST<br>(-8) PP31 GIVEINST<br>(-9) PP31 GIVEINST |
| SRVCHELP      | PP30            | code one          | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] help [you/(SP)] get these services at home to take care of [your/(SP)'s] health? | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused  | PP31- GIVEINST   |
| GIVEINST      | PP31            | <del>yes/no</del> | Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [(US5A PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] give [you/(SP)] instructions about how to take care of [your/(SP)'s] health?                              | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | PP35-ANYRX   |
| ANYRX         | PP35            | <del>yes/no</del> | Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] take any prescription medicine?  [THIS IS DIFFERENT FROM THE PRESCRIPTION DRUG WHERE WE ASK IF THE R HAD ANY PRESCRIPTIONS FILLED]                                  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) PP36- TALKRX<br>(02) BOX US5<br>(-8) BOX US5<br>(-9) BOX US5                    |

| Variable Name | MR Screen Name  | Question Type | Question Text/Description  | Code List  | Routing   |
|---------------|-----------------|---------------|--|--|---|
| TALKRX        | <del>PP36</del> | code one      | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical-providers at (US3A PROVIDER NAME)] talk with [you/(SP)] about how [you were/(SP) was] supposed to take [your/(SP)'s] medicine?  | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP37- ASPRSCBD  |
| ASPRSCBD      | PP37            | code one      | SHOW CARD US4  There are many reasons why people may not always be able to take their medicines as prescribed.  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often [were you/was (SP)] able to take [your/(SP)'s] medicine as prescribed?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused | PP38-BADRCTN  |
| BADRCTN       | PP38            | code one      | SHOW CARD US4  Since (TODAY'S MONTH AND YEAR-12 MONTHS), how often did [(US5A PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] talk with [you/(SP)] about what to do if [you have/(SP) has] a bad-reaction to [your/(SP)'s] medicine?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused | -BOX US5  |
|               | BOX US5         | routing       | GO TO US37A - CARESPCL.  |  |   |
| CARESPCL      | US37A           | yes/no        | SHOW CARD US1 US3  Specialists are doctors or other health professionals who specialize in one area of health care. This card lists some examples of specialists.  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] receive care from any specialists outside the office of [(US5A PROVIDER NAME) [your/(SP)'s] provider/the doctors or other health professionals at (US3A-PROVIDER NAME) [your/(SP)'s] usual source of care]]? | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED   | (01) US37B - DRINFRMD<br>(02) PP50-HOSADMIT<br>(-8) PP50-HOSADMIT<br>(-9) PP50-HOSADMIT |
| DRINFRMD      | US37B           | code one      | SHOW CARD US4 US1  In general, how often [does (US5A PROVIDER NAME) [your/(SP)'s] provider/do the doctors or other health professionals at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] seem informed and up-to-date about the care [you get/(SP) gets] from specialists?  | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | <del>US37C - REMINDDR</del> PP50-HOSADMIT   |

| Variable Name | MR Screen Name   | Question Type       | Question Text/Description  | Code List   | Routing  |
|---------------|------------------|---------------------|--|---|--|
| REMINDDR      | <del>US37C</del> | <del>code one</del> | SHOW CARD US4  In general, how often [do you/does(SP)] have to remind [(US5A PROVIDER NAME)/the doctors or other health-professionals at (US3A PROVIDER NAME)] about care [you receive/(SP) receives] from specialists?  | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused  | US37D - STPMSPCL   |
| STPMSPCL      | US37D            | <del>yes/no</del>   | Since (TODAY'S MONTH AND YEAR-12 MONTHS), did any specialists outside the office of [(US5A PROVIDER NAME)] prescribe medicine for [you/(SP)]?  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) US37E - TALKPMS<br>(02) US37E1 - NAMESPCL<br>(-8) US37E1 - NAMESPCL<br>(-9) US37E1 - NAMESPCL |
| TALKPMS       | US37E            | code one            | SHOW CARD US4  In general, how often [does (US5A PROVIDER NAME)/do the doctors or other health professionals at (US3A-PROVIDER NAME)] talk with [you/(SP)] about the medicines prescribed by these specialists?  | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused  | US37E1 - NAMESPCL  |
| NAMESPCL      | US37E1           | verbatim text       | The next four questions ask about care [you/(SP)] received from the specialist [you/(SP)] saw most often in the last 12 months outside the office of [(US5A PROVIDER NAME)/the doctors or other health professionals at (US3A PROVIDER NAME)].  First, what is the name of the specialist [you/(SP)] saw most often since (TODAY'S MONTH AND YEAR-12-MONTHS)?  [ENCOURAGE THE RESPONDENT TO REFER TO A BILL, TELEPHONE DIRECTORY, APPOINTMENT-CARD, ETC., FOR COMPLETE INFORMATION.] | [DISPLAY PROVIDER ROSTER AS RESPONSE-OPTIONS: 1. [PROVIDER 1] 2. [PROVIDER 2] (01) continuous answer (-8) Don't Know (-9) Refused  DISPLAY PROVIDER NAME, SPECIALITY, GROUP-NAME FOR ALL PROVIDERS WHERE PROVNUM>02 | US37E2 - SEXSPCL   |
| -SEXSPCL      | US37E2           | code one            | Is [(US37E1 PROVIDER NAME)/the specialist you saw most often since (TODAY'S MONTH AND YEAR-12-MONTHS)] a male or female?   | (01) MALE<br>(02) FEMALE<br>(-8) DON'T KNOW<br>(-9) REFUSED   | US37F - KNOWSPCL   |

| Variable Name | MR Screen Name | Question Type        | Question Text/Description  | Code List  | Routing   |
|---------------|----------------|----------------------|--|--|---|
| KNOWSPCL      | US37F          | c <del>ode one</del> | SHOW CARD US5  [IF NEEDED: This question is about the last_twelve months, that is since (TODAY'S MONTH AND YEAR - 12-MONTHS).]  The next questions ask about care [you/(SP)] received from the specialist [you/(SP)] saw most often in the last_twelve months outside the [office of (US5A PROVIDER NAME)/the doctors or other health professionals at-(US3A PROVIDER NAME)].  When [you see/(SP) sees/(SP) sees] [(US37E1-SPCLNAME)/this specialist], does [he/she/he or she] seem to-know enough information about [your/(SP)'s] medical history?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?] | (01) YES, DEFINITELY (02) YES, SOMEWHAT (03) NO (-8) Don't Know (-9) Refused                   | US37G - RPTINFO   |
| RPTINFO       | US37G          | code one             | SHOW CARD US4  When [you see/(SP) sees] [(US37E1-SPCLNAME)/this specialist], how often [do you/does (SP)] have to repeat-information that [you/(SP)] [have/has] already given to [(US5A PROVIDER NAME)/the doctors or other health-professionals at (US3A PROVIDER NAME)]?   | (01) NEVER<br>(02) SOMETIMES<br>(03) USUALLY<br>(04) ALWAYS<br>(-8) Don't Know<br>(-9) Refused | KNOWRSLT  |
| KNOWRSLT      | PP49           | <del>code one</del>  | SHOW CARD US4  The next questions ask about care [you/(SP)] received from the specialist [you/(SP)] saw most often since (TODAY'S MONTH AND YEAR-12 MONTHS) outside the [office of (US5A PROVIDER NAME)/the doctors or other health professionals at (US3A PROVIDER NAME)].  When [you see/(SP) sees] [(US37E1-SPCLNAME)/this specialist], how often does [he/she/he or she] seem to know [your/(SP)'s] important test results from other providers?   | (01) NEVER (02) SOMETIMES (03) USUALLY (04) ALWAYS (-8) Don't Know (-9) Refused                | PP50-HOSADMIT   |
| HOSADMIT      | PP50           | yes/no               | Since (TODAY'S MONTH AND YEAR-12 MONTHS), [were you/was (SP)] admitted to a hospital overnight or longer?  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED   | (01) PP51- HOSFLWUP PP56- HOSINFO<br>(02) PP58- MNGCARE PP58A-DOCCARE<br>(-8) PP58- MNGCARE PP58A-DOCCARE<br>(-9) PP58- MNGCARE PP58A-DOCCARE |
| HOSFLWUP      | PP51           | <del>yes/no</del>    | After [your/(SP)'s] most recent hospital stay, did [(US5A PROVIDER NAME)/the medical providers at (US3A PROVIDER NAME)] contact [you/(SP)] to see how [you were/(SP) was] doing?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-                                       | PP52- HOSMED  |
| HOSMED        | PP52           | <del>yes/no</del>    | After [your/(SP)'S] most recent hospital stay, [were you/was (SP)] prescribed any medicines?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-                                       | (01) PP53- HOSFOLLOWUP-<br>(02) PP54- HOSINSTU-<br>(-8) PP54- HOSINSTU-<br>(-9) PP54- HOSINSTU-   |

| Variable Name | MR Screen Name | Question Type     | Question Text/Description   | Code List   | Routing  |
|---------------|----------------|-------------------|---|---|--|
| HOSFOLLOWUP   | PP53           | <del>yes/no</del> | After (your/(SP)'s)] most recent hospital stay, did [(US5A PROVIDER NAME)/the medical providers at (US3A-PROVIDER NAME)] contact [you/SP] to check if [you were/(SP) was] able to follow instructions about any-medicines [you were/(SP) was] prescribed?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | PP54-HOSINSTU  |
| HOSINSTU      | PP54           | <del>yes/no</del> | After (your/(SP)'s] most recent hospital stay, (were you/was (SP)] given instructions about caring for [yourself/themself] at home?   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW-<br>(-9) REFUSED-  | (01) PP55- INSTUEASY-<br>(02) PP56- HOSINFO-<br>(-8) PP56- HOSINFO-<br>(-9) PP56- HOSINFO- |
| INSTUEASY     | PP55           | code one          | SHOW CARD US5  After [your/(SP)'s] most recent hospital stay, were the instructions [you were/(SP) was] given easy to-understand?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]  | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | PP56- HOSINFO  |
| HOSINFO       | PP56           | code one          | SHOW CARD US5 US2  After [your/(SP)'s] most recent hospital stay, did [(US5A PROVIDER NAME) [your/(SP)'s] provider/the medical providers at (US3A PROVIDER NAME) [your/(SP)'s] usual source of care] seem to know the important information about this hospital stay?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]  | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | PP58-MNGCARE PP58A-DOCCARE   |
| -MNGCARE      | PP58           | code one          | SHOW CARD US7  People sometimes need to manage their medical care by making appointments with multiple providers, following their instructions, and taking medicines as prescribed.  Using any number from 0 to 10, where 0 is hard and 10 is easy, what number would you use to rate how easy it was for [you/(SP)] to manage [your/(SP)'s] medical care since (TODAY'S MONTH AND YEAR-12 MONTHS)?  [IN SITUATIONS WHERE A PROXY OR SOMEONE ELSE MANAGES THE RESPONDENT'S MEDICAL CAREFOR OR WITH THEM, ANSWER BASED ON THEIR EXPERIENCE.] | (00) 0 HARD TO MANAGE<br>(01) 1<br>(02) 2<br>(03) 3<br>(04) 4<br>(05) 5<br>(06) 6<br>(07) 7<br>(08) 8<br>(09) 9<br>(10) 10 EASY TO MANAGE | PP58A-DOCCARE-   |
| DOCCARE       | PP58A          | code one          | Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] need help from [anyone in (US5A-PROVIDER NAME)'s [your/their] provider's office/the doctors or other health professionals at (US3A PROVIDER NAME) [your/their] usual source of care] to manage [your/(SP)'s their] care among these different providers and services?  |   | (01) PP58B-GETHELP<br>(02) PP59-ONEDOC<br>(-8) PP59-ONEDOC<br>(-9) PP59-ONEDOC             |

| Variable Name | MR Screen Name | Question Type     | Question Text/Description   | Code List  | Routing  |
|---------------|----------------|-------------------|---|--|--|
| GETHELP       | PP58B          | code one          | SHOW CARD US5 US2  Since (TODAY'S MONTH AND YEAR-12 MONTHS), did [you/(SP)] get the help [you/(SP) they] needed from [(US5A PROVIDER NAME)'s [your/their] provider's office/the doctors or other health professionals at (US3A-PROVIDER NAME) [your/their] usual source of care] to manage [your/(SP)'s their] care among these different providers and services?   | (01) YES, DEFINITELY (02) YES, SOMEWHAT (03) NO (-8) DON'T KNOW (-9) REFUSED             | PP59-ONEDOC  |
| ONEDOC        | PP59           | code one          | SHOW CARD US5 US2  Since (TODAY'S MONTH AND YEAR-12 MONTHS), was there one provider who knew about all [your/(SP)'s] medical care needs?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]   | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED | PP60- PRVNOMED   |
| PRVNOMED      | PP60           | code one          | SHOW CARD US5 US2  Since (TODAY'S MONTH AND YEAR-12 MONTHS), was there one provider who knew about all the medicines [you were/(SP) was] taking?  [IF YES, THEN PROBE: Would you say definitely yes or somewhat yes?]  IF THE RESPONDENT WAS NOT TAKING ANY MEDICINES, PROBE IF THERE WAS ONE PROVIDER WHO KNEW THAT.   | (01) YES, DEFINITELY<br>(02) YES, SOMEWHAT<br>(03) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED | BOX US7 BOX USEND  |
|               | BOX US7        | routing           | GO TO US37I- NOTAVAIL   |  |  |
| NOTAVAIL      | US37I          | code one          | Since (TODAY'S MONTH AND YEAR-12 MONTHS), when getting care for a medical problem, was there ever atime when test results, medical records, or reasons for referrals were not available at the time of [your/(SP)'s] scheduled doctor or other health professional appointment?   | (01) YES (02) NO (03) NOT APPLICABLE (04) NOT SURE (-9) Refused                          | BOX EHR1   |
|               | BOX EHR1       | routing           | IF US1-PLACEPAR=1, GO TO EHR2-COMPUSE, ELSE GO TO BOX USEND.  |  |  |
| COMPUSE       | EHR2           | <del>yes/no</del> | The next few questions will help us understand how [(US5A PROVIDER NAME)/the doctors or other health-professionals at (US3A PROVIDER NAME)] use(s) a computer during [your/(SP)'s] office visit. Please answer-the following questions based on where [you go/(SP) goes] for medical care most of the time.  [Does (US5A PROVIDER NAME)/Do the providers at (US3A PROVIDER NAME)] use a computer during [your/(SP)'s] office visit? | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused                                   | (01) US37K - EMEDREC<br>(02) EHR6-COMPRD<br>(-8) EHR6-COMPRD<br>(-9) EHR6-COMPRD |

| Variable Name | MR Screen Name | Question Type     | Question Text/Description  | Code List  | Routing  |
|---------------|----------------|-------------------|--|--|--|
| EMEDREC       | US37K          | <del>yes/no</del> | Many health care providers are beginning to use electronic or computer-based medical records instead of using paper-based records. When [you visit/(SP) visits] [(US5A PROVIDER NAME)) the doctors or other health-professionals at (US3A PROVIDER NAME)] [does he or she/do they] generally enter [your/(SP)'s] health-information into a computer while [you are/(SP) is] present?  [IF SUPPORT STAFF (NURSES, MEDICAL ASSISTANTS) ENTER INFORMATION INTO THE ELECTRONIC-HEALTH RECORD DURING THEIR VISIT, SELECT "YES" AT THIS QUESTION.]  [EXPLAIN IF NECESSARY: An "electronic health record" is an electronic version of a patient's medical history-maintained by a provider over time. It automates the way in which doctors can access patient health information. "Health Information" includes information such as symptoms, vital signs, test results, or prescribed medicines.] | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | (01) EHR3-COMPSHW<br>(02) EHR6-COMPRD<br>(-8) EHR6-COMPRD<br>(-9) EHR6-COMPRD  |
| COMPSHW       | EHR3           | <del>yes/no</del> | Is the examination room set up so that [(US5A PROVIDER NAME)/the doctors or other health professionals at (US3A PROVIDER NAME)] can easily show [you/(SP)] information on the computer screen?   | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | (01) EHR4-COMPINFO<br>(02) EHR6-COMPRD<br>(-8) EHR6-COMPRD<br>(-9) EHR6-COMPRD |
| COMPINFO      | EHR4           | <del>yes/no</del> | [Does (US5A PROVIDER NAME)/Do the doctors or other health professionals at (US3A PROVIDER NAME)] use the computer to show [you your/(SP) their] health information during [your/(SP)'s] visit, such as trends in blood pressure reading, height, weight and body mass index, previous lab results, x-rays/images, immunizations or medications?  | (01) YES<br>(02) NO<br>- (-8) Don't Know<br>(-9) Refused | (01) EHR5-COMPREC<br>(02) EHR6-COMPRD<br>(-8) EHR6-COMPRD<br>(-9) EHR6-COMPRD  |
| COMPREC       | EHR5           | <del>yes/no</del> | [Does (US5A PROVIDER NAME)/Do the doctors or other health professionals at (US3A PROVIDER NAME)]—use the computer to show [you/(SP)] recommendations for preventive health screenings or other medical services?   | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | EHR6-COMPRD  |
| COMPRD        | EHR6           | <del>yes/no</del> | [Does (US5A PROVIDER NAME)/Do the doctors or other health professionals at (US3A PROVIDER NAME)] read back to [you/(SP)] information that [you have/(SP) has] given during [your/(SP)'s] visit that is being put into [your/(SP)'s] medical record?  | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | EHR7-COMPINE   |
| COMPINE       | EHR7           | <del>yes/no</del> | [Does (US5A PROVIDER NAME)/Do the doctors or other health professionals at (US3A PROVIDER NAME)] send [you/(SP)] health information electronically, such as information about [your/(SP)'s] medications, exercise plans, dietary advice, etc.?   | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | EHR8-COMPACC   |

| Variable Name | MR Screen Name | Question Type     | Question Text/Description   | Code List  | Routing       |
|---------------|----------------|-------------------|---|--|---------------|
| COMPACC       | EHR8           | <del>yes/no</del> | [Does (US5A PROVIDER NAME)'s/Do the doctors or other health professionals at (US3A PROVIDER NAME)'s] office give [you/(SP)] access through [your/(SP)'s] own computer or smart phone to parts or all of [your/(SP)'s] electronic medical record (such as a list of [your/(SP)'s] medications, lab results, x-ray reports, office notes) through a "patient portal" or other electronic system?  | (01) YES<br>(02) NO<br>(-8) Don't Know<br>(-9) Refused   | BOX EHR2      |
|               | BOX EHR2       | routing           | IF EHR2-COMPUSE=(01) YES, GO TO EHR9-COMPHLP, ELSE GO TO BOX USEND  |  |               |
| COMPHLP       | EHR9           | list              | SHOW CARD US6  Now I am going to read some statements people have made about how their provider uses a computer. Think about the care [you receive/(SP) receives] from (US5A PROVIDER NAME/US3A PROVIDER NAME). For each statement, please tell me whether you strongly agree, agree, disagree, or strongly disagree.  (US5A PROVIDER NAME)'s/The doctors or other health professionals at (US3A PROVIDER NAME) use of the computer during [my/(SP)'s] visit is helpful to [me/(SP)]. | (01) STRONGLY AGREE (02) AGREE (03) DISAGREE (04) STRONGLY DISAGREE (05) NOT APPLICABLE (-8) Don't Know (-9) Refused   | EHR9-COMPDIST |
| COMPDIST      | EHR9           | list              | SHOW-CARD-US6  (US5A PROVIDER NAME)'s/The doctors or other health professionals at (US3A PROVIDER NAME) use of the computer during [my/(SP)'s] visit distracts [him/her/them] from paying attention to [me/(SP)].   | (01) STRONGLY AGREE<br>(02) AGREE<br>(03) DISAGREE<br>(04) STRONGLY DISAGREE<br>(05) NOT APPLICABLE<br>(-8) Don't Know<br>(-9) Refused   | EHR9-COMPATT  |
| COMPATT       | EHR9           | list              | SHOW CARD US6  [(US5A PROVIDER NAME)'s/The doctors or other health professionals at (US3A PROVIDER NAME)] use of the computer during [my/(SP)'s] visit distracts [me/(SP)] from paying attention to the clinician.  | (01) STRONGLY AGREE<br>(02) AGREE<br>(03) DISAGREE<br>(04) STRONGLY DISAGREE<br>(05) NOT APPLICABLE<br>(-8) Don't Know<br>(-9) Refused   | EHR10-COMPTM  |
| COMPTM        | EHR10          | code one          | SHOW CARD US8  For the next statement, please tell me if it's much more than it should be, somewhat more than it should be, about what it should be, somewhat less than it should be, much less than it should be, or no opinion?  The amount of time during the visit that (US5A PROVIDER NAME)/the doctors or other health professionals at (US3A PROVIDER NAME) spend(s) on the computer seems:  | (01) Much more than it should be (02) Somewhat more than it should be (03) About what it should be (04) Somewhat less than it should be (05) Much less than it should be (06) No opinion | BOX USEND     |

| Variable Name | MR Screen Name   | Question Type       | Question Text/Description  | Code List   | Routing  |
|---------------|------------------|---------------------|--|---|--|
| NUSNOTSK      | US39             | list                | I am going to read some reasons that people have given for not having a usual source of health care. For each one, please tell me whether or not it is a reason [you do/(SP) does] not have a usual place for health care.  There is no reason to have a usual source of health care because [you/(SP)] seldom or never [get/gets] sick. [Is that a reason [you do/(SP) does] not have a usual source of health care?] | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | US39 - NUSMOVIN  |
| NUSMOVIN      | US39             | list                | [You/(SP)] recently moved into the area. [Is that a reason [you do/(SP) does] not have a usual source of health care?]   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | US39 - NUSAVAIL  |
| NUSAVAIL      | US39             | list                | [Your/(SP's)] usual source of health care in this area is no longer available. [Is that a reason [you do/(SP) does] not have a usual source of health care?]   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | (01) US42 - USWHYNAV<br>(02) US43 - NUSDIFFP<br>(-8) US43 - NUSDIFFP<br>(-9) US43 - NUSDIFFP<br>US43 - NUSDIFFP  |
| USWHYNAV      | <del>US42</del>  | <del>code one</del> | Why is [your/(SP's)] usual source of health care no longer available?  | (01) PREVIOUS DOCTOR RETIRED (02) PREVIOUS DOCTOR DIED (03) PREVIOUS DOCTOR MOVED (04) SP MOVED (05) PREVIOUS DR/PLACE TOO FAR AWAY (91) OTHER (-8) DON'T KNOW- (-9) REFUSED- | (01) US43 - NUSDIFFP<br>(02) US43 - NUSDIFFP<br>(03) US43 - NUSDIFFP<br>(04) US43 - NUSDIFFP<br>(05) US43 - NUSDIFFP<br>(91) US42 - USWHYNO1<br>(-8) US43 - NUSDIFFP<br>(-9) US43 - NUSDIFFP |
| USWHYNO1      | <del>US</del> 42 | verbatim text       | OTHER (SPECIFY)  | (01) CONTINUOUS ANSWER  | US43 - NUSDIFFP  |
| NUSDIFFP      | US43             | list                | Thinking about other possible reasons that people have for not having a usual source of health care, please tell me if this statement applies to [you/(SP)]:  [You like/(SP) likes] to go to different places for different health care needs. [Is that a reason [you do/(SP) does] not have a usual source of health care?]   | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | US43 - NUSTOOFR  |
| NUSTOOFR      | US43             | list                | The places where [you/(SP)] can receive health care are too far away. [Is that a reason [you do/(SP) does] not have a usual source of health care?]  | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED  | US43 - NUSTOOEX  |

| Variable Name | MR Screen Name | Question Type | Question Text/Description  | Code List  | Routing   |
|---------------|----------------|---------------|--|--|-----------|
| NUSTOOEX      | US43           | list          | The cost of health care is too expensive. [Is that a reason [you do/(SP) does] not have a usual source of health | (01) YES<br>(02) NO<br>(-8) DON'T KNOW<br>(-9) REFUSED | BOX USEND |
|               | BOX USEND      | routing       | GO TO TLQ  |  |           |