

What do you need to know about your rights and privacy?

- Your participation is voluntary. You do not have to answer any question you do not want to answer, though most people find the interview enjoyable.
- The information you provide will be kept private to the extent permitted by law, as prescribed by the Privacy Act of 1974. The information you give will only be used for research and statistical purposes.
- Your Medicare Benefits will not be affected in any way by your answers or your decision whether or not to participate.
- Your data could be carefully verified by computer matching to administrative records under Public Law 100-503 [The Computer Matching and Privacy Protection Act]. All information will be kept private.

Any other questions?

Please feel free to contact MCBS staff at NORC at the University of Chicago at anytime.

Call toll-free at: 1-844-777-2151

Email at: mcbs@norc.org

Visit us at: mcbs.norc.org

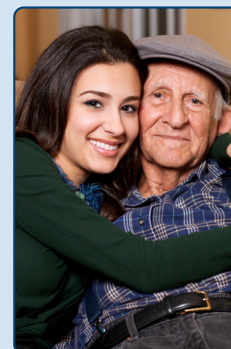
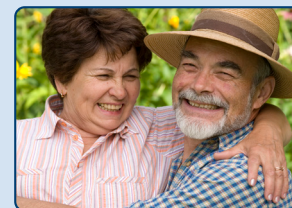


This survey is authorized by section 1875 (42 USC 139511) of the Social Security Act and is conducted by NORC at the University of Chicago for the U.S. Department of Health and Human Services.

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MCBS

Medicare Current Beneficiary Survey



You have been selected to take part in an important study called the Medicare Current Beneficiary Survey (MCBS).

You are one of 16,000 people scientifically selected at random to represent the Medicare experiences of other Medicare beneficiaries all over the United States.

What is the Medicare Current Beneficiary Survey?

MCBS is a survey designed to help policymakers understand the needs of people who use Medicare. MCBS has been conducted since 1991 by the Centers for Medicare & Medicaid Services (CMS), which oversees Medicare. MCBS informs policymakers who make decisions about the Medicare program, providing them with important insight on Medicare beneficiaries' experiences with healthcare.

The MCBS has been conducted since 1991 because the information you provide about your health and health care costs is so valuable. CMS, part of the U.S. Department of Health and Human Services, oversees Medicare and sponsors this survey in order to gain valuable information from you about how well Medicare is administered.

What does this mean for me?

If you take part in this survey, a specially trained interview from our contractor, NORC at the University of Chicago, will interview you by phone or in person. The interviewer will ask you questions about the health care services you use, your opinions about those services, and how much they cost. The initial survey lasts about an hour, with the remaining surveys lasting approximately ninety minutes. The MCBS asks beneficiaries about their experiences with Medicare three times a year, and you will be contacted again for subsequent interviews. Your participation is valuable in helping policymakers make informed decisions on ways to improve Medicare for people like you.

Why should I participate?

The information you provide to us cannot be replaced by any other data source in the country. This study is the only source of such

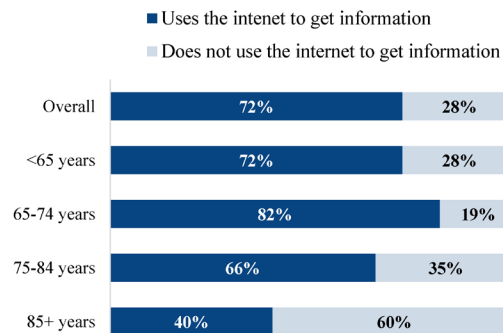
in-depth health care cost and use, which are used to accomplish the following:

- To help us understand how Medicare affects your daily life, and what problems you might be experiencing with it.
- To help increase Medicare coverage and efficiency for you and for other beneficiaries, both now and in the future.
- To provide legislators and policy makers with more information to create effective laws and regulations for people enrolled in Medicare. In fact, the Part D prescription drug benefit was created in part based on findings from the MCBS.
- To improve the quality of care you and other Medicare beneficiaries receive.

What do we know about Medicare because of YOU?

Internet Use, 2020

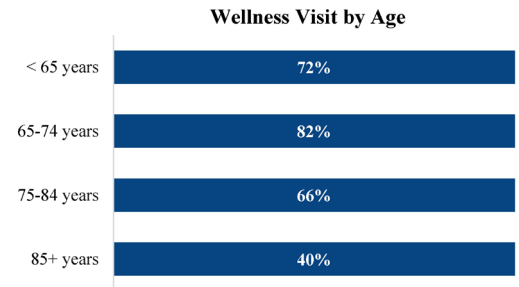
Over 70% of Medicare beneficiaries regularly use the Internet to get information, including 82% of beneficiaries between the ages of 65 and 74.



Source: Centers for Medicare & Medicaid Services, Medicare Current Beneficiary Survey, Survey File, 2020

Preventive Care, 2020

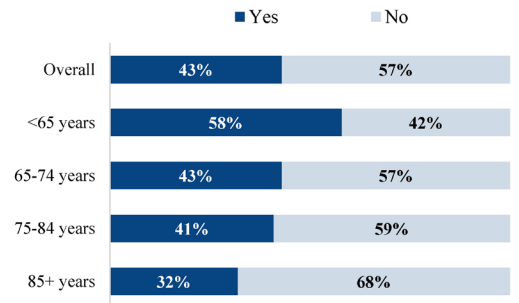
45% of beneficiaries had a wellness visit in 2020, including nearly half of those aged 85 and older. Just 37% of those under 65 had such a visit.



Source: Centers for Medicare & Medicaid Services, Medicare Current Beneficiary Survey, Survey File, 2020

Telemedicine Use, 2020

58% of beneficiaries under 65 saw a healthcare professional via an online appointment, compared to 43% of all beneficiaries.



Source: Centers for Medicare & Medicaid Services, Medicare Current Beneficiary Survey, Survey File, 2020