

Category

*FSA: Student Loans
& Grants*

Participation

*FSA: Student Loans
& Grants*

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& Grants*

Participation

Participation

Education

Education

Employment

*FSA: Student Loans
& Grants*

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& Grants*

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& Grants*

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& Grants*

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Education

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Education

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*Final Thoughts, FSA:
Student Loans &
Grants*

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Student Loans &
Grants
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Availability

Availability

*FSA: Student Loans
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FSA ID Account
Creation
FSA ID Account
Creation

FSA ID Account
Creation

FSA ID Account
Creation

FAFSA, Consent

FAFSA, Consent

FAFSA,
Demographics

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Digital Engagement

Teacher Loan Forgive

IDR

IDR

PSLF

PSLF

PSLF

PSLF

TLF/TEACH

PSLF

PSLF

Demographics

PSLF

PSLF

Demographics

Forgiveness/Discharg

PSLF

PSLF

Default

*FSA: Student Loans
& Grants*

FAFSA

FAFSA

Questions

Are you currently repaying or preparing to repay a student loan in the next 12 months?

Are you willing to participate in a special study for the Department of Education? Select participants will be required to participate in up to three 45-min interviews throughout the next three months and fill out a 5-minute survey weekly for up to 4 weeks. Please select "yes" if you can agree to the following:

How many years have you been in student loan repayment?

Have you ever missed a student loan payment? Have you ever defaulted on a loan?

Since these interviews will take place over the next few weeks, we'll need a general idea of when you're available. If provided with advance notice, please indicate when you would most likely be available to speak with us. We understand it's hard to predict the future; your best guess will do just fine. Note, the timeframes below are in Eastern Time.

Is there anything else you would like to note regarding your availability to participate in a research study with us?

Are you currently in school?

How many years out of school are you?

Do you have a job?

Do you have multiple loans?

Were you a Pell Grant recipient?

Are you planning on taking out more loans?

Have you ever made a payment before?

Have you applied for debt relief?

Are you enrolled in the IDR plan?

Have you ever experienced deferment, forbearance, or default?

If yes:

How were you informed?

What types of loans have you taken out?

Are you planning to take out more student loans at some point?

First name

Last name

Email

Phone number

State or territory of residence

Age group

Can you claim anyone as a dependent?

What is your dependent's education level(s)? *Check all that apply.*

Are you currently in the armed forces?

Have you ever served in the military?

Are you of Hispanic or Latino descent?

What race do you most identify with? *Check all that apply.*

What is your parents' education level?

What is your marital status?

How would you rate your fluency in English?

Would you consider yourself an English learner?

Would you or anyone in your family consider themselves an English learner?

How would you rate your fluency in Spanish?

Are you a native or fluent speaker of any other languages? If so, please specify.

What is your household income?

What is the highest level of education you have completed?

What best describes your current situation in regard to college or career school?

Are you a first-generation college student?

What is your current enrollment status?

What degree are you pursuing?

When did you graduate from your most recent schooling?

Do you have any dependents currently enrolled in a post-secondary school (college or career school)?

What type of college or career school is/are your dependent(s) attending? (check all that apply)

Have you received financial aid from the federal government to help pay for school? *Check all that apply.*

How much federal student loan debt do you have?

Have you started paying back your loans?

Which of the following best describes your situation in regard to making payments on your student loans?

What repayment plan are you on?

Which Income-Driven Repayment Plan are you on?

Have you ever defaulted on your federal student loans?

Are any of your current student loans in delinquent status or have defaulted?

Have you ever participated in a user research activity, market research discussion group, or individual interview with the Department of Education or Federal Student Aid before?

When was the last time you participated in a user research activity, market research discussion group, or individual interview?

Which of the following best describes your current employment situation?

What is your current job?

Which of the following best describes your employer?

Do you work for an institution of higher education?

Do you work at a college financial aid office?

What is your job within your college's financial aid office?

Do you work in a nonprofit that focuses on higher education?

Do you work at a secondary school (high school)?

Are you a secondary school (high school) counselor?

Are you a post-secondary school (college) counselor?

Are you currently enrolled in school?

If no:

About how long ago was your most recent graduation or withdrawal from school?

What's your marital status?

What's the name of your current student loan servicer? *Loan servicers are organizations that manage student loans.*

Have you considered applying for an income-drive repayment (IDR) plan?

Income-driven repayment plans are available to borrowers in repayment. They differ from the normal 10-year standard repayment plan and instead set your monthly student loan payment based on a percentage of your income and your family size.

What information would you need to decide to switch to an income-driven repayment (IDR) plan? *Check all that apply.*

What additional information would you need to decide whether to [enroll][re-enroll] in auto-debit? *Check all that apply.*

Our records show that your loans are currently in default. The questions in this section focus on your understanding of default and plans for getting out of default.

Are you aware that your student loans are currently in default?

To what extent do you agree with the following statements:

- 1) I understand what I need to do to get out of default
- 2) I have a clear plan to get out of default.

In a few words, describe what steps, if any, you are planning to take to get out of default.

What information can the U.S. Department of Education (Federal Student Aid) provide to help you get out of default?

Recent Interactions with Federal Student Loans

Please check all that apply.

In the past year, I have:

Communications Related to Restarting Student Loan Payments

In the past year, have you received any communication from the U.S. Department of Education (Federal Student Aid) about when student loan repayments will resume (email or mail)?

When it comes to keeping me updated about when student loan payments will resume, the U.S. Department of Education (Federal Student Aid) has provided communications that are:

[Grid: Strongly Disagree, Disagree, Undecided, Agree, Strongly Agree]

Overall, the U.S. Department of Education (Federal Student Aid) communicates with me:

Is there any specific information you would like to receive from the U.S. Department of Education (Federal Student Aid) about when your loan payments will resume? (optional)

What sources do you use to get information about when student loan repayments will resume? *Check all that apply.*

Preparation for Repayment

At any point since the student loan payment pause began in March 2020, I have: *Check all that apply.*

Do you know what your monthly payment will be when the student loan payment pause ends?

What is your monthly payment amount?

How would you find out your monthly payment amount?

How easy or difficult will it be for you to make room in your budget for your student loan payment?

Do you plan to take any additional steps in the coming months to prepare for your student loans to go back into repayment?

In a few words, please describe what steps, if any, what steps you plan to take.

Do you plan to take any additional steps if the Student Loan Debt Relief program does not move forward, and student loan repayments begin? [check all that apply]

When do you think the student loan payment pause is scheduled to end?

How confident are you that your student loan repayments will resume this year?

Once the student loan payment pause ends, how far in advance would you prefer to be notified before your first payment is due?

To what extent do you agree with the following statements:
[Strongly Disagree, Disagree, Undecided, Agree, Strongly Agree]

What could the U.S. Department of Education (Federal Student Aid) do to help you prepare for student loan payments to resume?

What is your first language?

Do you currently have any Federal Student Loans?

If you're invited to the mission that includes an interview, it can only be completed through Microsoft Teams.

Are you comfortable, willing, and able to use Microsoft Teams?

Selected scouts will be asked to participate in 60-minute interviews. Since these interviews will take place over the next few weeks, we'll need a general idea of when you're available.

If provided with advance notice, please indicate when you would most likely be available to speak with us.

We understand it's hard to predict the future; your best guess will do just fine! Note, the timeframes below are in Eastern Time.

Which of the following statements best describe you?

Which best describes your situation in regard to making payments on your student loans since the COVID-19 payment pause ended in September 2023?

Have you ever had to recover your account information? *Note: This may have been because you had forgotten your login information (including email, password, and challenge questions), or were locked out due to too many login attempts.*

Please select how you recovered your account:

Please select a statement that best describes you (for a full list of requirements, please check here before answering):

Please select the option that best describes your experience filling out the FAFSA.

Please select your progress with the FAFSA application process.

Please select all that applies to you:

In your own words, how would you describe the FAFSA form to a friend?

Please select any of the following statements that apply to you regarding Federal Student Loans:

Do you have a Social Security Number (SSN)? Note: None of the data you provide here will be shared beyond our research team.

Which of the following circumstances apply to **your** background? *Select all that apply. Note: None of the data that you here will be shared beyond our research team.*

Do you currently have your own FSA ID (Federal Student Aid login credentials) for StudentAid.gov?

What is your email address? *We'll use this to schedule your Microsoft Teams meeting.*

Have you applied for Total and Permanent Disability (TPD) Discharge?

Have you received Total and Permanent Disability Discharge (TPD) on any of your loans?

Was the TPD Discharge Application for yourself or on behalf of someone else?

Do you have power of attorney for someone with a total and permanent disability and has student loans?

Please select any of the following situations that you qualify for:

What is the current status of your TPD application?

Have you ever filed a dispute on your TPD application?

In about 30 seconds, tell us about your experience with taking out Federal Student Aid (FSA) loans/grants and what loan cancellation or discharge you may be eligible for.

When you submitted your application, did you receive a Student Aid Index (SAI) Number?

Please take a moment to check your email connected to your FSA ID/Login. After you submitted your FAFSA, what kind of email did you receive?

When you login to your StudentAid.gov account with your FSAID Account Credentials, do you see a yellow oval that says "Action Required" under "My Activity?"

Do you currently have a TEACH Grant?

Are you enrolled, have been enrolled in the past, or thinking about enrolling with a school that participants in the TEACH Grant Program?

When did you get your Undergraduate degree?

When did you get your Graduate degree?

How long have you been a teacher?

What subjects do you teach?

Have you ever filled out a paper OMB Certification form?

Have you ever submitted a TEACH Grant Certification form?

Did you create an account for your parent/guardian who doesn't have an SSN?

Does your parent/guardian's background include any of the following:

- 1) Citizen of a Trust Territory (Federated States of Micronesia, the Republic of the Marshall Islands, or Palau)
- 2) Undocumented immigrant in the U.S.
- 3) Individual Taxpayer Identification Number (ITIN)

Please note: None of the data that you provide here will be shared beyond our research team.

What step are you currently on for creating your account on StudentAid.gov? *Please select all that apply.*

Where are you in the login process?

Request for consent:

By participating in this survey, you agree that (i) dscout may provide to Accenture Federal Services (AFS) your full name, email address (together, your "personal information") and certain information you provide to dscout about your study participation (your "study information"); (ii) AFS may use your personal information and study information to (a) look up and verify your account details through the Department of Education's office of Federal Student Aid (FSA) and (b) to evaluate your suitability for study participation (together, the "disclosed purposes"). AFS will use your personal information and study information solely for the disclosed purposes and for no other purposes.

Do you wish to proceed?

Before continuing, please create your own FSA ID (login credentials) for StudentAid.gov. (<https://studentaid.gov/fsa-id/create-account/launch>)

Having your own FSA ID is required to participate in the FAFSA beta testing.

Please select a statement that best describes you for the 2025-26 school year:

Determine if you are a dependent or independent student: studentaid.gov/apply-for-aid/FAFSA/filling-out/dependency#dependent-or-independent

Please select all that applies to you:

Are you married?

Did you and your spouse file your taxes jointly last year?

Is your child a first-generation college student?

Are your parents legally divorced?

Are you legally divorced?

Do your parents still live together?

Do you and your former spouse still live together?

Did either of your parents remarry?

Did you remarry?

Please select all that applies to you:

Do you have a FAFSA contributor?

On the FAFSA form, a "contributor" is anyone required to provide information, consent and approval for the transfer of federal tax information, and a signature on the form.

On the FAFSA form, a "contributor" is anyone required to provide information, consent and approval for the transfer of federal tax information, and a signature on the form.

In most cases, if your parents filed their taxes jointly you will only need to include one parent on your form as a contributor. If your parents file their taxes separately or are unmarried but live together you should

What's the email associated with **your** StudentAid.gov account (FSA ID)?

This is your email you use to log in to StudentAid.gov

Please ensure that this is the correct email. An incorrect email may disqualify you from participating in the FAFSA beta testing.

What's your first name? *We'll need this information to get them pulled into the beta website.*

What's your parent's first name? *We'll need this information to get them pulled into the beta website.*

Note: If you have 2 contributors on the FAFSA form, please provide both of their first names.

What's your spouse's first name? *We'll need this information to get them pulled into the beta website.*

What's your child's first name who is filling out the FAFSA form? *We'll need this information to get them pulled into the beta website.*

What's the email associated with **your parent(s)'s** StudentAid.gov account(s) (FSA ID)?

This is their email they use to log in to StudentAid.gov. Please ensure that this is the correct email. An incorrect email may disqualify you from participating in the FAFSA beta testing.

What's the email associated with **your spouse's** StudentAid.gov account(s) (FSA ID)?

This is their email they use to log in to StudentAid.gov. Please ensure that this is the correct email. An incorrect email may disqualify you from participating in the FAFSA beta testing.

What's the email associated with **your child's** StudentAid.gov account(s) (FSA ID)?

This is their email they use to log in to StudentAid.gov. Please ensure that this is the correct email. An incorrect email may disqualify you from participating in the FAFSA beta testing.

If you have a contributor(s) (spouse or parent(s)), can your contributor(s) join a Microsoft Teams meeting you with? *If you have a contributor on the FAFSA form, they must be able to join the meeting for you to participate in this study.*

~~Please enter your parent or spouse contributor can join from the same computer or virtually with their~~
On which of the following social media platforms do you engage with Federal Student Aid content or content related to Federal Student Loans?

Please select the following regarding Teacher Loan Forgiveness (TLF)

Did you provide consent to the U.S. Department of Education to access your federal tax information?

Did your IDR plan automatically recertify?

Autorecertification is when a new monthly payment amount is calculated by Federal Student Aid and your loan servicer without you needing to manually submit a recertification form

Please select the following regarding Public Service Loan Forgiveness (PSLF)

When did you first submit a PSLF form?

When did you apply PSLF?

When did you receive PSLF forgiveness?

Are you currently a teacher or have taught in the past?

Do you currently work in a full-time (at least 40 hours) public service job?

How long have you been employed in a full-time public service job/role?

Which of the following best describes your employer?

Do you currently work for or have you previously worked for any of the following entities since 2007?

Do you work in any of the following areas:

What's the name of your current student loan servicer? *Loan servicers are organizations that manage student loans.*

From which of the following programs have you received forgiveness/discharge for your federal student loans: (select all that apply)

Since July 1, 2024, have you received any emails with updates on your PSLF status or progress? This would have been an email directing you to log into StudentAid.gov to view a correspondence.

Since July 1, 2024, have you submitted a PSLF form to have your employer certify more employment months?

Have you ever used the Fresh Start program to get your loans out of default?

Do you currently have your own Federal Student Aid username and password for StudentAid.gov? This is also referred to as an FSA ID.

Did you file your taxes jointly with your spouse last year?

Are you divorced?

Responses

Yes

No

Other: [text entry]

Able to schedule and participate in up to three 45min interviews via Microsoft Teams

Able to complete brief surveys via dscout

Able to join the session from a laptop/desktop/mobile device. For a usability test you will be asked to share your screen.

I will be entering repayment for the first time

<1 year

2-5 years

5+ years

10+ years

I don't know

No, I have never missed a student loan payment

Yes, I have missed a student loan payment

Yes, I have missed a payment and defaulted on at least one of my student loans

I'm not sure. [Text entry; Please explain]

Monday: 9am-11am, 11am-1pm, 1pm-4pm, 4pm-6pm

Tuesday: 9am-11am, 11am-1pm, 1pm-4pm, 4pm-6pm

Wednesday: 9am-11am, 11am-1pm, 1pm-4pm, 4pm-6pm

Thursday: 9am-11am, 11am-1pm, 1pm-4pm, 4pm-6pm

Friday: 9am-11am, 11am-1pm, 1pm-4pm, 4pm-6pm

None of these options will ever work for me.

Other: [text response]

[text entry]

Yes

No

[text entry]

Yes

No

Yes

No

Yes

No

Yes

No

Unsure

Yes

No

Yes

No

Yes

No

Yes/No

[text entry]

[text-entry]

[Y/N]

[text entry]

[text entry]

[text entry]

[number entry]

[text entry]

Under 18

18-24 years old

25-34 years old

35-44 years old

45-54 years old

55-64 years old

65-74 years old

75 years or older

Yes

No

Less than High School

High School or GED

Vocational or other

Some college, no degree

Associate degree

Bachelor's degree

Other: [text entry]

Yes

No

Yes

No

Yes

No

Native American or Alaska Native

Asian

Black or African American

Native Hawaiian or Other Pacific Islander

White

Prefer not to answer

Neither parent completed college

One parent completed college

Both parents completed college

Single

Married

Divorced

Other: [text entry]

Prefer not to answer

Native

Fluent

Conversational

Beginner

I don't speak English

Yes

No

Yes

No

Native

Fluent

Conversational

Beginner

I don't speak Spanish

[text entry]

\$0 - 25,000

\$26,000- \$50,000

\$51,000 - \$75,000

\$76,000 - \$125,000

\$126,000 - \$150,000

\$150,000+

Don't know/Not sure

Prefer not to answer

Some high school
High school graduate
Professional or career school
Some college
Associate's degree
Bachelor's degree
Some graduate school
Master's degree
Doctoral degree
I attend in-person
I am an online student
I attend both online and in-person
I deferred my acceptance
I took a leave of absence
I withdrew
I graduated
I will be attending school
I don't plan to attend school
Other: [text entry]
Yes

No
Don't know/Not sure
Part time
Full time
Certificate
Associate's degree
Bachelor's degree
Master's degree
Doctoral degree
Undecided
0-5 months ago
6-12 months ago
1-2 years ago
2-5 years ago
5+ years ago
I'm currently in school
Don't know/Not sure
Yes

No
Two-year Public
Four-year Public
Two-year Private
Four-year Private
Proprietary
Vocational
Direct subsidized loan

Direct unsubsidized loan

Direct Parent PLUS loan
Direct Grad PLUS loan
Federal Perkins loan
Federal Family Education Loan (FFEL)
Direct Consolidated loan
Pell Grant
ISAG Grant
FSEOG Grant
TEACH Grant
Work-study program
I have not received any financial aid from the federal government
Don't know/Not sure
< \$10,000
\$10,001-\$25,000
\$25,001-\$75,000
\$75,001-\$100,000
\$100,000+
Prefer not to say
Don't know/Not sure
Yes
No
Don't know/Not sure
I am in a grace period
I am making payments on time
I am behind on my payments
My loans are in default
My loans are in deferment or forbearance
I completed my payments
Other: [text entry]
Standard Repayment Plan

Graduated Repayment Plan
Extended Repayment Plan
Income-driven Repayment Plan
Don't know/Not sure
Revised Pay As You Earn Repayment Plan (REPAYE)
Pay As You Earn Repayment Plan (PAYE)
Income-Based Repayment Plan (IBR)
Income-Contingent Repayment Plan (ICR)
Income-Sensitive Repayment Plan
Don't know/Not sure
Yes
No
Don't know/Not sure
Yes
No
Don't know/Not sure
Yes

No

Within the past 3 months

3-12 months

Over a year ago

Employed full time

Employed part time

Not employed, seeking work

Not employed, not seeking work

[text entry]

Government organizations (federal, state, local, or tribe)

Not-for-profit organizations

Private business

Other: [text entry]

Don't know/Not sure

Yes

No

Yes

No

[text entry]

Yes

No

Yes

No

Yes

No

Yes

No

Yes/No

0-5 months ago

6-12 months ago

1-2 years ago

2+ years ago

Single (never married)

Married

Widowed

Divorced

Separated

Aidvantage

ECSI

EdFinancial

Great Lakes

MOHELA

Nelnet

OSLA

My loans are in default

Unsure

Yes, I plan to apply

No, I'm happy with my current repayment plan

No, I have not considered applying.

Unsure

IDR plan options

Qualifications for IDR plans

Where to sign up for IDR plans

What my new payment would be

Other: [Free-form text box]

None of the above

Where to enroll in for auto-debit

When auto-debit will start

How to stop or restart auto-debit payments

Other: [Free-form text box]

None of the above

Yes

No

Unsure

I believe this is an error.

Strongly Disagree

Disagree

Undecided

Agree

Strongly Agree

[Free-form text box]

[Free-form text box]

Contacted my loan servicer or Federal Student Aid for help (via phone, chat, email, social media)

Made a payment on my student loans (either directly or via auto-debit)

Enrolled or re-enrolled in automatic debit payments (auto pay)

Switched repayment plans

Recertified my income-driven repayment (IDR) plan

Consolidated my loans

Requested to pause my payments (forbearance or deferment)

Applied for an IDR plan

Applied for Student Loan Debt Relief (Biden-Harris Administration debt relief)

Applied for Public Service Loan Forgiveness (PSLF)

Submitted an employment certification form for PSLF

Submitted a complaint about my servicer to Federal Student Aid

None of the above

Yes

No

Unsure

Easy to access

Easy to understand

Timely

Accurate

Clear about actions and next steps I need to take, where applicable

Too little

Just enough

Too much

[Free-form text box]

Family or friends

Community members

School

Email from my loan servicer

Email from the U.S. Department of Education (Federal Student Aid)

Social media from U.S. Department of Education (Federal Student Aid)

StudentAid.gov

Social media from other sources

News website(s)

Television

Other *[free form text]*

None of the above

Made a payment on my student loans

Paid off a student loan

Set aside money to pay back my student loans at a future time

Used extra money from the student loan payment pause for an existing car, house, or other large purchase

Taken on a new loan payment for a car, house, or other large purchase (not a student loan)

Became unemployed

Contacted my loan servicer to restart my monthly payments

Reenrolled in an education program after withdrawing from school

Enrolled in a new education program (career school, undergraduate school, or graduate school)

Taken out additional student loans

Explored different repayment plans with Loan Simulator on StudentAid.gov

None of the above

Yes

No

Unsure

[Numeric text]

[Free-form text]

Very Easy

Easy

Neutral

Difficult

Very Difficult

Yes

No

Unsure

[Free-form text]

Pursue other forgiveness programs, like the Public Service Loan Forgiveness program

Consider signing up for an income-based repayment plan

Apply for forbearance or deferment

Review my monthly budget

Other [free-form text box]

I do not plan to take any additional steps

June 30, 2023

August 31, 2023

60 days after the student loan debt relief case is settled

The payment pause already ended

I don't know/unsure.

Other: [free form text]

Not at all confident

Slightly confident

Somewhat confident

Fairly confident

Completely confident

30 days or fewer

31-60 days

61-90 days

More than 90 days

Other [Free form text]

My student loans were a good investment.

I borrowed a reasonable amount of money to pay for school.

I feel knowledgeable about how to pay off my student loans.

I understand the repayment and forgiveness options available to me.

I understand how interest accrues on my loans.

I understand what happens if I miss a payment and my loan become past due.

My monthly payment is affordable.

I feel confident about my ability to pay back my student loans on time.

[Longer free-form text field]

English

Mandarin

Spanish

Hindi

Arabic

French

Bengali

Russian

Other [text entry]

Yes

No

Unsure

Yes

No

Monday (9am to 1pm)

Monday (1pm to 5pm)

Tuesday (9am to 1pm)

Tuesday (1pm to 5pm)

Wednesday (9am to 1pm)

Wednesday (1pm to 5pm)

Thursday (9am to 1pm)

Thursday (1pm to 5pm)

Friday (9am to 1pm)

Friday (1pm to 5pm)

None of these options will ever work for me

I'll be submitting a FAFSA application in the next 6 months.

I've submitted a FAFSA application within the last 12 months.

I have submitted a FAFSA application but not in either of the timeframes above.

I have never submitted a FAFSA application and I do not intend to file an application.

I haven't needed to make payments yet because I'm still in school

I haven't needed to make payments yet because my loans are in deferment, forbearance, or a grace period

I've made all my payments on time

I've missed one or more payments since the pause ended, but have since caught up

I've missed one or more payments since the pause ended and am still behind on my payments

My loans are in default

I completed my payments

Other: [text entry]

Yes, I had to recover my account within the last 2 weeks.

Yes, I had to recover my account more than 2 weeks ago.

No, I've never had to recover my account.

I don't remember.

Submitted the application to recover my account, successfully completed identification verification and was able to login.

Submitted the application to recover my account, successfully completed identification verification but was unable to login.

Submitted the application to recover my account but identification verification was unsuccessful.

Submitted the application to recover my account but did not complete identification verification process.

Other (Tap to Type)

I am a dependent student applying for Federal Student Aid: *a student borrower who has financial support from my parents'/legal guardian information*

I am a parent/legal guardian of a child/children applying for Federal Student Aid

I am an independent student applying for Federal Student Aid: *An independent student is born before Jan. 1, 2001, married, a graduate/professional student, a veteran, a member of the U.S. armed forces, an orphan, a ward of the court, a current or former foster youth, someone who is or was in a legal guardianship, someone with legal dependents (not a spouse), an emancipated minor, or someone who is or at risk of being homeless*

None of the above

I have or will be filling out the FAFSA for the first time as a student

I have or will be filling out the FAFS for the first time as a parent

I have applied for the FAFSA before as a student

I have applied for the FAFSA before as a parent

[Add Other field]

None of the above

I have not started the '24-25 FAFSA application, but plan to do so in the coming weeks.

I have started my application, but not finished.

I've submitted my application for review.

I am a child with divorced parented

I am a parent who is divorced

I am a veteran

I do not have a Social Security Number (SSN) (this information will not be shared with outside parties or used in any way)

I am a child of a parent who does not have a Social Security Number (SSN)

None of these apply to me.

[Open Text]

Student/borrower

Parent/Legal Guardian of borrower/student

Close relative/friend of borrower/student

Representative of borrower/student (An individual, like a relative, attorney, or organization who is authorized to act on behalf of the applicant)

Counselor of borrower/student.

None of the Above

Yes

No

I am a citizen of a Trust Territory (Federated States of Micronesia, the Republic of the Marshall Islands, or Palau)

I am an undocumented immigrant in the US

I have an Individual Taxpayer Identification Number (ITIN)

Other (Tap to Type)

Yes

No

[text entry]

Yes, I have applied for TPD. / No, I haven't applied for TPD but I would like to. / No, I haven't applied for TPD and I'm not interested in applying. / I'm not sure if I have applied for TPD. / Other (Tap to Type)

Yes/No/Unsure

Myself / Someone Else

Yes/No/Unsure

I am a veteran who has received (or eligible to receive) a disability determination from the US Department of Veterans Affairs (VA). / I am receiving (or eligible to receive) Social Security Disability Insurance (SSDI) or Supplemental security Income (SSI) benefits. / I am disabled, but none of the above options describe me. / Other (Tap to Type)

Created application / In the process of submitting application / Application getting reviewed / Application denied / Filing for a dispute / Application approved / Other (Tap to Type)

Yes/No/Unsure

[Video]

Yes/No/Don't know/Not sure

Email that says your FAFSA 24-25 was received / Email that says your FAFSA 24-25 was received and that your Student Aid Index (SAI) cannot be calculated / Neither / Don't know/Not sure

Yes/No/Don't know/Not sure

Yes/No, but I'm interested in obtaining one/No, and I don't plan on obtaining one

Yes/No/Unsure

I am still enrolled as an Undergraduate/0-5 months ago/6-12 months ago/1-2 years ago/2+ years ago/Don't know/Not sure

I am not in Graduate School right now, but I am planning to attend in the future/I am still enrolled as a Graduate/0-5 months ago/6-12 months ago/1-2 years ago/2+ years ago/Don't know/Not sure/I don't plan to attend graduate school

Less than 1 year/1-2 Years/3-4 Years/4-5 Years/6-7 Years/8 Years or more/I am not currently teaching but I have in the past/I have never been a teacher

Mathematics

Science, including, but not limited to, Computer Science

Foreign Language

Reading Specialist

Bilingual Education

English Language Acquisition

Special Education

I don't teach any of these subjects

Yes

No

I do not know

Yes, I have previously submitted 1 TEACH Grant Certification form

Yes, I have previously submitted more than 1 TEACH Grant Certification form

No, this will be my first time submitting a TEACH Grant Certification form

No, and I do not plan to

Yes/No

Yes/No/Other (Tap to Type)

I have not started / Step 1 (name, DOB, SSN) / Step 2 (username, email, password) / Step 3 (Mailing address, phone number) / Step 4 (Communication Preferences) / Step 5 (Challenge questions) / Step 6 (Confirm & Verify account information) / Step 7 (Identity Verification Questions) / Getting identity verified / My identity has been verified and am able to login / I have completed the FAFSA form / Other (Tap to Type)

I have not started / I am filling in my information and am somewhere between Step 1-7 in the account creation process / I am trying to get my identity verified / I've been verified and able to login / Other (Tap to Type)

Yes, I wish to proceed / No, I do not wish to proceed

I have created an account on StudentAid.gov and wish to proceed

Before continuing, please create your own FSA ID (login credentials) for StudentAid.gov.(<https://studentaid.gov/fsa-id/create-account/launch>)

Having your own FSA ID is required to participate in the FAFSA beta testing.

I am a dependent student applying for Federal Student Aid: *a student borrower who has financial support from my parents or legal guardian*

I am a parent/legal guardian of a child/children applying for Federal Student Aid

I am an independent student applying for Federal Student Aid: an independent student is born before Jan. 1, 2002, married, a graduate/professional student, a veteran, a member of the U.S. armed forces, an orphan, a ward of the court, a current or former foster youth, someone who is or was in a legal guardianship, someone with legal dependents (not a spouse), an emancipated minor, or someone who is or at risk of being homeless

None of the above

I am a first-generation college student

I am a veteran of the U.S. armed forces

I am an active service member of the U.S. Armed Forces

I am a U.S. military survivor (military spouses and/or children when a military member dies while on duty)

I am or was an orphan (no living biological or adoptive parent)

I am a ward of the court (at any time since you turned age 13)

I am a current or former foster youth (at any time since you turned age 13)

I am someone who is in legal guardianship

I have children or other people (excluding your spouse) who live with me and who receive more than half of their support from me

I am a legally emancipated minor, as determined by a court in my state of residence

I am currently homeless or at risk of being homeless

I am a current or former incarcerated youth

At the beginning of the 2025-26 school year, I will be working on a master's or doctorate program

None of the above

Y/N

Y/N

Don't Know/I'm not sure

Yes

No

Don't Know/I'm not sure

Yes, they're legally divorced

No, they're still married

They're in the process of getting a divorce

None of the above, they were never married

Yes, I am legally divorced

No, I am still married

I'm in the process of getting a divorce

None of the above, I was never married

Yes/No

Yes/No

Y/N

In the process of remarrying

Y/N

In the process of remarrying

I am a staff member/employee of an institution of higher education

I am a secondary school or post-secondary school counselor

I am a staff member/employee of a non-profit consumer group

I am a Federal Aid Administrator (FAA)

None of the above

Y/N

Don't know/I'm not sure

Y/N

Don't know/I'm not sure

Y/N

Don't know/I'm not sure

[text entry]

[text entry]

[text entry]

[text entry]

[text entry]

[text entry]

[text entry]

[text entry]

Yes, my contributor(s) is able to join the meeting with me

No, my contributor(s) is not able to join the meeting with me

None of the above, I do not have a contributor

Other: [text entry]

Linkedin

Facebook

Instagram

Twitter

YouTube

I do not follow Federal Student Aid or Department of Education on social media

Other: [text entry]

I have recently applied for TLF

I am eligible but have yet to apply

I've heard of TLF, but don't qualify

I've never heard of TLF

Yes

No

Unsure

Yes

No

Unsure

I have never heard of PSLF

I am not eligible for PSLF

I think I am eligible for PSLF but haven't applied yet

I applied for PSLF and am working towards forgiveness

I received PSLF forgiveness

After July 1, 2024

Before July 1, 2024 but within the last 3 years

More than 3 years ago

After July 1, 2024

Before July 1, 2024 but within the last 3 years

More than 3 years ago

After July 1, 2024

Before July 1, 2024 but within the last 3 years

More than 3 years ago

I am currently a teacher

I have taught in the past

I have never been a teacher

Yes/No

Don't know/I'm not sure

<1 year

2-5 years

5+ years

10+ years

I don't know

Federal, state, local, or tribal government (including public schools/colleges, public healthcare, and law enforcement)

Not-for-profit organization (including nonprofit schools/colleges and nonprofit healthcare)

Private company

AmeriCorps and Peace Corps Volunteers

Other: [text entry]

Don't know/Not sure

The federal government

A state government

A local government (e.g., city, municipality)

A tribal government

Not-for-profit organizations that are tax-exempt under Section 501(c)(3) of the Internal Revenue Code

None of the above

Public healthcare

Public education

Nonprofit healthcare

Nonprofit education

Military service

AmeriCorps and Peace Corps Volunteers

Civilian service to the military

Emergency management

Public safety

Early childhood education

Public service for individuals with disabilities

Public library services

School library services

Other school-based services

Public service for the elderly

Other : [text entry]

Don't know/I'm not sure

Aidvantage

CRI

EdFinancial

MOHELA

Nelnet

My loans are in default

Unsure

Income-Driven Repayment

Public Service Loan Forgiveness (PSLF)

Total and Permanent Disability (TPD)

Teacher Loan Forgiveness (TLF)

I have not received forgiveness for my federal student loans

Other: (Tap to type)

Yes

No

Not sure

Yes

No

Not sure

Yes

No

Not sure

Yes/No

Yes/No

Yes/No

Paperwork Burden Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. The valid OMB control number for this information collection is 1845-0159. Public reporting burden for this collection of information is estimated to average 5 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is voluntary. If you have any comments concerning the accuracy of the time estimate, suggestions for improving this individual collection, or if you have comments or concerns regarding the status of your individual form, application or survey, please contact FSAProductDesign@ed.gov or 1-800-433-3243 directly.