

JUSTIFICATION FOR NON-SUBSTANTIVE CHANGE
“National Consumer Complaint Database (NCCDB)” ICR, OMB Control No. 2126-0067

FMCSA is submitting this non-substantive change request to update the previous approved change related to the system name referenced in this ICR. A prior submission proposed renaming the National Consumer Complaint Database (NCCDB) to the FMCSA Complaint Center. FMCSA has determined that the system name will not change, and the official name will remain the National Consumer Complaint Database (NCCDB).

This non-substantive change restores the original NCCDB name throughout the ICR. No changes are being made to the underlying system functionality, purpose, scope, or information collection activities.

Changes to the “National Consumer Complaint Database (NCCDB)” ICR, OMB Control No. 2126-0067

There are no changes to the scope, content, burden, or methodology of the collection. This request solely updates the system name to reflect that the official name remains the National Consumer Complaint Database (NCCDB). Any reference within the ICR, Supporting Statement A, and associated documentation that were revised to “FMCSA Complaint Center” should be returned to “National Consumer Complaint Database” or “NCCDB.”