



TRS Fund Annual Provider Filing

PRIVACY ACT AND PAPERWORK REDUCTION ACT STATEMENTS

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. If you are responding to a regulation, rule or order, your certification may be referred to the Federal, state or local agency responsible for investigating, prosecuting or enforcing the regulation, rule or order. In certain cases, the information in your certification may be disclosed to the Department of Justice or a court or adjudicative body. If the Government is a party of a proceeding before the body or has an interest in the proceeding.

We have estimated that this collection of information will take 10.0 hours annually. Our estimate includes the time to read the form, fill out the form, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve this collection of information, please contact the Communications Commission, Office of Managing Director, AMD-PERM, Washington, DC 20554, Paperwork Reduction Act Project, or email to PRA@fcc.gov.

Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information unless it displays a currently valid OMB control number and/or we fail to provide you with this notice.

THIS NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93- 579, DECEMBER 31, 1974, 5 U.S.C. 552a, DECEMBER 31, 1994, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

e may be a violation or a potential violation of a FCC statute, ing, or implementing the statute, rule, regulation, or order. In ; or b) any employee of the FCC; or c) the United States

through existing records, gather and maintain required data, l reduce the burden it causes you, please write the Federal 53). We will also accept your PRA comments if you send an e-

by the Federal government, and the government may not conduct has been assigned an OMB control number of 3060-0463.

52a(e)(3) AND THE PAPERWORK REDUCTION ACT OF

Below are general instructions for completing this filing

Worksheet	
Filing Information	Use the pro
Filing Notes	Summarize
Flat Rate Revenue	For TTY, ST
Per Minute Revenue	For TTY, ST
Add. Revenue Paid To Provider	Supply req
Add. Costs Paid by Provider	Supply req
Demand	For VRS, IP
VRS Expenses	For expens subcategor
IP Relay Expenses	
IP CTS CA Expenses	
IP CTS ASR Expenses	
CA Stats	For all IP-b

IP Based Expense Categories/Subcategories

Category	Subcategory
A. Annual Recurring Fixed/Semi-Variable Expenses	1. Rent
	2. Utilities
	3. Building
	4. Property
	5. Furniture
	6. Office Ec
	1. Salaries

B. Recurring Variable Expenses (Direct TRS Operation Expenses)	2. Salaries
	3. Salaries
	4. Telecom
	5. Relay Ce
C. Administrative Expenses	1. Account
	2. Legal/Re
	3. Engineer
	4. Research
	5. Operatic
	6. Human f
	7. Billing
	8. Contract
	9. Risk Mar

	10. Other C
	11. Enforce
D. Depreciation Associated with Capital Investments	1. Furniture 2. Telecom 3. Leaseho 4. Software 5. Other Ca
E. Other TRS Expenses	1. Marketir 2. Outreac 3. Subcont 4. License f 5. License f 6. Software 7. Custome 8. Other
F. Capital Investmens	1. Furniture 2. Telecom 3. Leaseho 4. Software 5. Other Ca

State Fund Annual Provider Filing Instructions

ing workbook. For complete instructions, please reference the Annual Filing - Provider Instructions document. Any

[Rolka Loube Provider Help Desk](#)

Instructions
provided areas to supply provider, filing year, preparer, and attesting officer information.
any service improvements, forecasting methodologies and changes to relay demand.
TS, or CTS providers, supply requested data for flat rate service contracts.
TS, or CTS providers, supply requested data for per minute rate service contracts.
requested data for revenue received for programs that support TTY, TS, and/or CTS above those associated with pro
requested data for costs paid for incentives or services for which the state was not required to pay
Relay, IP CTS CA, or IP CTS ASR providers, supply two years of historical and two years of projected demand for e

es associated with provisioning the service, supply two years of historical and two years of projected expenses fo
ies below.

ased TRS that require the use of a communications assistant (CA), for all services, supply two years of historical ar

Category	Description
	Annual payments solely for land and/or buildings rented administrative employees.
	Allowable expenses associated with land and buildings u water, sewerage, fuel, T1, trunk lines, Internet connectiv as center toll-free numbers, and local and foreign exchar expenses linked to assigning and porting. Please see app E911/NG911 and numbering expenses.
Maintenance	Expenses for maintenance and repair used for the provis
Property Tax	Real estate taxes paid on property owned and used for t
Furniture	Lease or rental expenses associated with furnishings use
Equipment	Lease or rental expenses associated with office equipme
Salaries & Benefits – Relay Center: CA staff	CA staff compensation such as wages, salaries, commissi related benefits paid on behalf of employees, such as pe plans (life, hospital, medical, dental, vision); and social se individually contracted or sole proprietor interpreters an number of calls or the number of minutes billed.

& Benefits – Relay Center: Management staff	Relay center managers & supervisor compensation such as wages, salaries, termination payments; payroll-related benefits paid on behalf of employees, such as insurance plans (life, hospital, medical, dental, vision); and compensation required by law, insurance plans (life, hospital, medical, dental, vision); and
& Benefits – Relay Center: Relay Center staff	Relay center staff compensation such as wages, salaries, termination payments; payroll-related benefits paid on behalf of employees, such as insurance plans (life, hospital, medical, dental, vision); and compensation required by law, insurance plans (life, hospital, medical, dental, vision); and
Communications Expenses	Expenses associated with inspecting, testing, analyzing a plant (switching, transmission, operator, cable, and wire) for faults; changes; expenses for activities, such as controlling traffic, equipment and load balancing, collecting and summarizing data, automatic call distributor, and assigning interoffice facilities.
Center Expenses	Expenses not included in other accounts, such as providing equipment, office supplies, materials, and repair.
Accounting/Finance	Expenses incurred in providing accounting and financial services, including accounting, capital recovery, regulatory accounting, tax accounting, and general accounting. Financial services include banking or other financial services.
Regulatory	Expenses incurred for legal and regulatory services. Legal services include guidance on regulatory and labor matters, court expenses, and litigation. Regulatory services include preparing and presenting information, request and the cost of registering customers in the United States.
Engineering	Expenses incurred in the general day-to-day engineering activities.
Research and Development	Expenses incurred for research and development required for the development of Relay, enhanced functional equivalency (e.g. geolocation, number for relay and SMS messaging, integration of VRS, access across VRS, IP CTS, and IP Relay providers to VRS, develop proprietary user devices or software or any non-proprietary devices or software), and other services. Instructions for reporting total R&D expenses.
Operations Support	Expenses that ensure the sustainability of service including equipment, materials, and repair.
Personnel Resources	Expenses incurred in performing personnel administrative services, including scheduling, counseling employees, and reporting.
	Administrative expenses of rating and providing billing information by other means.
Management	Expenses of managing activities required by the provider.
Management	Management expenses associated with workers' compensation insurance premiums against losses and damages, sickness, and disability.

Corporate Overhead	Other administrative expenses of providing TRS. All costs reasonable costs of providing TRS Fund supported services to and directly support the provision of TRS Fund supported services by an entity that provides other entity's revenues that are derived from the provision of
ement Action Expenses	Separately identify each expense category incurred to be attributable to the cost of providing TRS and not recover criminal penalties, fines, recoveries to the Fund, other dis being allowable cost.
e & Fixtures	Depreciation expense on furniture and/or fixtures.
munications Equipment	Depreciation expense associated with capitalized expenses operator services equipment, cable and wire facilities, tr
ld	Amortization of leasehold improvements – improvements
e	Amortization expenses associated with capitalized softw
apitalized	Depreciation expense not accounted for in other categor
ng/Advertising Expenses	Expenses associated with promoting provided services a providing user incentives.
h Expenses	Expenses associated with educating the public on the TR
ractor	Third-party costs associated with two or more individual contract. Please see appendix instructions for reporting ; subcategories. Subcontractor costs not properly allocate
Fees paid to a third party	Expenses associated with payments to a third-party for u
Fees paid to an affiliate	Expenses associated with payments to an affiliate for use
e	Expenses related to in-house development/maintenance must be used to meet mandatory minimum standards an appendix instructions for reporting total software expen
er Premises Equipment	Expenses associated with hardware and software, includ with software installed on proprietary CPE.
	Any expenses associated with provisioning TRS that have within the appendix.
e & Fixtures	Year-end net book value of capital investment on furnitu
munications Equipment	Year-end net book value of capital investment associate operator services equipment, cable and wire facilities, tr
ld	Year-end net book value of capital investment of leaseho building, like walls or carpeting.
e	Year-end net book value of capital investments associate reporting total software expenses including software on mandatory minimum standards.
apitalized	Year-end net book value of capital investments not acco

Any questions should be submitted to the Rolka Loubé Provider Help Desk

provisioning the service (i.e., outreach, billing, administration).
each service.
For each category/subcategory. See descriptions of the expense
and two years of projected CA employment stats.

for the provision of the TRS, including the rent of office space used by
used for the provision of the TRS, such as electric power, natural gas, utility, internet service, and VoIP service. Telephone service expenses, such as long distance, should be included here along with related E911 and numbering plan area codes. See appendix instructions for reporting total, allowable, and non-allowable
provision of the TRS, including maintenance of office buildings.
for the provision of the TRS.
used for the provision of the TRS.
equipment used for the provision of the TRS.
commissions, bonuses, incentive awards, and termination payments; payroll deductions, savings plans, workers' compensation required by law, insurance premiums, and other payroll taxes. Include expenses associated with recruiting and training new CAs. The FCC prohibits incentives paid to CAs and interpreters for the

as wages, salaries, commissions, bonuses, incentive awards, and on behalf of employees, such as pensions, savings plans, workers' compensation, medical, dental, vision); and social security and other payroll taxes.

commissions, bonuses, incentive awards and termination payments; such as pensions, savings plans, workers' compensation required by law, and social security and other payroll taxes.

and correcting trouble; repairing or reporting on telecommunications equipment) to determine need for repair, replacements, rearrangements, and equipment flow, administering traffic measuring and monitoring devices, assigning equipment, traffic data, administering trunking equipment and facilities, and other duties and circuit layout work.

ing food services, libraries, archives, mail service, procuring office

services. Accounting services include payroll and disbursements, property accounting, auditing, capital and operating budget and control, and operations, cash management, and benefit investment fund management,

il services include conducting and coordinating litigation, providing legal services, filing fees, cost of counsel, etc. Information for regulatory purposes, such as responding to this data for the Universal Registration Database (URD).

; operation of the TRS telecommunications plant and/or IP network.

ed to meet mandatory minimum standards and, for VRS, IP CTS, and IP Relay for 911 calls, direct-dial access to 988 and E911/NG911, unified phone system with videoconferencing, interoperability improvements, and seamless integration of IP CTS, and IP Relay from home, work, or mobile devices. Expense to purchase or lease of TRS product or service are not recoverable. Please see appendix

ing troubleshooting, customer service, and technical support.

on activities, including recruiting, hiring, forecasting, planning, training,

information to interexchange and local exchange carriers, if not recovered

r contracts.

nsation, payments in settlement of accident and damage claims, settlements, and disability payment, etc.

over \$10,000 should be itemized. Indirect overhead costs are not allowed. Appropriate overhead costs are those costs that are directly related to the relay service(s). Indirect overhead costs may not be allocated to TRS services not supported by the TRS Fund based on the percentage of the TRS. Backup support is required for all expenses listed in this category.

comply with an FCC enforcement action or Consent Decree, as not allowable from the TRS Fund. Itemized expenses include civil penalties, direct Fund payments, identified in an FCC enforcement action as not

costs of telecommunication equipment including switching equipment, transmission equipment, and power equipment.

costs which become a permanent part of a building, like walls or carpeting.

are.

includes such as capitalized R&D.

and/or identifying the needs of users excluding costs associated with

S.

costs providing IP-based TRS for the provider under a single standard and allocating subcontractor costs to the appropriate categories and shall be treated as non-allowable costs.

use of technology, software, and/or equipment.

use of technology, software, and/or equipment.

use of software and/or license fees associated with commercial software and allow for the provision of functionally equivalent service. Please see categories including software for off-the-shelf CPE and software expenses.

including installation, maintenance, and testing as well as expenses associated

have not been reported previously. Explanation of costs must be included

equipment and/or fixtures.

costs with telecommunication equipment including switching equipment, transmission equipment, and power equipment.

building improvements - improvements which become a permanent part of a

associated with capitalized software. Please see appendix instructions for off-the-shelf CPE and software expenses above and beyond meeting

not included for in other categories.

TRS Fund Annual Provider Filing Appendix Instructions

Data may be entered on the worksheet, or a document may be embedded in the works reviewing the required appendix data, please identify the worksheet and/or filename t described in the table below.

Cost Category/Subcategory and required data

A. Recurring Fixed/Semi-Variable Expenses

1) For expenses that are provisioned jointly with the expenses for other telecommunicat following:

	Total company expenses
	Description of how the total expenses are allocated among the TRS services a
	Percent allocation for each service

2) Separately identify allowable and non-allowable costs associated with E911/NG911 ar each of the following categories:

	Ensuring that database information is properly and timely updated and maint
	Processing and transmitting calls made to ten-digit numbers
	Routing emergency calls to an appropriate Public Safety Answering Point
	Other implementation-related tasks directly related to facilitating ten-digit nu
	Consumer outreach and education related to the requirements and services
	Any costs associated with obtaining numbers

B. Recurring Variable Expenses (Direct TRS Operation Expenses)

1) Provide, by call center, at-home status, job descriptions/titles and compensation inclu number of staff within the following categories:

	Provider employed CA staff
	Provider contracted CA staff
	Relay center management and/or supervisors
	Relay center staff

2) Provide contracts for sole proprietor and individually operated LLCs offering CA service

3) Provide expenses exceeding \$10,000 including vendor, description of goods/services, i following categories:

	Telecommunication expenses
	Relay center expenses

C. Administrative Expenses

1) Provide job descriptions/titles and compensation including salaries and benefits and a following categories:

	Finance/Accounting
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	Legal/Regulatory
	Engineering
	Research and development – broken down by platform, software, and CPE; required to meet applicable non-waived mandatory minimum standards and shall be broken down into separate amounts.
	Operations Support
	Human Resources
	Billing
	Contract Management
	Other Corporate Overhead
2) Provide a schedule of expenses exceeding \$10,000 including vendor, description of goods and services, and the amount of each expense for the following categories:	
	Finance/Accounting
	Legal/Regulatory
	Engineering
	Research and Development – broken down by platform, software, and CPE; required to meet applicable non-waived mandatory minimum standards and shall be broken down into separate amounts.
	Operations Support
	Human Resources
	Contract Management
	Other Corporate Overhead
3) Provide a detailed cost breakdown of the following operations support costs: For VRS and IP CTS providers, provide a detailed breakdown of the allowable and non-allowable costs. Allowable costs include the registration of end users, training on the use of non-proprietary devices; non-allowable costs include the installation, maintenance, and training on the use of provider-specific devices.	
4) Describe all TRS related engineering projects including projects that are ongoing, planned, or cancelled, and to the extent applicable, explain the purpose and intended outcome for the projects to preserve or enhance functional equivalency.	
VRS, IP CTS, and IP Relay providers should furnish the following details:	
	Provide a list of all engineering projects that the provider engaged in for each reporting calendar year
	For each engineering project listed above, provide the goals of the project
	For each engineering project listed above, provide the dollar amount of expenses for each reporting calendar year
	For each engineering project listed above, describe how the completion of the project will meet or exceed the functional equivalency standards for VRS offerings
	For each engineering project listed above, state whether the project was required to meet or enhance functional equivalency (e.g. geolocation for VRS, and E911/NG911, unified phone number for relay and SMS messaging, interoperability improvements, and seamless access across VRS providers to user devices). Expense to develop proprietary user devices or software or any non-recoverable.

	For each engineering project listed above, indicate whether the project affects or CPE, and the relationship of the particular project to a specific service that
5) Describe all TRS related Research and development projects including projects that are completed, and cancelled, and to the extent applicable, explain the purpose and intended services and how the individual projects preserve or enhance functional equivalency.	
VRS, IP CTS, and IP Relay providers should furnish the following details	
	Provide a list of all R&D projects that the provider engaged in for each reporting period
	For each R&D project listed above, provide the goals of the project
	For each R&D project listed above, provide the dollar amount of expenses spent during the reporting calendar year
	For each R&D project listed above, describe how the completion of the project affects or enhances functional equivalency
	For each R&D project listed above, state whether the project was required to preserve or enhance functional equivalency.
	For each R&D project listed above, indicate whether the project affected the provider's CPE and the relationship of the particular project to a specific service that the provider
6) VRS and IP CTS providers: Provide a detailed breakdown of the allowable and non-allowable costs include the registration of end users, training on the use of non-proprietary devices; allowable costs include the installation, maintenance, and training on the use of proprietary	
7) Provide other expenses incurred in rating and providing billing information to exchange recovered by other means.	
8) Provide a list of officers, senior management, and directors. For individuals listed:	
	Provide a schedule that shows how their compensation has been assigned between TRS services managed by state programs, provide a schedule that shows how compensation is assigned between the Interstate and Intrastate TRS. For interstate Fund support, provide expenses assigned to each service.
	Indicate if their compensation has been included in any other cost category/schedule
11) Separately identify each expense category incurred to comply with an FCC enforcement action attributable to the cost of providing TRS and not recoverable from the TRS Fund. Itemize criminal penalties, fines, recoveries to the Fund, other direct Fund payments, identified if being allowable cost.	
	Provide details of compliance plans for each, where applicable, and any additional measures for maintaining adherence to the plan.
D. Depreciation Associated with Capital Investment	
1) Provide the depreciation method and period applied.	
2) Explain departures from traditional depreciation methods	
3) Summarize depreciable life, depreciation method, and depreciation expenses by cost category	
E. Other TRS Expenses	
1) Provide job descriptions/titles and compensation including salaries and benefits and a breakdown by the following categories:	
	Marketing/Advertising
	Outreach
	Customer Premise Equipment - sales, installation, and maintenance employee

2) For expenses exceeding \$10,000, provide vendor, description of goods/services, and expense categories:

	Marketing/Advertising
	Outreach
	Subcontractor

3) For all outreach activities and/or projects directly relating to the provision of TRS services:

	The number of activities and/or projects
	A description of the activity and/or project, specify whether the project was for TRS or other services. If jointly, how allocated and specify the allocation method for each service.
	Annual expense amount recorded for the relevant outreach activities and/or projects

4) Provide a copy of each subcontractor contract and include contract termination dates and allocation of subcontractor expenses by RSDR expense categories and subcategories. Include allocation of subcontractor expenses.

5) Provide a list of items purchased and outline billing rates and billing units for the following:

	License fees paid to a third-party
	License fees paid to an affiliate

6) Provide the number of Customer Premises Equipment sold, produced, and installed.

7) Provide the costs of CPE provided to consumers. Provide a schedule that breaks out the costs by parts.

8) Provide a schedule of software expenses associated with CPE. Identify separately software CPE and off-the-shelf CPE. Software expenses required to meet mandatory minimum standards and beyond meeting mandatory minimum standards shall be broken down into separate amounts.

9) Provide a schedule identifying and describing any expenses not previously reported in the schedule.

F. Capital Investments

1) Provide an account of all capital equipment purchased in order to provide each form of service. Items that are long term in nature and subject to depreciation. Items such as office supplies and equipment shall be excluded.

	Itemize investments by: Form of TRS, Equipment class, Gross book values, Accumulated depreciation, Net book values
	For equipment used to monitor and supervise call centers that provide multiple services, describe how total investments are allocated among the services for each service

2) Provide an account of all capitalized expenses associated with software installed on CPE. Expenses associated with software installed on proprietary CPE shall be broken down into separate amounts. Expenses associated with software installed on CPE required to preserve or enhance functionality shall be broken down into separate amounts. Expenses associated with software installed on CPE required to preserve or enhance functionality shall be broken down into separate amounts.

sheet. Additional worksheets may be added as needed. To assist with that contains the referenced appendix data. Required appendix data is

	Worksheet/File Name
ions relay services, provide the	
nd between TRS and non-TRS services	
id numbering for IP based TRS for	
ained	
umbering and emergency call handling	
ding salaries and benefits and average	
es	
and expense amounts for the	
verage number of staff within the	

Research and development expenses to enhance functional equivalency	
Products/services, and expense amounts	
Research and development expenses to enhance functional equivalency	
Allowable Field Staff costs. Allowable expenses, and the completion of ports. Non-distributed proprietary CPE.	
Completed, recently completed, and the provision of TRS services and how	
Reporting calendar year	
Expenses spent on that particular project	
How the project would affect the provider's	
Required to meet mandatory minimum for 911 calls, direct-dial access to 988, integration with videoconferencing, and TRS from home, work, or mobile. TRS product or service are not	

ed the provider's platform, software the provider offers.	
e ongoing, planned, recently and outcome for the provision of TRS	
ng calendar year	
ent on that particular project for each	
it would affect the provider's TRS	
meet mandatory minimum standards	
provider's platform, software or CPE, vider offers.	
wable Field Staff costs. Allowable s, and the completion of ports. Non-ary CPE.	
ge and interexchange carriers if not	
tween TRS and non-TRS services. For their compensation has been orted services, identify separately	
ubcategory	
ent action or Consent Decree, as not d expenses include civil penalties, n an FCC enforcement action as not	
ional costs associated with	
subcategory	
verage number of staff within the	
es	

Expense amounts for the following	
ces	
or interstate and/or intrastate services's activity and/or project.	
projects.	
, billing rates and billing units, and an lude all data that supports the	
ving categories	
ie expenses among its component	
ware expenses related to proprietary ndards and software expenses above : amounts.	
another category.	
of TRS. Only include capital investment lies should be listed in Section B6.	
culated depreciation, Net book	
le TRS services, provide the total he services, and the percent allocation	
ff-the-shelf CPE and capitalized o separate amounts. Capitalized ctional equivalency and capitalized ctional equivalency shall be broken	



TRS Fund Annual Provider Filing

TRS |

Estimated Average Bu

Provider Name	
Preparer Name	
Preparer's Email Address	
Preparer's Telephone	
Filing Period	2025
Signed By:	
Senior Officer Name	
Senior Officer Title	

I swear under penalty of perjury that I am _____, _____
the above-named reporting entity and that I have examined the foregoing reports and that all
has been provided and all statements of fact, are true and accurate.

Persons willfully making false statements on this form can be punished by fine or imprisonment
United States Code, 18 U.S.C. §1001.

Signature	

_____, an officer of
requested information

nt under Title 18 of the

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Date



TRS Fund Annual Provider Filing

TR
Estimated Average f

To assist RolkaLoube in understanding your data, please provide the following information:

Provide a summary of any changes, activities, and/or improvements since the prior year filing upcoming program year, which caused or may cause substantial changes in cost and/or demand.

Describe the methodology used to determine the forecasted minutes for the projected years. Identify for CA and for ASR in the Demand tab.

Describe any characteristics unique to a particular service or changes in the relay services market.

or that are planned for the
nd data.

entify separtely the demand

ketplace.



TRS Fund Annual

For each state for which the provider provides TTY, STS, and/or CTS service a

Jurisdiction	Rate Covers Services			Rate Start	Rate End
	TTY	STS	CTS		

Annual Provider Filing

Flat Rate Revenue

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TRS Fund Provider Form Jan 2026 Version
OMB Control Number 3060-0463
Estimated Average Burden Hours Per Response: 10.0 Hours

At a flat rate, supply the following information associated with provision of service minutes.

Reported as Annual Total or Monthly Rate	Flat Rate Amount	Conversation Minutes Serviced During Rate Period		
		TTY	STS	CTS



TRS Fund Annual Provider Per Minute Rates

For each state for which the provider provides TTY, STS, and/or CTS service at a per minute rate, provide the following information:

Jurisdiction	Service	Rate Start	Rate End	Per Session or Conversation Minute
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OMB Control Number 3060-0463
Estimated Average Burden Hours Per Response: 10.0 Hours

minute rate, supply the following information.

Per Minute Rate	Minutes Serviced During Rate Period	
	Conversation	Session

[illegible]

Annual Provider Filing Costs Paid To Provider

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TRIS Fund Provider Form Jan 2026 Version
OMB Control Number 3060-0463
Estimated Average Burden Hours Per Response: 10.0 Hours

received funds above those related to provision service minutes, supply the following

[illegible]



TRS Fund Annual Pr Costs Paid

For each state for which the provider provides TTY, STS, and/or CTS service and required to pay for, supply the following information.

Jurisdiction	Cost Covers			Cost Start	Cost End
	TTY	STS	CTS		

Provider Filing By Provider

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OMB Control Number 3060-0463
Estimated Average Burden Hours Per Response: 10.0 Hours

for which the provider paid for incentives or services the state was not

Reported as Annual Total or Monthly Cost	Amount	Description
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TRS Fund Annual IP Based Service

For each IP based service provided by the provider, please supply two years of actuals and two years of projections.

VRS	Actuals		Projections	
	2024	2025	2026	2027
January	0	0	0	0
February	0	0	0	0
March	0	0	0	0
April	0	0	0	0
May	0	0	0	0
June	0	0	0	0
July	0	0	0	0
August	0	0	0	0
September	0	0	0	0
October	0	0	0	0
November	0	0	0	0
December	0	0	0	0
Totals	-	-	-	-

IP CTS CA	Actuals		Projections	
	2024	2025	2026	2027
January	0	0	0	0
February	0	0	0	0
March	0	0	0	0
April	0	0	0	0
May	0	0	0	0
June	0	0	0	0
July	0	0	0	0
August	0	0	0	0
September	0	0	0	0
October	0	0	0	0
November	0	0	0	0
December	0	0	0	0
Totals	-	-	-	-

Annual Provider Filing e Provider Demand

Approved By
TRS Fund Provider Form Jan 2026 Ver
OMB Control Number 3060-0046
Estimated Average Burden Hours Per Response: 10.0

ual compensated demand and two years of projected compensable demand for the years listed below.

IP Relay	Actuals		Projections	
	2024	2025	2026	2027
January	0	0	0	0
February	0	0	0	0
March	0	0	0	0
April	0	0	0	0
May	0	0	0	0
June	0	0	0	0
July	0	0	0	0
August	0	0	0	0
September	0	0	0	0
October	0	0	0	0
November	0	0	0	0
December	0	0	0	0
Totals	-	-	-	-

IP CTS ASR	Actuals		Projections	
	2024	2025	2026	2027
January	0	0	0	0
February	0	0	0	0
March	0	0	0	0
April	0	0	0	0
May	0	0	0	0
June	0	0	0	0
July	0	0	0	0
August	0	0	0	0
September	0	0	0	0
October	0	0	0	0
November	0	0	0	0
December	0	0	0	0
Totals	-	-	-	-

OMB
ersion
-0463
Hours

TRS Fund VRS Expense and C

For expenses associated with the provisioning of VRS service, provide

A. Recurring Fixed/Semi-Variable Expenses

1. Rent
2. Utilities
3. Building Maintenance
4. Property Tax (if owned)
5. Furniture (if leased)
6. Office Equipment (if leased)

Total

B. Recurring Variable Expenses (Direct TRS Operation Expenses)

1. Salaries & Benefits - Relay Center: CA/Interpreting Staff
2. Salaries & Benefits - Relay Center: Management
3. Salaries & Benefits - Relay Center Staff
4. Telecommunication Expenses
5. Relay Center Expenses

Total

C. Administrative Expenses

1. Accounting/Finance
2. Legal/Regulatory
3. Engineering
4. Research and Development
5. Operations Support
6. Human Resources
7. Billing
8. Contract Management
9. Risk Management
10. Other Corporate Overheads
11. Enforcement Action Expenses

Total

D. Depreciation Associated With Capital Investment

1. Furniture & Fixtures
2. Telecommunications Equipment
3. Leasehold

- 4. Software
- 5. Other Capitalized

Total

E. Other TRS Expenses

- 1. Marketing/Advertising Expenses
- 2. Outreach Expenses
- 3. Subcontractor Expenses excluding License Fees
- 4. License Fees paid to a third party
- 5. License Fees paid to an affiliate
- 6. Software
- 7. Customer Premise Equipment
- 8. Other

Total

F. Capital Investments

- 1. Furniture & Fixtures
- 2. Telecommunications Equipment
- 3. Leasehold
- 4. Software
- 5. Other Capitalized

Total

Annual Provider Filing Capital Investment Data

Approved by the Department of Health
TRS Fund Provider Form Jan 2026
OMB Control Number 3045-0047
Estimated Average Burden Hours Per Response: 10.0

Provide two years of actual and two years of projected expenses for each category/subcategory.

Actuals		Projections	
2024	2025	2026	2027
\$ -	\$ -	\$ -	\$ -
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By OMB
Version
60-0463
0 Hours

TRS Fund IP Relay Expense and C

For expenses associated with the provisioning of IP Relay service, provi

A. Recurring Fixed/Semi-Variable Expenses

1. Rent
2. Utilities
3. Building Maintenance
4. Property Tax (if owned)
5. Furniture (if leased)
6. Office Equipment (if leased)

Total

B. Recurring Variable Expenses (Direct TRS Operation Expenses)

1. Salaries & Benefits - Relay Center: CA/Interpreting Staff
2. Salaries & Benefits - Relay Center: Management
3. Salaries & Benefits - Relay Center Staff
4. Telecommunication Expenses
5. Relay Center Expenses

Total

C. Administrative Expenses

1. Accounting/Finance
2. Legal/Regulatory
3. Engineering
4. Research and Development
5. Operations Support
6. Human Resources
7. Billing
8. Contract Management
9. Risk Management
10. Other Corporate Overheads
11. Enforcement Action Expenses

Total

D. Depreciation Associated With Capital Investment

1. Furniture & Fixtures
2. Telecommunications Equipment
3. Leasehold

- 4. Software
- 5. Other Capitalized

Total

E. Other TRS Expenses

- 1. Marketing/Advertising Expenses
- 2. Outreach Expenses
- 3. Subcontractor Expenses excluding License Fees
- 4. License Fees paid to a third party
- 5. License Fees paid to an affiliate
- 6. Software
- 7. Customer Premise Equipment
- 8. Other

Total

F. Capital Investments

- 1. Furniture & Fixtures
- 2. Telecommunications Equipment
- 3. Leasehold
- 4. Software
- 5. Other Capitalized

Total

Annual Provider Filing Capital Investment Data

Approved by the Department of Health
TRS Fund Provider Form Jan 2026
OMB Control Number 3045-0047
Estimated Average Burden Hours Per Response: 10.0

Provide two years of actual and two years of projected expenses for each category/subcategory.

Actuals		Projections	
2024	2025	2026	2027
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By OMB
Version
60-0463
0 Hours

TRS Fund IP CTS CA Expense and C

For expenses associated with the provisioning of IP CTS CA service, prov

A. Recurring Fixed/Semi-Variable Expenses

1. Rent
2. Utilities
3. Building Maintenance
4. Property Tax (if owned)
5. Furniture (if leased)
6. Office Equipment (if leased)

Total

B. Recurring Variable Expenses (Direct TRS Operation Expenses)

1. Salaries & Benefits - Relay Center: CA/Interpreting Staff
2. Salaries & Benefits - Relay Center: Management
3. Salaries & Benefits - Relay Center Staff
4. Telecommunication Expenses
5. Relay Center Expenses

Total

C. Administrative Expenses

1. Accounting/Finance
2. Legal/Regulatory
3. Engineering
4. Research and Development
5. Operations Support
6. Human Resources
7. Billing
8. Contract Management
9. Risk Management
10. Other Corporate Overheads
11. Enforcement Action Expenses

Total

D. Depreciation Associated With Capital Investment

1. Furniture & Fixtures
2. Telecommunications Equipment
3. Leasehold

- 4. Software
- 5. Other Capitalized

Total

E. Other TRS Expenses

- 1. Marketing/Advertising Expenses
- 2. Outreach Expenses
- 3. Subcontractor Expenses excluding License Fees
- 4. License Fees paid to a third party
- 5. License Fees paid to an affiliate
- 6. Software
- 7. Customer Premise Equipment
- 8. Other

Total

F. Capital Investments

- 1. Furniture & Fixtures
- 2. Telecommunications Equipment
- 3. Leasehold
- 4. Software
- 5. Other Capitalized

Total

Annual Provider Filing Capital Investment Data

Approved by the Department of Health
TRS Fund Provider Form Jan 2026
OMB Control Number 3045-0047
Estimated Average Burden Hours Per Response: 10.0

Provide two years of actual and two years of projected expenses for each category/subcategory.

Actuals		Projections	
2024	2025	2026	2027
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By OMB
Version
60-0463
0 Hours

TRS Fund IP CTS ASR Expense and C

For expenses associated with the provisioning of IP CTS ASR service, pro

A. Recurring Fixed/Semi-Variable Expenses

1. Rent
2. Utilities
3. Building Maintenance
4. Property Tax (if owned)
5. Furniture (if leased)
6. Office Equipment (if leased)

Total

B. Recurring Variable Expenses (Direct TRS Operation Expenses)

1. Salaries & Benefits - Relay Center: CA/Interpreting Staff
2. Salaries & Benefits - Relay Center: Management
3. Salaries & Benefits - Relay Center Staff
4. Telecommunication Expenses
5. Relay Center Expenses

Total

C. Administrative Expenses

1. Accounting/Finance
2. Legal/Regulatory
3. Engineering
4. Research and Development
5. Operations Support
6. Human Resources
7. Billing
8. Contract Management
9. Risk Management
10. Other Corporate Overheads
11. Enforcement Action Expenses

Total

D. Depreciation Associated With Capital Investment

1. Furniture & Fixtures
2. Telecommunications Equipment
3. Leasehold

- 4. Software
- 5. Other Capitalized

Total

E. Other TRS Expenses

- 1. Marketing/Advertising Expenses
- 2. Outreach Expenses
- 3. Subcontractor Expenses excluding License Fees
- 4. License Fees paid to a third party
- 5. License Fees paid to an affiliate
- 6. Software
- 7. Customer Premise Equipment
- 8. Other

Total

F. Capital Investments

- 1. Furniture & Fixtures
- 2. Telecommunications Equipment
- 3. Leasehold
- 4. Software
- 5. Other Capitalized

Total

Annual Provider Filing Capital Investment Data

Approved by the Department of Health
TRS Fund Provider Form Jan 2026
OMB Control Number 3045-0047
Estimated Average Burden Hours Per Response: 10.0

Provide two years of actual and two years of projected expenses for each category/subcategory.

Actuals		Projections	
2024	2025	2026	2027
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By OMB
Version
60-0463
0 Hours



TRS Fund Annual Prov Call Assis

Please provide data listed below for each service for all CAs o

Acti	
VRS	2024
Average Monthly Full Time CAs	0
Average Monthly Part Time CAs - On Full Time Equivalent Basis	0
Total CA Managers	0
Total Non CA Relay Staff	0
Total Yearly Number of Available Relaying Minutes	0
Total Yearly Number of Session Minutes	0
Total Yearly Number of Conversation Minutes	0
Occupancy Percentage	0%
Utilization Percentage	0%
IP Relay	2024
Average Monthly Full Time CAs	0
Average Monthly Part Time CAs - On Full Time Equivalent Basis	0
Total CA Managers	0
Total Non CA Relay Staff	0
Total Yearly Number of Available Relaying Minutes	0
Total Yearly Number of Session Minutes	0
Total Yearly Number of Conversation Minutes	0
Occupancy Percentage	0%
Utilization Percentage	0%
IP CTS CA	2024
Average Monthly Full Time CAs	0
Average Monthly Part Time CAs - On Full Time Equivalent Basis	0
Total CA Managers	0
Total Non CA Relay Staff	0
Total Yearly Number of Available Relaying Minutes	0
Total Yearly Number of Session Minutes	0
Total Yearly Number of Conversation Minutes	0
Occupancy Percentage	0%
Utilization Percentage	0%

Provider Filing Instant Stats

Not Approved By OMB
TRS Fund Provider Form Jan 2026 Version
OMB Control Number 3060-0463
Estimated Average Burden Hours Per Response:
10.0 Hours

employed during the year.

Actuals	Projections		
	2025	2026	2027
	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0	0	0
	0%	0%	0%
	0%	0%	0%

2025	2026	2027
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0%	0%	0%
0%	0%	0%

2025	2026	2027
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0	0	0
0%	0%	0%
0%	0%	0%