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The undersigned consumer, civil, community, housing, privacy rights and other organizations write to express our fundamental belief that the collection of complaint information, the responsiveness to individual consumers, and the ability to onboard new companies to the Company Portal for complaint handling are vital to the proper performance of the functions of the Consumer Financial Protection Bureau (CFPB). Consumers' ability to file a personal financial complaint, receive a reply—and possibly recourse---plus the capacity to share and learn from others' complaints, via the CFPB public complaint database, is a model of government achievement that must be sustained. In 2024 alone, \$93 million was returned to harmed consumers. We urge you to ensure that this indispensable tool remain operating and fully functional for the American people.

For access to the full comment please see the uploaded document attached.