

SEC.gov Verint ForeSee Survey Questions

Below are the questions and answer choices used on this intercept survey that is offered to random sampling of SEC.gov visitors.

Number	Question	Answer Choices
1	What is your overall satisfaction with this site?	1 (Very Dissatisfied) through 10 (Very Satisfied)
2	How well does this site meet your expectations?	1 (Falls Short) through 10 (Exceeds)
3	How does this site compare to an ideal website?	1 (Not Very Close) through 10 (Very Close)
4	How likely are you to recommend SEC.gov to someone else?	1 (Very Unlikely) through 10 (Very Likely)
5	Please rate the speed that pages and content loaded for you.	1 (Poor) through 10 (Excellent), Don't Know
6	Please rate the consistency of complete loading of pages and content.	1 (Poor) through 10 (Excellent), Don't Know
7	Please rate the responsiveness of the pages to your actions.	1 (Poor) through 10 (Excellent), Don't Know
8	Please rate the visual appeal of the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
9	Please rate the spacing between items on the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
10	Please rate the legibility of the pages that you visited.	1 (Poor) through 10 (Excellent), Don't Know
11	Please rate the ease of finding what you were looking for.	1 (Poor) through 10 (Excellent), Don't Know
12	Please rate the page layout of displaying content and links where you could find them.	1 (Poor) through 10 (Excellent), Don't Know
13	Please rate the links on taking you where you needed to go.	1 (Poor) through 10 (Excellent), Don't Know
14	Please rate the relevance to your interests of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
15	Please rate the thoroughness of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
16	Please rate the readability of the information that you found.	1 (Poor) through 10 (Excellent), Don't Know
17	How likely are you to return to SEC.gov in the future?	1 (Very Unlikely) through 10 (Very Likely)

Number	Question	Answer Choices
18	How likely are you to use SEC.gov as your primary resource for obtaining information from this agency?	1 (Very Unlikely) through 10 (Very Likely)
19	Please rate your level of trust in SEC.	1 (Not at all Trustworthy) through 10 (Very Trustworthy)
20	What is your primary reason for visiting this site today?	• Search EDGAR for company filings or other documents • Research current regulations/rulings or SEC staff interpretations • Review recent news, press releases, speeches • Review or comment on proposed rules • Learn about enforcement or litigation activity • File or find required forms • Learn about investing in general, including specific terms or topics • Submit a Tip, Complaint or Referral about a possible securities law violation • Learn about the SEC in general or specific SEC Divisions or Offices • Watch an SEC Webcast • Learn about Careers/Employment at the SEC • International regulatory policy/enforcement or training assistance • Other
21	Please briefly describe your primary reason for today's site visit.	Open ended text, only answer if chose "Other" in question 20
22	Did you accomplish what you wanted to do today on this site?	Yes/No
23	Please tell us why you were unable to accomplish your task today.	Open ended text, only answer if chose "No" in question 22
24	What will you do next?	Only answer if chose "No" in question 22 • Try again later • Contact SEC by telephone • Contact SEC via email • Use the Online Feedback form • Contact SEC through regular mail • Try another website or other resource • Nothing, although I did not find what I was looking for • Other (please specify)
25	Please tell us what you plan to do next.	Open ended text, only answer if chose "Other" in question 24

Number	Question	Answer Choices
26	How did you look for information or navigate the site today? (Please select all that apply.)	• Used the main navigation menu near the top of the homepage • Clicked on Quick Links (Search EDGAR, Check Rulemaking Activity, etc.) • Used the site search feature • Used the site map • Used a page bookmark or favorite link • Used Google or other search engine • I used a feature/tool not listed • I did not use any features/tools on the site today
27	What other method did you use to look for the information you wanted/needed?	Open ended text, only answer if chose "I used a feature/tool not listed" in question 26
28	Did you use any of these search features while on the site today?	• I used the EDGAR Company and Filings search features, but not other search features • I used search on the SEC website, but not the EDGAR Company filings search • I used both EDGAR and another SEC site search option • I used search feature(s) while on the site, but I'm not sure of which type. • No I did not use any search tool features on the site
29	Please tell us about your experience with the site's search features today. (Please select all that apply)	• Results were not relevant/not what I wanted • Too many results/I needed to refine my search • Not enough results • Returned NO results • Received error message(s) • Search speed was too slow • I experienced a different search issue • I had no difficulty with search / results were helpful
30	Please briefly explain your experience with the search tool.	Open ended text, follow up to question 29
31	What search term(s) did you use?	Open ended text, follow up to question 29
32	Please describe the error message you received and the topic you were on.	Open ended text, follow up to question 29
33	Did you use any of the advanced search options, such as filtering by date, file type, or full text search?	• Yes, and they improved my search experience.

Number	Question	Answer Choices
		• Yes, but they did not improve my search experience • No, I did not use the advanced search option features • I was not aware there were advanced search features
34	While using the EDGAR search tool, did you use the EDGAR full text search feature that allows you to search the full text of all EDGAR electronic filings, including all data in the filing itself as well as all attachments to the filing?	Yes/No/Not Sure
35	How useful did you find the EDGAR full text search?	• Very useful • Somewhat useful • Neutral • Not very useful • Not at all useful
36	Please tell us why you think so highly of this feature.	Open ended text, follow up to question 35
37	Please tell us how we can improve the EDGAR full text search experience.	Open ended text, follow up to question 35
38	The SEC.gov search box—located in the top right corner of every webpage—now provides type-ahead (auto-complete) hints to help you refine your search queries. Did you notice the type-ahead hints?	Yes/No/Not Sure
39	Did the hints help you find the information you were looking for?	Yes/No/Not Sure
40	How would you describe your browsing experience on this site today? (Please select all that apply.)	• Links often did not take me where I expected • I had difficulty finding relevant information • Links / labels were difficult to understand • Too many links/navigational options to choose from • I had technical difficulties (error messages, broken links, etc.) • I could not navigate back to previous information • I had a navigation difficulty not listed above • I had no difficulty navigating/browsing on this site
41	How did you find SEC.gov today?	• Familiarity with the SEC or the website

Number	Question	Answer Choices
		• Search engine results • Word of mouth recommendation from someone I know • TV, radio, newspaper, or magazine mention • Link from another government website • Bookmark to SEC.gov or specific page • Email(s) from the SEC • SEC posting on X (formerly Twitter) • SEC posting on Facebook • SEC Posting on Instagram • YouTube video • Message or recommendation from a friend on a social network • Internet blogs or discussion forums • Other (please specify)
42	Please tell us what brought you to the site today:	Open ended text, only answer if chose "Other" in question 41
43	What is your role in visiting SEC.gov today?	• Financial Analyst • Lawyer or Paralegal • Accountant • Private Investor • Institutional Investor • Regulated Entity or Associated Person • Researcher/Academia • General Public • Issuer • Filing Agent • SEC Employee • Student • Other Securities Regulator • Media • Federal Employee (non-SEC) • Consultant • Other
44	Please briefly describe your role:	Open ended text, only answer if chose "Other" in question 43
45	How often do you visit this site?	• This is my first visit • Once every 6 months or less often • Every few months • Monthly • Weekly • Daily or more often

Number	Question	Answer Choices
46	What else would you like to share with us to help improve your online experience with SEC.gov?	Open ended text