

# USDA-NASS Website Customer Satisfaction Survey Web-Only



## Feedback on [nass.usda.gov](http://nass.usda.gov)

The National Agricultural Statistics Service (NASS) is gathering your feedback to improve our website services. This voluntary survey should take approximately one minute to complete and asks about your experience while navigating the website

Based on my interaction with [www.nass.usda.gov](http://www.nass.usda.gov), I trust USDA-NASS to provide timely, accurate, and useful statistics in service to U.S. agriculture.

Trust

Strongly Disagree

Disagree

Neutral

Agree

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB number is 0535-0261. The time required to complete this information collection is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Strongly Agree

I was able to find the information I needed on www.usda.nass.gov.

Effectiveness

 Strongly Disagree Disagree Neutral Agree Strongly Agree

It was easy to find or complete what I needed to today on  
www.usda.nass.gov.

Ease

 Strongly Disagree Disagree

Neutral Agree Strongly Agree

I found the information I needed in a reasonable amount of time.

Efficiency

 Strongly Disagree Disagree Neutral Agree Strongly Agree

I am satisfied with the website from USDA-NASS.

Satisfaction

 Strongly Disagree

Disagree Neutral Agree Strongly Agree

I understood the information on nass.usda.gov today.

Transparency

 Strongly Disagree Disagree Neutral Agree Strongly Agree

Please provide any other comment or feedback you'd like us to know about your www.usda.nass.gov experience today.

Text comment

**Submit**



An official form of the United States government. Provided by [Touchpoints](#)