

SUPPORTING STATEMENT - PART A

Claim for Combat-Related Special Compensation (CRSC) and CRSC Reconsideration – 0704-CRSC

1. Need for the Information Collection

This information collection is needed to determine eligibility for the Combat Related Special Compensation (CRSC) Program. The DD Form 2860 (Claim for Combat-Related Special Compensation) is used by Uniformed Service retirees to claim benefits for the initial review of information and determination of eligibility benefits for the CRSC Program. The DD Form 3210 (CRSC Reconsideration Form) is submitted by Uniformed Service retirees and used to obtain and record new and substantive documentation that supports the request for reconsideration into the CRSC Program if the Service Member has been previously denied entry due to failure to meet program criteria.

The authorities that authorize and necessitate this collection are 10 U.S. Code Section 1413a and DoD Financial Management Regulation, Volume 7B Chapter 63. 10 U.S. Code Section 1413a provides the authority for the Secretary concerned to pay each combat-related disabled uniformed services retiree a monthly amount for the combat-related disability of the retiree determined under section (b). The information collection provides the information needed to make that determination. The DoD Financial Management Regulation, Volume 7B Chapter 63, provides for the financial management and additional information for the execution CRSC program application, compensation, and review process.

The CRSC Program provides special compensation to members of the Uniformed Services who have retired pay reduced because of receiving U.S. Department of Veterans Affairs (DVA) disability compensation where a portion of such DVA disability compensation is the result of disabilities that are combat-related as determined by the Military Department. The DD Form 2860 and DD Form 3210 are used by the Services to validate military retiree identification and combat-related service. The decision letter for qualified claims are then forwarded to Defense Finance and Accounting Service (DFAS) for final determination of the amount and effective dates of payment, and ultimate monthly disbursement.

2. Use of the Information

The respondents for this collection are Uniformed Service retirees. Retirees decide to apply and initiate this collection as part of their application and request for review of benefits eligibility. Uniformed Services retirees use the DD Form 2860 to claim benefits for the initial review of information and determination of eligibility benefits for the Combat Related Special Compensation (CRSC) Program. The DD Form 3210 CRSC Reconsideration Form is used to obtain and record additional information for reconsideration into the CRSC Program if the Service Member retiree has been previously denied entry due to failure to meet program criteria. The reconsideration form is used to gain and collect new and substantive documentation that supports the request of the Service Members qualifications for the CRSC Program.

The DD Forms are accessed by Uniformed Services retirees from online and various DoD and Military Services websites. Each form has blocks and instructions for completion and are signed/dated as indicated. The DD 2860 is signed, dated, and mailed with a clean legible copy of any supporting documents to the appropriate Uniformed Service from which retired as shown on the forms. The DD 3210 follows the same process with the addition of any new supporting documents for the CRSC Reconsideration and information on where to Mail, Fax, or Email the claim to the Uniformed Service from which retired.

Members who meet preliminary CRSC eligibility requirements will have their claims reviewed by the applicable Military Department to determine if the member has disabilities and other factors that may be combat related. The claim is reviewed to determine eligibility for benefits and forwarded to the Defense Finance and Accounting Service (DFAS) for final determination of the amount and effective dates of payment. There are no direct invitations sent to respondents and any communications would be limited to replies on the eligibility determination for benefits for the CRSC Program.

3. Use of Information Technology

Use of technology, 0%. Forms are available online for completion via PDF. The forms can be accessed by entering the form number/name in a web browser search. There are a variety of online resources to access the forms and aid with completing them. A few are located below:

- Army: [https://www.hrc.army.mil/content/CRSC%20\(Combat-Related%20Special%20Compensation\)](https://www.hrc.army.mil/content/CRSC%20(Combat-Related%20Special%20Compensation))
- Navy & Marine Corps: <https://www.secnav.navy.mil/mra/CORB/Pages/CRSCB/default.aspx>
- Air Force & Space Force: [https://myairforcebenefits.us.af.mil/Benefit-Library/Federal-Benefits/Combat-Related-Special-Compensation-\(CRSC\)?serv=25](https://myairforcebenefits.us.af.mil/Benefit-Library/Federal-Benefits/Combat-Related-Special-Compensation-(CRSC)?serv=25)
- DoD: https://www.esd.whs.mil/Directives/forms/dd2500_2999/DD2860/
- VA: <https://www.va.gov/resources/combat-related-special-compensation-crsc/>
- DFAS: <https://www.dfas.mil/crsc>
- Coast Guard: <https://www.dcms.uscg.mil/Our-Organization/Assistant-Commandant-for-Human-Resources-CG-1/Personnel-Service-Center-PSC/Personnel-Services-Division-PSC-PSD/Disability-Evaluation-Branch-PSC-PSD-MED/>

Most claims are mailed due to the number supporting documents that usually accompany claim submissions. The forms include appropriate military department web address, mailing, phone, and fax information for assistance with submission of the application. The military departments are responsible for receiving and processing claim submissions. Technology improvements have been made in increasing automation around processing and where able in the claims process. (Mostly on the processing side once a claim has been received.)

Efforts continue to overcome automation challenges related to properly processing electronic forms such as those submitted with embedded PDF and other file types causing processing errors. Efforts will continue to explore information technology integration for increased efficiencies in process, accuracy, ease of use by respondents, and security.

4. Non-duplication

The information obtained through this collection is unique and is not already available for use or adaptation from another cleared source

5. Burden on Small Businesses

This information collection does not impose a significant economic impact on a substantial number of small businesses or entities.

6. Less Frequent Collection

Collection frequency is as required, initiated by Uniformed Service retirees whom use the DD Form 2860 to claim benefits for the initial review of information and determination of eligibility benefits for the Combat Related Special Compensation (CRSC) Program and the DD Form 3210 CRSC Reconsideration, to obtain and record additional information for reconsideration into the CRSC Program if the Service Member has been previously denied entry due to failure to meet program criteria.

7. Paperwork Reduction Act Guidelines

This collection of information does not require collection to be conducted in a manner inconsistent with the guidelines delineated in 5 CFR 1320.5(d)(2).

8. Consultation and Public Comments

Part A: PUBLIC NOTICE

A 60-Day Federal Register Notice (FRN) for the collection published on Monday, January 6, 2025. The 60-Day FRN citation is Volume 90 FRN 633.

No comments were received during the 60 Day Comment Period.

A 30-Day Federal Register Notice for the collection published on Tuesday, March 3, 2026. The 30-Day FRN citation is 91 FRN 10378.

Part B: CONSULTATION

No additional consultation apart from soliciting public comments through the Federal Register was conducted for this submission.

9. Gifts or Payment

No payments or gifts are being offered to respondents as an incentive to participate in the collection. The purpose of these forms is for respondents to apply for CRSC benefits eligibility determination based on their combat-related service.

10. Confidentiality

The Privacy Act Statement(s) are positioned at the top of the DD Form 2860 and DD Form 3210.

The related SORN(s) are provided below with the SORN ID Number, Title, and active link for OMB's review.

- 1) DFAS, Defense Military Retiree and Annuity Pay System Records (January 07, 2009, 74 FR 696), T7347b

<https://pclt.defense.gov/DIRECTORATES/Privacy-and-Civil-Liberties-Directorate/Privacy/SORNsIndex/Article/4009712/t7347b/>

- 2) Navy and Marine Corps, Combat-Related Compensation Branch Files (March 05, 2004, 69 FR 10435

<https://pclt.defense.gov/DIRECTORATES/Privacy-and-Civil-Liberties-Directorate/Privacy/SORNsIndex/Article/4010285/nm01850-3/>

- 3) Air Force, Combat-Related Special Compensation Branch Files copy of the SORN is attached with this package. This word version appears to never have been formally registered, at that time, the applicable SORN would have been, F036 AF PC Q, Personnel Data System (PDS). This was rescinded on October 7, 2024, and replaced by DoD-0020, Military Human Resource Records under DoD-wide system of records (89FR50581). This includes all the services.

<https://www.federalregister.gov/documents/2024/05/15/2024-09967/privacy-act-of-1974-system-of-records>

A copy of the Navy & Marine Corps Privacy Impact Assessment (PIA) is attached with this package.

Defense Finance and Accounting Service Retention and Disposal:

Disposition for Retired and Annuitant Pay records range from 30 days to 56 years. The administrative records such as, change of address, electronic messages or tax records, that are not pay affecting, are destroyed using retention of 30 days to less than 6 years. All pay affecting documents such as retirement documents, account computation information or entitlement/eligibility records are retained for six years or more and the pay histories are retained for 56 years. Records are destroyed by tearing, shredding, pulping, macerating, burning, or degaussing the electronic storage media.

Navy & Marine Retention and Disposal:

Records are retained on-site at the Naval Council of Personnel Boards for one year. After that, they are retired to the Washington National Records Center, 4205 Suitland Road, Suitland, MD 20409 for retention. After a total of 75 years, records are destroyed.

Air Force Retention and Disposal:

Records are retained on-site at the Air Force Personnel Center for 99 years or one year after date of death of veteran. After that, they are destroyed.

11. Sensitive Questions

No questions considered sensitive are being asked in this collection. The forms request the DoD ID, address, and records that the retiree feels will support their CRSC program eligibility request(s). The CRSC Program provides special compensation to retired members of the Uniformed Services who have retired pay reduced because of receiving U.S. Department of Veterans Affairs (DVA) disability compensation where a portion of such DVA disability compensation is the result of disabilities that are combat-related as determined by the Military Department. The collection is used by the Services to validate military retiree identification and combat-related service. Qualified claims are then forwarded to Defense Finance and Accounting Service (DFAS) for final determination of the amount and effective dates of payment, and ultimate monthly disbursement.

12. Respondent Burden and its Labor Costs

Part A: ESTIMATION OF RESPONDENT BURDEN

1) Collection Instrument(s)

DD Form 2860 and DD Form 3210, Claim for Combat-Related Special Compensation (CRSC) and CRSC Reconsideration

- a) Number of Respondents: 22,500
- b) Number of Responses Per Respondent: 1
- c) Number of Total Annual Responses: 22,500
- d) Response Time: 15 minutes
- e) Respondent Burden Hours: 5,625 hours

2) Total Submission Burden

- a) Total Number of Respondents: 22,500
- b) Total Number of Annual Responses: 22,500
- c) Total Respondent Burden Hours: 5,625 hours

Part B: LABOR COST OF RESPONDENT BURDEN

1) Collection Instrument(s)

DD Form 2860 and DD Form 3210, Claim for Combat-Related Special Compensation (CRSC) and CRSC Reconsideration

- a) Number of Total Annual Responses: 22,500
- b) Response Time: .25 hours
- c) Respondent Hourly Wage: \$15.95
- d) Labor Burden per Response: \$3.99
- e) Total Labor Burden: \$89,718.75.

- 2) Overall Labor Burden
 - a) Total Number of Annual Responses: 22,500.
 - b) Total Labor Burden: \$89,719.

13. Respondent Costs Other Than Burden Hour Costs

Costs are as needed based on respondents' decision to apply and include the labor burden costs addressed in Section 12 of this document to compile the supporting documentation, complete this collection, and mail it (often near or after retirement and if they reapply for reconsideration due to an initial or subsequent denial.)

Source:

https://www.usps.com/ship/mail-shipping-services.htm?gl=1*1xy2mtq* up*MQ..* gs*MQ..&gclid=EAIaIQobChMIws-30b7CkQMV0YJaBR0cDQc-EAAyASAAEgK2Y D BwE&gclidsrc=aw.ds&gbraid=0AAAAADpMVX8ixcPdsUob8p Bihijlarsc

14. Cost to the Federal Government

Part A: LABOR COST TO THE FEDERAL GOVERNMENT

- 1) Collection Instrument(s)
DD Form 2860 and DD Form 3210, Claim for Combat-Related Special Compensation (CRSC) and CRSC Reconsideration
 - a) Number of Total Annual Responses: 22,500
 - b) Processing Time per Response: .5 hours
 - c) Hourly Wage of Worker(s) Processing Responses: \$53.00
 - d) Cost to Process Each Response: \$26.50
 - e) Total Cost to Process Responses: \$596,250
- 2) Overall Labor Burden to the Federal Government
 - a) Total Number of Annual Responses: 22,500
 - b) Total Labor Burden: \$596,250

Source for average salary of federal worker, update for December 2025:

<https://data.opm.gov/explore-data/analytics/compensation-performance-leave>

Part B: OPERATIONAL AND MAINTENANCE COSTS

- 1) Cost Categories
 - a) Equipment: \$0
 - b) Printing: \$0
 - c) Postage: \$17,550
 - d) Software Purchases: \$0
 - e) Licensing Costs: \$0
 - f) Other: \$0

- 2) Total Operational and Maintenance Cost: \$17,550

Part C: TOTAL COST TO THE FEDERAL GOVERNMENT

- 1) Total Labor Cost to the Federal Government: \$596,250
- 2) Total Operational and Maintenance Costs: \$17,550
- 3) Total Cost to the Federal Government: \$613,800

15. Reasons for Change in Burden

This is an existing collection currently in use without an OMB Control Number.

16. Publication of Results

The results of this information collection will not be published.

17. Non-Display of OMB Expiration Date

We are not seeking approval to omit the display of the expiration date of the OMB approval on the collection instrument.

18. Exceptions to "Certification for Paperwork Reduction Submissions"

We are not requesting any exemptions to the provisions stated in 5 CFR 1320.9.