

## Frequently Asked Questions (FAQ)

### **What is the mPINC survey?**

The Maternity Practices in Infant Nutrition and Care (mPINC) survey is a national survey of newborn feeding practices at hospitals in the United States and Territories that provided maternity care in the past year. The mPINC survey includes questions about infant nutrition, such as breastfeeding, use of formula by healthy newborns, and feeding routines. Participation of every hospital providing maternity care helps to make this survey representative of all maternity care practices and policies in the United States and Territories.

### **Who conducts the mPINC survey?**

The mPINC survey is being conducted for the Centers for Disease Control and Prevention (CDC) by Battelle Health & Analytics, a national survey and research organization with extensive experience in the collection of health data.

### **How will this information be used?**

The purpose of this survey is to learn about newborn feeding practices at hospitals in the United States and Territories. Once data collection and analysis are complete, your hospital will receive an individualized Hospital Report containing a summary of your survey results and comparisons of your results to the nation, the region, and to other hospitals of similar size, showing specific changes your hospital can make to support breastfeeding mothers. Hospitals can use this information to improve care practices and policies to better support their maternity patients. Data will also be used to generate a national report and state-specific reports, and it may be used to answer other research questions. Data may be released for additional approved purposes and may be shared with state health departments for the development of public health programs. Information from this survey will also assist CDC with program planning.

### **Are our survey responses kept confidential?**

Your responses will be treated in a secure manner and will not be disclosed unless required by law. Your name, hospital name, and any other personal identifiers will not be included in either oral or written presentation of survey results. Responses will only be reported in summary form so an individual hospital's responses cannot be identified.

### **Is my contact information kept confidential?**

Your name, position, and official hospital email address will be stored in a secure, confidential database, so that we may, with your permission, send your hospital's results by email and inform you of mPINC survey opportunities. Providing your contact information is voluntary; your contact information will be used to electronically provide your hospital's results and inform you of mPINC survey related opportunities. You, the survey recipient, will receive one (1) electronic copy of your hospital's results. Your contact information will in no way be connected to survey responses or scores.

### **Who should complete the mPINC survey on behalf of my hospital?**

Each section should be completed by the most knowledgeable and appropriate staff. See the table below for a list of staff who may be helpful with completing different sections of the survey.

Mother-Baby Unit Manager / Supervisor  
Labor and Delivery Unit Manager / Supervisor  
Lactation Services Coordinator / Lactation Specialist  
NICU Nurse Manager

**Can I download a blank copy of the survey to use as a worksheet?**

Yes. A blank survey is available for download here. This version should only be used as a worksheet to record responses prior to entering and submitting them online. No paper copies of the survey will be accepted.

**What timeframe should I consider when answering the questions?**

We are asking you to fill out the survey with data from the most recent calendar year or your hospital's fiscal year.

**What do you consider "healthy newborns"?**

Unless otherwise specified, questions on the survey are asking about healthy newborns who are discharged to home (i.e., not transferred or admitted to the Special Care Nursery (SCN) or Neonatal Intensive Care Unit (NICU)).

**What if we don't track the exact data for some survey items?**

Some questions ask you to enter exact percentages; however, if your hospital does not formally track this information, please provide your best estimate.

**Which browser is best to use to complete the survey?**

The survey has been optimized for Google Chrome.

**Do I have to complete the survey all at once?**

You may wish to work on this survey over a period of time, particularly if it will be completed by multiple staff members. You can view all sections and pages in the survey and you may go back and forth and edit responses as needed. Your responses will only be saved after you have clicked **Next** at the bottom of the page. If you cannot complete the survey all at one time, click **Save**, and return at a later time. When you return, you may continue where you left off. Before submitting you will be able to review the questions and your answers. You will be notified before your final submission if you have missed any items.

**Are there definitions available for certain terms used in the survey?**

Throughout the survey there will be pop-ups providing you with definitions and explanations; access these by hovering your mouse over the underlined text.

**How do I move between sections of the survey?**

You can move between sections of the survey on the **Table of Contents** page by clicking the button to the right of the section and then clicking **Next**. To move back and forth between questions within a section use the **Next** and **Previous** buttons. Do not click on your browser's back or forward button while taking the survey.

**Who do I contact if I have questions?**

If you have any questions about the survey, please call the Battelle Survey Line toll-free at (866) 826-4176.

**What happens if I don't answer all of the questions on the survey?**

While you are not required to answer all of the questions on the survey, incomplete data could negatively impact your hospital's scores. We recommend always providing your best estimate so that you will receive the most comprehensive feedback regarding your hospital's maternity care practices in your hospital report.

#### **How do I submit the mPINC survey?**

Once you are finished with the survey, you will have the option to review and print your answers by selecting **Review Survey**. Once you are done reviewing or printing your survey, click **Next**. When you are ready to submit your survey, please select **Submit Survey** on the Table of Contents Page and click **Next**. You will be redirected to a screen thanking you for your submission. This action will send the survey to a secure database. Once you have submitted the survey, you will not be able to return to the survey. **It is important to remember to click Submit and then Next to complete the submission process and ensure you receive a hospital report.**

#### **How do I learn more about the mPINC survey and the results?**

Please visit [www.cdc.gov/breastfeeding/data/mpinc](http://www.cdc.gov/breastfeeding/data/mpinc) to learn more about the mPINC survey background, methodology, analysis, and data reports.

#### **Who will receive my hospital's report?**

We will email a copy of your hospital's results to the survey recipient. At the end of the survey, you will be asked to provide your name, position, and official hospital email address so that we can send your hospital's results by email. To protect the confidentiality of your hospital's scores, we cannot send electronic copies of the Hospital Report to personal email addresses (e.g., Yahoo, Gmail, Hotmail). Your contact information will, with your permission, be stored in a secure, confidential database solely for this purpose. Providing your contact information is voluntary; your contact information will be used to electronically provide your hospital's results and inform you of mPINC survey related opportunities. You, the survey recipient, will receive one (1) electronic copy of your hospital's results. Your contact information will in no way be connected to survey responses or scores.

#### **How can I keep up to date on the status of the mPINC survey?**

CDC developed a CDC-MPINC-UPDATE listserv to inform hospitals and other stakeholders about future mPINC surveys and provide periodic updates on the status of the mPINC survey. Signing up for this listserv is voluntary and most messages will be sent during mPINC data collection, which is typically about 6 months every other year. Listserv participants may opt out at any time. If you have questions about the mPINC survey or would like to sign up for the listserv, please email [mpinc@cdc.gov](mailto:mpinc@cdc.gov) with your full name and email address. Your contact information will in no way be connected to survey responses or scores.