Attachment A3c: Ticket Act Provider Survey for P&A Agencies Receiving PABSS Funding: Reminder Email (Week 3)

To: [FILL organizational contact email address]
Subject: SSA seeks PABSS program input

OMB Control #: XXXX-XXXX;
Expiration Date: 06/30/20xx

Dear Ticket Act Service Provider:

As an organization receiving Protection and Advocacy for Beneficiaries of Social Security (PABSS) funding to deliver Ticket Act services, you have an important perspective on your experience providing Ticket Act program services, the extent to which Ticket Act services meet Supplemental Security Income and Social Security Disability Insurance beneficiaries' needs, features of the Ticket Act programs that work well, and areas for improvement.

You are invited. We are inviting you to take part in the Ticket Act Provider Survey for Protection and Advocacy (P&A) Agencies receiving Protection and Advocacy for Beneficiaries of Social Security (PABSS) Funding. This national survey is part of an evaluation the Social Security Administration (SSA) is conducting about Ticket to Work and Work Incentives Improvement Act programs. SSA hired Mathematica, an independent research firm, to carry out the evaluation and to field this survey.

About the survey. We are asking for you to take part in this voluntary survey, responding on behalf of your P&A agency. The survey takes about 28 minutes to complete, including time spent looking up information or consulting with others, as needed. Mathematica will send you $40 for completing the survey.

To begin the survey:

Go to: [FILL personalized URL] **or** **Scan this QR Code:**

Taking part in the survey is voluntary. You may skip any questions you do not want to answer. To protect your privacy, Mathematica will not share your answers in any way that reveals who you are unless required to do so by Federal laws, regulations, and directives.

We look forward to learning more about your P&A agency's experiences. If you have any questions, or if someone else at your agency should complete the survey, please call me at XXX-XXX-XXX.

Sincerely,

Holly Matulewicz
Survey Director at Mathematica

Please note that this email mailbox is not a secure means of communication with us. It is possible that information you include in an email can be intercepted by others outside of our organization and used by those third parties for purposes you did not intend. For this reason, if you choose to communicate via email, please limit personal information about yourself and include only the minimal information that is necessary to convey your question. Please do not send any personal information such as full name, date of birth, or Social Security number via email.

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