

# Stakeholder Feedback Form - BMAP / Operation Flashpoint

As part of the Office for Bombing Prevention's ongoing evaluation of its products and services, we ask that you please take a moment to complete this short satisfaction evaluation in regards to our Bomb-making Materials Awareness Program, and Operation Flashpoint. Your feedback telling us what is going well and what needs improved is essential to our success in efforts to better support you and the counter-IED mission.

Please be objective - all comments will be taken into consideration. Thank you for your feedback! CISA OBP is continuing to refine the ways we evaluate satisfaction from our stakeholders

Only one response per recipient is permitted.

\* Required

\* This form will record your name, please fill your name.

1. What is your name?

2. What is your Region?

☐ R1

☐ R2

☐ R3

☐ R4

☐ R5

☐ R6

☐ R7

☐ R8

☐ R9

☐ R10

3. What is your position? \*

4. How would you rate the interaction between OBP and your organization/ Region in regard to BMAP and Operation Flashpoint? \*

|              | Very Unsatisfied      | Unsatisfied           | Neutral               | Satisfied             | Very Satisfied        |
|--------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Interaction: | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

5. I know how to find and where to find resources to conduct the Operation Flashpoint Mission. \*

|            | Very Unsatisfied      | Unsatisfied           | Neutral               | Satisfied             | Very Satisfied        |
|------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Resources: | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

6. I fully understand the Operation Flashpoint mission and how to conduct outreach. \*

|                   | Very Unsatisfied      | Unsatisfied           | Neutral               | Satisfied             | Very Satisfied        |
|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Mission/Outreach: | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

7. I know how to log outreaches upon completion of an outreach engagement. \*

|                   | Very Unsatisfied      | Unsatisfied           | Neutral               | Satisfied             | Very Satisfied        |
|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Logging outreach: | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

8. If you could make an addition to (or change) one thing about how OBP manages Operation Flashpoint to meet your services and needs, what would it be and why?

9. What is the best feature, product, or service we provide to you in regard to BMAP / Operation Flashpoint?

10. How does BMAP/Operation Flashpoint support your Counter-IED mission?

11. Will your organization conduct further internal or joint training as a result of BMAP/Operation Flashpoint training provided? If so, please explain.

12. How will your organization implement point-of-sale outreach now that you are familiar with BMAP/Operation Flashpoint?

13. What percentage of time did you spend on BMAP/Operation Flashpoint activities in FY 22?

14. Would you like to be contacted by a team member for additional information?

☐ YES

☐ NO

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