

my name is Shyla Patera. I am the policy and peer coordinator for North Central independent living services in Blackeagle, Montana the mission of a center. For independent living is to assist people in navigating community services so that they can work travel or play in our communities. As a long time, Transportation advocate, I believe that this information collection is necessary. The first reason I believe it is necessary is all people with disabilities have the right to travel and utilize airline and airport services where necessary. DOT and FAA need to collect data on passenger services and complaints. Passengers need to know their rights and responsibilities as a traveler. Nichols ask that you collect data on both disability assistance and accommodations in air travel both on the ground and on the airline and planes themselves that should be collected as to whether contractors have any role in assisting people with disabilities in boarding and boarding planes and reaching the next gate if a passenger is on a connecting flight. We need to collect data on accessible equipment that promotes effective communication and way finding in airports and at gates on mobility equipment, we need to ensure that data is collected regarding damages or assistance, needed to keep from breaking wheelchairs and asking for wheelchair repairs or equipment repairs in boarding and boarding and planning as well on planes. We need to collect data as to how effective chairs are and how passengers transfer in into seats when unable to transfer completely independently FAA a r DoT need to also ensure that data is collected from airlines regarding disability egress methods, and accessibility issues on flights, particularly in airline restrooms.