



Appendix C-11. Information for WIC Participants

What is this study about?

This study is funded by the U.S. Department of Agriculture's Food and Nutrition Service (FNS). The purpose of this study is to describe how Tribal Organizations and U.S. territories administer the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).

The purpose of the WIC appointment observation is to see how WIC staff serve people in the community. The study team will use an observation form to take notes about the different topics your provider covers at your appointment. They will not ask any questions of you or your provider during your appointment. You may choose not to allow the study team to observe your appointment – either the whole appointment or part of the appointment; your participation is voluntary.

How will the study use information about my appointment?

This study will not collect any identifying or private health information about you or your household. The study team will combine the information we learn from this appointment with information from other WIC participant appointments in communities like yours. Nothing will connect you or your household to this study.

What are the potential benefits of this study?

Findings from this study may help improve how WIC operates to better serve you and others in your community. For example:

- WIC staff can share information about their agency's strengths with FNS.
- WIC staff can tell FNS their program needs and propose solutions to improve WIC.
- Findings may lead to beneficial program or policy changes.

What are the potential drawbacks of this study?

Because this study will not share identifying information about participants with FNS, there is very little risk to you or your household as part of this study.

Who is on the study team?

FNS has contracted with a research company called Westat to conduct this study. Westat is working closely with two Tribal and women-owned partnering organizations: Bowman Performance Consulting and Kauffman and Associates on this study.

Who can I contact with questions?

For questions, comments, or concerns about the study, please contact WICTTstudy@westat.com. To reach FNS with questions, comments, or concerns about the study, please contact Dr. Karen Castellanos-Brown at karen.castellanos-brown@usda.gov.

Public Burden Statement

This information is being collected to assist the Food and Nutrition Service in learning about variations in WIC operations between Tribal Organizations, U.S. territories, and geographic States. FNS will use the information to inform program or policy changes that may reduce operational barriers and enhance services for WIC participants. According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-XXX. The time required to complete this information collection is estimated to average 0.0835 hours (5 minutes).

Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the following address: U.S. Department of Agriculture, Food and Nutrition Service, Evidence, Analysis, and Regulatory Affairs Office, 1320 Braddock Place, Alexandria, VA 22314, ATTN: PRA (0584-XXXX). Do not return the completed form to this address.