

Supporting Statement - Part A

VA Form 27-8832,
Personalized Career Planning and Guidance Application
– Control #2900-0265

Summary of Changes from Previously Approved Collection

- The burden has increased since the previous approval due to the estimated number of respondents received over the past year.
- No comments received during the 60-Day period.

1. Need for the Information Collection

The Department of Veterans Affairs (VA) through its Veterans Benefits Administration (VBA) administers an integrated program of benefits and services, established by law, for Veterans, service personnel, and their dependents and/or beneficiaries. Information is requested by VA Form 27-8832, *Personalized Career Planning and Guidance Application*, under the authority of 38 U.S.C, Chapter 36, *Administration of Educational Benefits*, the Department of Veterans Affairs (VA) provides educational and vocational counseling to all eligible Service members, Veterans, and dependents.

2. Use of the Information

The respondent population for VA Form 27-8832 is composed of individuals who may be entitled to Chapter 36 benefits.

3. Use of Information Technology

VA Form 27-8832 is available on VA's website and intranet in a fillable electronic format. The applicant will also have the option to apply for the benefit using the paper application and mail the application to VA.

4. Non-Duplication

The information obtained through this collection is unique and is not already available for use or adaptation from another cleared source.

5. Burden on Small Businesses

This information collection does not impose a significant economic impact on a substantial number of small businesses or entities.

6. Less Frequent Collection

VA Form 27-8832 is used to gather the necessary information to determine eligibility for Personalized Career Planning and Guidance or Chapter 36 benefits.

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If this information is not collected, the eligibility determination for Chapter 36 benefits cannot be made. It would affect eligible transitioning Service members, Veterans, and dependents in obtaining educational and vocational counseling. Collection of the information is the only way for VA to determine eligibility for Chapter 36 benefits. Without this information, determination of entitlement would not be possible.

7. Paperwork Reduction Act Guidelines

This collection of information does not require collection to be conducted in a manner inconsistent with the guidelines delineated in 5 CFR 1320.5(d)(2).

8. Consultation and Public Comments

Part A: PUBLIC NOTICE

A 60-Day Federal Register Notice (FRN) for the collection published on Wednesday March 25, 2026. The 60-Day FRN citation is 91 FRN 14643.

No comments were received during the 60-Day comment period.

A 30-Day Federal Register Notice for the collection published on Thursday, June 4, 2026. The 30-Day FRN citation is 91 FRN 33897.

Part B: CONSULTATION

No additional consultation apart from soliciting public comments through the Federal Register was conducted for this submission.

9. Gifts or Payment

No payments or gifts are being offered to respondents as an incentive to participate in the collection.

10. Confidentiality

The records are maintained in the appropriate Privacy Act System of Records identified as “Compensation, Pension, Education, and Veteran Readiness and Employment Records-VA (58VA21/22/28),” published at 74 FR 29275 on June 19, 2009, and last amended at 87 FR 8740 (February 16, 2022).

11. Sensitive Questions

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No questions considered sensitive are being asked in this collection.

12. Respondent Burden and its Labor Costs

- a. Number of Respondents is estimated at 11,000 per year.
- b. Frequency of Response is one time.
- c. Annual burden hours are 2,750 hours.
- d. The estimated completion time for this form is 15 minutes.
- e. VA cannot make further assumptions about the population of respondents because of the variability of factors such as the educational background and wage potential of respondents. Therefore, VBA uses general wage data to estimate the respondents' costs associated with completing the information collection.

The Bureau of Labor Statistics (BLS) gathers information on full-time wage and salary workers. According to the latest available BLS data, the mean hourly wage is \$32.66 based on the BLS wage code – “00-0000 All Occupations.” This information was taken from the following website: <https://data.bls.gov/oes/#/industry/000000>.

Legally, respondents may not pay a person or business for assistance in completing the information collection. Therefore, there are no expected overhead costs for completing the information collection. VBA estimates the total cost to all respondents to be \$89,815.00 (2,750 burden hours x \$32.66 per hour).

13. Respondent Costs Other Than Burden Hour Costs

There are no annualized costs to respondents other than the labor burden costs addressed in Section 12 of this document to complete this collection.

14. Costs to the Federal Government

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Grade	Step	Burden Time	Fraction of Hour	Hourly Rate	Cost Per Response	Total Responses	Total
Overhead at 100% Salary							
13	3	15	0.25	\$ 46.47	11.618	11,000	\$ 127,792.50
Overhead at 100% Salary							\$ 127,792.50
Processing / Analyzing Costs							\$ 255,585.00
Printing and Production Cost							\$ 2,839.83
Total Cost to Government							\$ 258,424.83

Overhead costs are 100% of salary and are the same as the wage listed above and the amounts are included in the total.

Printing and production costs approximates the cost of printing this information collection per year. (Processing/Analyzing Cost total divided by \$90).

Note: The hourly wage information above is based on the hourly 2026 General Schedule (Base) Pay (https://www.opm.gov/policy-data-oversight/pay-leave/salaries-wages/salary-tables/pdf/2026/GS_h.pdf). This rate does not include any locality adjustment as applicable.

The processing time estimates above are based on the actual amount of time employees of each grade level spend to process to completion a claim received on this form. The within-grade step (3) of each employee represents the average experience of employees within each grade.

15. Reason for Change in Burden

The burden has increased since the previous approval due to the estimated number of respondents received over the past year.

16. Publication of Results

The results of this information collection will not be published.

17. Non-Display of OMB Expiration Date

We are not seeking approval to omit the display of the expiration date of the OMB approval on the collection instrument.

18. Exceptions to “Certification for Paperwork Reduction Submissions”

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We are not requesting any exemptions to the provisions stated in 5 CFR 1320.9.