

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: 0690-0030)

TITLE OF INFORMATION COLLECTION: NOAA Atlas 15 CONUS estimates Customer Satisfaction Survey

PURPOSE: The purpose of the survey is to gather feedback on the preliminary NOAA Atlas 15 CONUS estimates. NOAA Atlas 15, when published, will be the future standard and authoritative source for precipitation frequency information nationwide. We are seeking user input to understand how NOAA could evolve its existing approach with the preliminary information, to deliver and disseminate NOAA Atlas 15 information nationwide, in a manner that maximizes its utility by communities and practitioners upon final publication.

DESCRIPTION OF RESPONDENTS: City planners, civil engineers, floodplain managers, water resources managers, state climatologists, underserved communities, government entities, societies/associations/coalitions (e.g. American Society of Civil Engineers (ASCE), Association of State Floodplain Managers (ASFPM)), researchers/scientists.

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| ☐ Customer Comment Card/Complaint Form | ☒ Customer Satisfaction Survey |
| ☐ Usability Testing (e.g., Website or Software) | ☐ Small Discussion Group |
| ☐ Focus Group | ☐ Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

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To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? ☒ Yes ☐ No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? ☐ Yes ☒ No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? ☐ Yes ☐ No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? ☐ Yes ☒ No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden Hours
Individuals or Households	250	5 minutes	~21
Private Sector	550	5 minutes	~46
State, local, or tribal governments	150	5 minutes	~13
Federal Government	50	5 minutes	~4
Totals	1,000		84

FEDERAL COST: The estimated annual cost to the Federal government is \$1288.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe? ☒ Yes ☐ No

If the answer is yes, please provide a description of both below (or attach the sampling plan)?

The customer list will consist of individuals who have voluntarily subscribed to NOAA's precipitation frequency listserv (~800), as well as core NOAA federal/academic/private partners and a representation of the respondents listed above. Notification will be sent to the listserv, points of contacts for core partners, the general public via a NWS Public Notification Statement (PNS) and distributed through a public website (the NOAA/NWS National Water Prediction Service located <https://water.noaa.gov>).

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
☒ Web-based or other forms of Social Media
☐ Telephone
☐ In-person
☐ Mail
☒ Other, Explain - Service account email to receive and respond to questions as appropriate (e.g. atlas15-questions@noaa.gov)
2. Will interviewers or facilitators be used? ☐ Yes ☒ No

Required Additional Information

1. Line of Business: Environmental Management
2. Subfunction: Environmental Monitoring & Forecasting
3. Privacy Act System of Records: Not applicable
4. Federal Registration citation information: Not applicable
5. Number of respondents for small entities: 0
6. Percentage of respondents reporting electronically: 100%

Please submit all instruments, instructions, correspondences (emails, letters, etc.) to respondents, and scripts as separate documents along with this request document.

**Every instrument must have the following displayed – OMB Control No. 0690-0030 and
Expiration Date: 07/31/2026**