

Gold Star and Surviving Family Member Liaison

The survivor liaisons are available to provide support and address issues or concerns by spouses and other dependents of deceased Service members regarding casualty assistance or receipt of military survivor benefits authorized by law. If you are a survivor and not satisfied with the casualty assistance provided by your service, contact your Gold Star and Surviving Family Member Liaison. They are there to help, regardless of how and where your loved one died.

The Liaisons

U.S. Army

Installation Management Command, G9, ACS, Survivor Outreach Services
Telephone number: 210-834-0494
E-mail: usarmy.jbsa.imcom-hq.mbx.sos-survivor-advocate@mail.mil

U.S. Marine Corps

Long Term Assistance Program Office
Phone number: 866-210-3421, ext. 2
Email: Gold.Star.Advocate@usmc.mil

U.S. Navy

Long Term Assistance Program Office
Phone number: 901-874-0083
Email: MILL_LTAP@navy.mil

U.S. Air Force

USAF/A1SA, Military and Family Care Division Phone number: 703-693-0683
Email: AF.A1SA.Division@us.af.mil

U.S. Coast Guard

Coast Guard Casualty Matters Office
Phone number: 571-266-2375

If you are not satisfied with the casualty assistance provided by your service liaison, you may contact the Department of War's Gold Star and Surviving Family Member Liaison program manager:

Department of War

Casualty and Mortuary Affairs and Military Funeral Honors
Phone number: 571-372-5319
Email: osd.pentagon.rsrcmgmt.list.ousd-p-r-gold-star-advocate-mbx@mail.mil

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