

Agency Information Collection Activities: Proposed Collection; Comments Request 0930-NEW SUPRT Package Title (SUPRT P) 90 FR 52413 (November 20, 2025)
Summary of Comments and SAMHSA's Responses as of 09/10/2021

Comment Number	Date Received	Organizations	Summary of Comments	SAMHSA's Response
	1/7/2026	Wisconsin Department of Corrections	One concern is regarding the lack of access to the SPARS data collection website. While Wisconsin DOC has received help desk communications about the ongoing challenges with the website, the service issues are causing significant delays in SUPRT data submission.	Substance Abuse and Mental Health Services Administration (SAMHSA) acknowledges the comment regarding challenges accessing SAMHSA's Performance Accountability and Reporting System (SPARS) data collection website. The comment pertains to system accessibility and technical performance issues associated with SPARS and does not relate to the SUPRT-P data collection instrument itself. The SUPRT-P OMB review focuses on the proposed data elements, estimated burden, and utility of the collection, rather than on the operational functionality of the SPARS platform. Information regarding SPARS system development, system issues, and technical assistance is addressed through SPARS operational documentation and support mechanisms. Grantees experiencing access or submission difficulties are advised to contact the SPARS Help Desk for technical assistance. In addition, grantees may coordinate with their Government Project Officer (GPO), who can provide guidance related to data access, submission timelines, and reporting requirements, as appropriate. Updates related to SPARS system enhancements and reporting resources are routinely communicated through established channels, including the SPARS newsletter, the SPARS homepage "Updates" section, and the SPARS Reports Dashboard. An update to the SPARS Reports Dashboard is scheduled for February 2026. Accordingly, while SAMHSA recognizes the importance of reliable system access for grantees, the issue raised does not affect the review or approval of the SUPRT-P information collection request. The SPARS Help Desk phone number for assistance with SAMHSA's Performance Accountability and Reporting System (SPARS) is: 1-800-685-7623 (toll-free), available 9:00 AM to 8:00 PM EST, Monday through Friday (except holidays). You can also contact technical support by email at SPARSHelpDesk@mathematica-mpr.com
2	1/20/2026	Bamboo Health	Permit grantees to meet SUPRT-P requirements through automated, interoperable clinical data systems rather than manual entry into a standalone reporting portal.	SAMHSA acknowledges the recommendation to permit grantees to meet SUPRT-P requirements through automated, interoperable clinical data systems rather than manual entry into a standalone reporting portal. The SUPRT-P information collection request (ICR) is intended to define the data elements, reporting cadence, estimated burden, and utility of the performance data to support program oversight. The ICR does not prescribe a single clinical workflow or prohibit grantees from using electronic clinical or care-coordination systems as the source systems for capturing required information, provided the resulting data align with SUPRT-P definitions and are reportable in the required format. SPARS already supports approaches that reduce manual entry burden, including optional batch upload functionality that allows submission of multiple records via a prepared CSV file as an alternative to entering records one-by-one in the portal. SAMHSA will continue to pursue operational enhancements, trainings, and resources that streamline SUPRT reporting in SPARS. Additionally, SAMHSA's Cloud does not support system-to-system interoperability with external priority electronic health record (eHR) systems, including those that allow API-based data submission. This limitation is rooted in current federal infrastructure and security protocols, which prioritize data integrity, controlled access, and compliance with HHS cybersecurity standards. We recognize the operational efficiencies and data fidelity benefits that interoperable clinical data systems offer, especially for grantees and partners managing large-scale behavioral health programs. While direct API integration is not currently supported, SAMHSA continues to explore secure, scalable pathways for enhanced data exchange in future iterations of the Cloud environment. In the meantime, we encourage stakeholders to utilize the existing secure upload and manual entry mechanisms, and we welcome continued dialogue on interoperability needs as part of our modernization roadmap.

3	1/20/2026	Bamboo Health	Allow API-based or system-to-system submission of performance data where equivalent data already exist.	SAMHSA acknowledges the recommendation to allow API-based or system-to-system submission of performance data where equivalent data already exist. The SUPRT-P information collection request (ICR) evaluates the appropriateness of the proposed data elements and associated burden; it does not, by itself, establish or require specific SPARS technical interfaces (e.g., APIs) or related system development. At this time, SPARS provides multiple submission pathways intended to reduce burden while maintaining consistent validation and data quality controls, including CSV batch upload options and associated templates/codebooks for SUPRT reporting. SAMHSA will consider partner input on additional interoperability capabilities as part of ongoing SPARS operational planning and modernization activities, consistent with federal security, privacy, and system governance requirements. For technical assistance on available SPARS submission options (including batch upload), grantees may contact the SPARS Help Desk. The SPARS Help Desk phone number for assistance with SAMHSA’s Performance Accountability and Reporting System (SPARS) is: 1-800-685-7623 (toll-free), available 9:00 AM to 8:00 PM EST, Monday through Friday (except holidays). You can also contact technical support by email at SPARSHelpDesk@mathematica-mpr.com
4	1/20/2026	Bamboo Health	Recognize real-time care coordination and closed-loop navigation systems as compliant sources of SUPRT-P performance data.	SAMHSA acknowledges the recommendation to recognize real-time care coordination and closed-loop navigation systems as compliant sources of SUPRT-P performance data. SUPRT-P performance reporting is based on the standardized data elements and definitions established in the approved information collection. SAMHSA does not require that grantees generate performance data exclusively within SPARS; grantees may use internal clinical, care-coordination, navigation, or other workflow-integrated systems to capture the underlying information, provided that: 1. required SUPRT-P data elements are captured in accordance with definitions and timeframes; 2. appropriate documentation/auditability is maintained; and 3. data are submitted to SAMHSA through SPARS using supported submission methods (e.g., web entry and/or batch upload, as applicable). This approach supports flexibility in local workflows while preserving consistent reporting standards for federal program oversight.
5	1/20/2026	Bamboo Health	Pilot automated reporting models that integrate performance measurement with care delivery workflows.	SAMHSA acknowledges the comment regarding the potential value of piloting automated reporting models that integrate performance measurement with care delivery workflows. The comment pertains to possible future system design and operational enhancements rather than to the SUPRT-P data collection instrument itself. The SUPRT-P information collection request (ICR) does not authorize or define specific reporting pilots, automated submission models, or new technical interfaces within the SAMHSA Performance Accountability and Reporting System (SPARS). SPARS currently offers reporting options intended to reduce burden, including batch upload functionality and associated technical guidance, and system updates and trainings are communicated through established SPARS channels. Consideration of potential future enhancements, including automated or workflow-integrated reporting approaches, is addressed through separate operational and system governance processes and is outside the scope of this OMB review. Accordingly, while SAMHSA notes the comment, it does not affect the review or approval of the SUPRT-P information collection request.
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