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Attachment A1d: Ticket Act Provider Survey of ENs/State VR  
Agencies: Reminder Email (Week 4.5)

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To: [FILL organizational contact email address]  
Subject: Ticket Act service provider: your experiences matter!

OMB Control #: XXXX-XXXX;  
Expiration Date: 06/30/20xx



Dear Ticket Act Service Provider:

As an Employment Network (EN) or state Vocational Rehabilitation (VR) agency delivering Ticket Act services, you have an **important perspective** on implementing the Ticket Act programs, the extent to which the Ticket Act services meet Supplemental Security Income and Social Security Disability Insurance beneficiaries' needs, features of the Ticket Act programs that work well, and areas for improvement.

We have invited your organization to take part in the Ticket Act Provider Survey of ENs and State VR Agencies but have not yet heard from you. This national survey is part of an evaluation the Social Security Administration (SSA) is conducting about Ticket to Work and Work Incentives Improvement Act programs. SSA hired Mathematica, an independent research firm, to carry out the evaluation and to field this survey.

**About the survey.** We are asking you to take part in this voluntary survey, responding on behalf of your organization. The survey takes about 38 minutes to complete, including time spent gathering information or consulting with others, as needed.

**To begin the survey:**

**Go to:** [FILL personalized URL]      **or**      **Scan this QR Code:**

**Mathematica will send you \$40 for completing the survey.**

**Taking part is voluntary.** You may skip any questions you do not want to answer. To protect your privacy, Mathematica will not share your answers in any way that reveals who you are unless required to do so by Federal laws, regulations, and directives.

**Have questions or need help?** If you have questions, or if someone else at your organization should complete the survey, please call me at XXX-XXX-XXX.

Sincerely,

Holly Matulewicz  
Survey Director at Mathematica

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*Please note that this email mailbox is not a secure means of communication with us. It is possible that information you include in an email can be intercepted by others outside of our organization and used by those third parties for purposes you did not intend. For this reason, if you choose to communicate via email, please limit personal information about yourself and include only the minimal information that is necessary to convey your question. Please do not send any personal information such as full name, date of birth, or Social Security number via email.*

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