

Attachment A3b: Ticket Act Provider Survey for P&A Agencies  
Receiving PABSS Funding: Invitation Email (Week 1.5)

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To: [FILL organizational contact email address]  
Subject: Follow up to invitation letter from SSA

OMB Control #: XXXX-XXXX;  
Expiration Date: 06/30/20xx



Dear Ticket Act Service Provider:

This email is a follow up to the invitation letter from Susan Wilschke, Associate Commissioner of the Office of Research, Demonstration, and Employment Support at the Social Security Administration (SSA).

We are inviting you to take part in the Ticket Act Provider Survey for Protection and Advocacy (P&A) Agencies receiving Protection and Advocacy for Beneficiaries of Social Security (PABSS) Funding. This national survey is part of an evaluation SSA is conducting about Ticket to Work and Work Incentives Improvement Act programs. SSA has hired Mathematica, an independent research firm, to carry out the evaluation and to field this survey.

**Why this matters.** Survey results will help SSA gain insights about PABSS agencies' experiences providing Ticket Act program services, the extent to which Ticket Act services meet Supplemental Security Income and Social Security Disability Insurance beneficiaries' needs, features of the Ticket Act programs that work well, and areas for improvement.

**About the survey.** We are asking you to take part in this voluntary survey, responding on behalf of your P&A agency. The survey takes about 28 minutes to complete, including time spent looking up information or consulting with others, as needed. Mathematica will send you a \$40 check for completing the survey.

**To begin the survey:**

**Go to:** [FILL personalized URL]      **or**      **Scan this QR Code:**

**Taking part in the survey is voluntary.** You may skip any questions you do not want to answer. To protect your privacy, Mathematica will not share your answers in any way that reveals who you are unless required to do so by Federal laws, regulations, and directives.

**More information is available.** SSA is hosting an informational website on the evaluation overall. To learn more, go to <https://www.ssa.gov/disabilityresearch/ticketevaluation.html>.

We look forward to learning more about your P&A agency's experiences through this survey. If you have any questions, please call me at XXX-XXX-XXX.

Sincerely,

Holly Matulewicz  
Survey Director at Mathematica

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