

Attachment A3f: Ticket Act Provider Survey for P&A Agencies
Receiving PABSS Funding: Reminder Email (Week 7.5)

To: [FILL organizational contact email address]
Subject: PABSS program: SSA Ticket Act Survey ending soon

OMB Control #: XXXX-XXXX;
Expiration Date: 06/30/20xx



Dear Ticket Act Service Provider:

I am writing to follow up on an invitation to take part in the **Ticket Act Provider Survey for Protection and Advocacy (P&A) Agencies receiving Protection and Advocacy for Beneficiaries of Social Security (PABSS) Funding**.

Please consider taking part in this national survey, sponsored by the Social Security Administration (SSA). It is part of an [evaluation](#) SSA is conducting about Ticket to Work and Work Incentives Improvement Act programs. SSA hired Mathematica, an independent research firm, to carry out the evaluation and field this survey.

To complete the survey:

Go to: [FILL personalized URL] **or** **Scan this QR Code:**

Please complete the survey before it ends on [FILL END DATE].

Taking part in this survey is voluntary. You will be responding on behalf of your P&A agency. The survey takes about 28 minutes to complete, on average, and Mathematica will send you \$40 for completing it. The survey has questions about your P&A agency overall and your approach to intake and service provision. By taking part in the survey, you will help SSA better understand the extent to which Ticket Act services are meeting Supplemental Security Income and Social Security Disability Insurance beneficiaries' needs, features of the Ticket Act programs that work well, and areas for improvement. You may skip any questions you do not want to answer. To protect your privacy, Mathematica will not share your answers in any way that reveals who you are unless required to do so by Federal laws, regulations, and directives.

Have questions or need help? If you have questions, or if someone else at your P&A agency should complete the survey, please call me at XXX-XXX-XXX.

Sincerely,

Holly Matulewicz
Survey Director at Mathematica

Please note that this email mailbox is not a secure means of communication with us. It is possible that information you include in an email can be intercepted by others outside of our organization and used by those third parties for purposes you did not intend. For this reason, if you choose to communicate via email, please limit personal information about yourself and include only the minimal information that is necessary to convey your question. Please do not send any personal information such as full name, date of birth, or Social Security number via email.

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